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## **Emergency Communications (EMTEL); PEMEA Audio Video Extension**

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# Foreword

This Technical Specification (TS) has been produced by ETSI Special Committee Emergency Communications (EMTEL).

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# Modal verbs terminology

In the present document "**shall**", "**shall not**", "**should**", "**should not**", "**may**", "**need not**", "**will**", "**will not**", "**can**" and "**cannot**" are to be interpreted as described in clause 3.2 of the [ETSI Drafting Rules](#) (Verbal forms for the expression of provisions).

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# Executive summary

The Pan-European Mobile Emergency Application (PEMEA) architecture provides a framework to enable applications supporting emergency calling functionality to contact emergency services while roaming. PEMEA caters for a range of extension capabilities, including Audio\_Video which provides an audio and/or video real-time communication capability between the App user and the PSAP. The present document provides a specification for an Audio\_Video capability for PEMEA.

---

# Introduction

Audio-video communications are a common communications capability in all modern communication Apps. These Apps support dedicated and multi-party video communications on a range of platforms including mobile phones, tablets, laptops and browsers. While some applications use SIP to establish communications sessions, the vast majority use WebRTC media streams, generally with proprietary signalling.

Using simple WebRTC Audio\_Video communications enables equal access to emergency services for both abled and disabled citizens from almost any device, safely and easily while keeping with the modern trend towards all Web-based communications.

The specification in the present document does not preclude PEMEA from being used to support and initiate other protocols or implementations.

The present document assumes a working knowledge of PEMEA and familiarity with the PEMEA specification ETSI TS 103 478 [1]. Terms common to the PEMEA specification are not redefined or explained in detail in the present document.



---

# 1 Scope

The present document describes the PEMEA Audio\_Video (PAV) capability, and the need for this functionality. The required entities and actors are identified along with the protocol, specifying message exchanges between entities. The message formats are specified and procedural descriptions of expected behaviours under different conditions are detailed.

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## 2 References

### 2.1 Normative references

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The following referenced documents are necessary for the application of the present document.

- [1] [ETSI TS 103 478 \(V1.1.1\)](#): "Emergency Communications (EMTEL); Pan-European Mobile Emergency Application".
- [2] [IETF RFC 2617 \(June 1999\)](#): "HTTP Authentication: Basic and Digest Access Authentication".
- [3] [IETF RFC 6750 \(October 2012\)](#): "The OAuth 2.0 Authorization Framework: Bearer Token Usage".
- [4] [IETF RFC 6455 \(December 2011\)](#): "The WebSocket Protocol".
- [5] [IETF RFC 8445 \(July 2018\)](#): "Interactive Connectivity Establishment (ICE): A Protocol for Network Address Translator (NAT) Traversal".
- [6] [IETF RFC 8839 \(January 2021\)](#): "Session Description Protocol (SDP) Offer/Answer Procedures for Interactive Connectivity Establishment (ICE)".
- [7] [IETF RFC 7742 \(March 2016\)](#): "WebRTC Video Processing and Codec Requirements".
- [8] [IETF RFC 7874 \(May 2016\)](#): "WebRTC Audio Codec and Processing Requirements".
- [9] [IETF RFC 6716 \(September 2012\)](#): "Definition of the Opus Audio Codec".
- [10] [IETF RFC 8251 \(October 2017\)](#): "Updates to the Opus Audio Codec".
- [11] [IETF RFC 7587 \(June 2015\)](#): "RTP Payload Format for the Opus Speech and Audio Codec".
- [12] [IETF RFC 8838 \(January 2021\)](#): "Trickle ICE: Incremental Provisioning of Candidates for the Interactive Connectivity Establishment (ICE) Protocol".
- [13] [IETF RFC 4566 \(July 2006\)](#): "SDP: Session Description Protocol".
- [14] [IETF RFC 8840 \(January 2021\)](#): "A Session Initiation Protocol (SIP) Usage for Incremental Provisioning of Candidates for the Interactive Connectivity Establishment (Trickle ICE)".
- [15] [IETF RFC 8863 \(January 2021\)](#): "Interactive Connectivity Establishment Patiently Awaiting Connectivity (ICE PAC)".
- [16] [IETF RFC 5766 \(April 2020\)](#): "Traversal Using Relays around NAT (TURN): Relay Extensions to Session Traversal Utilities for NAT (STUN)".

## 2.2 Informative references

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NOTE: While any hyperlinks included in this clause were valid at the time of publication, ETSI cannot guarantee their long term validity.

The following referenced documents are not necessary for the application of the present document but they assist the user with regard to a particular subject area.

- [i.1] [ETSI TS 103 756 \(V1.1.1\)](#): "Emergency Communications (EMTEL); PEMEA Instant Message Extension".
- [i.2] [ETSI TS 103 871 \(V1.1.1\)](#): "Emergency Communications (EMTEL); PEMEA Real-Time Text Extension".
- [i.3] [IETF RFC 7519 \(May 2015\)](#): "JSON Web Token (JWT)".
- [i.4] [IETF RFC 8656 \(February 2020\)](#): "Traversal Using Relays around NAT (TURN): Relay Extensions to Session Traversal Utilities for NAT (STUN)".
- [i.5] [IETF RFC 3551 \(July 2003\)](#): "RTP Profile for Audio and Video Conferences with Minimal Control".
- [i.6] [IETF RFC 3389 \(September 2002\)](#): "Real-time Transport Protocol (RTP) Payload for Comfort Noise (CN)".

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## 3 Definition of terms, symbols and abbreviations

### 3.1 Terms

For the purposes of the present document, the following terms apply:

**security:** techniques and methods used to ensure:

- **authentication** of entities accessing resources or data.
- **authorization** of authenticated entities prior to accessing or obtaining resources and/or data.
- **privacy** of user data ensuring access only to authenticated and authorized entities.
- **secrecy** of information transferred between two authenticated and authorized entities.
- **trusted:** is used as defined in ETSI TS 103 478 [1].

### 3.2 Symbols

Void.

### 3.3 Abbreviations

For the purposes of the present document, the following abbreviations apply:

AEAD	Authenticated Encryption with Associated Data
AES	Advanced Encryption Standard
AESGCM	Advanced Encryption Standard key used with GCM
AP	Application Provider

App	Application
CN	Comfort Noise
CPE	Customer Premises Equipment
DHE	Diffie-Hellman key Exchange
ECDHE	Elliptic-Curve Diffie-Hellman key Exchange
ECDSA	Elliptic Curve Digital Signature Algorithm
EDS	Emergency Data Send (message)
ETSI	European Telecommunications Standards Institute
FID	Flow Identification
GCM	Galois/Counter Mode
HTTP	Hyper-Text Transfer Protocol
HTTPS	Secure HTTP
ICE	Interactive Connectivity Establishment
IETF	Internet Engineering Task Force
IM	Instant Messenger
IP	Internet Protocol
JSON	JavaScript Object Notation
JWT	JSON Web Token
MAC	Message Authentication Code
NAT	Network Address Translation
Pa	PEMEA Application to AP interface
PAV	PEMEA Audio_Video
PCMA	Pulse Code Modulation A-Law
PCMU	Pulse Code Modulation $\mu$ -Law
PEMEA	Pan-European Mobile Emergency Application
PIM	PSAP Interface Module
PSAP	Public Safety Answering Point
PSP	PSAP Service Provider
RFC	Request For Comments
RSA	Rivest Shamir Adleman public key encryption algorithm
RTC	Real-Time Communications
RTP	Real-Time Protocol
RTT	Real-Time Text
SDP	Session Description Protocol
SFU	Selective Forwarding Units
SIP	Session Initiation Protocol
STUN	Session Traversal Utilities for NAT
TLS	Transport Layer Security
tPSP	terminating PSP
TS	Technical Specification
TURN	Traversal Using Relay around NAT
UCS	Universal multiple-octet Coded Character Set
UDP	User Datagram Protocol
URI	Uniform Resource Identifier
UTC	Coordinated Universal Timer
UTF-8	UCS Transformation Format (8-bit words)
WMS	WebRTC MediaStream

---

## 4 PEMEA capability extensions

### 4.1 Overview of extension in PEMEA

PEMEA extension capabilities are defined in ETSI TS 103 478 [1] and are implemented through the use of "reach-back" URIs. The Application Provider (AP) node advertises capabilities as part of the initial forward message through the network, the Emergency Data Send (EDS) message, and the terminating PSAP Service Provider (PSP) or PSAP responds with the subset of capabilities that it supports, thus binding the emergency session between the AP and the terminating emergency node.

Specifically, the capabilities are sent as information elements in the `apMoreInformation` element of the EDS message. The information element and `apMoreInformation` structures are defined in clauses 10.3.11 and 10.3.12 of ETSI TS 103 478 [1]. An information element in a PEMEA EDS message identifies a capability and each capability is made up of three distinct parts:

- `typeOfInfo`: what function does the information element serve;
- `protocol`: the specific semantics for using the function;
- `value`: the URI through which the service is invoked.

Table 10 in ETSI TS 103 478 [1] identifies an initial set of "typeOfInfo" values used to specify a range of capability extensions for PEMEA. However, beyond the `Location_Update` and `SIP_Request` values described in Table 11 of ETSI TS 103 478 [1], protocols are left for further study and definition in subsequent specifications such as the present document. ETSI TS 103 756 [i.1] describes the concrete specification for PEMEA Instant Message protocol and ETSI TS 103 871 [i.2] describes the concrete specification for PEMEA Real-Time Text.

## 4.2 Service support indication and response

### 4.2.1 Service definition

ETSI TS 103 478 [1] defines the "Audio\_Video" `typeOfInfo` in Table 10, but does not elaborate further on protocols in Table 11. The present document provides a concrete definition of the "Audio\_Video" `typeOfInfo` in PEMEA through the specification of a protocol value. The definition in Table 1 shall be considered as an extension to Table 11 in ETSI TS 103 478 [1].

**Table 1: Extended AP Information Type Protocol Registry**

Info type Value	Protocol Token	Description
Audio_Video	PEMEA	Audio_Video functionality is supported using the PEMEA WebRTC message exchange protocol

### 4.2.2 Service support indication

An AP needing to indicate that the Application it is serving can support real-time text using the PEMEA protocol would include the following information element in the `apMoreInformation` element of the EDS associated with the emergency session:

```
<information typeOfInfo="Audio_Video" protocol="PEMEA">
  https://ap.example.pemea.help/37agq1cyusbo
</information>
```

### 4.2.3 Service support response

A terminating node that can support the "Audio\_Video" "PEMEA" capability includes this capability in the `apMoreInformation` element returned to the AP in the `onCapSupportPost`. This is described in clause 11.1.4 of ETSI TS 103 478 [1] with the value for "Audio\_Video" "PEMEA" provided in the example below.

```
<apMoreInformation xmlns="urn:pemea:apps:xml:ns:pemea:base">
  <information typeOfInfo="Audio_Video" protocol="PEMEA"/>
</apMoreInformation>
```

### 4.2.4 Auto response service

The original intent of many emergency applications was to provide ancillary data to the PSAP that was associated with an emergency voice call that the PSAP had, or soon would, receive. As a consequence, a PIM or tPSP usually notifies the PSAP-CPE when an EDS has arrived, but does not respond to the AP until a PSAP Call-Taker has answered the call. Operating in this manner allows for smart routing solutions ensuring that only the PSAP with the call binds the PEMEA session to the AP, ensuring that the data is always available to the PSAP Call-Taker rather than it being missing because it went to the wrong PSAP.

ETSI TS 103 478 [1] identifies some types of capabilities, most notably the SIP\_Request capabilities, as being responded to automatically, that is, the PIM or tPSP sends an immediate onCapSupportPost message with all supported capabilities if the EDS contains a SIP\_Request capability. This functionality is described in clause 8 of ETSI TS 103 478 [1] and came about because there was no way for the App to make a voice call until it has a destination SIP URI, so there was no possible way for the data to not be available at the destination PSAP.

Another reason for auto-response is that no conventional carrier/mobile voice call will be placed as part of the emergency communication. That is, only PEMEA advanced services will be used for communicating between the Caller and the PSAP Call-Taker.

The (PAV) capability falls into this latter category of services, that is, it is used in place of a conventional carrier/mobile voice call. Consequently, a PSAP (PIM or tPSP) supporting this capability and with the capacity to handle the communication shall respond to the AP with an onCapSupportPost message immediately on receipt of an EDS containing a PAV capability. The onCapSupportPost message shall contain the PAV capability along with any other capabilities that the PSAP supports.

If the PSAP does not support the PAV capability but does support another form of proffered multi-media communication, such as IM or RTT, then the PSAP should respond with only those capabilities.

---

## 5 Architecture

### 5.1 Overview

The PEMEA Audio\_Video (PAV) capability is WebRTC-based, so it is necessary to understand a little bit about WebRTC in order to understand what is signalled, to whom and between which entities. This also helps to understand explicitly what is normatively specified in the present document, what is semantic, and what is normatively referred to from the present document but normatively specified in other documents.

The PAV capability was realized with disability usage in mind and the usage model for this necessitates multi-party communications where the Caller and PSAP Call-Taker represent two parties, but a third-party sign-language interpreter is also, more than likely, expected to participate in the call.

### 5.2 Architecture and high-level WebRTC flows

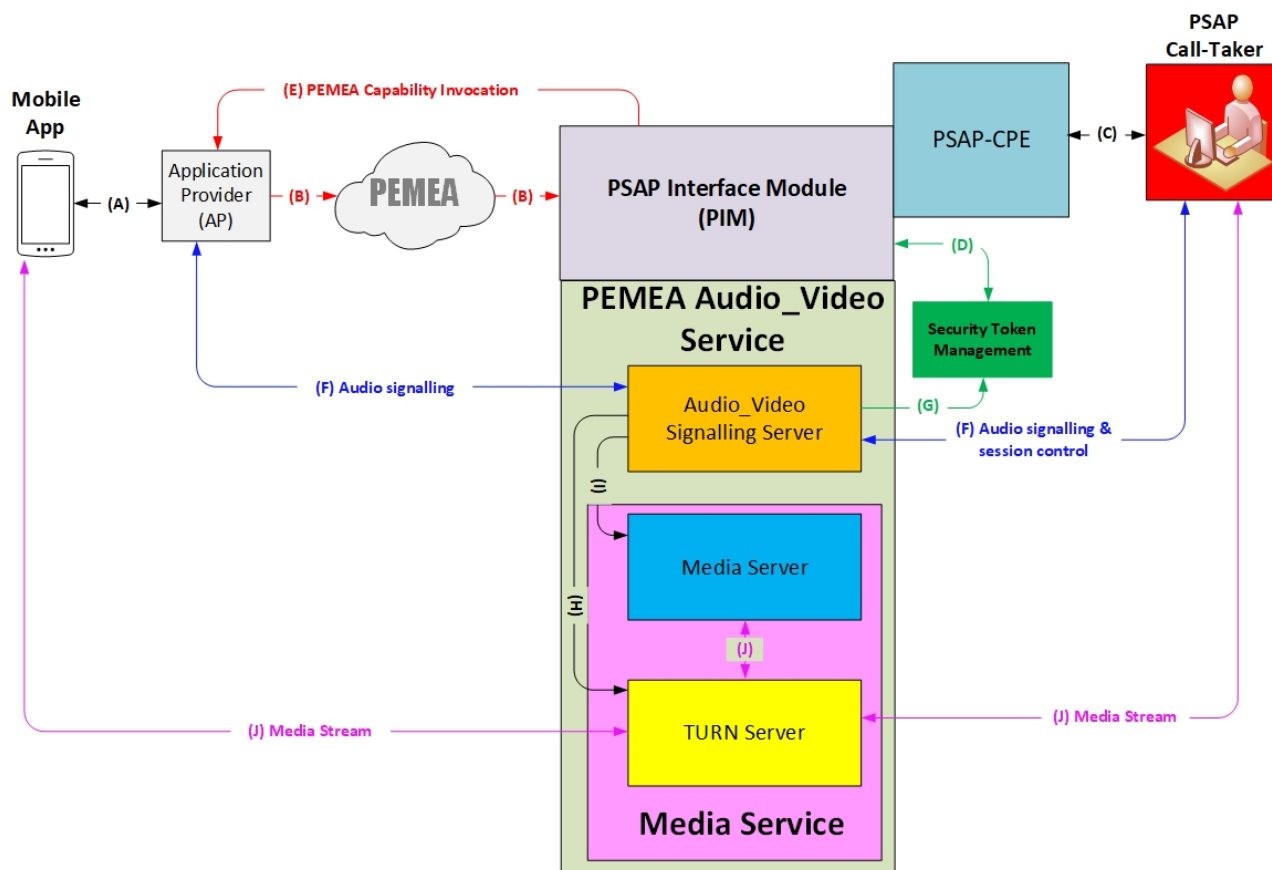
WebRTC was designed to use peer-to-peer communications between web browsers, and this means that media stream connections are between peers. In an Audio\_Video flow, each participant can have 2 streams to send, one audio stream from a microphone and one video stream from a camera. It is not mandatory to have always both streams, and a participant could only negotiate its audio stream and not initially negotiate its video stream.

PEMEA is structured around the AP being the gateway between the App and the PSAP. This model requires communications to occur, first between the App and the AP over the proprietary Pa interface and then between the AP and the associated PSAP service using the protocol mechanisms defined in the specific extension capability document. For most services, this approach is fine, however, for latency and delay intolerant services this approach may need to be relaxed somewhat to ensure that the capability delivers the required functionality. Such a case occurs with media streams that are providing a conversation, the streams should be as direct as possible, so this is the approach allowed for the PAV capability. Signalling for the session goes via the AP and to the PAV Service in the PSAP, while the media streams may go directly between the Caller and the PAV or via the AP if security measure require it. This shown in Figure 1.

Media streams, where possible, should be as direct as possible between the communicating parties, however, owing to a range of networking impediments, communications often do not happen in this fashion and so it is necessary to use a TURN Server in the media path to ensure connectivity. The role of the TURN Server is to provide a common contact point between different communication parties through which the media streams can flow. In practical terms, in PSAP deployments firewalls exist between the Call-Taker equipment and any incoming media streams, so a TURN Server is always required. Consequently, a TURN Server is included as a mandatory component of the PAV architecture. The TURN server specification is defined in IETF RFC 5766 [16].

In the core WebRTC specifications a media server may be used to aggregate streams reducing the number of required peer connections, to allow transcoding between the participants, or to control the flow of the streams during the conversation. However, demultiplexing multiple streams on single connection increases complexity which is undesirable and unwarranted in emergency calling-applications where the number of participants in the communication is small. Consequently, PAV requires stream sets to be negotiated independently between participants using an architectural approach referred to as Selective Forwarding Units (SFU). Development of PEMEA Apps has been centred around equivalent access to emergency services, and so allowing control over how to display the videos of different participants is crucial to improve the accessibility and usability of these Apps.

Figure 1 depicts the PAV service architecture. It includes not only a TURN Server to allow NAT traversal, but also a Media Server to allow the control of the media streams as described in clause 15. It can also be used to record conversations for audit purposes.



**Figure 1: Audio\_Video architecture for PEMEA**

- Pa interface, the application makes a call to the AP indicating the PAV capability. Invocation information is returned to the App over this interface too.
- The AP packages the information from the App into an EDS message and sends it into the PEMEA network via the Ps interface. The EDS arrives at the PIM over the Pp interface. The PIM sends an onCapSupportPost message to the AP binding the connection between the AP and the PIM.
- The PIM notifies the PSAP-CPE which in turn notifies the PSAP Call-Taker. The call is answered and controlled by the PSAP Call-Taker over this interface also. This includes requesting the creation of a PAV session. The PSAP Call-Taker is also able to request connection credentials for additional participants over this interface.
- On direction from the PSAP Call-Taker (or automatically as described in clause 4.2.4) the PIM creates a new PAV signalling instance and requests Bearer tokens from the Security Token Management system. It shall generate at least a token for the PSAP Call-Taker and a token for the Caller.

- E. The PIM invokes the PAV capability in the AP passing the URI for the Audio\_Video signalling room as well as the Bearer token required to access it. Similar information is provided to the PSAP Call-Taker's application. The AP then passes the received information down to the App.
- F. The App and the PSAP Call-Taker connect to the Audio\_Video Signalling Server using the Audio\_Video signalling room URI and passing in their respective security tokens. Control of their respective sessions occurs over this interface. The PSAP Call-Taker may also control other participant stream content, such as muting participants over this interface. SDP and ICE candidates are also exchanged over this interface, including the address of the TURN Server.
- G. The Audio\_Video Signalling Server verifies the Bearer tokens with the Security token management system before granting access to participants. The tokens shall have an associated payload that indicates at least a uniqueId to identify the user in the Audio\_Video signalling room and a property to identify the user as a moderator of the room.
- H. The Audio\_Video Signalling Server obtain valid TURN server credentials for participants that will be sent over the F and G interfaces. It can also tear down connections as required.
- I. The Audio\_Video Signalling Server contacts the Media Server to setup the streams, it shall create peer-connections at the Media Server to which the participants will connect. This allows the PAV Server to control the streams of the participants as described in clause 15. A recording server could also be included in the architecture and connected with the Audio\_Video Signalling Server and the Media Service, but it is not mandatory.
- J. The user and PSAP Call-Taker Apps receive the TURN Server address and credentials and connect to it. The streams are directed through the media server so that media controls can be activated.

Whilst the division of the Audio\_Video Server in these sub-components does not need to be strictly followed, the notion of a signalling component and a media or streaming component are important for traffic path differentiation.

## 5.3 Audio\_Video logical components

### 5.3.1 Audio\_Video Signalling Server

Audio\_Video sessions in PEMEA are established as logical rooms through which participant applications send signalling information. It is the role of the Audio\_Video Signalling Server to manage the participants in this room and the transfer of all signalling information associated with the communication between participants. The present document describes the protocol, communications and procedures for the Audio\_Video Signalling server and PEMEA end-points.

### 5.3.2 Media Server

The media server in the PAV architecture provides control over media streams as directed through MEDIA\_CONTROL messages initiated by the PSAP Call-Taker depending on different circumstances. Examples of where this may be used included supervisory/monitor activities or in emergency circumstances where it is imperative that the calling be able to send media streams but not receive them for fear of altering assailants.

In addition to providing the media control functionality, the media server may be used to provide recording services for the PSAP and stream transcoding for systems using codecs other than those described in clause 7.

### 5.3.3 TURN Server

Modern PSAP deployment isolate the PSAP Call-Taking equipment from inbound services through the use of firewalls. The firewalls control data flow through a symmetric NAT making general connectivity more secure but also more complex than direct communication. The Traversal Using Relays around NAT (TURN) protocol [i.4] was developed specifically for allowing communications streams to work through symmetric NATs and is specifically identified as a component of the PAV architecture.

