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# Foreword

This Technical Specification has been produced by the 3rd Generation Partnership Project (3GPP).

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  - 2 presented to TSG for approval;
  - 3 or greater indicates TSG approved document under change control.
- y the second digit is incremented for all changes of substance, i.e. technical enhancements, corrections, updates, etc.
- z the third digit is incremented when editorial only changes have been incorporated in the document.

In the present document, modal verbs have the following meanings:

- shall** indicates a mandatory requirement to do something
- shall not** indicates an interdiction (prohibition) to do something

The constructions "shall" and "shall not" are confined to the context of normative provisions, and do not appear in Technical Reports.

The constructions "must" and "must not" are not used as substitutes for "shall" and "shall not". Their use is avoided insofar as possible, and they are not used in a normative context except in a direct citation from an external, referenced, non-3GPP document, or so as to maintain continuity of style when extending or modifying the provisions of such a referenced document.

- should** indicates a recommendation to do something
- should not** indicates a recommendation not to do something
- may** indicates permission to do something
- need not** indicates permission not to do something

The construction "may not" is ambiguous and is not used in normative elements. The unambiguous constructions "might not" or "shall not" are used instead, depending upon the meaning intended.

- can** indicates that something is possible
- cannot** indicates that something is impossible

The constructions "can" and "cannot" are not substitutes for "may" and "need not".

- will** indicates that something is certain or expected to happen as a result of action taken by an agency the behaviour of which is outside the scope of the present document
- will not** indicates that something is certain or expected not to happen as a result of action taken by an agency the behaviour of which is outside the scope of the present document
- might** indicates a likelihood that something will happen as a result of action taken by some agency the behaviour of which is outside the scope of the present document

**might not** indicates a likelihood that something will not happen as a result of action taken by some agency the behaviour of which is outside the scope of the present document

In addition:

**is** (or any other verb in the indicative mood) indicates a statement of fact

**is not** (or any other negative verb in the indicative mood) indicates a statement of fact

The constructions "is" and "is not" do not indicate requirements.

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## Introduction

The present document describes closed control loop assurance solution enabling a service provider or an operator to continuously deliver the requested level of communication service quality to the customer and is part of a TS-family covering the 3rd Generation Partnership Project Technical Specification Group Services and System Aspects Management and orchestration of networks, as identified below:

**TS 28.535: Management Services for Communication Service Assurance; Requirements**

TS 28.536: Management Services for Communication Service Assurance; Stage 2 and stage 3

The solution described builds upon the management services specifications as identified below:

TS 28.530: Management and orchestration; Concepts, use cases and requirements

TS 28.533: Management and orchestration; Architecture framework

TS 28.532: Management and orchestration; Generic management services

TS 28.540: Management and orchestration; 5G Network Resource Model (NRM); Stage 1

TS 28.541: Management and orchestration; 5G Network Resource Model (NRM); Stage 2 and stage 3

TS 28.531: Management and orchestration; Provisioning

TS 28.545: Management and orchestration; Fault Supervision (FS)

TS 28.550: Management and orchestration; Performance assurance

TS 28.552: Management and orchestration; 5G performance measurements

TS 28.554: Management and orchestration; 5G End to end Key Performance Indicators (KPI)

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# 1 Scope

The present document describes, concepts and background, and specifies use cases and requirements for closed control loop communication service assurance solution that adjusts and optimizes the services provided by NG-RAN and 5GC.

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## 2 References

The following documents contain provisions which, through reference in this text, constitute provisions of the present document.

- References are either specific (identified by date of publication, edition number, version number, etc.) or non-specific.
- For a specific reference, subsequent revisions do not apply.
- For a non-specific reference, the latest version applies. In the case of a reference to a 3GPP document (including a GSM document), a non-specific reference implicitly refers to the latest version of that document *in the same Release as the present document*.