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## 6 Security

### 6.1 Signalling transport security

The PEMEA Audio\_Video (PAV) service is identified as an HTTPS URI that resolves to a session signalling room in the PAV server. The connection should be made using TLS 1.3 but may be made using 1.2 and this shall not support fallback below TLS 1.2. The connecting participant shall authenticate to the PEMEA signalling server using a Bearer token in the HTTP Authentication header field as described in IETF RFC 6750 [3]. The token should be provided to the recipient when the service is invoked. Once the connecting entity is authenticated and authorization is granted, the connection is upgraded to a websocket. The websocket is expected to remain open while the entity is "online". The protocol is resilient to connections being dropped, so an entity may reconnect as long as the EDS session remains active in the PSAP.

The lists for the TLS 1.3 and TLS 1.2 acceptable cipher suites are included in annex B. These lists are informative and are based on best information at the time of writing. Older cipher suites not included in either of these lists shall not be used.

### 6.2 Security token usage

The HTTP Authorization header field is defined in IETF RFC 2617 [2] and it specifies that the usage is a scheme followed by a value, where the value may have a structure, as is the case for the digest authentication scheme.

Security token usage in the HTTP Authorization header field was originally specified for use with OAuth and is defined in IETF RFC 6750 [3]. Here the use of the OAuth "Bearer token" is specified so the scheme of the Authorization header field is Bearer, following the scheme a token is placed. The token shall not contain readable information unless it is encoded in base64.

Token usage in the PAV specification follows the Bearer scheme defined in IETF RFC 6750 [3].

Tokens issued by entities in the PAV architecture are expected also to be the validating entities, or to have ties to the validating entities, consequently, whether the tokens are opaque or follow a convention such as JSON Web Token (JWT) IETF RFC 7519 [i.3] is not considered relevant to usage and is not specified further.

IETF RFC 6750 [3] mandates the usage of TLS for use with Bearer tokens, this usage is further defined in clause 6.1 of the present document.

The tokens shall have an associated payload that the PAV server can retrieve. This is needed to ensure that the PAV server can distinguish the different entities through the tokens they provide in order to maintain a consistency when generating the uniqueId of each user as described in clause 8.6. It is also needed to ensure that the operations that require moderator permission can only be done by the entities with this permission as described in clause 15.

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## 7 PEMEA Audio\_Video codec support

### 7.1 Overview

The PEMEA Audio\_Video capability is built around WebRTC, which has an explicitly defined minimum set of codecs that shall be supported by all endpoints.

### 7.2 Audio codec support

WebRTC audio codec support is defined in IETF RFC 7874 [8] and it requires all end-points to support:

- Opus as defined in IETF RFC 6716 [9] with the payload defined in IETF RFC 7587 [11].
- Opus codec updates detailed in IETF RFC 8251 [10].



- G.711, PCMA and PCMU using payload defined in IETF RFC 3551 [i.5] and Comfort Noise (CN) defined in IETF RFC 3389 [i.6].

Conveyance of Opus over RTP is detailed in IETF RFC 7587 [11]. Other codecs in addition to Opus and G.711 may be supported, but Opus and G.711 shall be supported by all entities implementing the specification of the present document.

Opus is the generally preferred audio codec and has inbuilt support for CN. However, Opus is more bandwidth thirsty and is based used where 8kHz or more of bandwidth is available.

G.711 is a narrow-band codec, however it generally included for interoperability with legacy communications equipment.

Applications conforming to the present document shall support both of these audio codec options.

## 7.3 Video codec support

WebRTC video codec support is defined IETF RFC 7742 [7] and to summarize, it requires all end-points to support:

- VP8.
- H.264 Constrained Baseline.

Recipients of video streams shall be able to decode video at a rate of at least 20 frames per second (fps) at a resolution not less than 320 pixels by 240 pixels. Higher frame rates and resolutions may be negotiated.

Applications conforming to the present document shall support both specified video codec and the minimum frame rate and resolution requirements.

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# 8 Initiation procedures

## 8.1 Overview

This capability requires procedures to be followed by each of the App, AP and PIM nodes during the emergency session establishment. Signalling occurs between the App and AP, and the AP and the associated Audio\_Video signalling server as show in Figure 1. Connection management and peer media negotiations occur over the signalling interface ideally between the Audio\_Video media service and each participant, though security may require signalling through the AP. A participant establishes a send-only channel with the media server and then establishes receive-only connections with the media server for each of the other participants in the Audio\_Video signalling room. Notification of which participants are in the Audio\_Video signalling room is communicated to participants over the Audio\_Video signalling server interface.

## 8.2 App call initiation procedure

The App includes whatever information it normally includes in an initial data exchange with the AP at call time. In addition, it includes support for the PEMEA Audio\_Video (PAV) capability.

## 8.3 AP call initiation procedure

On receipt of the call initiation request from the App, the AP shall follow normal session establishment and data exchange procedures with the App.

The AP shall then construct and send an EDS to its associated PSP, following standard PEMEA procedures as stipulated in ETSI TS 103 478 [1].

## 8.4 PIM emergency session establishment procedures

On receipt of an EDS containing the PAV capability, a PIM supporting the function shall immediately indicate its support to the originating AP through the onCapSupportPost procedure stipulated in ETSI TS 103 478 [1].

The PIM shall then notify the PSAP of the arrival of the EDS.

## 8.5 AP session binding procedures

On receipt of an onCapSupportPost message for a session from a valid PIM or PSP the AP shall perform all normal procedures and data exchanges with the App over Pa including notification of PSAP support for the PAV capability. The AP shall then bind the session to the PIM that sent the onCapSupportPost message and shall not accept reach-back service invocations from any node other than that PIM.

## 8.6 PEMEA Audio\_Video invocation procedures

### 8.6.1 Service invocation flow

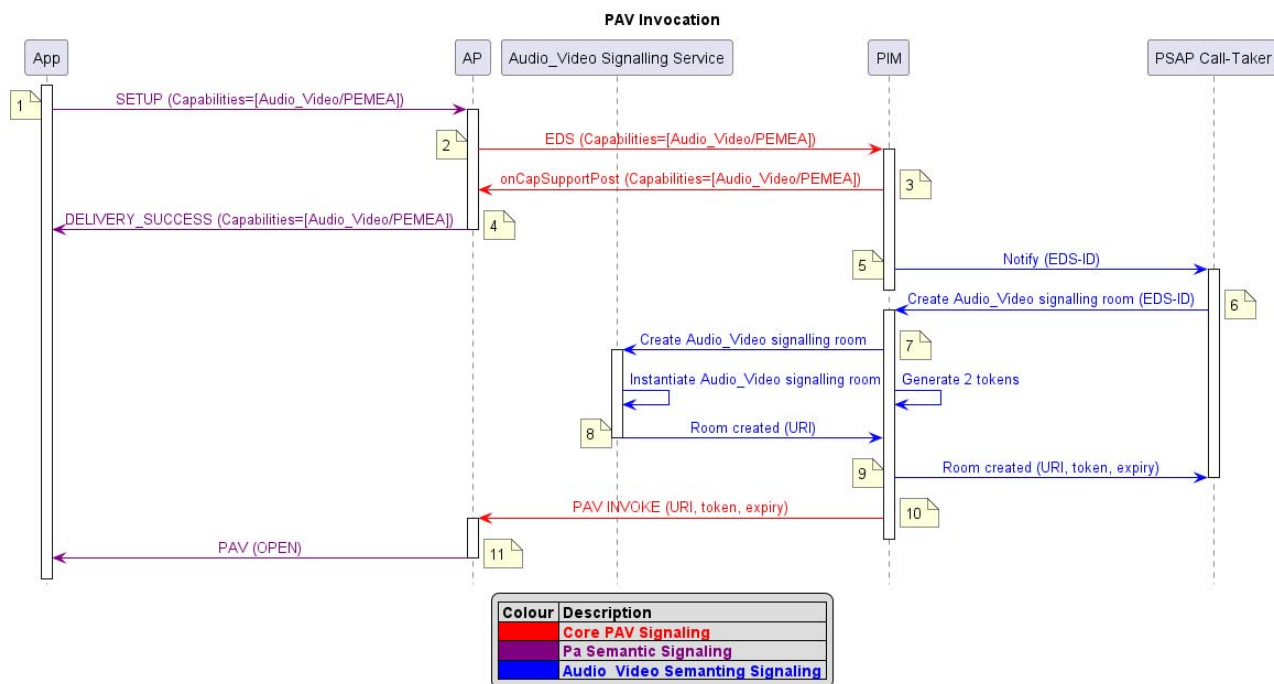
Under direction of a PSAP Call-Taker the PIM shall proceed to acquire the necessary resources to invoke the PAV capability in the AP.

The PIM shall request the creation of an Audio\_Video signalling room to the Audio\_Video signalling server. The Audio\_Video signalling room shall be identified through a unique HTTPS URI. Initially, two security access Bearer tokens shall be minted for providing secure access to the Audio\_Video signalling room. The tokens shall have an associated payload that the Audio\_Video Server can read. The payload shall include at least the uniqueId that will be used to uniquely identify the participants and a property to identify the participant as a moderator of the PAV signalling room as described in clause 6.2. The payload of the token for the PSAP should have moderator permissions.

The PIM shall return the Audio\_Video signalling room URI and one security access Bearer token to the PSAP Call-Taker.

The PIM shall access the reach-back URI to invoke the PAV capability in the AP. The body of the HTTPS POST shall include the Audio\_Video signalling room URI, one security access Bearer token and the token's associated expiry time.

Figure 2 provides the sequence diagram illustrating the flow of events between entities for the invocation procedure.



**Figure 2: PAV Invocation sequence diagram**

- 1) App initiates an emergency session with the AP over the Pa interface indicating that it can support the PAV capability.
- 2) The AP creates an EDS message from the data provided by the App and includes the PAV capability. The AP sends the EDS into the PEMEA network.
- 3) The EDS arrives at the PIM. The PIM supports the PAV capability and includes this option in the onCapSupportPost back to the AP.
- 4) The AP binds the emergency session to the PIM that sent the onCapSupportPost message and then signals to the App over the Pa interface the PSAP can support the PAV functionality.
- 5) The PIM notifies the PSAP Call-Taker that a new EDS has arrived.
- 6) The PSAP Call-Taker requests the PIM to initiate the creation of an Audio\_Video signalling room.
- 7) The PIM requests that the Audio\_Video Signalling Server create an Audio\_Video signalling room. The room and 2 tokens are created.
- 8) The Audio\_Video Signalling Server returns the Audio\_Video signalling room URI to the PIM.
- 9) The PIM returns the Audio\_Video signalling room URI, one token and its expiry time to the PSAP Call-Taker.
- 10) The PIM invokes the PAV capability in the AP using the provided reach-back URI from the EDS. The PIM includes the Audio\_Video signalling room URI, token and expiry time in the body of the HTTP POST to the reach-back URI.
- 11) The AP signals to the App over the Pa interface that the PSAP has invoked the PAV communication capability.

The AP shall ignore additional invocations of the PAV capability whilst an existence instance of the capability is active. In case of errors, should the capability need to be re-invoked, the procedures in clause 8.7 shall be followed.

## 8.6.2 Service invocation object

The PIM invokes the PEMEA Audio\_Video (PAV) service in the AP by posting to the URI provided in the Audio\_Video information element included in the apMoreInformation contained in the EDS. The POST message includes a body containing a JSON object. The JSON object provides the Audio\_Video signalling room URI as well as a security token and corresponding expiry time.

The JSON schema for the PAV service invocation message is provided in annex A.

Property	Type	Description
url	String	The URI of the Audio_Video signalling room.
token	String	A security token used to authenticate the AP to the Audio_Video signalling room. The AP shall include the token in the HTTP Authorization header using the Bearer token scheme. The AP shall use the token each time it needs to establish or re-establish a connection to the Audio_Video signalling room for the duration of the App emergency session. The AP shall not provide the token to the App.
expiry	Integer	Specifies the expiry time of the security token. It is an integer specifying the number of second since UTC epoch, 00:00:00 1 <sup>st</sup> of January 1970.

Invocation example:

```
{
  "url": "https://audio-video-server.example.com/room/534wafds21s21fdf",
  "token": "PPtzs5zzG5Pkf61KPz51",
  "expiry": 1574092280231
}
```

## 8.6.3 Audio\_Video signalling room creation and deletion

The Audio\_Video signalling room is created by the Audio\_Video server under direction of the PSAP Call-Taker via the PIM as described in clause 8.6.

Once the Audio\_Video signalling room is created it remains active as long as the PIM maintains a context for the EDS.

## 8.7 Re-invocation procedures

### 8.7.1 Overview

In the event of PSAP communication issues, the PSAP Call-Taker may initiate a re-invocation of the PAV capability. This has implications for all participants connected to the room and should only be done in error conditions.

Under re-invocation instructions for the PAV capability from the PSAP Call-Taker the PIM shall:

- 1) Close the existing Audio\_Video signalling room so that the associated streams and credential are invalidated.
- 2) On receiving the response of the termination request from the Audio\_Video signalling server, the PIM requests the creation of a new Audio\_Video signalling room following the invocation process in clause 8.6.
- 3) Create additional security tokens for third parties as so instructed by the PSAP Call-Taker following the procedures in clause 17.

### 8.7.2 Termination procedures

On request for Audio\_Video signalling room termination from the PIM the Audio\_Video signalling server shall:

- 1) Close opened websocket connections with all the participants. The close will be done sending a close code of 1 000 and a UTF-8 encoded reason indicating that the session has been terminated as described in the section 7 of the IETF RFC 6455 [4].
- 2) Instruct the Media Services associated with the room participants to invalidate credentials and drop any media sessions.

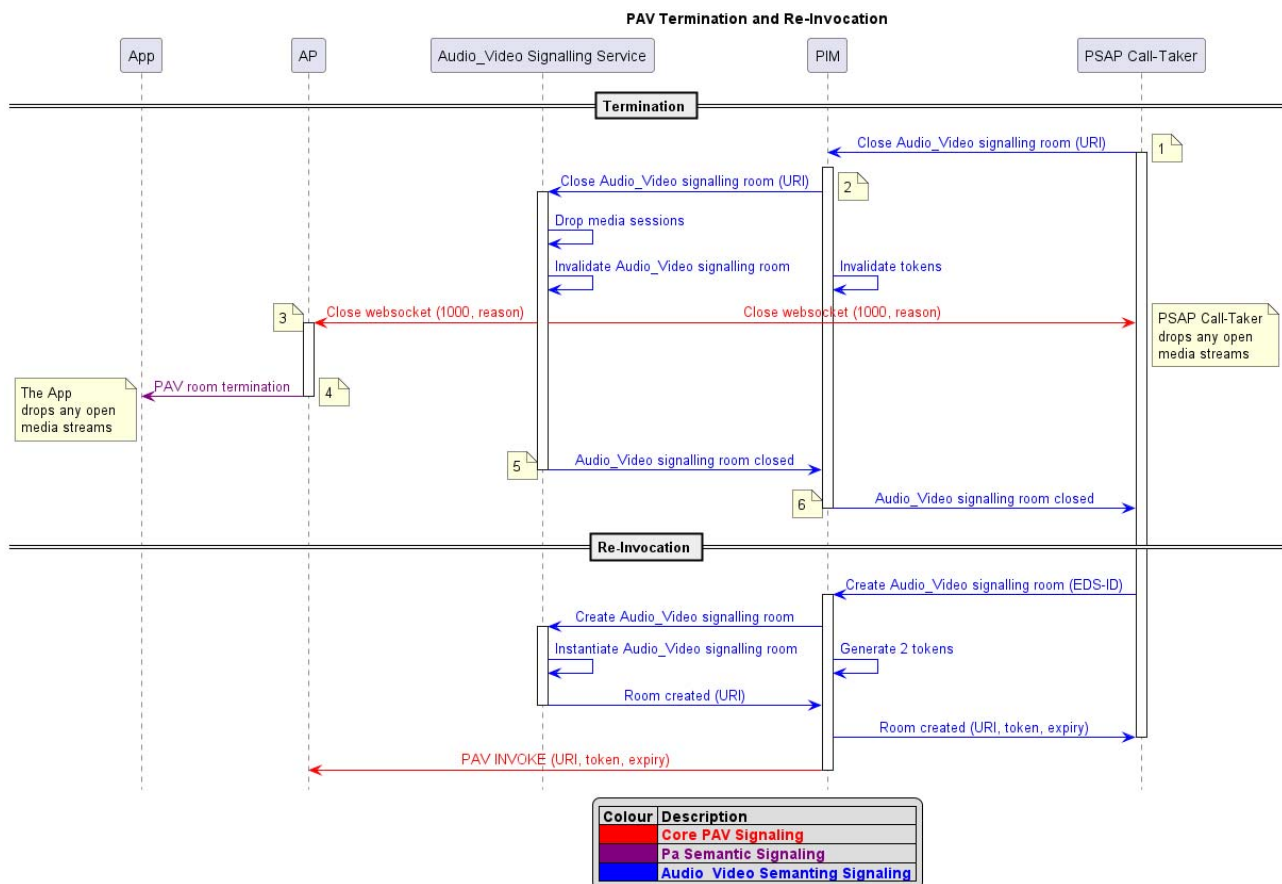
- 3) Invalidate the Audio\_Video signalling room URI. The security tokens provided shall not grant access to the new Audio\_Video signalling room URI that the PIM creates, therefore new tokens will be necessary.
- 4) Indicate room termination to the PIM.

On receiving a websocket close with the status code 1 000 from the Audio\_Video signalling room, a participant shall:

- 1) Close all open media sessions associated with the Audio\_Video call.
- 2) If the participant is the CALLER, the App shall consider the Audio\_Video call component of the session closed.

### 8.7.3 Termination and Re-invocation sequences

Figure 3 provides the sequence diagram illustrating the flow of events between entities for the re-invocation procedure.



**Figure 3: PAV Termination and Re-Invocation sequence diagram**

- 1) The PSAP Call-Taker requests the PIM to close the Audio\_Video signalling room.
- 2) The PIM requests the Audio\_Video Signalling Server to close the Audio\_Video signalling room. The tokens for that room are invalidated and the media sessions are dropped.
- 3) The Audio\_Video Signalling Server closes all the websocket connections that were active in the Audio\_Video signalling room. The close code shall be 1 000 and the reason should indicate that the Audio\_Video session has terminated.
- 4) The AP signals to the App over the Pa interface that the PAV communication has been closed, so that the App can close the opened media streams.
- 5) The Audio\_Video Signalling Server returns a successful response to the PIM indicating that the Audio\_Video signalling room has been successfully closed.

- 6) The PIM returns a successful response to the PSAP Call-Taker indicating that the Audio\_Video signalling room has been successfully closed.
- 7) On receipt of a PAV invocation at the AP from the PIM, the AP shall notify it to the App over the Pa interface, so that the App can start again the SDP negotiation and ICE candidate exchange procedures.

The Re-Invocation follow the same procedures than the Invocation described in Figure 2.

Other participant may be re-invited to the Audio\_Video signalling room following the procedures in clause 17.

---

## 9 Connection to the Audio\_Video signalling room

### 9.1 Overview

The Audio\_Video signalling room provides signalling configuration to the call participants. It also provides the means for participants to learn about the presence of other participants and to exchange signalling information that enables the establishment of media streams. Further, it provides the PSAP Call-Taker the ability to control the communication flows for other participants in the conversation.

### 9.2 Audio\_Video signalling room joining procedure

The Audio\_Video signalling room shall authenticate all participants that attempt to connect to the room URI. The token in the Authentication header field shall be used to authenticate participants. If a token has expired, is not valid or is missing, then the Audio\_Video signalling room shall return an HTTP 401 "Unauthorized" response to the entity attempting to connect. In case a token is correct but the participant is not authorized to access that room, the Audio\_Video signalling room shall respond with an HTTP 403 "Forbidden".

The Audio\_Video signalling room shall read the associated token payload. It shall retrieve the uniqueId value generated when the token was created as described in clause 8.6. If there is a websocket already opened with that uniqueId, it shall return an HTTP 403 "Forbidden" response to the entity attempting to connect. It shall also retrieve the moderator value from the associated payload of the token in order to add that information to the associated user.

Upon successful authentication of a connecting entity, the Audio\_Video signalling room and the entity shall promote the connection to a websocket as described in IETF RFC 6455 [4].

On receipt of a JOIN message from an entity, the Audio\_Video signalling room shall send a USER\_LIST message to all room participants. The list shall contain the names and role of all participants in the room and shall be structure as described in clause 21.4. The Audio\_Video signalling room shall send a USER\_LIST message to each room participant each time a participant enters or leaves the room.

The structure of the JOIN messages is described in clause 21.3.

### 9.3 PSAP Call-Taker joining procedure

To join the Audio\_Video signalling room the PSAP Call-Taker equipment shall initiate an HTTPS connection to the room URI provided by the PIM. The HTTP Authentication header shall contain the security access token provided by the PIM and the token shall be placed in the Authentication header field in accordance with IETF RFC 6750 [3] as described in clause 6.2.

If access to the room is denied with an HTTP error response of 401 "Unauthorized" when trying to connect to the room, then the PSAP Call-Taker shall re-initiate the PEMEA Audio\_Video (PAV) invocation procedure detailed in clause 8.6. If the reconnection fails, the PSAP Call-Taker shall initiate the room termination procedure detailed in clause 8.7.2 but not re-initiate the creation of the Audio\_Video call. The PSAP shall invoke other communication options if provided or wait for the Caller to terminate the emergency session and re-initiate. Once authenticated to the Audio\_Video signalling room, the PSAP Call-Taker equipment and the Audio\_Video signalling room shall promote the connection to a websocket as described in IETF RFC 6455 [4].

Upon establishment of the websocket the PSAP Call-Taker equipment shall send a JOIN message with the role sub-property of the user property set to "PSAP". In the JOIN message, the PSAP Call-Taker should indicate its user media properties, which indicates other participants how the PSAP Call-Taker will behave. The structure of the JOIN message is described in clause 21.3. Media properties are optional, and if a participant does not include some media properties, the Audio\_Video signalling server shall use true as default value for each missing property for that participant.

## 9.4 AP joining procedure

To join the Audio\_Video signalling room the AP shall initiate an HTTPS connection to the room URI provided by the PIM. The HTTP Authentication header shall contain the security access token provided by the PIM and the token shall be placed in the Authentication header field in accordance with IETF RFC 6750 [3] as described in clause 6.2.

If access to the room is denied with an HTTP error response when trying to connect to the room as described in clause 9.2, the App should initiate alternative communication methods with the PSAP or re-initiate the emergency session.