- [1] 3GPP TR 21.905: "Vocabulary for 3GPP Specifications".
- [2] 3GPP TS 22.261: "Service requirements for the 5G system".
- [3] 3GPP TS 28.550: "Management and orchestration; Performance assurance".
- [4] 3GPP TS 28.531: "Management and orchestration; Provisioning".
- [5] ETSI GS ZSM 002 (V1.1.1) (2019-08): "Zero-touch network and Service Management (ZSM); Reference Architecture".
- [6] 3GPP TS 28.545: "Management and orchestration; Fault Supervision (FS)".
- [7] 3GPP TS 28.552: "Management and orchestration; 5G performance measurements".
- [8] 3GPP TS 28.554: "Management and orchestration; 5G end to end Key Performance Indicators (KPI)".
- [9] 3GPP TS 28.532: "Management and orchestration; Generic management services".

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## 3 Definitions of terms, symbols and abbreviations

### 3.1 Terms

For the purposes of the present document, the terms given in TR 21.905 [1] and the following apply. A term defined in the present document takes precedence over the definition of the same term, if any, in TR 21.905 [1].

**communication services:** subset of 3GPP defined services. Examples of 3GPP services (e.g. 5G LAN, URLLC) can be found in TS 22.261 [2].

**service level specification:** specification of the minimum acceptable standard of service.

**SLA requirements:** service and network requirements derived from SLAs.

NOTE: A provider can add additional requirements not directly derived from SLA's, associated to provider internal [business] goals.

## 3.2 Symbols

Void.

## 3.3 Abbreviations

For the purposes of the present document, the abbreviations given in 3GPP TR 21.905 [1] and the following apply. An abbreviation defined in the present document takes precedence over the definition of the same abbreviation, if any, in 3GPP TR 21.905 [1].

CN	Core Network
CS	Communication Service
CSA	Communication Service Assurance
CSC	Communication Service Customer
CSP	Communication Service Provider
eMBB	enhanced Mobile BroadBand
KPI	Key Performance Indicator
MDAS	Management Data Analytics Service
MnS	Management Service
NF	Network Function
NSI	NetworkSlice Instance
NSSI	NetworkSlice Subnet Instance
NSP	NetworkSlice Provider
NWDAF	Network Data Analytics Function
QoE	Quality of Experience
SLA	Service Level agreement
SLS	Service Level Specification
S-NSSAI	Single Network Slice Selection Assistance Information

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# 4 Concepts and background

## 4.1 Lifecycle of a communication service

Communication Service Assurance (CSA) applies to different phases in the life of communication services these lifecycle phases are; preparation, commissioning, operation and decommissioning.

### - Preparation phase:

Providing a communication service starts with preparation, which includes communication service design, pre-planning, feasibility check, i.e., checking the attainable communication service quality from both resource and service aspects, negotiation of the communication service attributes, preparing communication service and network requirements derived from SLA.

### - Commissioning phase:

Once a communication service is prepared, it can be established by converting the communication service requirement to network requirements (interaction and use of NF resources including RAN, CN) to be deployed on the network resources and ready to be used by the communication service consumers (subscribers, UEs). Before allowing the maximum agreed number of communication service consumers to use this communication service a communication service assurance (CSA) control loop is deployed to allow the network to converge to a state where the communication service assurance is stable and within the boundaries of the SLS. The assurance control loop learns the communication service behaviour during an initial deployment or trail phase.

### - Operation phase:

After the commissioning phase, the communication service is activated for use by all communication service consumers (subscribers, UEs) that are allowed to use the communication service. The initial deployment or trail phase for the training of the communication service assurance algorithms has entered the operation

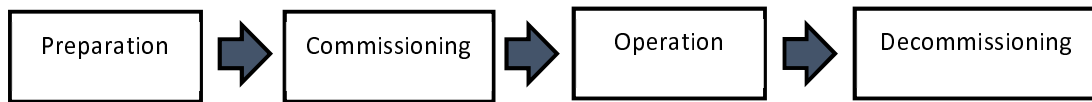


phase. A communication service that is activated allows run-time operations e.g., quality of experience assurance, quality of service assurance. The optimization of the utilization by communication services may continue during the operation phase of the communication service.

- **Decommissioning phase:**

When the communication service is no longer needed, after being de-activated, the lifecycle of the communication service ends with termination.

Figure 4.1.1 highlights the lifecycle phase sequence involved in the CSA.



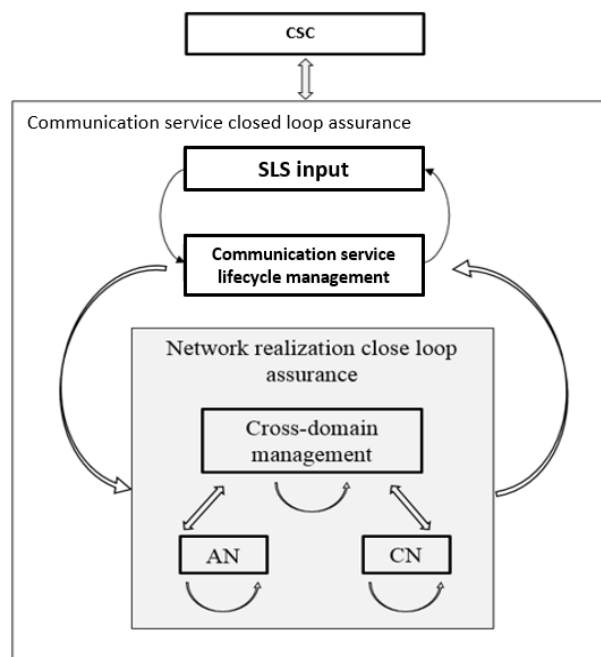
**Figure 4.1.1: Lifecycle of a communication service**

## 4.2 Management control loops

### 4.2.1 Overview

For communication service assurance one can identify two interactions of management control loops:

- 1) Between the CSC and the CSP: In this case, the CSC provides the requirements for an assured communication service to the CSP, the CSP provides the corresponding communication service, the CSP also provides feedback to the CSC. The CSP adjusts the resources used by a communication service or the CSC adjusts the SLS continuously to achieve the assured requirements.
- 2) Between the CSP and the NSP: the communication service provided by CSP requires the network capabilities. For example, the CSP requires a certain network latency. The NSP management system adjusts the network or CSP adjusts the latency requirement continuously to satisfy the latency requirement.

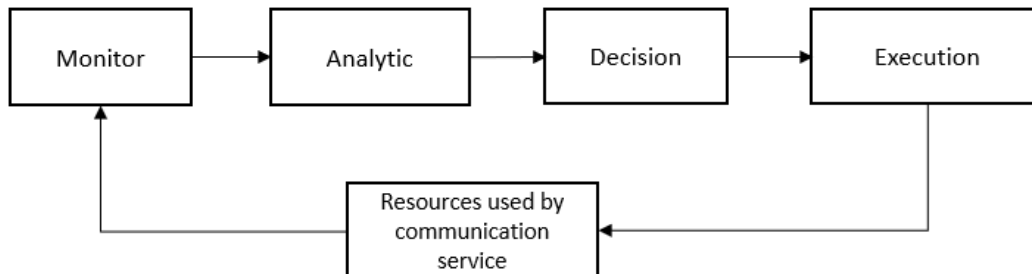


**Figure 4.2.1.1: Communication service closed control loop assurance**

Figure 4.2.1.1 gives a high level description of interaction process involved in the management closed control loop.

Generally, the management control loop for CSA consists of the steps Monitoring, Analysis, Decision and Execution. The adjustment of the resources used for the communication service is completed by the continuous iteration of the steps in a management control loop. As described in clause 4.1, the management closed control loop for the resources used for the communication service is deployed in the preparation phase and takes effect during the preparation phase and operation phase.

Figure 4.2.1.2 shows the overall process of communication service assurance using a management control loop.



**Figure 4.2.1.2: Management Control Loop**

## 4.2.2 Control loops

A control loop is a building block for management of networks and services. The basic principle of any control loop is to adjust the value of a measured or observed variable (expressed as for example an attribute) to equal the value of a desired goal (expressed as for example an attribute). The producer of the measurements or observations, the control service, and the controlled entity are all required to create a control loop.

For the control loop to act on input in the context of the set goal, the control loop provided through following four steps that continuously consume and produce information from each other in a loop in the following sequence monitor, analyse, decide and execute.