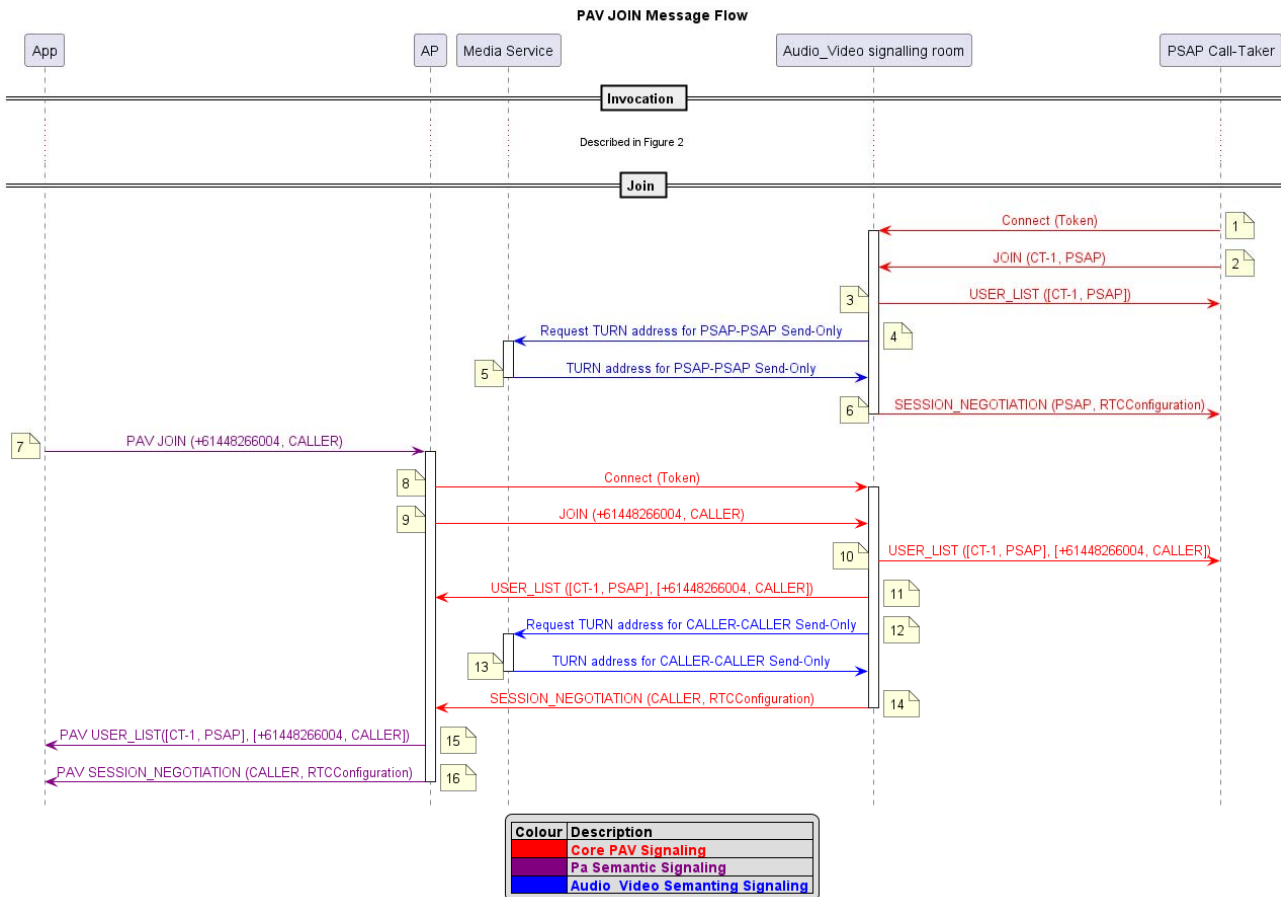
Once authenticated to the Audio\_Video signalling room, the AP and the Audio\_Video signalling room shall promote the connection to a websocket as described in IETF RFC 6455 [4].

The establishment of the websocket connection between the AP and the Audio\_Video signalling room shall not start until the App has communicated to the AP over the Pa interface its willingness to start the Audio\_Video session.

Upon establishment of the websocket the AP shall send a JOIN message with the role sub-property of the user property set to "CALLER". In the JOIN message, the CALLER should indicate its user media properties, which indicates other participants how the CALLER will behave. The structure of the JOIN message is described in clause 21.3. Media properties are optional and, if a participant does not include some media properties, the Audio\_Video signalling server shall use true as default value for each missing property for that participant.

On receipt of the USER\_LIST message from the Audio\_Video signalling room, the AP shall share the details with the App.

## 9.5 JOIN sequence flow



**Figure 4: PAV JOIN Message sequence diagram**

- 1) The PSAP Call-Taker connects to the Audio\_Video signalling room passing in the authentication token in the Authorization HTTP header field in accordance with clause 6.2. The Audio\_Video Signalling Service validates the token and upgrades the connection to a websocket.
- 2) The PSAP Call-Taker sends a JOIN message to the Audio\_Video signalling room indicating that the connecting entity is a PSAP and includes the Call-Taker's pseudonym and optionally its user media information.
- 3) The Audio\_Video signalling room sends to the PSAP Call-Taker a USER\_LIST containing the PSAP user that was created from the previous JOIN message.
- 4) The Audio\_Video signalling room request to the Media Service the TURN Server address that the PSAP shall use to communicate. Optionally credentials for the TURN Server can be requested for the PSAP.
- 5) The Media Service returns the TURN Server information requested.
- 6) The Audio\_Video signalling room sends to the PSAP Call-Taker an RTC\_SESSION\_NEGOTIATION containing the PSAP user and the TURN Server address. This first RTC\_SESSION\_NEGOTIATION message sent to the PSAP Call-Taker shall have the PSAP user and the PSAP Call-Taker shall obtain the uniqueId generated for the PSAP from this message.
- 7) The App indicates to the AP over the Pa interface that it wishes to join to the Audio\_Video session indicating the user pseudonym, which could be the phone number. It could optionally select the user media preferences of the App.
- 8) The AP connects to the Audio\_Video signalling room passing in the authentication token in the Authorization HTTP header field in accordance with clause 6.2. The Audio\_Video Signalling Service validates the token and upgrades the connection to a websocket.



- 9) The AP sends a JOIN message to the Audio\_Video signalling room indicating that the connecting entity is a CALLER and includes the Caller's pseudonym and optionally its user media information.
- 10) The Audio\_Video signalling room sends to the PSAP Call-Taker a USER\_LIST containing both the PSAP and the CALLER users that were created from previous JOIN messages.
- 11) The Audio\_Video signalling room sends to the AP a USER\_LIST containing both the PSAP and the CALLER users that were created from previous JOIN messages.
- 12) The Audio\_Video signalling room request to the Media Service the TURN Server address that the CALLER shall use to communicate. Optionally credentials for the TURN Server can be requested for the CALLER.
- 13) The Media Service returns the TURN Server information requested.
- 14) The Audio\_Video signalling room sends to the AP an RTC\_SESSION\_NEGOTIATION containing the CALLER user and the TURN Server address. This first RTC\_SESSION\_NEGOTIATION message sent to the AP shall have the CALLER user and the AP shall obtain the uniqueId generated for the CALLER from this message.
- 15) The AP sends the PAV USER\_LIST message to the App over the Pa interface.
- 16) The AP sends the PAV RTC\_SESSION\_NEGOTIATION message to the App over the Pa interface.

---

## 10 List of users

### 10.1 Overview

After a participant successfully opens the connection with the Audio\_Video signalling room and sends the JOIN message as described in clause 9, it shall receive a USER\_LIST message from the Audio\_Video signalling room. This message contains the list of users that are connected to the room. Each user represents a participant of the Audio\_Video session. The participant that has connected shall be included in the USER\_LIST.

This list is used to know the information of the participants, especially the user's name, role and uniqueId.

It also contains other information like the media information of each participant and if he is moderator or not.

The AP shall convey the relevant information from these messages to the App so that it can display participants information. How this is performed is left to implementation.

The participants present in the USER\_LIST messages are participants that have send a successful JOIN message to the Audio\_Video signalling room, but the SDP negotiation described in clause 12 shall not start with these participants until a RTC\_SESSION\_NEGOTIATION message described in clause 21.5 has been received for that participant. This is because that participant has not yet negotiated a valid send-only stream with the Audio\_Video signalling server and therefore there is no possibility to negotiate a receive-only stream from that participant.

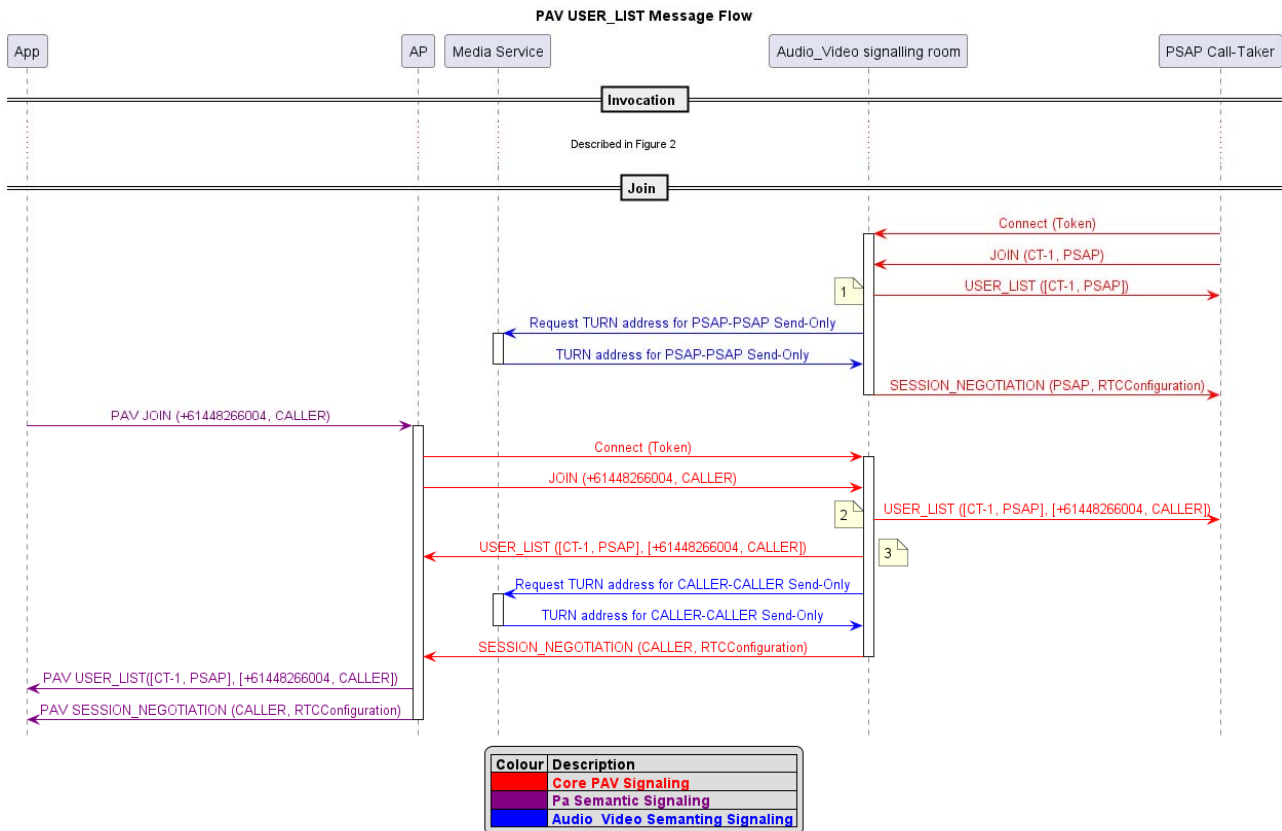
The structure of the USER\_MEDIA messages is described in clause 21.4.

### 10.2 Connection and disconnection of participants

The Audio\_Video signalling room shall send a USER\_LIST message each time a participant disconnects closing the websocket connection with the Audio\_Video server and each time a participant sends a successful JOIN message to the Audio\_Video signalling room.

The participants shall compare the previously received USER\_LIST message with the new one to know if there is a new participant or if a participant has disappeared from the previously received USER\_LIST message to the newer one.

## 10.3 USER\_LIST sequence flow



**Figure 5: PAV USER\_LIST Message sequence diagram**

- 1) The Audio\_Video signalling room sends to the PSAP Call-Taker a USER\_LIST containing the PSAP user that was created from the previous JOIN message.
- 2) The Audio\_Video signalling room sends to the PSAP Call-Taker a USER\_LIST containing both the PSAP and the CALLER users that were created from previous JOIN messages.
- 3) The Audio\_Video signalling room sends to the AP a USER\_LIST containing both the PSAP and the CALLER users that were created from previous JOIN messages.

## 11 RTC session negotiation

### 11.1 Overview

Media streams in WebRTC are peer-to-peer, meaning that each participant in a WebRTC communication shall have a send channel that all other participants can listen on, and a listen channel for each participant so that they can hear what is being said. Communication streams will run through the TURN Server owing to firewall and access restrictions inside the PSAP.

As a consequence of this, each participant requires to know the TURN Server address in order to be able to reach a valid connectivity check with the Media Service. Optionally, the TURN Server can have authentication credentials, which should be sent to the participants in order to use them. The RTC\_SESSION\_NEGOTIATION message is used by the Audio\_Video signalling room to provide this information and the structure of this message is detailed in clause 21.5.

The Audio\_Video signalling room shall acquire TURN Server address and credentials for each participant when they join the room.

Each `RTC_SESSION_NEGOTIATION` message shall contain the user identification of the participant to which the message refers and the address of the TURN Server that shall be used to communicate with that participant.

`RTC_SESSION_NEGOTIATION` messages can also have TURN Server credentials if they are required. It is recommended to use authentication at the TURN Server, but it is not mandatory.

The structure of the `RTC_SESSION_NEGOTIATION` messages is described in clause 21.5.

The information received in the `RTC_SESSION_NEGOTIATION` messages shall be used by participants when creating peer connections with the Media Service as it is described in clauses 12 and 13.

The AP shall convey the relevant information from each `RTC_SESSION_NEGOTIATION` message to the App through the Pa interface. How this is performed is left to implementation.

## 11.2 `RTC_SESSION_NEGOTIATION` message for Send-Only streams

After a participant successfully opens the connection with the Audio\_Video signalling room and sends the JOIN message as described in clause 9, it shall receive a `RTC_SESSION_NEGOTIATION` message from the Audio\_Video signalling server along with the first `USER_LIST` message described in clause 10.

The first `RTC_SESSION_NEGOTIATION` that the Audio\_Video signalling room sends to a participant after he sends a successful JOIN message shall contain its own user identification in the user property of the message. This is important because, as the `uniqueId` is generated when the token for that participant is generated, the participant may not be able to read the token information and therefore not know its own `uniqueId`.

This first `RTC_SESSION_NEGOTIATION` message contains the information that the participant needs to establish its Send-Only stream to the Audio\_Video Server.

## 11.3 `RTC_SESSION_NEGOTIATION` message for Receive-Only streams

After the SDP negotiation of the Send-Only stream of a participant is done as described in clause 12.3, the Audio\_Video shall send to all the connected participants of the Audio\_Video signalling room an `RTC_SESSION_NEGOTIATION` message except to the user that made the SDP negotiation. This message shall contain the user identification of the participant that negotiated its Send-Only stream in the user property of the message and the TURN Server address and credentials that the participant shall use to create the Receive-Only stream channel to receive the stream of the participant that made the SDP negotiation.

When a participant receives an `RTC_SESSION_NEGOTIATION` message from the Audio\_Video signalling room for a participant that it's not himself, it can initiate the SDP negotiation exchange procedures described in clause 12.4 to establish the receive-only channel from that user.

If a participant re-negotiates its own send-only stream as described in clause 12.5, the Audio\_Video signalling room should send a new `RTC_SESSION_NEGOTIATION` message to all the participants connected to the room but to the participant that re-negotiated the stream.

When a participant receives an `RTC_SESSION_NEGOTIATION` message for a participant to which he already had a peer-connection for the Receive-Only stream from that participant, it means that the participant indicated in that `RTC_SESSION_NEGOTIATION` message has re-negotiated its own Send-Only stream. The Media Service shall connect the new Send-Only stream with the Receive-Only streams that other participants had negotiated so that they do not need to re-negotiate the Receive-Only stream, but participant can drop the existing peer-connection associated with the Receive-Only stream from that participant, and initiate the procedures described in the clause 12.4 for that participant.

## 11.4 `RTC_SESSION_NEGOTIATION` message flow

The `RTC_SESSION_NEGOTIATION` message flow between 2 participants is too large, therefore it is divided in Figure 6 and Figure 7.



Figure 6: PAV RTC\_SESSION\_NEGOTIATION Message sequence diagram part 1



**Figure 7: PAV RTC\_SESSION\_NEGOTIATION Message sequence diagram part 2**

- 1) The Audio\_Video signalling room requests to the Media Service the TURN Server address that the PSAP shall use for its Send-Only stream. Optionally credentials for the TURN Server can be requested for the PSAP.
- 2) The Media Service returns the TURN Server information requested.
- 3) The Audio\_Video signalling room sends to the PSAP Call-Taker an RTC\_SESSION\_NEGOTIATION containing the PSAP user and the TURN Server address. This first RTC\_SESSION\_NEGOTIATION message sent to the PSAP Call-Taker shall have the PSAP user and the PSAP Call-Taker shall obtain the uniqueId generated for the PSAP from this message.

- 4) The Audio\_Video signalling room requests to the Media Service the TURN Server address that the CALLER shall use for its Send-Only stream. Optionally credentials for the TURN Server can be requested for the CALLER.
- 5) The Media Service returns the TURN Server information requested.
- 6) The Audio\_Video signalling room sends to the AP an RTC\_SESSION\_NEGOTIATION containing the CALLER user and the TURN Server address. This first RTC\_SESSION\_NEGOTIATION message sent to the AP shall have the CALLER user and the AP shall obtain the uniqueId generated for the CALLER from this message.
- 7) The AP sends the PAV RTC\_SESSION\_NEGOTIATION message to the App over the Pa interface.
- 8) After receiving the PSAP Send-Only SDP, the Audio\_Video signalling room requests to the Media Service the TURN Server address that other participants shall use to communicate when creating Receive-Only stream channels to obtain the PSAP Send-Only stream. This shall be done for all the participants except for the PSAP, in this diagram, only the CALLER is connected so it is only done once.
- 9) The Media Service returns the TURN Server information requested.
- 10) The Audio\_Video signalling room sends to all the participants except the PSAP an RTC\_SESSION\_NEGOTIATION containing the PSAP user and the TURN Server address for each participant. With this message each participant receives the TURN Server address that shall use to create a Receive-Only channel with the PSAP. As this diagram only has the PSAP and the CALLER, only the CALLER receives this message, but in a call with more participants, it shall be sent to all the participants except the PSAP.
- 11) The AP sends the PAV RTC\_SESSION\_NEGOTIATION message to the App over the Pa interface.
- 12) After receiving the CALLER Send-Only SDP, the Audio\_Video signalling room requests to the Media Service the TURN Server address that other participants shall use to communicate when creating Receive-Only stream channels to obtain the CALLER Send-Only stream. This shall be done for all the participants except for the CALLER, in this diagram, only the PSAP is connected so it is only done once.
- 13) The Media Service returns the TURN Server information requested.
- 14) The Audio\_Video signalling room sends to all the participants except the CALLER an RTC\_SESSION\_NEGOTIATION containing the CALLER user and the TURN Server address for each participant. With this message each participant receives the TURN Server address that shall use to create a Receive-Only channel with the CALLER. As this diagram only has the CALLER and the PSAP, only the PSAP receives this message, but in a call with more participants, it shall be sent to all the participants except the CALLER.

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## 12 SDP negotiation

### 12.1 Overview

WebRTC uses Real-time Transport Protocol (RTP) to enable communication between participants. To negotiate the RTP communication, Session Description Protocol (SDP) as defined in IETF RFC 4566 [13] shall be exchanged. The IETF RFC 8839 [6] specifies how the SDP negotiation shall be made, and adds the ICE connectivity checks and how they are integrated in the SDP structure.

These specifications do not define how this SDP and ICE candidate messages should be exchanged between the participants; therefore, it is described in clauses 12 and 13 of the present document.

The PEMEA Audio\_Video (PAV) requires a Media Service which includes a Media Server and a TURN Server as it is described in clause 5. The participant shall create a Send-Only stream channel between them and the Media Service in order to send its media streams to the Audio\_Video Server. The participants shall also create a Receive-Only stream channel between them and the Media Service for each other participant from whom they want to receive the streams that he is sending to the Media Service.

The Audio\_Video Server interconnects the SDP and ICE candidate information that the participants send over the Audio\_Video signalling room and the Media Service. This gives the Audio\_Video Server the ability to connect in the Media Service the required connections. It receives streams from participant Send-Only streams, send streams to the participant Receive-Only streams, and can control the streams if required by MEDIA\_CONTROL messages.

The present document specifies the interface between participants and the Audio\_Video signalling room, but since in PEMEA the Caller is connected through the AP, then the AP is who shall follow the messages defined in the present document, and the communication between the AP and the App that occurs over the Pa interface is left to implementation. Therefore, the messages exchanged between the App and the AP could have a similar structure to the ones defined in the present document or could be different.

The structure of the RTC\_SESSION\_DESCRIPTION messages is described in clause 21.6.

## 12.2 SDP structure considerations

The SDP "offer" generated by participants should have the property "a=sendonly" when negotiating their Send-Only stream and it should have the property "a=recvonly" when negotiating the Receive-Only stream of other participants. When the Media Service generates the SDP "answer" for the Send-Only streams of the users, it should have the property "a=recvonly", and when the Media Service generates the SDP "answer" for the Receive-Only streams of the users, it should have the property "a=sendonly". These properties should be defined in both the audio and video parts of the SDP.

As described in clause 5.3.3, the infrastructure and firewall policies on the PSAPs could be a problem when thinking in using ICE-lite implementations in the Media Service. That is why the PAV requires that all participants, including the Media Service support the ICE-full implementation as specified in IETF RFC 8445 [5].

The PAV uses Trickle ICE defined in IETF RFC 8838 [12] as a method to accelerate the initiation of the media flow between participants, as it is an emergency session and the speed of the communication establishment is crucial. This implies that the SDP of the participants shall have the property "a=ice-options:trickle" in the section of each media stream. The encoding of this option in the SDP is defined in IETF RFC 8840 [14].

## 12.3 Negotiation of Send-Only stream

Once a participant has successfully joined the Audio\_Video signalling room and received the RTC\_SESSION\_NEGOTIATION in which the user identification is himself, the participant shall establish the RTP communication channel to send his media to the Audio\_Video session.

The participant shall create a local peer-connection for his Send-Only stream to the Audio\_Video Server, and generate an SDP offer for this peer-connection. It shall contain the specified audio codecs specified in clause 7.2 and the specified video codecs specified in clause 7.3. The participant shall also use the information received in the RTC\_SESSION\_NEGOTIATION to use the TURN Server address as a possible ICE candidate as it is described in clause 13.

The participant shall send an RTC\_SESSION\_DESCRIPTION message to the Audio\_Video signalling room with the following properties:

- 1) The type property shall be set to "RTC\_SESSION\_DESCRIPTION".
- 2) The user property shall be set to the user identification. The user identification is obtained from the first RTC\_SESSION\_NEGOTIATION received by the user after a successful JOIN message as it is described in clause 11.2.
- 3) The type sub-property of the description property shall be set to "offer".
- 4) The sdp sub-property of the description property shall be set to the SDP offer provided by the participant.