A control loop can be an open control loop in which case a human operator or other management entity intervenes inside the loop. A control loop can be closed and operates without human operator or other management entity involvement inside the loop other than possibly the initial configuration of the measurement producer and configuration of control loop.

## 4.2.3 Open control loops

In an open control loop, the human operator intervenes in one or more of the process steps inside the loop, see Figure 4.2.3.1. The human operator is in control of the steps in the control loop, including decisions taken in the loop. The management system collects, analyses and presents the data to the operator, but the operator decides which action to take. In this case, the completion time for control loop is dependent on availability and reaction time of a human operator or other management entity.

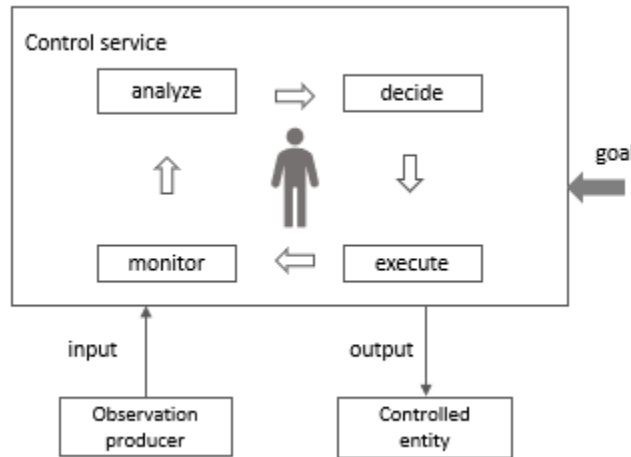


Figure 4.2.3.1: Open control loop entities

### 4.2.4 Closed control loops

In a closed control loop, there is no direct involvement of a human operator or other management entity in the control loop, the control loop is fully automated. As shown in Figure 4.2.4.1 the human operator or management entity is not directly controlling the details inside the process steps but provides control outside the loop. For example, configuring goals for the control loop to make autonomous decisions within the boundaries of the set goal. Once the control loop is configured with the goal, the controlled entity is adjusted according to the set goals.

In a closed control loop the input to the control loop provided by human operator or other management entity may include the goal or policies. The output of the closed control loop may include closed control loop status to a human operator or other management entity.

Typically, the goal is set within certain parameter boundaries, the closed control loop can automatically adjust the output based on the input within the parameter boundaries. Once a control loop cannot automatically adjust, the human operator or other management entity needs to be informed. The human operator or other management entity may decide to change the management of closed control loop so that it becomes an open control loop, where decisions are made by the human operator or other management entity and not by the closed control loop.

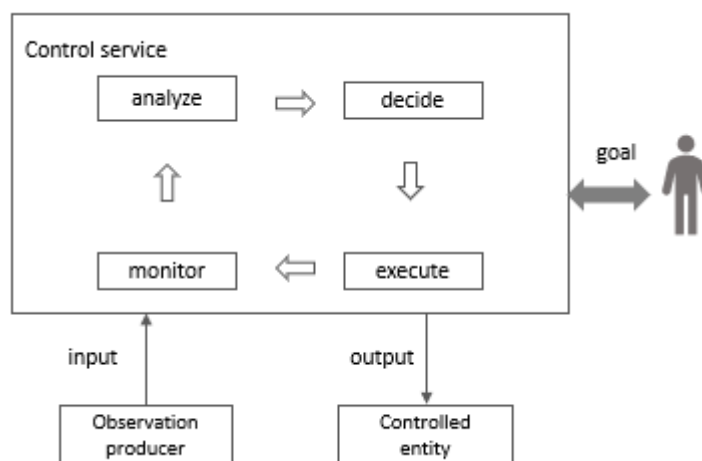
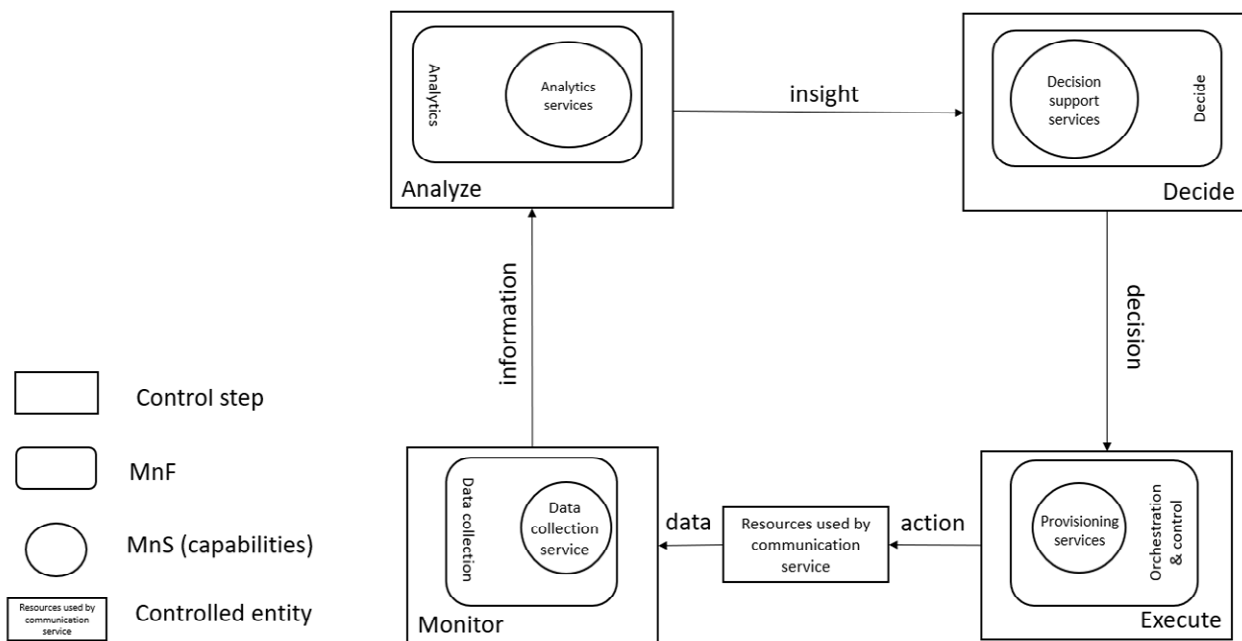


Figure 4.2.4.1: Closed control loop entities

## 4.3 Communication service assurance service

Communication service assurance relies on a set of management services that together provide the CSP with the capability to assure the communication service as per agreement (for example an SLS) with a CSC (e.g. enterprise). The overall solution and information flows between management services and the closed control loop steps [5] are shown in Figure 4.3.1.



**Figure 4.3.1: Overview of closed control loop information flows**

In Figure 4.3.1 the controlled entity represents the resources used by a communication service and the assurance of this communication service is provided by the closed control loop between the different management services provided by the management system.

The input to the closed control loop is the data concerning the resources used by the communication service and corresponding service KPIs which is monitored by the closed control loop and step "Monitor", analyzed by the closed control loop step "Analyze", a decision on potential solution by the closed control loop step "Decide" which may be a possible action for the closed control loop step "Execute". The role of the decision support services is to provide variable degrees of automated decision making and human oversight support. The following two examples demonstrate how a closed control loop can be used:

- when a service experience degradation is detected (for example due to resource shortage or faults in the network), the resources used by a communication service may be adjusted automatically to improve the service experience
- the data associated with the communication service is monitored by the management services for data collection, this management service provides information to an assurance root cause analysis management service (example of an analytics service) and based on that information the assurance root cause analysis takes place, followed by proposing activities, mitigation or suggestions to solve the problem. The proposed activities, for example mitigation or problem-solving suggestion(s) are executed through provisioning services to bring the behaviour of the communication service within the requested boundaries of the metrics (SLS goals) that are controlled by the closed control loop.

The management services available for the closed control loop steps for "Monitor", "Analyze" and "Decide" are based on file transfer described in TS 28.550 [3], or data streaming described in TS 28.550 [3] and notifications described in TS 28.545 [6].

The information provided from the "Monitor" step to the "Analyze" step includes performance measurements (see TS 28.552 [7]), KPI's (see TS 28.554 [8]), performance threshold monitoring events and fault supervision events (see TS 28.532 [9]).