When the Audio\_Video signalling room receives the RTC\_SESSION\_DESCRIPTION "offer" message for the Send-Only stream from a participant, the Audio\_Video signalling room shall create a peer-connection in the Media Service where the streams of the participant will be received. The SDP offer of the participant shall be added to the peer-connection and an SDP answer shall be generated by the Media Service.

The Audio\_Video signalling room shall answer the participant sending him an RTC\_SESSION\_DESCRIPTION message with the following properties:

- 1) The type property shall be set to "RTC\_SESSION\_DESCRIPTION".
- 2) The user property shall be set to the user identification of the participant that sent the RTC\_SESSION\_DESCRIPTION "offer".
- 3) The type sub-property of the description property shall be set to "answer".
- 4) The sdp sub-property of the description property shall be obtained from the Media Service and shall be a valid SDP answer for the SDP offer sent by the participant.

When the participant receives the RTC\_SESSION\_DESCRIPTION "answer" message containing his user identification, the participant shall add the SDP answer to the local peer-connection.

After this process, the ICE candidate processing will start. The SDP offer and SDP answer exchange could have ICE candidates on them, but as PAV uses Trickle ICE, the ICE candidates can be exchanged using the RTC\_ICE\_CANDIDATE messages described in clause 13.

When the Send-Only connection of a participant is successfully made as specified in this clause, the Audio\_Video signalling room shall send an RTC\_SESSION\_NEGOTIATION message to all the participants excluding the participant that negotiated the Send-Only stream channel as it is described in clause 11.3.

## 12.4 Negotiation of Receive-Only stream

When a participant wants to receive the Send-Only stream that other participant is sending to the Audio\_Video Server it shall establish the RTP communication channel to receive the media streams of the selected participant.

This process shall be done with all the participants from which the participant wants to receive their media streams. If a user only wants to send his stream but does not want to receive the streams of other participants, he can avoid negotiating the streams of other participants as it is described in this clause, but he should inform other participants about it using the receiveAudio and/or receiveVideo properties with the value set to false that the PAV defines.

A participant shall not start the negotiation of the Receive-Only stream for a selected participant until the Audio\_Video signalling room has sent to the participant an RTC\_SESSION\_NEGOTIATION message with the user property set to the value of the user identification of the selected participant.

The participant shall create a local peer-connection for his Receive-Only stream to the Audio\_Video Server, and generate an SDP offer for this peer-connection. It shall contain the specified audio codecs specified in clause 7.2 and the specified video codecs specified in clause 7.3. The participant shall also use the information received in the RTC\_SESSION\_NEGOTIATION to use the TURN Server address as a possible ICE candidate as it is described in clause 13.

The participant shall send an RTC\_SESSION\_DESCRIPTION message to the Audio\_Video signalling room with the following properties:

- 1) The type property shall be set to "RTC\_SESSION\_DESCRIPTION".
- 2) The user property shall be set to the user identification of the selected participant to whom the process described in this clause is being done.
- 3) The type sub-property of the description property shall be set to "offer".
- 4) The sdp sub-property of the description property shall be set to the SDP offer provided by the participant.

When the Audio\_Video signalling room receives the RTC\_SESSION\_DESCRIPTION "offer" message for the Receive-Only stream from a participant to receive the stream of another selected participant, the Audio\_Video signalling room shall create a peer-connection in the Media Service where the participant can receive the stream that the selected participant is sending. The Audio\_Video Server shall obtain the Send-Only stream that the selected participant is sending from the Media Service, and use this stream in the Receive-Only stream that the participant requesting the negotiation will use. The SDP offer of the participant shall be added to the peer-connection and an SDP answer shall be generated by the Media Service.



If the Audio\_Video signalling room receives an RTC\_SESSION\_DESCRIPTION "offer" message from a participant selecting a participant for whom he did not have received yet the RTC\_SESSION\_NEGOTIATION and thus the Audio\_Video signalling room does not have yet the Send-Only stream, the Audio\_Video signalling room shall send him an ERROR message described in clause 21.11 with the reasonCode property set to "streamMissing" and the reason property set to "Missing stream negotiation for user jgh204nq9md", being jgh204nq9md the uniqueId of the selected user of the RTC\_SESSION\_DESCRIPTION "offer" message.

The Audio\_Video signalling room shall answer the participant sending him an RTC\_SESSION\_DESCRIPTION message with the following properties:

- 1) The type property shall be set to "RTC\_SESSION\_DESCRIPTION".
- 2) The user property shall be set to the user identification of the selected participant to whom the process described in this clause is being done.
- 3) The type sub-property of the description property shall be set to "answer".
- 4) The sdp sub-property of the description property shall be obtained from the Media Service and shall be a valid SDP answer for the SDP offer sent by the participant.

When the participant receives the RTC\_SESSION\_DESCRIPTION "answer" message containing the user identification of the selected participant, the participant shall add the SDP answer to the local peer-connection for the selected participant.

After this process, the ICE candidate processing will start. The SDP offer and SDP answer exchange could have ICE candidates on them, but as PAV uses Trickle ICE, the ICE candidates can be exchanged using the RTC\_ICE\_CANDIDATE messages described in clause 13.

## 12.5 Re-Negotiation of Send-Only stream

Once a participant has made the SDP negotiation for his Send-Only channel described in clause 12.3 successfully, he is able to re-negotiate the Send-Only stream channel. This can be done if there is a problem with the streams or if the available media options change from the time at which the Send-Only stream channel was negotiated.

To do so, the participant shall remove the existing local peer-connection for his Send-Only stream and create a new local peer-connection. The participant shall generate a new SDP offer for this new peer-connection which shall contain the specified audio codecs specified in clause 7.2 and the specified video codecs specified in clause 7.3. The TURN Server address and credentials shall be the same ones that were used for the previously created Send-Only stream channel. To ensure that the TURN Server credentials are remain valid, the expiration time shall be long enough so that the re-negotiation can take place at any time during the Audio\_Video session.

The participant shall send a new RTC\_SESSION\_DESCRIPTION message to the Audio\_Video signalling room with the following properties:

- 1) The type property shall be set to "RTC\_SESSION\_DESCRIPTION".
- 2) The user property shall be set to the user identification. The user identification is obtained from the first RTC\_SESSION\_NEGOTIATION received by the user after a successful JOIN message as it is described in clause 11.2.
- 3) The type sub-property of the description property shall be set to "offer".
- 4) The sdp sub-property of the description property shall be set to the new SDP offer provided by the participant.

When the Audio\_Video signalling room receives the new RTC\_SESSION\_DESCRIPTION "offer" message for the Send-Only stream from a participant, the Audio\_Video signalling room shall delete the existing peer-connection in the Media Service and create a new peer-connection where the streams of the participant will be received. The new SDP offer of the participant shall be added to the peer-connection and a new SDP answer shall be generated by the Media Service.

The Audio\_Video signalling room shall answer the participant sending him a new RTC\_SESSION\_DESCRIPTION message with the following properties:

- 1) The type property shall be set to "RTC\_SESSION\_DESCRIPTION".

- 2) The user property shall be set to the user identification of the participant that sent the `RTC_SESSION_DESCRIPTION` "offer".
- 3) The type sub-property of the description property shall be set to "answer".
- 4) The sdp sub-property of the description property shall be obtained from the Media Service and shall be a new valid SDP answer for the new SDP offer sent by the participant.

When the participant receives the new `RTC_SESSION_DESCRIPTION` "answer" message containing his user identification, the participant shall add the new SDP answer to the new local peer-connection.

After this process, the ICE candidate processing will start. The SDP offer and SDP answer exchange could have ICE candidates on them, but as PAV uses Trickle ICE, the ICE candidates can be exchanged using the `RTC_ICE_CANDIDATE` messages described in clause 13.

When the re-negotiation process described in this clause is successfully made, the `Audio_Video` signalling room should send a new `RTC_SESSION_NEGOTIATION` message to all the participants excluding the participant that re-negotiated the Send-Only stream channel as it is described in clause 11.3. When the participants receive an `RTC_SESSION_NEGOTIATION` with the user identification of a participant for whom they already have a negotiated Receive-Only channel, they can re-negotiate the Receive-Only channel for that participant as described in clause 12.6, but it is not mandatory since the Media Service should connect the new Send-Only stream with the Receive-Only stream that the participants had already negotiated with the Media Service.

## 12.6 Re-Negotiation of Receive-Only stream

When a participant makes the procedures described in clause 12.5, the Media Service shall reconnect the new Send-Only channel that the participant re-negotiated with all already negotiated Receive-Only streams that were already negotiated by other participants for the participant that made the re-negotiation.

The `Audio_Video` signalling room should send a new `RTC_SESSION_NEGOTIATION` message with the user identification of the participant for whom the participant had already negotiated his Receive-Only stream channel as described in clause 12.4. The participant can close the existing local peer-connection for that participant and create a new one following the procedures described in clause 12.5, but it is not mandatory since the Media Service shall interconnect the new Send-Only stream with the already negotiated Receive-Only streams.

## 12.7 Notify the `Audio_Video` Service when a local peer-connection is closed

Clauses 12.3 and 12.4 describe the process to create the Send-Only and Receive-Only streams. In these processes, the participants create local peer-connections and negotiates the SDP and ICE candidates with the Media Service peer-connections so that the streams can flow.

Clauses 20.3.3 and 20.4.3 describe what the `Audio_Video` Service shall do when it detects that the ICE state of a peer-connection with a participant is determined as Failed. The `Audio_Video` Service shall close the connection with the client since the connectivity could not be established.

If a participant closes by any reason a local peer-connection that was already negotiated with the `Audio_Video` service, the peer-connection in the Media Service that were receiving the stream flow will detect that the stream cannot flow any more, and the procedures described in clauses 20.3.3 and 20.4.3 shall be followed.

To allow participants close its local-peer connection without the `Audio_Video` Service closing their websocket connections, the participant can notify the `Audio_Video` signalling room that they are going to close a peer-connection by sending an `RTC_SESSION_DESCRIPTION` message with the following properties:

- 1) The type property shall be set to "`RTC_SESSION_DESCRIPTION`".
- 2) The user property shall be set to the user identification of the selected participant to whom the process described in this clause is being done.
- 3) The type sub-property of the description property shall be set to "offer".
- 4) The sdp sub-property of the description property shall be set to an empty string ("").

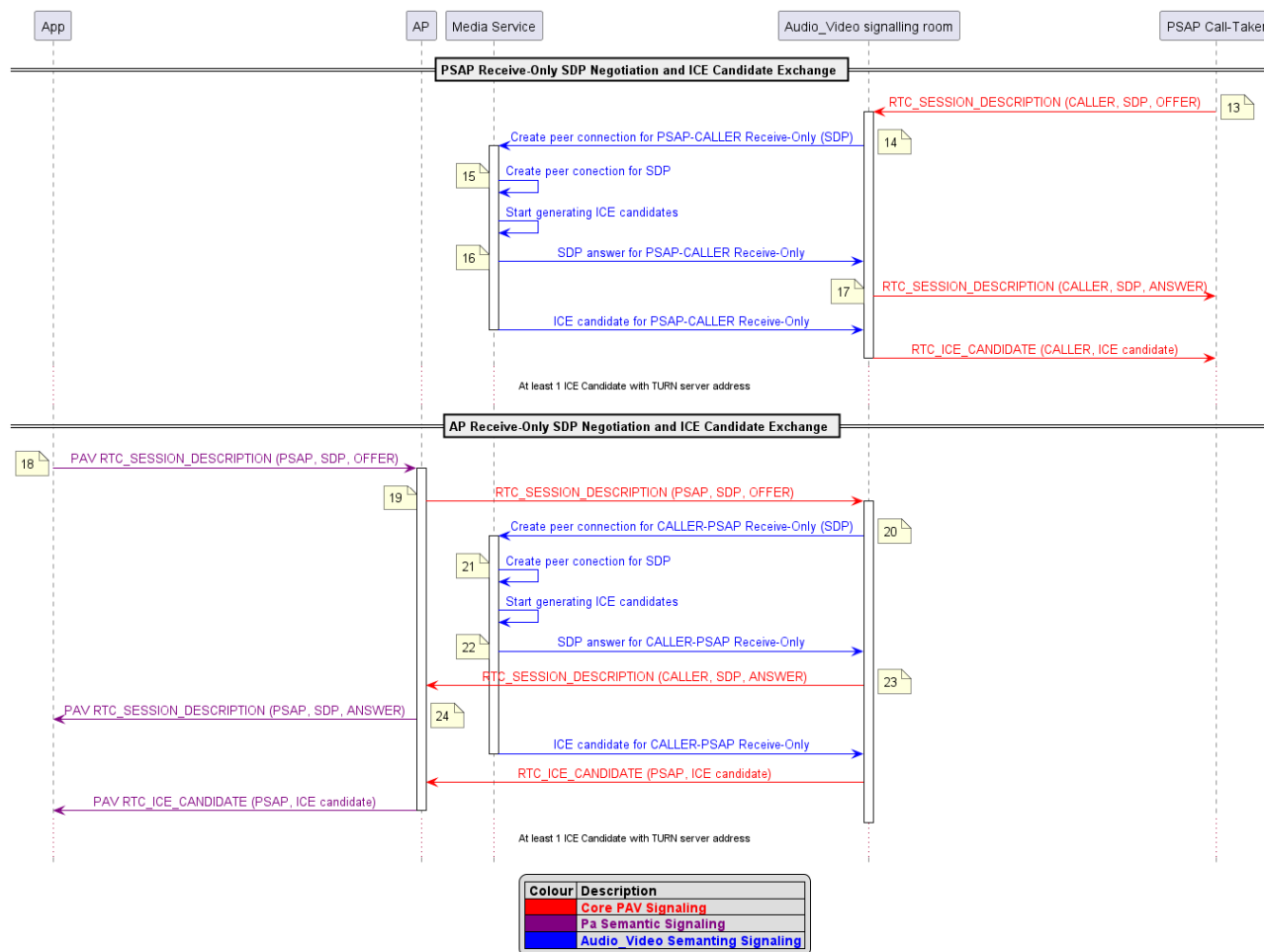
When receiving an RTC\_SESSION\_DESCRIPTION with an empty string in the sdp sub-property of the description property, the Audio\_Video signalling room should not answer back, and shall remove any peer-connection that were created from the participant sending the message for the selected participant.

## 12.8 RTC\_SESSION\_DESCRIPTION message flow

The RTC\_SESSION\_DESCRIPTION message flow between 2 participants is too large, therefore it is divided in Figure 8 and Figure 9.



Figure 8: PAV RTC\_SESSION\_DESCRIPTION Message sequence diagram part 1



**Figure 9: PAV RTC\_SESSION\_DESCRIPTION Message sequence diagram part 2**

- 1) After having received the RTC\_SESSION\_NEGOTIATION message with the PSAP Call-Taker user identification, the PSAP Call-Taker shall create a local peer-connection for its Send-Only stream and send an RTC\_SESSION\_DESCRIPTION "offer" message containing the SDP offer for its Send-Only stream. The RTC\_SESSION\_DESCRIPTION "offer" message shall contain the PSAP user identification.
- 2) The Audio\_Video signalling room requests to the Media Service to create the peer-connection to receive the Send-Only stream from the PSAP using the SDP offer received.
- 3) The Media Service creates the peer-connection using the SDP offer received and generates an SDP answer.
- 4) The Media Service returns the SDP answer for the PSAP Send-Only stream to the Audio\_Video signalling room.
- 5) The Audio\_Video signalling room sends an RTC\_SESSION\_DESCRIPTION "answer" message with the PSAP user identification to the PSAP Call-Taker. The PSAP Call-Taker shall use the SDP answer received for its local peer-connection for its Send-Only stream.
- 6) After having received the RTC\_SESSION\_NEGOTIATION message with the CALLER user identification, the App shall create a local peer-connection for its Send-Only stream and send the associated SDP offer to the AP over the Pa interface with the CALLER user identification.
- 7) The AP sends to the Audio\_Video signalling room the RTC\_SESSION\_DESCRIPTION "offer" message with the SDP received from the App for its Send-Only stream. The RTC\_SESSION\_DESCRIPTION "offer" message shall contain the CALLER user identification.
- 8) The Audio\_Video signalling room requests to the Media Service to create the peer-connection to receive the Send-Only stream from the CALLER using the SDP offer received.
- 9) The Media Service creates the peer-connection using the SDP offer received and generates an SDP answer.

- 10) The Media Service returns the SDP answer for the CALLER Send-Only stream to the Audio\_Video signalling room.
- 11) The Audio\_Video signalling room sends an RTC\_SESSION\_DESCRIPTION "answer" message with the CALLER user identification to the AP.
- 12) The AP sends the RTC\_SESSION DESCRIPTION "answer" message to the App over the Pa interface. The App shall use the SDP answer received for its local peer-connection for its Send-Only stream.
- 13) After having received the RTC\_SESSION\_NEGOTIATION with the CALLER user identification, the PSAP Call-Taker can start negotiating the Receive-Only stream from the CALLER. To do so, the PSAP Call-Taker shall create a local peer-connection for the Receive-Only stream from the CALLER and send an RTC\_SESSION\_DESCRIPTION "offer" message containing the SDP offer for the Receive-Only stream of the CALLER. The RTC\_SESSION\_DESCRIPTION "offer" message shall contain the CALLER user identification.
- 14) The Audio\_Video signalling room requests to the Media Service to create the peer-connection to send the stream that is being received from the Send-Only stream of the CALLER to the PSAP using the SDP offer received.
- 15) The Media Service creates the peer-connection using the SDP offer received and generates an SDP answer.
- 16) The Media Service returns the SDP answer to the Audio\_Video signalling room for the PSAP Receive-Only stream from the CALLER.
- 17) The Audio\_Video signalling room sends an RTC\_SESSION\_DESCRIPTION "answer" message with the CALLER user identification to the PSAP Call-Taker. The PSAP Call-Taker shall use the SDP answer received for its local peer-connection for its Receive-Only stream from the CALLER.
- 18) After having received the RTC\_SESSION\_NEGOTIATION with the PSAP user identification, the App can start negotiating the Receive-Only stream from the PSAP. To do so, the App shall create a local peer-connection for the Receive-Only stream from the PSAP and send an SDP offer to the AP over the Pa interface with the PSAP user identification.
- 19) The AP sends to the Audio\_Video signalling room the RTC\_SESSION\_DESCRIPTION "offer" message with the SDP received from the App for the Receive-Only stream from the PSAP. The RTC\_SESSION\_DESCRIPTION "offer" message shall contain the CALLER user identification.
- 20) The Audio\_Video signalling room requests to the Media Service to create the peer-connection to send the stream that is being received from the Send-Only stream of the PSAP to the CALLER using the SDP offer received.
- 21) The Media Service creates the peer-connection using the SDP offer received and generates an SDP answer.
- 22) The Media Service returns the SDP answer to the Audio\_Video signalling room for the CALLER Receive-Only stream from the PSAP.
- 23) The Audio\_Video signalling room sends an RTC\_SESSION\_DESCRIPTION "answer" message with the PSAP user identification to the AP.
- 24) The AP sends the RTC\_SESSION DESCRIPTION "answer" message to the App over the Pa interface. The App shall use the SDP answer received for its local peer-connection for its Receive-Only stream from the PSAP.

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## 13 ICE candidate exchange

### 13.1 Overview

The architecture of the PEMEA Audio\_Video capability is described in clause 5 and explains that a TURN Server is needed to ensure that the stream flow between participants and the Media Service can always occur because in most of the cases participants could be behind NAT and thus not be able to establish the stream flow. To ensure interoperability, a TURN Server is mandatory.

The Interactive Connectivity Establishment (ICE) protocol is defined in IETF RFC 8445 [5] and updated in IETF RFC 8863 [15]. This protocol defines how the address where the stream flow will occur shall be generated and used between RTC peers in their SDP exchange. PAV uses also Trickle ICE which is defined in IETF RFC 8838 [12] to accelerate the start of the conversation as it is critical in emergency calls. Trickle ICE defines a mechanism to exchange ICE candidates after the SDP negotiation so that peer do not need to wait until all the candidates are generated in order to start the stream flow. IETF RFC 8838 [12] defines how the messages shall be generated and used by the RTC peers, but it does not define how to signal these messages.

IETF RFC 8839 [6] defines how ICE should be used in the exchange of SDP offer and SDP answer between peers, but it does not specify how the signalling of the SDP should be done between them. The signalling of these SDP in PAV is described in clause 12.

## 13.2 ICE candidate structure considerations

All participants shall support ICE as defined in IETF RFC 8445 [5] and IETF RFC 8863 [15]. The implementation shall be a full ICE implementation since interoperability is the most important thing and a full ICE implementation allow interworking with both ICE and ICE-Lite implementations.

All participants shall support Trickle ICE as defined in IETF RFC 8838 [12].

## 13.3 Exchange of ICE candidates

Clauses 12.3, 12.4, 12.5 and 12.6 describe how the participants shall generate a SDP offer from a local peer-connection and exchange it with the Audio\_Video Server depending on what stream they want to negotiate, and how the Audio\_Video Server shall create a peer-connection in the Media Server for that SDP offer, and generate a SDP answer that shall be sent to the participant.

When a participant makes the SDP negotiation for a selected participant, the participant shall create a local peer-connection and its associated SDP offer. The participant shall start the ICE candidate gathering process associated for that peer-connection. The participant shall send to the Audio\_Video signalling room the SDP offer with an RTC\_SESSION\_DESCRIPTION message as described in clauses 12.3, 12.4, 12.5 and 12.6.

For each ICE candidate generated for the SDP offer, the participant shall send to the Audio\_Video signalling room an RTC\_ICE\_CANDIDATE message with the following properties:

- 1) The type property shall be set to "RTC\_ICE\_CANDIDATE".
- 2) The user property shall be set to the user identification of the selected participant to whom the SDP negotiation is being done.
- 3) The candidate sub-property of the candidate property shall be set to the ICE candidate.
- 4) The sdpMLineIndex sub-property of the ICE candidate property shall be set to the identification tag of the media stream with which the candidate is associated.
- 5) Optionally, the sdpMid sub-property of the ICE candidate property should be set to the zero-based index of the m-line within the SDP offer with which the candidate is associated.
- 6) Optionally, the usernameFragment sub-property of the ICE candidate property should be set to the username fragment ("ufrag") that uniquely identifies a single ICE interaction session.

When the Audio\_Video signalling room receives an RTC\_ICE\_CANDIDATE message from a participant, the Audio\_Video signalling room shall add the ICE candidate to the peer-connection in the Media Service associated with that participant. The Audio\_Video signalling room shall establish to which peer-connection the ICE candidate is associated using the websocket established with the participant to know who sent the message and the user property of the RTC\_ICE\_CANDIDATE message to identify to which user was the participant making the negotiation.

If the Audio\_Video signalling room receives an RTC\_ICE\_CANDIDATE message from a participant selecting a participant for whom he did not have sent previously a valid RTC\_SESSION\_DESCRIPTION "offer" message, the Audio\_Video signalling room shall send him an ERROR message described in clause 21.11 with the reasonCode property value set to "sdpMissing" and the reason property set to "Missing RTC\_SESSION\_DESCRIPTION offer for user jgh204nq9md", being jgh204nq9md the uniqueId of the selected user of the RTC\_ICE\_CANDIDATE message.

When the Audio\_Video signalling room creates the peer-connection in the Media Service as a result of receiving an RTC\_SESSION\_DESCRIPTION message from a participant and generates the SDP offer associated, the Media Service shall start the ICE candidate gathering process associated for that peer-connection. The Audio\_Video signalling room shall send to the participant the SDP answer with an RTC\_SESSION\_DESCRIPTION message as described in clauses 12.3, 12.4, 12.5 and 12.6.

For each ICE candidate generated for the SDP answer, the Audio\_Video signalling room shall send to the participant an RTC\_ICE\_CANDIDATE message with the following properties:

- 1) The type property shall be set to "RTC\_ICE\_CANDIDATE".
- 2) The user property shall be set to the user identification of the selected participant to whom the process described in this clause is being done.
- 3) The candidate sub-property of the candidate property shall be set to the ICE candidate.
- 4) The sdpMLineIndex sub-property of the ICE candidate property shall be set to the identification tag of the media stream with which the candidate is associated.
- 5) Optionally, the sdpMid sub-property of the ICE candidate property should be set to the zero-based index of the m-line within the SDP offer with which the candidate is associated.
- 6) Optionally, the usernameFragment sub-property of the ICE candidate property should be set to the username fragment ("ufrag") that uniquely identifies a single ICE interaction session.

When the participant receives an RTC\_ICE\_CANDIDATE message containing the user identification of the selected participant, the participant shall add the ICE candidate to the local peer-connection for the selected participant.

The structure of the RTC\_ICE\_CANDIDATE messages is described in clause 21.6.

## 13.4 End-of-Candidates indication

As it is defined in IETF RFC 8838 [12], an end-of-candidates indication should be sent between the RTC peers, but it does not specify how to signal this indication.

When a participant and the Media Service have ended the process of generating ICE candidates for a certain peer-connection, they shall send an extra RTC\_ICE\_CANDIDATE message with the candidate sub-property of the candidate property set to an empty string (""). Receiving an RTC\_ICE\_CANDIDATE message with the candidate sub-property of the candidate property set to an empty string ("") indicates that the end-of-candidates process has been indicated for the associated peer-connection.

## 13.5 RTC\_ICE\_CANDIDATE message flow

The RTC\_ICE\_CANDIDATE message flow between 2 participants is too large, therefore it is divided in Figure 10 and Figure 11.

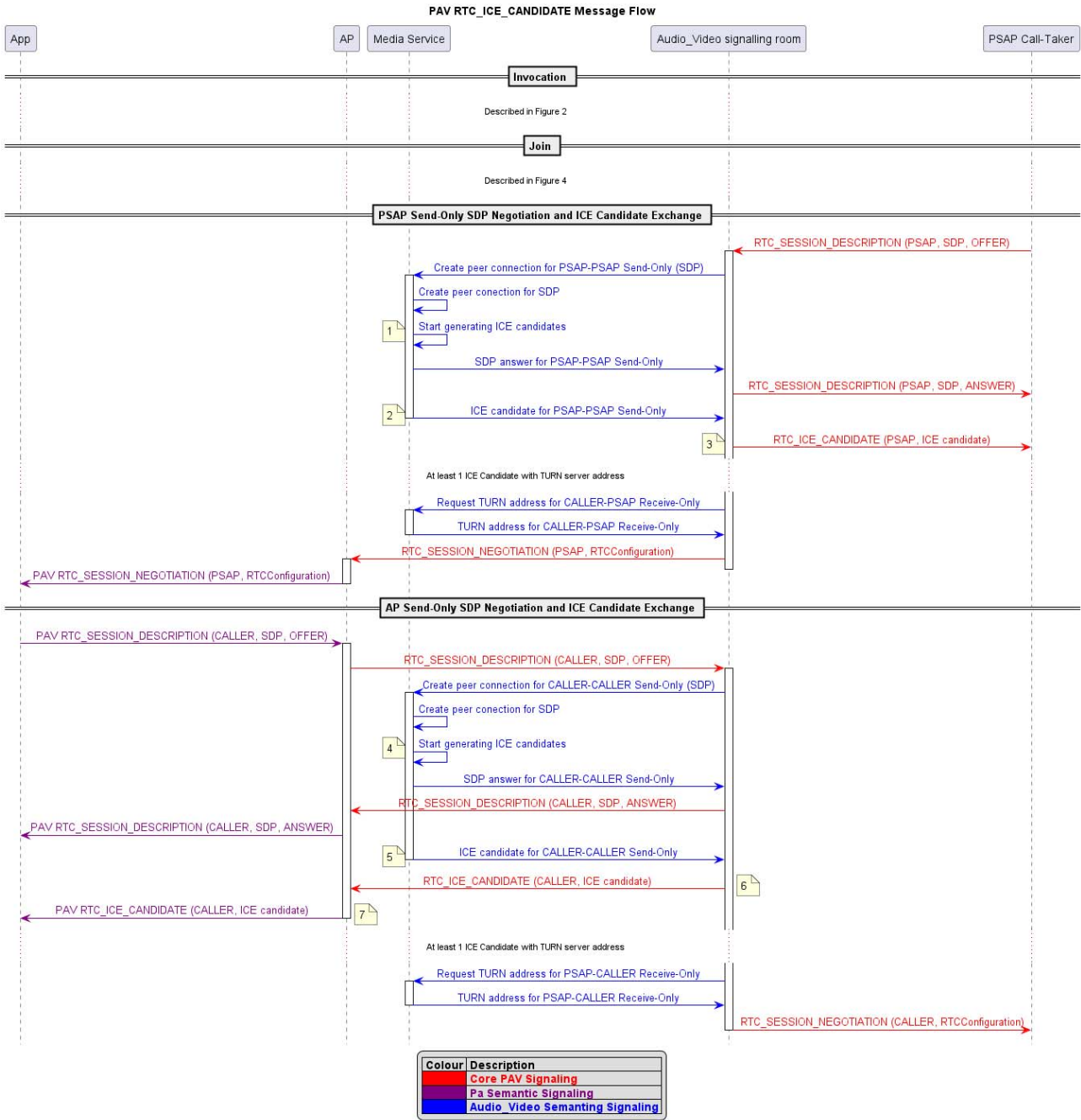


Figure 10: PAV RTC\_ICE\_CANDIDATE Message sequence diagram part 1





**Figure 11: PAV RTC\_ICE\_CANDIDATE Message sequence diagram part 2**

- 1) After the creation of the peer-connection for the Send-Only stream of the PSAP using its SDP offer, the Media Service should start generating ICE candidates for that peer-connection. At least a valid ICE candidate with the TURN server address shall be generated.
- 2) The Media Service sends the ICE candidates to the Audio\_Video signalling room.
- 3) For each ICE candidate received, the Audio\_Video signalling room sends an RTC\_ICE\_CANDIDATE message to the PSAP Call-Taker containing the ICE candidate and the PSAP user identification. The PSAP Call-Taker shall use the ICE candidates received for its local peer-connection for its Send-Only stream.
- 4) After the creation of the peer-connection for the Send-Only stream of the CALLER using its SDP offer, the Media Service should start generating ICE candidates for that peer-connection. At least a valid ICE candidate with the TURN server address shall be generated.
- 5) The Media Service sends the ICE candidates to the Audio\_Video signalling room.
- 6) For each ICE candidate received, the Audio\_Video signalling room sends an RTC\_ICE\_CANDIDATE message to the AP containing the ICE candidate and the CALLER user identification.
- 7) The AP sends the RTC\_ICE\_CANDIDATE messages received to the App over the Pa interface. The App shall use the ICE candidates received for its local peer-connection for its Send-Only stream.
- 8) After the creation of the peer-connection for the Receive-Only stream of the PSAP from the CALLER using its SDP offer, the Media Service should start generating ICE candidates for that peer-connection. At least a valid ICE candidate with the TURN server address shall be generated.
- 9) The Media Service sends the ICE candidates to the Audio\_Video signalling room.

- 10) For each ICE candidate received, the Audio\_Video signalling room sends an RTC\_ICE\_CANDIDATE message to the PSAP Call-Taker containing the ICE candidate and the CALLER user identification. The PSAP Call-Taker shall use the ICE candidates received for its local peer-connection for its Receive-Only stream for the CALLER.
- 11) After the creation of the peer-connection for the Receive-Only stream of the CALLER from the PSAP using its SDP offer, the Media Service should start generating ICE candidates for that peer-connection. At least a valid ICE candidate with the TURN server address shall be generated.
- 12) The Media Service sends the ICE candidates to the Audio\_Video signalling room.
- 13) For each ICE candidate received, the Audio\_Video signalling room sends an RTC\_ICE\_CANDIDATE message to the AP containing the ICE candidate and the PSAP user identification.
- 14) The AP sends the RTC\_ICE\_CANDIDATE messages received to the App over the Pa interface. The App shall use the ICE candidates received for its local peer-connection for its Receive-Only stream for the PSAP.

## 14 User media

### 14.1 Overview

The PEMEA Audio\_Video (PAV) architecture is described in clause 5 and includes a Media Server to which the participants establish their Send-Only streams to send its streams to the Audio\_Video Server and their Receive-Only channels to receive individually the streams that are being sent by other participants to the Audio\_Video Server. Once the SDP negotiation described in clause 12 and the ICE candidate exchange described in clause 13 have completed, media stream connectivity between the Apps and the media server is established.

Session participants communication is through the Audio\_Video Server. Therefore, a participant only knows if other participants join or leave the Audio\_Video signalling room as described in clause 10.2 and if other participants have negotiated their Send-Only stream with the Audio\_Video Server as described in clause 12.3.

Improving the awareness of what other participants are doing is important in emergency calls. If a user is in a dangerous situation where he cannot make any noise, he could make a call and share its video, but the App will not emit any sound. Without the ability to know that the CALLER is not negotiating the Receive-Only streams, the PSAP Call-Taker could be confused about why the user is not answering back its questions. The audio, video, receiveAudio and receiveVideo properties defined in Table 3, Table 23 and Table 24 can be used to exchange information about what the participants are doing locally during the PAV session. These properties are exchanged initially when sending the JOIN message and can be changed during the call with USER\_MEDIA messages.

### 14.2 User media properties

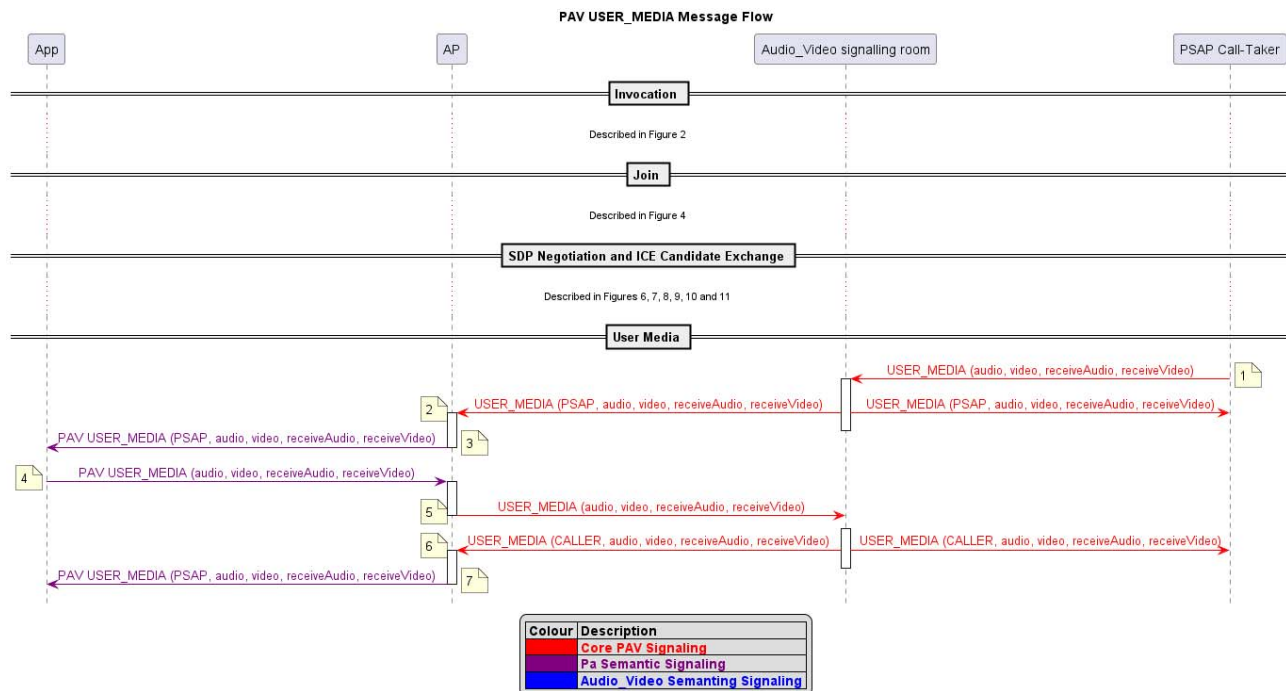
The audio property indicates whether the audio channel of the Send-Only stream that the participant has negotiated with the Audio\_Video Server is being muted locally or not. True means that the stream has useful information, false means that it is being muted locally by the participant.

The video property indicates whether the video channel of the Send-Only stream that the participant has negotiated with the Audio\_Video Server is being muted locally or not. True means that the stream has useful information, false means that it is being muted locally by the participant.

The receiveAudio property indicates whether the participant will play the audio channel of the Receive-Only streams of other participants. The participant can negotiate the Receive-Only channels or not, but the property tells other participants that the participant is not presenting to the user the audio streams. If this property is sent to false by a CALLER user, it means that the call is a silent-call, and the PSAP-CPE can know it as soon as the CALLER user has joined the Audio\_Video signalling room.

The receiveVideo property indicates whether the participant will play the video channel of the Receive-Only streams of other participants. The participant can negotiate the Receive-Only channels or not, but the property tells other participants that the participant is not presenting to the user the video streams.

## 14.3 USER\_MEDIA message flow



**Figure 12: PAV USER\_MEDIA Message sequence diagram**

- 1) If the PSAP Call-Taker wants to communicate some modification in its media, it shall send a USER\_MEDIA message to the Audio\_Video signalling room.
- 2) When the Audio\_Video signalling room receives a USER\_MEDIA message it shall broadcast it to all the opened websocket connections that had performed the JOIN procedure described in clause 9.
- 3) The AP sends the USER\_MEDIA message to the App over the Pa interface.
- 4) If the App wants to communicate some modification in its media, it shall send a USER\_MEDIA message to the Audio\_Video signalling room.
- 5) When the Audio\_Video signalling room receives a USER\_MEDIA message it shall broadcast it to all the opened websocket connections that had performed the JOIN procedure described in clause 9.
- 6) The AP sends the USER\_MEDIA message to the App over the Pa interface.

## 15 Media control

### 15.1 Overview

PSAP's usually need to have control the media streams of other participants, this includes functions such as muting other participants or isolate other participants so that they are not able to hear a confidential conversation related to the incident resolution. This is important in certain types of communications and situations, for example when a third-party is an area with noisy background, or when a participant needs to be in "whisper-mode" for training.

The MEDIA\_CONTROL message described in clause 21.9 can be used to achieve this. Moderator users can use it to select who shall be muted or isolated from which participants, and it can also be used to remove previous media control restrictions.

## 15.2 Permissions

The tokens shall have a payload that can be read by the Audio\_Video server as described in clause 6.2 with a property to indicate if the associated user has moderator permissions. Users are listed and described in USER\_LIST messages described in clause 21.4, and there the moderator property indicates if the user has moderator permissions.

Users with moderator permissions are allowed to send MEDIA\_CONTROL messages and CHAGE\_PERMISSIONS message described in clause 21.10. If a non-moderator user sends one of these messages, then the Audio\_Video signalling room shall send him an ERROR message described in clause 21.11 with the reasonCode property set to "unauthorized" and the reason property set to "User is not moderator".

## 15.3 Mute a participant

In order to mute a certain participant, a participant with moderator permissions shall send a MEDIA\_CONTROL message with the target property set to the value of the user identification of the user that shall be muted.

The action property shall be set to "MUTE" to mute the participant or to "UNMUTE" to stop muting the participant. When a participant is muted, the Audio\_Video Server shall disable the streams of the target participant for the selected participants in the peer-connections established in the Media service. The participants that had negotiated the Receive-Only stream for the target participant do not need to re-negotiate the stream, but they will not receive useful data since it is being blocked in the Media Service.

The media property indicates what media channel of the participant shall be affected.

The participant's property is optional, if it is not provided, the Audio\_Video Server shall apply the MEDIA\_CONTROL message to all the users in the Audio\_Video signalling room, this means that if new participants join the room, they shall also be included. If the participants property is provided, then the Audio\_Video Server shall only affect those selected users.

The structure of the MEDIA\_CONTROL message is described in clause 21.9.

## 15.4 Isolate a participant

In order to isolate a certain participant, a participant with moderator permissions shall send a MEDIA\_CONTROL message with the target property set to the value of the user identification of the user that shall be isolated.

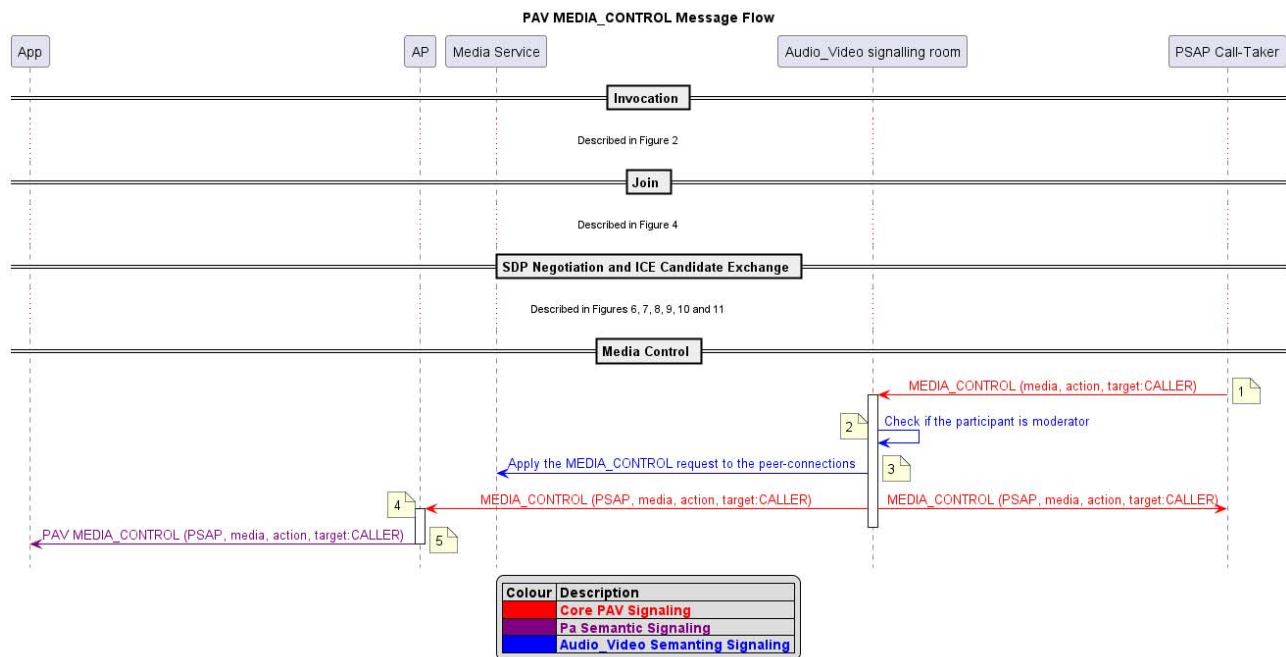
The action property shall be set to "HOLD" to isolate the participant or to "UNHOLD" to restore the participant to the normal state. When a participant is isolated, the Audio\_Video Server shall disable the streams that the target receives from the selected participants in the per-connections established in the Media Service. The target participant could have negotiated the Receive-Only streams to receive the streams sent by other participants and he does not need to re-negotiate them, but he will not receive useful data since it is being blocked in the Media Service.

The media property indicates what media channel of the participant shall be affected.

The participant's property is optional, if it is not provided, the Audio\_Video Server shall apply the MEDIA\_CONTROL message to all the users in the Audio\_Video signalling room, this means that if new participants join the room, they shall also be included. If the participants property is provided, then the Audio\_Video Server shall only affect those selected users.

The structure of the MEDIA\_CONTROL message is described in clause 21.9.

## 15.5 MEDIA\_CONTROL message flow



**Figure 13: PAV MEDIA\_CONTROL Message sequence diagram**

- 1) If the PSAP with moderator permissions wants to control the media of other participant, it shall send a MEDIA\_CONTROL message to the Audio\_Video signalling room.
- 2) When the Audio\_Video signalling room receives a MEDIA\_CONTROL message it shall verify that the participant that sent the message has moderator permissions.
- 3) If the participant has moderator permissions the Audio\_Video signalling room shall apply the requested control to the streams of the participants at the Media Service.
- 4) The Audio\_Video signalling room shall broadcast the MEDIA\_CONTROL message to all the opened websocket connections that had performed the JOIN procedure described in clause 9.
- 5) The AP sends the MEDIA\_CONTROL message to the App over the Pa interface.

## 16 Change permissions

### 16.1 Overview

Sometimes the permissions of a user have to be changed. The CHANGE\_PERMISSIONS message described in clause 21.10 can be used by moderator users to give or remove moderator permissions to other users.

This may happen because the PAV capability is not restricted to be a one-to-one communication, multiple participants can be added to an Audio\_Video sessions as it is described in clause 17.

### 16.2 Permissions

The tokens shall have a payload that can be read by the Audio\_Video server as described in clause 6.2 with a property to indicate if the associated user has moderator permissions. Users are listed and described in USER\_LIST messages described in clause 21.4, and there the moderator property indicates if the user has moderator permissions.

When a user opens the websocket connection to the Audio\_Video signalling room for the first time, the Audio\_Video signalling room shall read the moderator property in the payload of the token and mark that user with or without moderator permissions depending on the information obtained from the token. The Audio\_Video signalling room shall store the status of the permissions of the participants. If a participant with moderator permissions loses the moderator permissions with a CHANGE\_PERMISSIONS message as described in clause 16.4, closes his websocket connection and reconnects using his token which says that he has moderator permissions, the Audio\_Video signalling room shall know that the user lost the moderator permissions with the CHANGE\_PERMISSIONS message and therefore that user should not have moderator permissions when re-establishing his websocket connection.