The insights provided from the "Analyze" step to the "Decide" step includes analytics outcomes that are not specified in the present document.

The decision support services provided from the "Decide" step to the "Execute" step are not specified in the present document.

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## 5 Business level use cases and requirements

### 5.1 Use cases

#### 5.1.1 Communication service assurance

The CSP needs to meet the CSC expectations on automation as well as internal goals on CAPEX and OPEX efficiency.

The CSP has access to capabilities, procedures and tools that can address both CAPEX and OPEX in the provisioning and management of communication services to their customers (CSC). The CSC expects the CSP to offer a variety of communication services including business critical communication services that allow the CSC (e.g. Enterprise) to run their applications in a predictable manner [2]. Hence automation of the onboarding of the CSC application, which will use communication services provided by the CSP, on a 5GS, is a requirement to meet the following needs:

- reduce the complexity for a CSC application to be on-boarded on a 5GS;
- improve the network performance over time, based on predicting communication service behaviour;
- assure the target goals for a CSC.
- reduce the cost ownership through automation.

During the operation of the communication service the CSP provides assurance of service quality requirements and CSP meets the CSC expectations on automation as well as internal goals on CAPEX and OPEX efficiency.

**REQ-CSA\_NSA-FUN-01** The 3GPP management system shall have capabilities to provide communication service requirements to its authorized consumers.

**REQ-CSA\_NSA-FUN-01a** The 3GPP management system shall have capabilities to report to its authorized consumers whether the communication service requirements can be met.

**REQ-CSA\_NSA-FUN-02** The 3GPP management system shall have capabilities to monitor, and report to its authorized consumers the degree of fulfilment of committed communication service requirements of authorized consumers.

**REQ-CSA\_NSA-FUN-03** The 3GPP management system shall have capabilities to take actions to adjust in order to meet the communication service requirements of authorized consumers.

**REQ-CSA\_NSA-FUN-04** The 3GPP management system shall have capabilities to fulfil the service quality requirements of authorized consumers.

#### 5.1.2 Communication service assurance for shared resources

In this scenario, it is assumed that the SLA's for the two communication services will allow them to share resources, for example RAN resources.

The management systems CS-Assurance service receives the request from Order Care and using a MDAS CS preparation assistance service, explores and evaluates communication service realisation and impact on other communication services, if any.

Once the Order Care has committed to an SLA with a CSC, the management system activates the communication service.

As the communication service operates, a management service for communication service assurance, CSA, continuously monitors the SLA fulfilment using MDAS, PM assurance services [3] including and core network NWDAF QoE analytics service, if available.

Based on goals for SLA fulfilment, or other KPIs, the CSA service may initiate an action when SLA goals are not met, be that over- or under fulfilment. The CSA service may use an MDAS to assist in selecting proper action and how to best execute the action.

The CSA service triggers the action by using provisioning service [4] towards RAN, transport and core network and monitors the effect of the change.

REQ-CSIA\_CON-01: The 3GPP management system shall have the capability providing a management service for assisting in assessing (evaluating) a target SLA for a requested communication service.

REQ-CSIA\_CON-02: The 3GPP management system shall have the capability providing a management service for assisting in asserting an agreed SLA for a requested communication service.

### 5.1.3 Void

### 5.1.4 Void

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## 6 Specification level use cases and requirements

### 6.1 Use cases

#### 6.1.1 Communication service quality assurance and optimization

The goal of the use case is to enable communication service quality assurance and optimization for the set of services provided by the network to certain group (category) of UEs. For example, the set can include the communication services provided via certain NSI(s) or to IoT devices in certain area.

The group of NG-RAN and 5GC nodes (deployed and active), which are essential for the set of E2E services, provide provisioning and PM management services. It is also assumed that the providers of the related NSI / NSSI provisioning and PM management services are deployed and active.

The management system is consuming the afore mentioned management services either directly or through proxy nodes that re-expose the management services; the management system is aware of the performance requirements imposed on the set of communication services.