Users with moderator permissions are allowed to send the MEDIA\_CONTROL control messages described in clause 21.9 and the CHANGE\_PERMISSIONS messages. If a non-moderator user sends one of these messages, then the Audio\_Video signalling room shall send him an ERROR message described in clause 21.11 with the reasonCode property set to "unauthorized" and the reason property set to "User is not moderator".

### 16.3 Give moderator permissions to a participant

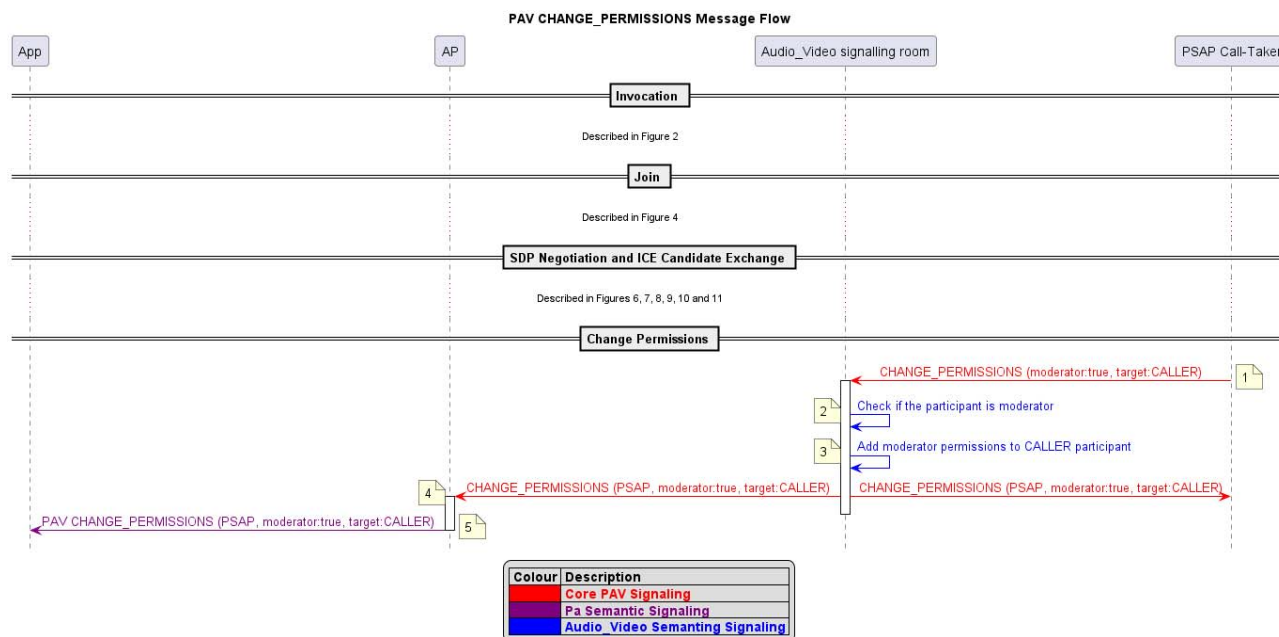
In order to give moderator permissions to a participant of the Audio\_Video signalling room, a participant with moderator permissions shall send a CHANGE\_PERMISSIONS message with the moderator property set to true, and the target property set to the user identification of the target participant.

### 16.4 Remove moderator permissions from a participant

In order to remove moderator permissions from a participant of the Audio\_Video signalling room, a participant with moderator permissions shall send a CHANGE\_PERMISSIONS message with the moderator property set to false, and the target property set to the user identification of the target participant.

A participant with moderator permissions may remove his own moderator permissions, but if any user remains in the room with moderator permissions, anyone would be able to change the permissions any longer unless a new user enters in the Audio\_Video signalling room with a newly generated token with moderator permission.

### 16.5 CHANGE\_PERMISSIONS message flow



**Figure 14: PAV CHANGE\_PERMISSIONS Message sequence diagram**

- 1) If the PSAP with moderator permissions wants to change the permissions of a participant, it shall send a CHANGE\_PERMISSIONS message to the Audio\_Video signalling room.

- 2) When the Audio\_Video signalling room receives a CHANGE\_PERMISSIONS message it shall verify that the participant that sent the message has moderator permissions.
- 3) If the participant has moderator permissions the Audio\_Video signalling room shall modify the permissions of the target participant as requested.
- 4) The Audio\_Video signalling room shall broadcast the CHANGE\_PERMISSIONS message to all the opened websocket connections that had performed the JOIN procedure described in clause 9.
- 5) The AP sends the CHANGE\_PERMISSIONS message to the App over the Pa interface.

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## 17 Add participants to the call

The ability to add participants into the call is important as it brings additional expertise to the emergency situation that is able to assist in providing a successful outcome. The PEMEA Audio\_Video (PAV) capability is based around WebRTC and the general architecture is provided in Figure 1. The general concept for linking in third-parties is that the PSAP Call-Taker instructs the PIM to obtain additional security access tokens for the Audio\_Video signalling room and that the PSAP Call-Taker provides these, and the Audio\_Video signalling URI, to the relevant third-parties. The subsequent JOIN procedure described in clause 9.2 and session establishment procedures described in clauses 12 and 13 are clearly normatively defined in the present document.

Acquisition and dissemination of the Audio\_Video signalling room URI and additional security access tokens may vary widely in implementation based on the type of third-party and their Call-Taker equipment and whether policy, such as language or disability, is also applied at the third-party receiver to link in the correct personnel. Consequently, the present document does not go into further details on how this occurs, only that the system shall support the ability of the PSAP Call-Taker to request the additional tokens and provide a facility for the dissemination of this contact information to the relevant third-parties.

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## 18 Audio\_Video signalling room closure

The Audio\_Video signalling room can be closed through the PIM by the PSAP-CPE. The present document does not instruct when the PIM should close the Audio\_Video session and this decision shall be made by decision of the PSAP-CPE.

In most of the cases it can be done when the PSAP-Call-Taker considers the call to be terminated or when the App instructs the AP that the Caller wants to terminate the call, which will result in the AP invalidating the reach-back URI as described in clause 14.1.3 of ETSI TS 103 478 [1], but with the confirmation of the PSAP-CPE.

When the Audio\_Video signalling room is closed by the PIM, the URI to access the Audio\_Video signalling room shall be invalidated and the Audio\_Video Server shall free all the resources associated with the corresponding Audio\_Video signalling room.

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## 19 Leaving the Audio\_Video session

When a participant wants to leave the PAV session, he only needs to close the websocket connection with the Audio\_Video signalling room and drop all media streams.

When the Audio\_Video signalling room notices that a participant has left the room closing his websocket connection, it shall invalidate in the Media Server all the peer-connections related to that participant. It shall also send a USER\_LIST message removing the user identification of the participant from the list of participants to let other participants know that he has left the Audio\_Video session.

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## 20 Abnormal behaviour procedures

### 20.1 Overview

Clause 5.2 defines the different logical components that conform the PEMEA Audio\_Video (PAV) capability that are referenced in this clause.

### 20.2 Failure of Audio\_Video Signalling Server

#### 20.2.1 Audio\_Video Signalling Server failure scenarios

There are 2 main errors that can occur with the Audio\_Video Signalling Server logical component, which are that the Audio\_Video Signalling Server goes down unexpectedly, or that connectivity to the Audio\_Video Signalling Server is lost.

#### 20.2.2 Audio\_Video Signalling Server goes down

If the Audio\_Video Signalling Server logical component goes down unexpectedly, the websocket connections opened to the ongoing Audio\_Video sessions will be closed.

The clients of websocket connections will receive the close of the websocket connection from the Audio\_Video Server. When the close of the websocket connection with the Audio\_Video Server is produced, the participants should assume that the connection has failed and shall close all the media streams. The AP shall notify the App over the Pa interface so that the App can close the media streams associated with the call.

When the AP, the PSAP-CPE or a third-party loss its websocket connection with an Audio\_Video signalling room, it shall try to reconnect the websocket connection opening it again as it is described in clause 9. Reconnections shall be attempted at least 3 times and no more than 10 times and each reconnection attempt shall wait at least 1 second and no more than 5 seconds.

If the reconnection process fails, the AP shall notify to the App over the Pa interface that the Audio\_Video session is experiencing problems. The App can decide to wait until the re-invocation of the room by the PSAP-CPE but, as the failure could be a problem that could not be solved in the moment, the App can decide to communicate using other available communication channels, or to close the call and try a new one.

The PSAP-CPE can instruct the PIM to re-invoke the capability following the process described in clause 8.7, but meanwhile the Audio\_Video Signalling Server is unavailable, the process will fail because a new Audio\_Video signalling room will not be created.

#### 20.2.3 Audio\_Video Signalling Server loses connectivity

If the connectivity with the Audio\_Video Signalling Server is lost, it can be detected by connected websocket clients with the ping-pong mechanism described in clause 5.5 of IETF RFC 6455 [4].

If the AP, the PSAP-CPE or a third party detects with the websocket ping-pong mechanism that the websocket connection with the Audio\_Video Signalling Server has lost the connectivity, it shall close the websocket connection and start a reconnection process. It shall try to reconnect the websocket connection opening it again as it is described in clause 9. Reconnections shall be attempted at least 3 times and no more than 10 times and each reconnection attempt shall wait at least 1 second and no more than 5 seconds.

If the reconnection process fails, the AP should notify to the App over the Pa interface that the Audio\_Video session is experiencing problems. The App can decide to wait until the re-invocation of the room by the PSAP-CPE but, as the failure could be a problem that could not be solved in the moment, the App can decide to communicate using other available communication channels, or to close the call and try a new one.

The PSAP-CPE can instruct the PIM to re-invoke the capability following the process described in clause 8.7, but meanwhile the Audio\_Video Signalling Server does not have connectivity, the process will fail because a new Audio\_Video signalling room will not be created.



## 20.3 Failure of Media Server

### 20.3.1 Media Server failure scenarios

There are 2 main errors that can occur with the Media Server logical component, which are that the Media Server fails or goes down unexpectedly, or that connectivity to the Media Server is lost.

### 20.3.2 Media Server failure

If the Media Server logical component goes down unexpectedly, all the participants streams are dropped since the negotiations are made between peer-connections of the participants and the peer-connections of the Media Server.

The Audio\_Video Server shall detect the failure of the Media Server, and shall send an ERROR message, as described in clause 21.11, with the reasonCode property set to "mediaServerUnavailable" and the reason property set to "The Media Server is unavailable" to each participant.

The Audio\_Video Signalling Server shall also close all opened participant websocket connections. The close is sent with a close code of 1011 and a UTF-8 encoded reason indicating that the session has been terminated because the negotiated Media Server for the participant is no longer available. The Audio\_Video Signalling Server shall attempt to re-establish a connection to the Media Server and meanwhile shall respond to any new websocket connections with a HTTP 503 "Service Unavailable" until a connection to the Media Server is established. The AP shall notify the App over the Pa interface so that the App can close the media streams associated with the call.

When the AP, the PSAP-CPE or a third-party losses its websocket connection with an Audio\_Video signalling room with a close code of 1011, it shall try to reconnect the websocket connection opening it again as it is described in clause 9. Reconnections shall be attempted at least 3 times and no more than 10 times and each reconnection attempt shall wait at least 1 second and no more than 5 seconds.

If the reconnection process fails, the AP should notify to the App over the Pa interface that the Audio\_Video session is experiencing problems. The App can decide to wait until the re-invocation of the room by the PSAP-CPE but, as the failure may be a more protracted problem, the App may elect to communicate using other available communication channels, or to close the call and try a new one.

The PSAP-CPE can instruct the PIM to re-invoke the capability following the process described in clause 8.7, but meanwhile the Media Server is unavailable, the Audio\_Video Signalling Server shall return a HTTP 503 "Service Unavailable" error to the PIM when requesting the creation of the Audio\_Video signalling room.

### 20.3.3 Media Server loses connectivity

If the connectivity loss is between the Audio\_Video Signalling Server and the Media Server, the Audio\_Video Signalling Server shall detect it. The detection mechanism is left to implementation.

When detecting that the connectivity between the Audio\_Video Signalling Server and the Media Server is lost, the Audio\_Video Signalling Server shall initiate the process described in clause 20.3.2.

If the connectivity loss is between the Media Server and the TURN Server from which the Media Server receives the media streams of the participants of the Audio\_Video sessions, the Media Server shall detect that the connectivity is lost by the ICE state of the participants changing to "Failed" as it is described in IETF RFC 8445 [5] and IETF RFC 8863 [15].

When the ICE state of the peer-connection associated with a participant is determined as "Failed", the Media Server shall notify that to the Audio\_Video Signalling Server. When receiving this notification from the Media Server, the Audio\_Video Signalling Server shall send the participant with the failed ICE state an ERROR message, as described in clause 21.11, with the reasonCode property set to "iceFailure" and the reason property set to "ICE state failed for user jgh204nq9md".

The Audio\_Video Signalling Server shall close the websocket connection with the participant. The close is performed by sending a close code of 1011 and a UTF-8 encoded reason indicating that the session has been terminated because the ICE connectivity could not be established. If the participant is an AP, it shall notify the App over the Pa interface so that the App can close the media streams associated with the call.

When the AP, the PSAP-CPE or a third-party loss its websocket connection with an Audio\_Video signalling room with a close code of 1011, it shall try to reconnect the websocket connection opening it again as described in clause 9. If the error is a connectivity issue between the Media Server and the TURN Server, the reconnection will be successful, but when the ICE exchange part described in clause 13.3 occurs, the Media Server will notice again the same error, and the process described in the present clause will start again.

If the AP, the PSAP-CPE or a third-party makes at least 3 and no more than 10 successful reconnections reaching the ICE exchange part described in clause 13.3 and receiving the ERROR message, described in the present clause, then it shall not try to reconnect more times.

If the reconnection process fails, the AP should notify to the App over the Pa interface that the Audio\_Video session is experiencing problems. The App can decide to wait until the re-invocation of the room by the PSAP-CPE but, as the failure may be a more protracted problem, the App may elect to communicate using other available communication channels, or to close the call and try a new one.

The PSAP-CPE can instruct the PIM to re-invoke the capability following the process described in clause 8.7, but if no Media Server is available, the Audio\_Video Signalling Server shall return a HTTP 503 "Service Unavailable" error to the PIM when requesting the creation of the Audio\_Video signalling room.

## 20.4 Failure of TURN Server

### 20.4.1 TURN Server failure scenarios

There are 2 main errors that can occur with the TURN Server logical component, which are that the TURN Server fails or goes down unexpectedly, or that connectivity to the TURN Server is lost.

### 20.4.2 TURN Server failure

If the TURN Server logical component goes down unexpectedly, all the participants streams are dropped as they are using the TURN Server to communicate with the Media Server.

The Audio\_Video Server shall detect the failure of the TURN Server, and shall send an ERROR message, as described in clause 21.11, with the reasonCode property set to "turnServerUnavailable" and the reason property set to "The TURN Server is unavailable" to each participant.

The Audio\_Video Signalling Server shall also close all opened participant websocket connections. The close is sent with a close code of 1011 and a UTF-8 encoded reason indicating that the session has been terminated because the negotiated TURN Server for the participant is no longer available. The Audio\_Video Signalling Server shall attempt to re-establish a connection with the TURN Server and meanwhile it shall respond to new websocket connections with a HTTP 503 "Service Unavailable" until a connection to the TURN Server is established. The AP shall notify the App over the Pa interface so that the App can close the media streams associated with the call.

When the AP, the PSAP-CPE or a third-party losses its websocket connection with an Audio\_Video signalling room with a close code of 1011, it shall try to reconnect the websocket connection opening it again as it is described in clause 9. Reconnections shall be attempted at least 3 times and no more than 10 times and each reconnection attempt shall wait at least 1 second and no more than 5 seconds.

If the reconnection process fails, the AP should notify to the App over the Pa interface that the Audio\_Video session is experiencing problems. The App can decide to wait until the re-invocation of the room by the PSAP-CPE but, as the failure may be a more protracted problem, the App may elect to communicate using other available communication channels, or to close the call and try a new one.

The PSAP-CPE can instruct the PIM to re-invoke the capability following the process described in clause 8.7, but if no TURN Server is available, the Audio\_Video Signalling Server shall return a HTTP 503 "Service Unavailable" error to the PIM when requesting the creation of the Audio\_Video signalling room.

### 20.4.3 TURN Server loses connectivity

If the connectivity loss is between the Audio\_Video Signalling Server and the TURN Server, the Audio\_Video Signalling Server shall detect it. The detection mechanism is left to implementation.

When detecting that the connectivity between the Audio\_Video Signalling Server and the TURN Server is lost, the Audio\_Video Signalling Server shall follow the process described in clause 20.4.2.

If the connectivity loss is between the Media Server and the TURN Server, the process described in clause 20.3.3. shall be followed.

If the connectivity loss is between the TURN Server and a PAV client from which the Audio\_Video Server has a negotiated stream flowing, the Media Server determines the issue from as the ICE state with the participant being "Failed" as it is described in IETF RFC 8445 [5] and IETF RFC 8863 [15].

When ICE state of the peer-connection related to a certain participant is determined as "Failed", the Media Server shall notify the Audio\_Video Signalling Server. On receipt of the notification, the Audio\_Video Signalling Server shall send to the impacted participant an ERROR message, as described in clause 21.11, with a reasonCode property set to "iceFailure" and the reason property set to "ICE state failed for user jgh204nq9md".

The Audio\_Video Signalling Server shall also close the websocket connection with the participant. The close is performed by sending a close code of 1011 and a UTF-8 encoded reason indicating that the session has been terminated because the TURN Server is unavailable for that participant. If the participant is an AP, it shall notify the App over the Pa interface so that the App can close the media streams associated with the call.

When the AP, the PSAP-CPE or a third-party loss its websocket connection with an Audio\_Video signalling room with a close code of 1011, it shall try to reconnect the websocket connection opening it again as it is described in clause 9. If the error is a connectivity issue between the Media Server and the TURN Server, the reconnection will be successful, but when the ICE exchange part described in clause 13.3 occurs, the Media Server will detect the error again, and the process described in the present clause will be repeated.

If the AP, the PSAP-CPE or a third-party makes at least 3 and no more than 10 successful reconnections reaching the ICE exchange part described in clause 13.3 and receiving the ERROR message described in the present clause, then it shall cease any further attempts to re-connect.

If the reconnection process fails, the AP should notify to the App over the Pa interface that the Audio\_Video session is experiencing problems. The App can decide to wait until the re-invocation of the room by the PSAP-CPE but, as the failure may be a more protracted problem, the App may elect to communicate using other available communication channels, or to close the call and try a new one.

The PSAP-CPE can instruct the PIM to re-invoke the capability following the process described in clause 8.7, but if no TURN Server is available, the Audio\_Video Signalling Server shall return a HTTP 503 "Service Unavailable" error to the PIM when requesting the creation of the Audio\_Video signalling room.

## 20.5 Failure of PAV client

### 20.5.1 PAV client failures

PAV clients are the AP, the PSAP-CPE and third-parties added to a PAV session.

There are 2 main errors that can occur with the PAV clients, which are that the PAV client goes down unexpectedly, or that connectivity to the PAV client is lost.

### 20.5.2 PAV client goes down

If a PAV client goes down unexpectedly, the websocket connection to the Audio\_Video Signalling Room is closed.

The Audio\_Video Signalling Server shall act as if the PAV client had closed his connection to the PAV session indicating that he is leaving the PAV session as it is described in the clause 19. Providing that the PAV client has maintained some session state then reconnection to the Audio\_Video signalling room is possible using the same credentials as before as long as the EDS session remains active.

### 20.5.3 PAV client loses connectivity

If the connectivity with a PAV client goes is lost, the Audio\_Video Signalling Server can detect it with the ping-pong mechanism described in clause 5.5 of IETF RFC 6455 [4] over the websocket connection that was opened for that PAV client.

The Audio\_Video Signalling Server shall act as if the PAV client had closed his connection to the PAV session indicating that he is leaving the PAV session as it is described in the clause 19.

---

## 21 PEMEA Audio\_Video message and type definitions

### 21.1 Overview

The PEMEA Audio\_Video (PAV) protocol messages are defined as a series of JSON documents exchanged between the AP or PEMEA terminating node and an Audio\_Video signalling room established inside the secure emergency network. The Audio\_Video signalling room is established solely for communications with a single emergency session. Each emergency session requiring the use of the PAV service has its own Audio\_Video signalling room created. Service and message exchanges between the AP and the App are not defined in the present document and are left to application implementers.

The JSON specifications for the messages are provided in Annex A and are also maintained in a repository outside of the present document and are available for download from ETSI Forge at the following URL <https://forge.etsi.org/rep/emtel/ts-103-945>. The subsequent sub-clauses in clauses 9, 10, 11, 12, 13, 14, 15 and 16 of the present document describe each of the PAV messages, its function, elements and any key constraints. Messages exchanges and procedures are specified in clause 6.

### 21.2 Data types

#### 21.2.1 MessageType

The MessageType enumerable defines the "type" of message being sent.

**Table 2: PEMEA Audio\_Video message type values**

Value	Description
JOIN	Message sent to the Audio_Video signalling room when the user wants to join the Audio_Video session.
USER_LIST	Message sent from the Audio_Video signalling room to all participants containing all users whenever a user enters or leaves the Audio_Video session.
RTC_SESSION_NEGOTIATION	Message from the Audio_Video signalling room to all participants with the information needed to communicate with other users.
RTC_SESSION_DESCRIPTION	Message sent either from a participant to the Audio_Video signalling room, or from the Audio_Video signalling room to all participants containing an SDP of a user.
RTC_ICE_CANDIDATE	Message sent either from a participant to the Audio_Video signalling room, or from the Audio_Video signalling room to all participants containing an ICE candidate of a user.
USER_MEDIA	Message sent either from a participant to the Audio_Video signalling room, or from the Audio_Video signalling room to all participants containing an update of a user's media information.
MEDIA_CONTROL	Message sent either from a participant to the Audio_Video signalling room, or from the Audio_Video signalling room to all participants containing restrains for the media of a user.
CHANGE_PERMISSIONS	Message sent either from a participant to the Audio_Video signalling room, or from the Audio_Video signalling room to all participants containing information about a change in the permissions of a user.
ERROR	Sent by the Audio_Video signalling room in case a JOIN request is received containing a uniqueId already in use by another connected user.

The participants leave the Audio\_Video session by breaking their websocket connection to the Audio\_Video signalling room, so no explicit leave message is defined for this protocol.

## 21.2.2 User

Defines a user in the Audio\_Video signalling room. It is used in the USER\_LIST messages to indicate how the participants are using the media information.

**Table 3: User properties**

Property	Type	Description
user	UserId	The participant information. Refer to Table 4.
audio	Boolean	Whether the user is sending audio stream or not. Can be useful to let other participants know that a user negotiated an audio stream but it is muting the stream by any reason.
video	Boolean	Whether the user is sending video stream or not. Can be useful to let other participants know that a user negotiated a video stream but it is muting the stream by any reason.
receiveAudio	Boolean	Whether the user's device is displaying the audio streams of other participants or not. Can be useful to inform Call-Takers if the Caller is in a danger situation and he is performing a silent call.
receiveVideo	Boolean	Whether the user's device is displaying the video streams of other participants or not. Can be useful to inform other participants that their video will not be displayed in the user's device.
moderator	Boolean	Whether the user has moderator permissions.