The management system is collecting the service experience information and monitoring the key performance indicators, KPIs, related to the targeted services. Analytics hosted by the MDAF may be utilized for processing of the network data to derive and analyse the KPIs. If the service quality assurance and optimization function detects performance degradation the 3GPP management system may continuously modify the configuration parameters in the corresponding NG-RAN and 5GC nodes and NSI(s)/NSSI(s), to satisfy the SLA requirement. In case that changes of communication service SLS are needed, those changes may result as input to the 3GPP management system.

If the network performance does not recover or improve, the management system may further adjust the network configuration or roll back to the previous configuration. At all times the management system continues to collect the network data and to monitor the performance indicators.

#### 6.1.2 NWDAF assisted communication service SLS Assurance

The goal of this use case is to assure the SLSs (Service Level Specifications) for a particular communication service is crucial for the 5G network management. The negotiated SLS for a particular communication service should be assured in an autonomous way.

3GPP management system can be leveraged to enable autonomous SLS assurance for a deployed communication service. 3GPP management system can collect QoE data, related to network slice and applications, from NWDAF.

Since the data collected will relate to network slice and a single NSI may be serving multiple communication services, the corresponding QoE data for the target communication service needs to be ascertained. Once the QoE data for a communication service is known, the SLS breach can also be ascertained. If the SLS is breached, the root cause analysis is performed to find the cause for SLS breach. Depending on the location of cause (at RAN or at, 5GC), remedial actions will be initiated to mitigate the SLS breach and network optimization is done so that the negotiated SLS can be assured.

The QoE analytical data from NWDAF is per Application for an NSI. It is crucial to derive which communication service is associated to the QoE data from the data received from NWDAF in order to ascertain the SLS breach.

### 6.1.3 5G Core assisted SLS communication service Assurance

The goal of this use case is to describe 5G Core management to assure compliance to SLSs (Service Level Specifications) for a communication service in 3GPP management system.

3GPP management system receives the SLS requirements that required by CSP or NOP. 3GPP management system is capable to translate e2e SLS goal and set the 5GC goal(s) of SLS related to 5GC and activate a closed control loop for service assurance goal(s). To fulfill the SLS requirements, 3GPP management system is capable to configure the management resource and 5GC network functions (e.g. AMF, SMF, NWDAF) to monitor measurements and fault alarms that are relevant to the SLS. Since, for example, a network slice for eMBB can provide multiple communications services, one or multiple closed control loops for service assurance goals are set, and the network resource and performance measurements which are relevant to the SLS.

During the process of service assurance of 5GC, the 5GC domain MDAS provider can be used to provide analysis of 5GC related network resource, virtual resources and performance assurance related to SLS in 5GC. The 5GC domain analysis report may be provided to 3GPP management system as part of the analysis result(s) of 5GC SLS.

Together with the report from NWDAF, performance measurements and fault alarms related to 5GC NFs are also available for analysis of any potential service degradation.

### 6.1.4 Communication service SLS assurance control

The goal of this use case is to enable the MnS consumer to control the communication service SLS assurance closed control loop(s) (e.g. specify the SLS to be assured, enable/disable the SLS assurance, specify the assurance time for certain SLS) and obtain the SLS fulfilment information provided by MnS producer. It is assumed that the MnS producer maintains SLS assurance closed control loops for multiple SLSs. The detailed SLSs for network slice assurance are captured in ServiceProfile (e.g. latency, Throughput) associated to network slice and the detailed SLS for network slice subnet assurance are captured in SliceProfile (e.g. latency, Throughput) associated to network slice subnet.

When an MnS producer receives an SLS assurance closed control loops(s) creation request with SLS assurance requirements for certain managed Entity (i.e. network slice, network slice subnet) from an MnS consumer, the SLS assurance requirements may include information of which SLS should be assured (e.g. latency should be assured), the SLS assurance granularity (e.g. per UE, per Network Slice, per S-NSSAI), SLS assurance condition (e.g. SLS assurance duration time, SLS assurance fulfilment requirements (e.g. the ratio of the SLS assurance time during the whole service usage time)), the MnS producer create SLS closed control loop managed object instance contained by the specified managed Entity (i.e. NetworkSlice, NetworkSliceSubnet) and configures the received SLS assurance requirements in the created SLS closed control loop managed object instances. The MnS producer performs the network and/or service management to satisfy the SLS assurance requirements by adjusting the network (e.g. adjust the network topology, configure RRM policy) to satisfy the required SLS assurance requirements.