## 21.2.3 UserId

Defines a user identification in the Audio\_Video signalling room. It is used to identify the users in the room.

**Table 4: UserId properties**

Property	Type	Description
name	String	The name that the user wants to use. It could be a name "George", or a phone number "+34666554433", for example.
role	String	The role defines the type of user that is associated with the name. The recommended values are provided in Table 5.
uniqueId	String	The uniqueId is associated with the Bearer token. It is generated by the entity creating the tokens. It is used to uniquely identify the message stream to avoid errors when users in the session use the same name and role. If a user opens a connection to an Audio_Video signalling room with a token of which its associated uniqueId is already in use, it shall result in a rejection of the websocket connection with an HTTP 401 "Unauthorized" error.

**Table 5: Role values**

Value	Description
CALLER	The value sent by the AP to the Audio_Video signalling room and used to identify the user initiating the emergency communication to all other participants in the Audio_Video session.
PSAP	The value sent by the PSAP Call-Taker to the Audio_Video signalling room and used to identify the Call-Taker to all other participants in the Audio_Video session.
POLICE	If the police are linked into the Audio_Video signalling room then this value is sent by them to identify that police are in the session to all other participants in the Audio_Video session.
FIREFIGHTER	If the fire department are linked into the Audio_Video signalling room then this value is sent by them to identify that firefighters are in the session to all other participants in the Audio_Video session.
MED	If the ambulance or medical services are linked into the Audio_Video signalling room then this value is sent by them to identify that they are in the session to all other participants in the Audio_Video session.

## 21.2.4 PartialUserId

Defines a user identification in the Audio\_Video signalling room. It is used when the users select their name and role using the JOIN message.

It does not contain the uniqueId property because this information is in the payload associated with the token, and it is mandatory only that it can be read by the Audio\_Video Server. Being able to read the token payload by the participants is optional but could be done if the tokens had a JWT structure as defined in IETF RFC 7519 [i.3].

**Table 6: PartialUserId properties**

Property	Type	Description
name	String	The name that the user wants to use. It could be a name "George", or a phone number "+34666554433", for example.
role	String	The role defines the type of user that is associated with the name. The recommended values are provided in Table 5.

## 21.2.5 RtcConfiguration

Defines the configuration of the TURN Server to configure peer connections.

**Table 7: RtcConfiguration properties**

Property	Type	Description
iceServers	Array<RtcIceServer>	The list of elements that describe TURN Servers that shall be used to ensure connectivity with a participant. Refer to Table 9.
iceTransportPolicy	String	The current ICE transport policy. The allowed values are provided in Table 8.

**Table 8: IceTransportPolicy values**

Value	Description
all	All ICE candidates will be considered.
relay	Only ICE candidates whose IP addresses are being relayed, such as those being passed through a TURN Server, will be considered. This is the recommended value to use, since a TURN Server would be needed in most scenarios due to PSAP network restrictions.

## 21.2.6 RtcIceServer

Defines a TURN Server address and credentials.

**Table 9: RtcIceServer properties**

Property	Type	Description
urls	Array<String>	The list of URLs that shall be used to connect to the TURN Server.
username	String	Optional. The username to use during the authentication process.
credential	String	Optional. The credential to use when logging into the TURN Server.

## 21.2.7 RtcSessionDescription

Defines the SDP negotiation between peers. Each RtcSessionDescription consists of a description type indicating which part of the offer/answer negotiation process it describes and of the SDP descriptor of the media session.

**Table 10: RtcSessionDescription properties**

Property	Type	Description
type	RtcSdpType	Describes the SDP type. The allowed values are provided in Table 11.
sdp	String	The Session Description Protocol (SDP) as specified in IETF RFC 4566 [13] and in IETF RFC 8839 [6].

**Table 11: RtcSdpType values**

Value	Description
offer	The SDP describes the initial proposal in an offer/answer exchange.
answer	The SDP describes the agreed-upon configuration, and is being sent to finalize the negotiation.

## 21.2.8 RtcIcCandidate

Defines the SDP negotiation between peers. Each RtcSessionDescription consists of a description type indicating which part of the offer/answer negotiation process it describes and of the SDP descriptor of the media session.

**Table 12: RtcIcCandidate properties**

Property	Type	Description
candidate	String	Describes the Interactive Connectivity Establishment (ICE) candidate as specified in IETF RFC 8445 [5] and using Trickle ICE which is specified in IETF RFC 8838 [12].
sdpMLineIndex	Integer	The zero-based index of the m-line within the SDP of the media description (as defined in IETF RFC 4566 [13]) with which the ICE candidate is associated.
sdpMid	String	Optional. The identification tag of the media stream with which the ICE candidate is associated.
usernameFragment	String	Optional. The username fragment ("ufrag") that uniquely identifies a single ICE interaction session.

## 21.2.9 Media

Defines the media to be affected by a MEDIA\_CONTROL message.

**Table 13: Media values**

Value	Description
AUDIO	Only the audio stream is affected.
VIDEO	Only the video stream is affected.
ALL	Both the audio and video streams are affected.

## 21.2.10 Action

Defines the action that a MEDIA\_CONTROL message shall have over the streams of the target user.

**Table 14: Action values**

Value	Description
MUTE	That target user's streams shall not be received by the other users.
UNMUTE	That target user's streams shall be received by the other users.
HOLD	That target user shall not receive the streams of the other users.
UNHOLD	That target user shall receive the streams of the other users.

## 21.2.11 ReasonCode

Defines the possible reasons of an ERROR message.

**Table 15: ReasonCode values**

Value	Description
badMessage	The message sent by the participant to the Audio_Video signalling room was malformed.
forbidden	The participant sent a MEDIA_CONTROL or CHANGE_PERMISSION message to the Audio_Video signalling room without having moderator permissions.
sdpMissing	The participant sent an RTC_ICE_CANDIDATE message to the Audio_Video signalling room for a selected participant before having sent any RTC_SESSION_DESCRIPTION message to the Audio_Video signalling room for that selected participant.
streamMissing	The participant sent an RTC_SESSION_DESCRIPTION message to the Audio_Video signalling room for a selected participant before that the selected participant had negotiated his Send-Only stream as described in clause 12.3.
mediaServerUnavailable	The Media Server has become unavailable and the Audio_Video Server is closing the Audio_Video session.
turnServerUnavailable	The TURN Server has become unavailable and the Audio_Video Server is closing the Audio_Video session.
iceFailure	The ICE connectivity could not be established and was determined as Failed for a certain peer-connection established with a participant.

## 21.3 JOIN message

### 21.3.1 Message overview

The JOIN message is the message sent from the participants to the Audio\_Video signalling room when the user wants to join the session. This may be the AP, the PSAP-CPE or another trusted user.

**Table 16: JOIN message properties**

Property	Type	Description
type	String	Type of the message. The value is "JOIN". Refer to Table 2.
user	PartialUserId	The information A list of User elements containing the information of the users in the Audio_Video signalling room. Refer to Table 3.
audio	Boolean	Whether the user is sending audio stream or not. Can be useful to let other participants know that a user negotiated an audio stream but it is muting the stream by any reason.
video	Boolean	Whether the user is sending video stream or not. Can be useful to let other participants know that a user negotiated a video stream but it is muting the stream by any reason.
receiveAudio	Boolean	Whether the user's device is displaying the audio streams of other participants or not. Can be useful to inform Call-Takers if the Caller is in a danger situation and he is performing a silent call.
receiveVideo	Boolean	Whether the user's device is displaying the video streams of other participants or not. Can be useful to inform other participants that their video will not be displayed in the user's device.
timestamp	Integer	Time at which the message was created by the participant. Number of milliseconds from epoch (00:00:00:00 1 <sup>st</sup> January 1970).

### 21.3.2 Examples

```
{
  "type": "JOIN",
  "user": {
    "name": "PSAP 1",
    "role": "PSAP"
  },
  "audio": true,
  "video": true,
  "receiveAudio": true,
  "receiveVideo": true,
  "timestamp": 1683893671026
}
```



## 21.4 USER\_LIST message

### 21.4.1 Message overview

The USER\_LIST message is sent to all participants in the Audio\_Video signalling room whenever a user enters and leaves the Audio\_Video signalling room.

It is considered that a user enters the room after having successfully opened the websocket connection and successfully sent a JOIN message.

It is considered that a user leaves the Audio\_Video signalling room after the websocket connection is closed as defined in IETF RFC 6455 [4].

**Table 17: USER\_LIST message properties**

Property	Type	Description
type	String	Type of the message. The value is "USER_LIST". Refer to Table 2.
users	Array<User>	A list of User elements containing the information of the users in the Audio_Video signalling room. Refer to Table 3.
timestamp	Integer	Time at which the message was created at the Audio_Video signalling room. Number of milliseconds from epoch (00:00:00:00 1 <sup>st</sup> January 1970).

Each participant in the Audio\_Video signalling room is required to keep a list of the participants so that it knows when participants join and leave the session.

### 21.4.2 Examples

```
{
  "type": "USER_LIST",
  "users": [
    {
      "user": {
        "name": "+34611223344",
        "role": "CALLER",
        "uniqueId": "jgh204nq9md"
      },
      "audio": true,
      "video": true,
      "receiveAudio": true,
      "receiveVideo": true,
      "moderator": false
    },
    {
      "user": {
        "name": "PSAP 1",
        "role": "PSAP",
        "uniqueId": "ljfvgtsy26540"
      },
      "audio": true,
      "video": true,
      "receiveAudio": true,
      "receiveVideo": true,
      "moderator": true
    }
  ],
  "timestamp": 1574092280231
}
```

## 21.5 RTC\_SESSION\_NEGOTIATION message

### 21.5.1 Message overview

The RTC\_SESSION\_NEGOTIATION message is sent from the Audio\_Video signalling room to the participants. It is used to exchange the TURN Server address so that it is used during the ICE connectivity checks in order to reach a common point where the participants can communicate.

When a participant sends a successful JOIN message to the Audio\_Video signalling room, the Audio\_Video server shall obtain the TURN address that the user shall use for his Send-Only stream channel and send the information to the participant with an RTC\_SESSION\_NEGOTIATION message. This first RTC\_SESSION\_NEGOTIATION message shall be used by the participant to obtain the uniqueId that has been assigned to the token that he is using to connect.

Each time that other participants negotiate their Send-Only stream channels, the Audio\_Video signalling room shall send an RTC\_SESSION\_NEGOTIATION message to the rest of the users so that they can configure their Receive-Only channels for the new stream.

If a participant receives an RTC\_SESSION\_NEGOTIATION message for a user for which he already had a Receive-Only connection, he can close the connection and negotiate a new Receive-Only stream, but it is not mandatory because the Media Service shall interconnect the new Send-Only stream with the Receive-Only streams for that participant that other participants have already negotiated.

**Table 18: RTC\_SESSION\_NEGOTIATION message properties**

Property	Type	Description
type	String	Type of the message. The value is "RTC_SESSION_NEGOTIATION". Refer to Table 2.
user	UserId	The user for whom the configuration received in the message shall be used when making the SDP negotiation and the ICE candidates exchange. Refer to Table 4.
configuration	RtcConfiguration	The TURN Server address that shall be used when generating the SDP and the ICE candidates for the peer-connection for the user of the message.
timestamp	Integer	Time at which the message was created at the Audio_Video signalling room. Number of milliseconds from epoch (00:00:00:00 1 <sup>st</sup> January 1970).

## 21.5.2 Examples

```
{
  "type": "RTC_SESSION_NEGOTIATION",
  "configuration": {
    "iceServers": [
      {
        "credential": "NYRkaIcQ3vJAA50M7uWClHvYpQM=",
        "urls": [
          "turn:36.181.54.52:3478?transport=udp"
        ],
        "username": "1683893970:Jorge_PSAP"
      }
    ],
    "iceTransportPolicy": "relay"
  },
  "timestamp": 1683893670757,
  "user": {
    "name": "PSAP 1",
    "role": "PSAP",
    "uniqueId": "1jfvgttsy26540"
  }
}
```

## 21.6 RTC\_SESSION\_DESCRIPTION message

### 21.6.1 Message overview

RTC\_SESSION\_DESCRIPTION messages are sent from the participants to the Audio\_Video signalling room when using type "offer", and are sent in response from the Audio\_Video signalling room back to the participants using type "answer".

They are used to exchange the SDP from the participants to the Media Server to negotiate the Send-Only and Receive-Only streams. When the Audio\_Video signalling room receives a successful RTC\_SESSION\_DESCRIPTION "offer" message from a participant indicating for which user the peer-connection wants to be established, it shall create a peer-connection in the Media Service, generate an SDP answer, and send it in an RTC\_SESSION\_DESCRIPTION "answer" message.

Table 19: Participant RTC\_SESSION\_DESCRIPTION message properties

Property	Type	Description
type	String	Type of the message. The value is "RTC_SESSION_DESCRIPTION". Refer to Table 2.
user	UserId	The user with whom the SDP negotiation shall be done. Refer to Table 4.
description	RtcSessionDescription	The Session Description Protocol (SDP) that is being sent with the message. Refer to Table 10.
timestamp	Integer	Time at which the message was created by the participant. Number of milliseconds from epoch (00:00:00:00 1 <sup>st</sup> January 1970).

When the Audio\_Video signalling room answers an RTC\_SESSION\_DESCRIPTION "offer", it shall include the time when the RTC\_SESSION\_DESCRIPTION "answer" is created.

Table 20: Audio\_Video signalling room CHANGE\_PERMISSIONS message properties

Property	Type	Description
type	String	Type of the message. The value is "RTC_SESSION_DESCRIPTION". Refer to Table 2.
user	UserId	The user with whom the SDP negotiation shall be done. Refer to Table 4.
description	RtcSessionDescription	The Session Description Protocol (SDP) that is being sent with the message. Refer to Table 10.
timestamp	Integer	Time at which the message was created at the Audio_Video signalling room. Number of milliseconds from epoch (00:00:00:00 1 <sup>st</sup> January 1970).

## 21.6.2 Examples

Message sent from a participant to the Audio\_Video signalling room:

```
{
  "type": "RTC_SESSION_DESCRIPTION",
  "user": {
    "name": "PSAP 1",
    "role": "PSAP",
    "uniqueId": "1jfvgttsy26540"
  },
  "description": {
    "type": "offer",
    "sdp": "v=0\r\no=- 3289333057432362461 2 IN IP4 127.0.0.1\r\ns=-\r\nnt=0 0\r\na=group:BUNDLE 0
1\r\na=extmap-allow-mixed\r\na=msid-semantic: WMS cc102b2a-82f5-4764-9f7c-6413e91795e8\r\nnm=audio 9
UDP/TLS/RTP/SAVPF 111 63 9 0 8 13 110 126\r\nnc=IN IP4 0.0.0.0\r\na=rtcp:9 IN IP4 0.0.0.0\r\na=ice-
ufrag:Ylsq\r\na=ice-pwd:Ao+gJF32TQPvigZogsfNjCIu\r\na=ice-options:trickle\r\na=fingerprint:sha-256
B0:71:50:15:2C:87:35:14:1A:8D:E6:1B:E5:F3:7A:5D:93:00:0C:75:6E:0C:75:1C:23:AB:AD:1E:27:56:92:0C\r\na
=setup:actpass\r\na=mid:0\r\na=extmap:1 urn:ietf:params:rtp-hdrext:ssrc-audio-level\r\na=extmap:2
http://www.webrtc.org/experiments/rtp-hdrext/abs-send-time\r\na=extmap:3
http://www.ietf.org/id/draft-holmer-rmcat-transport-wide-cc-extensions-01\r\na=extmap:4
urn:ietf:params:rtp-hdrext:sdes:mid\r\na=sendonly\r\na=msid:cc102b2a-82f5-4764-9f7c-6413e91795e8
eaea309b-b962-48fd-a212-9d84d7998b27\r\na=rtcp-mux\r\na=rtpmap:111 opus/48000/2\r\na=rtcp-fb:111
transport-cc\r\na=fmt:111 minptime=10;useinbandfec=1\r\na=rtpmap:63 red/48000/2\r\na=fmt:63
111/111\r\na=rtpmap:9 G722/8000\r\na=rtpmap:0 PCMU/8000\r\na=rtpmap:8 PCMA/8000\r\na=rtpmap:13
CN/8000\r\na=rtpmap:110 telephone-event/48000\r\na=rtpmap:126 telephone-
event/8000\r\na=ssrc:776783554 cname:DG2HEjCJnqk12I+N\r\na=ssrc:776783554 msid:cc102b2a-82f5-4764-
9f7c-6413e91795e8 eaea309b-b962-48fd-a212-9d84d7998b27\r\na=video 9 UDP/TLS/RTP/SAVPF 96 97 102 103
104 105 106 107 108 109 127 125 39 40 45 46 98 99 100 101 112 113 114\r\nnc=IN IP4
0.0.0.0\r\na=rtcp:9 IN IP4 0.0.0.0\r\na=ice-ufrag:Ylsq\r\na=ice-
pwd:Ao+gJF32TQPvigZogsfNjCIu\r\na=ice-options:trickle\r\na=fingerprint:sha-256
B0:71:50:15:2C:87:35:14:1A:8D:E6:1B:E5:F3:7A:5D:93:00:0C:75:6E:0C:75:1C:23:AB:AD:1E:27:56:92:0C\r\na
=setup:actpass\r\na=mid:1\r\na=extmap:14 urn:ietf:params:rtp-hdrext:toffset\r\na=extmap:2
http://www.webrtc.org/experiments/rtp-hdrext/abs-send-time\r\na=extmap:13 urn:3gpp:video-
orientation\r\na=extmap:3 http://www.ietf.org/id/draft-holmer-rmcat-transport-wide-cc-extensions-
01\r\na=extmap:5 http://www.webrtc.org/experiments/rtp-hdrext/playout-delay\r\na=extmap:6
http://www.webrtc.org/experiments/rtp-hdrext/video-content-type\r\na=extmap:7
http://www.webrtc.org/experiments/rtp-hdrext/video-timing\r\na=extmap:8
http://www.webrtc.org/experiments/rtp-hdrext/color-space\r\na=extmap:4 urn:ietf:params:rtp-
hdrext:sdes:mid\r\na=extmap:10 urn:ietf:params:rtp-hdrext:sdes:rtp-stream-id\r\na=extmap:11
urn:ietf:params:rtp-hdrext:sdes:repaired-rtp-stream-id\r\na=sendonly\r\na=msid:cc102b2a-82f5-4764-
9f7c-6413e91795e8 20cbfead-f1b8-4205-9ae8-9f502047c302\r\na=rtcp-mux\r\na=rtcp-rsize\r\na=rtpmap:96
VP8/90000\r\na=rtcp-fb:96 goog-remb\r\na=rtcp-fb:96 transport-cc\r\na=rtcp-fb:96 ccm fir\r\na=rtcp-
fb:96 nack\r\na=rtcp-fb:96 nack pli\r\na=rtpmap:97 rtx/90000\r\na=fmt:97 apt=96\r\na=rtpmap:102
H264/90000\r\na=rtcp-fb:102 goog-remb\r\na=rtcp-fb:102 transport-cc\r\na=rtcp-fb:102 ccm
```

```

fir\r\na=rtcp-fb:102 nack\r\na=rtcp-fb:102 nack pli\r\na=fmtp:102 level-asymmetry-
allowed=1;packetization-mode=1;profile-level-id=42001f\r\na=rtpmap:103 rtx/90000\r\na=fmtp:103
apt=102\r\na=rtpmap:104 H264/90000\r\na=rtcp-fb:104 goog-remb\r\na=rtcp-fb:104 transport-
cc\r\na=rtcp-fb:104 ccm fir\r\na=rtcp-fb:104 nack\r\na=rtcp-fb:104 nack pli\r\na=fmtp:104 level-
asymmetry-allowed=1;packetization-mode=0;profile-level-id=42001f\r\na=rtpmap:105
rtx/90000\r\na=fmtp:105 apt=104\r\na=rtpmap:106 H264/90000\r\na=rtcp-fb:106 goog-remb\r\na=rtcp-
fb:106 transport-cc\r\na=rtcp-fb:106 ccm fir\r\na=rtcp-fb:106 nack\r\na=rtcp-fb:106 nack
pli\r\na=fmtp:106 level-asymmetry-allowed=1;packetization-mode=1;profile-level-
id=42e01f\r\na=rtpmap:107 rtx/90000\r\na=fmtp:107 apt=106\r\na=rtpmap:108 H264/90000\r\na=rtcp-
fb:108 goog-remb\r\na=rtcp-fb:108 transport-cc\r\na=rtcp-fb:108 ccm fir\r\na=rtcp-fb:108
nack\r\na=rtcp-fb:108 nack pli\r\na=fmtp:108 level-asymmetry-allowed=1;packetization-mode=0;profile-
level-id=42e01f\r\na=rtpmap:109 rtx/90000\r\na=fmtp:109 apt=108\r\na=rtpmap:127
H264/90000\r\na=rtcp-fb:127 goog-remb\r\na=rtcp-fb:127 transport-cc\r\na=rtcp-fb:127 ccm
fir\r\na=rtcp-fb:127 nack\r\na=rtcp-fb:127 nack pli\r\na=fmtp:127 level-asymmetry-
allowed=1;packetization-mode=1;profile-level-id=4d001f\r\na=rtpmap:125 rtx/90000\r\na=fmtp:125
apt=127\r\na=rtpmap:39 H264/90000\r\na=rtcp-fb:39 goog-remb\r\na=rtcp-fb:39 transport-cc\r\na=rtcp-
fb:39 ccm fir\r\na=rtcp-fb:39 nack\r\na=rtcp-fb:39 nack pli\r\na=fmtp:39 level-asymmetry-
allowed=1;packetization-mode=0;profile-level-id=4d001f\r\na=rtpmap:40 rtx/90000\r\na=fmtp:40
apt=39\r\na=rtpmap:45 AV1/90000\r\na=rtcp-fb:45 goog-remb\r\na=rtcp-fb:45 transport-cc\r\na=rtcp-
fb:45 ccm fir\r\na=rtcp-fb:45 nack\r\na=rtcp-fb:45 nack pli\r\na=rtpmap:46 rtx/90000\r\na=fmtp:46
apt=45\r\na=rtpmap:98 VP9/90000\r\na=rtcp-fb:98 goog-remb\r\na=rtcp-fb:98 transport-cc\r\na=rtcp-
fb:98 ccm fir\r\na=rtcp-fb:98 nack\r\na=rtcp-fb:98 nack pli\r\na=fmtp:98 profile-id=0\r\na=rtpmap:99
rtx/90000\r\na=fmtp:99 apt=98\r\na=rtpmap:100 VP9/90000\r\na=rtcp-fb:100 goog-remb\r\na=rtcp-fb:100
transport-cc\r\na=rtcp-fb:100 ccm fir\r\na=rtcp-fb:100 nack\r\na=rtcp-fb:100 nack pli\r\na=fmtp:100
profile-id=2\r\na=rtpmap:101 rtx/90000\r\na=fmtp:101 apt=100\r\na=rtpmap:112
red/90000\r\na=rtpmap:113 rtx/90000\r\na=fmtp:113 apt=112\r\na=rtpmap:114 ulpfec/90000\r\na=ssrc-
group:FID 660247603 365749183\r\na=ssrc:660247603 cname:DG2HEjCJnqk12I+N\r\na=ssrc:660247603
msid:cc102b2a-82f5-4764-9f7c-6413e91795e8 20cbfead-f1b8-4205-9ae8-9f502047c302\r\na=ssrc:365749183
cname:DG2HEjCJnqk12I+N\r\na=ssrc:365749183 msid:cc102b2a-82f5-4764-9f7c-6413e91795e8 20cbfead-f1b8-
4205-9ae8-9f502047c302\r\n"
},
"timestamp":1683893671026
}