During the SLS assurance closed control loop operation phase, the MnS consumer may request MnS producer to enable/disable the corresponding SLS assurance or update the SLS assurance requirements if needed, then MnS producer update corresponding the SLS assurance closed control loop managed object instance to ensure the MnS producer perform the SLS assurance closed control loop based on the new request.

During the SLS assurance closed control loop operation phase, the MnS producer may report the SLS assurance closed control loop progress information and fulfilment information (e.g. SLS assurance requirements is satisfied or not) to the MnS consumer.

## 6.2 Requirements

**REQ-CSA-CON-01** The 3GPP management system shall have the capability to take actions for a set of communication services serving certain group of UEs based on the target SLS.

**REQ-CSA-CON-02** The 3GPP management system shall have the capability to collect service experience information.

**REQ-CSA-CON-03** The 3GPP management system shall have the capability to analyse the performance information related to the set of communication services serving certain group of UEs.

**REQ-CSA-CON-04** The 3GPP management system shall have the capability to modify the configuration parameters related to the set of communication services serving certain group of UEs.

**REQ-CSA-CON-05** The 3GPP management system shall have the capability to collect NSI related data from one or more 5GC NF(s).

NOTE 1: An example for NSI related data may be QoE data.

**REQ-CSA-CON-06** The 3GPP management system shall have the capability to derive which communication service is associated to the QoE data from the collected NSI related QoE data.

**REQ-CSA-CON-07** The 3GPP management system shall have the capability to ascertain SLS breach.

**REQ-CSA-CON-08** The 3GPP management system shall have the capability to perform the root cause analysis (e.g., identifying the underlying reason) for an SLS breach.

**REQ-CSA-CON-09** The 3GPP management system shall have the capability to take corrective actions to assure the target goal.

**REQ-CSA-CON-10** The 3GPP management system shall have the capability to translate network slice requirements to cross domain network slicesubnet SLS goal and single domain network slicesubnet SLS goal.

**REQ-CSA-CON-11** The 3GPP management system shall have the capability to collect single domain SLS analysis as input to cross domain SLS analysis.

**REQ-CSA-CON-12** The 3GPP management system shall have the capability to allow its authorized consumer to control the SLS assurance (e.g. specify the SLS to be assured, enable/disable, specify the assurance time and update the SLS assurance requirements).

**REQ-CSA-CON-13** The 3GPP management system shall have the capability to allow its authorized consumer to obtain the SLS assurance fulfilment status information.

NOTE 2: The management system refers to the producer of management service for SLS assurance.



## Annex A (informative): Change history

Change history							
Date	Meeting	TDoc	CR	Rev	Cat	Subject/Comment	New version
2020-07	SA#88e					Upgrade to change control version	16.0.0
2020-09	SA#89e	SP-200750	0008	-	F	Add abbreviations to clause 3.3	16.1.0
2020-09	SA#89e	SP-200750	0009	-	F	Correction of requirements text in clause 5.1.1	16.1.0
2020-09	SA#89e	SP-200750	0010	-	F	Remove Editors Notes from clause 5.1.2	16.1.0
2020-12	SA#90e	SP-201056	0011	-	F	Update and make closed control loop term consistent	16.2.0
2020-12	SA#90e	SP-201050	0012	-	F	Corrections to clause 4.1 and 4.2.1	16.2.0
2020-12	SA#90e	SP-201056	0014	-	F	Update figure and description of Communication service assurance service	16.2.0
2021-03	SA#91e	SP-210151	0029	-	F	Clarify intelligence in clause 4	16.3.0
2021-03	SA#91e	SP-210151	0035	1	F	Remove use cases clause 5.1.3 and 5.1.4	16.3.0
2021-03	SA#91e	SP-210151	0036	1	F	Update use cases and requirements to replace Communication Service	16.3.0

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# History

<b>Document history</b>		
V16.0.0	July 2020	Publication
V16.1.0	November 2020	Publication
V16.2.0	January 2021	Publication
V16.3.0	April 2021	Publication