```

Message sent from the Audio\_Video signalling room to a participant:

```

{
  "type": "RTC_SESSION_DESCRIPTION",
  "user": {
    "name": "PSAP 1",
    "role": "PSAP",
    "uniqueId": "1jfvgtsty26540"
  },
  "description": {
    "sdp": "v=0\r\no=- 3892882470 3892882470 IN IP4 0.0.0.0\r\ns=Kurento Media Server\r\nnc=IN IP4
0.0.0.0\r\nnt=0 0\r\na=extmap-allow-mixed:\r\na=msid-semantic: WMS cc102b2a-82f5-4764-9f7c-
6413e91795e8\r\na=group:BUNDLE 0 1\r\nm=audio 1 UDP/TLS/RTP/SAVPF 111 0\r\na=extmap:2
http://www.webrtc.org/experiments/rtp-hdext/abs-send-time\r\na=recvonly\r\na=mid:0\r\na=rtcp:9 IN
IP4 0.0.0.0\r\na=rtpmap:111 opus/48000/2\r\na=rtpmap:0 PCMU/8000\r\na=setup:active\r\na=rtcp-
mux\r\na=fmtp:111 minptime=10;useinbandfec=1\r\na=ssrc:393676185 cname:user364753389@host-
19fe0ed2\r\na=ice-ufrag:bldw\r\na=ice-pwd:OkZapSr9R64sYbtQD/uKXf\r\na=fingerprint:sha-256
A4:F0:50:57:63:22:CF:DC:13:71:83:9C:EB:C4:A6:44:17:B9:69:52:F5:0F:62:3A:BF:02:10:4E:29:BA:07:00\r\nm
=video 1 UDP/TLS/RTP/SAVPF 96 102 104 106 108 127 39\r\na=extmap:2
http://www.webrtc.org/experiments/rtp-hdext/abs-send-time\r\na=recvonly\r\na=mid:1\r\na=rtcp:9 IN
IP4 0.0.0.0\r\na=rtpmap:96 VP8/90000\r\na=rtpmap:102 H264/90000\r\na=rtpmap:104
H264/90000\r\na=rtpmap:106 H264/90000\r\na=rtpmap:108 H264/90000\r\na=rtpmap:127
H264/90000\r\na=rtpmap:39 H264/90000\r\na=rtcp-fb:96 goog-remb\r\na=rtcp-fb:96 ccm fir\r\na=rtcp-
fb:96 nack\r\na=rtcp-fb:96 nack pli\r\na=rtcp-fb:102 goog-remb\r\na=rtcp-fb:102 ccm fir\r\na=rtcp-
fb:102 nack\r\na=rtcp-fb:102 nack pli\r\na=rtcp-fb:104 goog-remb\r\na=rtcp-fb:104 ccm fir\r\na=rtcp-
fb:104 nack\r\na=rtcp-fb:104 nack pli\r\na=rtcp-fb:106 goog-remb\r\na=rtcp-fb:106 ccm fir\r\na=rtcp-
fb:106 nack\r\na=rtcp-fb:106 nack pli\r\na=rtcp-fb:108 goog-remb\r\na=rtcp-fb:108 ccm fir\r\na=rtcp-
fb:108 nack\r\na=rtcp-fb:108 nack pli\r\na=rtcp-fb:127 goog-remb\r\na=rtcp-fb:127 ccm fir\r\na=rtcp-
fb:127 nack\r\na=rtcp-fb:127 nack pli\r\na=rtcp-fb:39 goog-remb\r\na=rtcp-fb:39 ccm fir\r\na=rtcp-
fb:39 nack\r\na=rtcp-fb:39 nack pli\r\na=setup:active\r\na=rtcp-mux\r\na=fmtp:102 level-asymmetry-
allowed=1;packetization-mode=1;profile-level-id=42001f\r\na=fmtp:104 level-asymmetry-
allowed=1;packetization-mode=0;profile-level-id=42001f\r\na=fmtp:106 level-asymmetry-
allowed=1;packetization-mode=1;profile-level-id=42e01f\r\na=fmtp:108 level-asymmetry-
allowed=1;packetization-mode=0;profile-level-id=42e01f\r\na=fmtp:127 level-asymmetry-
allowed=1;packetization-mode=1;profile-level-id=4d001f\r\na=fmtp:39 level-asymmetry-
allowed=1;packetization-mode=0;profile-level-id=4d001f\r\na=ssrc:2145314644
cname:user364753389@host-19fe0ed2\r\na=ice-ufrag:bldw\r\na=ice-
pwd:OkZapSr9R64sYbtQD/uKXf\r\na=fingerprint:sha-256
A4:F0:50:57:63:22:CF:DC:13:71:83:9C:EB:C4:A6:44:17:B9:69:52:F5:0F:62:3A:BF:02:10:4E:29:BA:07:00\r\n,
"timestamp":1683893670891
}

```

## 21.7 RTC\_ICE\_CANDIDATE message

### 21.7.1 Message overview

RTC\_ICE\_CANDIDATE messages are sent from the participants to the Audio\_Video signalling room after having sent an RTC\_SESSION\_DESCRIPTION "offer" message, and are sent from the Audio\_Video signalling room after having answered with an RTC\_SESSION\_DESCRIPTION "answer" message.

They are used to exchange the ICE candidates from the participants to the Media Server and vice-versa. These ICE candidates shall be used in conjunction with the associated SDP sent over an RTC\_SESSION\_DESCRIPTION message to reach a common connectivity point where the media flow will occur.

The PEMEA Audio\_Video capability uses Trickle ICE as defined in IETF RFC 8838 [12] to accelerate the ICE connectivity checks in order to establish the communication channels faster. To do that, the SDP and the ICE candidates are exchanged over different messages, and have to be paired together in their associated peer-connections. After a participant sends an RTC\_SESSION\_DESCRIPTION message to negotiate the stream with another participant, it shall start collecting the ICE candidates for that connection and sending them over RTC\_ICE\_CANDIDATE messages to the Audio\_Video signalling room using the same user property in both RTC\_SESSION\_DESCRIPTION "offer" and RTC\_ICE\_CANDIDATE messages to allow the Audio\_Video signalling room to correlate the data.

**Table 21: Participant RTC\_ICE\_CANDIDATE message properties**

Property	Type	Description
type	String	Type of the message. The value is "RTC_ICE_CANDIDATE". Refer to Table 2.
user	UserId	The user with whom the ICE exchange shall be done. Refer to Table 4.
candidate	RtcConfiguration	The Interactive Connectivity Establishment (ICE) candidate that is being sent with the message. Refer to Table 12.
timestamp	Integer	Time at which the message was created by the participant. Number of milliseconds from epoch (00:00:00:00 1 <sup>st</sup> January 1970).

When the Audio\_Video signalling room answers a participant's RTC\_SESSION\_DESCRIPTION "offer" message with an RTC\_SESSION\_DESCRIPTION "answer", the Audio\_Video signalling room shall request the Media Service to start generating ICE candidates for that peer-connection. These ICE candidates shall be sent to the participant that sent the RTC\_SESSION\_DESCRIPTION "offer" message and shall use the same user property in both RTC\_SESSION\_DESCRIPTION "answer" and RTC\_ICE\_CANDIDATE messages to allow the participant to correlate the data.

**Table 22: Audio\_Video signalling room RTC\_ICE\_CANDIDATE message properties**

Property	Type	Description
type	String	Type of the message. The value is "RTC_ICE_CANDIDATE". Refer to Table 2.
user	UserId	The user with whom the ICE exchange shall be done. Refer to Table 4.
candidate	RtcConfiguration	The Interactive Connectivity Establishment (ICE) candidate that is being sent with the message. Refer to Table 12.
timestamp	Integer	Time at which the message was created at the Audio_Video signalling room. Number of milliseconds from epoch (00:00:00:00 1 <sup>st</sup> January 1970).

### 21.7.2 Examples

Message sent from a participant to the Audio\_Video signalling room:

```
{
  "type": "RTC_ICE_CANDIDATE",
  "user": {
    "name": "PSAP 1",
    "role": "PSAP",
    "uniqueId": "1jfvgtsty26540"
  },
  "candidate": {
    "candidate": "candidate:943110355 1 udp 41885695 36.181.54.52 51484 typ relay raddr 0.0.0.0
rport 0 generation 0 ufrag Ylsq network-id 1 network-cost 10",
    "sdpMLineIndex": 0,
    "sdpMid": "0"
  }
}
```

```

    },
    "timestamp":1683893671026
  }
}

```

Message sent from the Audio\_Video signalling room to a participant:

```

{
  "type":"RTC_ICE_CANDIDATE",
  "user":{
    "name":"PSAP 1",
    "role":"PSAP",
    "uniqueId":"1jfvgtsty26540"
  },
  "candidate":{
    "candidate": "candidate:7 1 UDP 505413887 36.181.54.52 61335 typ relay raddr 10.50.0.239
rport 5719",
    "sdpMLineIndex":0,
    "sdpMid":"0"
  },
  "timestamp":1683893671026
}

```

## 21.8 USER\_MEDIA message

### 21.8.1 Message overview

The USER\_MEDIA message is sent from the participants to the Audio\_Video signalling room, and when the Audio\_Video signalling room receives a MEDIA\_CONTROL message it broadcasts it to all the participants of the room.

It is used to inform other participant about what a participant is doing with the streams of the Audio\_Video session. Without this message, there is no way of knowing if a participant of the room is not using the video streams because he only wants to display audio, or to inform other users that a user is muting its already negotiated Send-Only video stream locally.

It is purely informative information that participants can use to be better aware of the situation in the call.

**Table 23: Participant USER\_MEDIA message properties**

Property	Type	Description
type	String	Type of the message. The value is "USER_MEDIA". Refer to Table 2.
audio	Boolean	Whether the user is sending audio stream or not. Can be useful to let other participants know that the user negotiated an audio stream but it is muting the stream by any reason.
video	Boolean	Whether the user is sending video stream or not. Can be useful to let other participants know that the user negotiated a video stream but it is muting the stream by any reason.
receiveAudio	Boolean	Whether the user's device is displaying the audio streams of other participants or not. Can be useful to inform Call-Takers if the Caller is in a danger situation and he is performing a silent call.
receiveVideo	Boolean	Whether the user's device is displaying the video streams of other participants or not. Can be useful to inform other participants that their video will not be displayed in the user's device.
timestamp	Integer	Time at which the message was created by the participant. Number of milliseconds from epoch (00:00:00:00 1 <sup>st</sup> January 1970).

The Audio\_Video signalling room is responsible to send the received USER\_MEDIA messages to the connected room participants through their websocket connections. It adds to the messages the user that sent the message, which identity is known by the Audio\_Video signalling room as it authenticated the connection with the provided token. The Audio\_Video signalling room also add the time at which the message was received.

**Table 24: Audio\_Video signalling room USER\_MEDIA message properties**

Property	Type	Description
type	String	Type of the message. The value is "USER_MEDIA". Refer to Table 2.
audio	Boolean	Whether the user is sending audio stream or not. Can be useful to let other participants know that the user negotiated an audio stream but it is muting the stream by any reason.
video	Boolean	Whether the user is sending video stream or not. Can be useful to let other participants know that the user negotiated a video stream but it is muting the stream by any reason.
receiveAudio	Boolean	Whether the user's device is displaying the audio streams of other participants or not. Can be useful to inform Call-Takers if the Caller is in a danger situation and he is performing a silent call.
receiveVideo	Boolean	Whether the user's device is displaying the video streams of other participants or not. Can be useful to inform other participants that their video will not be displayed in the user's device.
user	Userld	The user that sent the message. Refer to Table 4.
timestamp	Integer	Time at which the message was received at the Audio_Video signalling room. Number of milliseconds from epoch (00:00:00:00 1 <sup>st</sup> January 1970).

## 21.8.2 Examples

Message sent from a participant to the Audio\_Video signalling room:

```
{
  "type": "USER_MEDIA",
  "audio": true,
  "video": false,
  "receiveAudio": true,
  "receiveVideo": true,
  "timestamp": 1683893671026
}
```

Message sent from the Audio\_Video signalling room to a participant:

```
{
  "type": "USER_MEDIA",
  "user": {
    "name": "PSAP 1",
    "role": "PSAP",
    "uniqueId": "1jfvgtsty26540"
  },
  "audio": true,
  "video": true,
  "receiveAudio": true,
  "receiveVideo": true,
  "timestamp": 1683893671707
}
```

## 21.9 MEDIA\_CONTROL message

### 21.9.1 Message overview

The MEDIA\_CONTROL message is sent from the participants to the Audio\_Video signalling room, and when the Audio\_Video signalling room receives a MEDIA\_CONTROL message it broadcasts it to all the participants of the room.

It is used to request the Audio\_Video signalling room to control the streams of users interacting with the Media Service. The message allows to mute participants so that other participants stop receiving the streams of the target participant. It also allows to isolate a participant so that he stops receiving the streams of other participant.

It can only be used by participants that have moderator permissions. Participants with non-moderator permissions shall receive an ERROR message from the Audio\_Video signalling server with the reasonCode property set to "unauthorized" and the reason property set to "User is not moderator".

**Table 25: Participant MEDIA\_CONTROL message properties**

Property	Type	Description
type	String	Type of the message. The value is "MEDIA_CONTROL". Refer to Table 2.
media	String	The target user's media that is affected. The accepted values are provided in Table 13.
action	String	The action that shall be made over the media of the target user. The accepted values are provided in Table 14.
target	UserId	The target user whose media is controlled. Refer to Table 4.
participants	Array<UserId>	Optional. The participants affected by the message. The target user shall not be able to send or receive streams from those users. If this value is not provided, the Audio_Video shall use all the participants in the Audio_Video signalling room. That means that even if more users join the room, they shall also be affected by the MEDIA_CONTROL message. Refer to Table 4.
timestamp	Integer	Time at which the message was created by the participant. Number of milliseconds from epoch (00:00:00:00 1 <sup>st</sup> January 1970).

The Audio\_Video signalling room is responsible to send the received MEDIA\_CONTROL messages to the connected room participants through their websocket connections. It adds to the messages the user that sent the message, which identity is known by the Audio\_Video signalling room as it authenticated the connection with the provided token. The Audio\_Video signalling room also add the time at which the message was received.

**Table 26: Audio\_Video signalling room MEDIA\_CONTROL message properties**

Property	Type	Description
type	String	Type of the message. The value is "MEDIA_CONTROL". Refer to Table 2.
media	String	The target user's media that is affected. The accepted values are provided in Table 13.
action	String	The action that shall be made over the media of the target user. The accepted values are provided in Table 14.
target	UserId	The target user whose media is controlled. Refer to Table 4.
participants	Array<UserId>	Optional. The participants affected by the message. The target user shall not be able to send or receive streams from those users. If this value is not provided, the Audio_Video shall use all the participants in the Audio_Video signalling room. That means that even if more users join the room, they shall also be affected by the MEDIA_CONTROL message. Refer to Table 4.
user	UserId	The user that sent the message. Refer to Table 4.
timestamp	Integer	Time at which the message was received at the Audio_Video signalling room. Number of milliseconds from epoch (00:00:00:00 1 <sup>st</sup> January 1970).

## 21.9.2 Examples

Message sent from a participant to the Audio\_Video signalling room:

```
{
  "type": "MEDIA_CONTROL",
  "media": "ALL",
  "action": "MUTE",
  "target": {
    "name": "+34611223344",
    "role": "CALLER",
    "uniqueId": "jgh204nq9md"
  },
  "timestamp": 1683893671026
}
```

Message sent from the Audio\_Video signalling room to a participant:

```
{
  "type": "MEDIA_CONTROL",
  "media": "ALL",
  "action": "MUTE",
  "target": {
    "name": "+34611223344",
    "role": "CALLER",
    "uniqueId": "jgh204nq9md"
  },
  "user": {
    "name": "PSAP 1",

```



```

    "role": "PSAP",
    "uniqueId": "1jfvgttsy26540"
  },
  "timestamp": 1683893715991
}

```

## 21.10 CHANGE\_PERMISSIONS message

### 21.10.1 Message overview

The CHANGE\_PERMISSIONS message is sent from the participants to the Audio\_Video signalling room, and when the Audio\_Video signalling room receives a CHANGE\_PERMISSIONS message it broadcasts it to all the participants of the room.

It is used to give or remove the moderator permissions to a participant of the Audio\_Video signalling room.

It can only be used by participant that have moderator permissions. Participants with non-moderator permissions shall receive an ERROR message from the Audio\_Video signalling server with the reasonCode property set to "unauthorized" and the reason property set to "User is not moderator".

**Table 27: Participant CHANGE\_PERMISSIONS message properties**

Property	Type	Description
type	String	Type of the message. The value is "CHANGE_PERMISSIONS". Refer to Table 2.
target	UserId	The target user whose permissions are requesting to be changed. Refer to Table 4.
moderator	Boolean	Whether to give the user moderator permissions or not.
timestamp	Integer	Time at which the message was created by the participant. Number of milliseconds from epoch (00:00:00:00 1 <sup>st</sup> January 1970).

The Audio\_Video signalling room is responsible to send the received CHANGE\_PERMISSIONS messages to the connected room participants through their websocket connections. It adds to the messages the user that sent the message, which identity is known by the Audio\_Video signalling room as it authenticated the connection with the provided token. The Audio\_Video signalling room also add the time at which the message was received.

**Table 28: Audio\_Video signalling room CHANGE\_PERMISSIONS message properties**

Property	Type	Description
type	String	Type of the message. The value is "CHANGE_PERMISSIONS". Refer to Table 2.
target	UserId	The target user whose permissions are requesting to be changed. Refer to Table 4.
moderator	Boolean	Whether to give the user moderator permissions or not.
user	UserId	The user that sent the message. Refer to Table 4.
timestamp	Integer	Time at which the message was received at the Audio_Video signalling room. Number of milliseconds from epoch (00:00:00:00 1 <sup>st</sup> January 1970).

### 21.10.2 Examples

Message sent from a participant to the Audio\_Video signalling room:

```

{
  "type": "CHANGE_PERMISSIONS",
  "target": {
    "name": "POLICE 1",
    "role": "POLICE",
    "uniqueId": "afw179wu5ag"
  },
  "moderator": true,
  "timestamp": 1683893671026
}

```

Message sent from the Audio\_Video signalling room to a participant:

```
{
  "type": "CHANGE_PERMISSIONS",
  "target": {
    "name": "POLICE 1",
    "role": "POLICE",
    "uniqueId": "afw179wu5ag"
  },
  "moderator": true,
  "user": {
    "name": "PSAP 1",
    "role": "PSAP",
    "uniqueId": "1jfvgttsy26540"
  },
  "timestamp": 1683893715991
}
```

## 21.11 ERROR message

### 21.11.1 Message overview

The ERROR message is sent by the Audio\_Video signalling room when the Audio\_Video signalling server identifies a problem in the session. The message is not intended to be visible to the end-user but to be received by the systems in order to take the appropriate actions depending on the error.

**Table 29: Error message properties**

Property	Type	Description
type	String	Type of the message. The value is "ERROR". Refer to Table 2.
reasonCode	String	This indicates why the error is produced. The recommended values are provided in Table 15.
reason	String	Optional. Property containing text describing the problem.
timestamp	Integer	Time at which the message was created at the Audio_Video signalling room. Number of milliseconds from epoch (00:00:00:00 1 <sup>st</sup> January 1970).

### 21.11.2 Error message example

```
{
  "type": "ERROR",
  "reasonCode": "badMessage"
  "reason": "property user is required in JOIN message",
  "timestamp": 1574092280231
}
```

---

## Annex A (normative): PEMEA Audio\_Video JSON schema

### A.1 General

This normative annex includes all of the JSON schema necessary to implement the present document.

---

### A.2 Audio\_Video invocation schema

This schema is used by the PIM/tPSP to invoke the Audio\_Video capability in the AP.

```
{
  "$schema": "http://json-schema.org/draft-07/schema",
  "type": "object",
  "title": "Audio_Video invocation schema",
  "properties": {
    "token": {
      "type": "string"
    },
    "uri": {
      "type": "string",
      "format": "uri"
    },
    "expiry": {
      "type": "number"
    }
  },
  "required": ["token", "uri", "expiry"]
}
```

---

### A.3 JOIN schema

This schema specifies the JOIN message.

```
{
  "$schema": "http://json-schema.org/draft-07/schema",
  "type": "object",
  "title": "Audio_Video JOIN message Schema",
  "properties": {
    "type": {
      "const": "JOIN"
    },
    "user": {
      "$ref": "#/definitions/userId"
    },
    "audio": {
      "type": "boolean",
      "default": true
    },
    "video": {
      "type": "boolean",
      "default": true
    },
    "receiveAudio": {
      "type": "boolean",
      "default": true
    },
    "receiveVideo": {
      "type": "boolean",
      "default": true
    },
    "timestamp": {
      "type": "number"
    }
  },
  "definitions": {
```

```

    "userId": {
      "type": "object",
      "properties": {
        "name": {
          "type": "string"
        },
        "role": {
          "type": "string"
        }
      },
      "required": ["name", "role"]
    },
    "required": ["type", "user"]
  }
}

```

---

## A.4 USER\_LIST schema

This schema specifies the USER\_LIST message.

```

{
  "$schema": "http://json-schema.org/draft-07/schema",
  "type": "object",
  "title": "Audio_Video USER_LIST message Schema",
  "properties": {
    "type": {
      "const": "USER_LIST"
    },
    "users": {
      "type": "array",
      "items": {
        "$ref": "#/definitions/user"
      }
    },
    "timestamp": {
      "type": "number"
    }
  },
  "definitions": {
    "user": {
      "type": "object",
      "properties": {
        "user": {
          "$ref": "#/definitions/userId"
        },
        "audio": {
          "type": "boolean"
        },
        "video": {
          "type": "boolean"
        },
        "receiveAudio": {
          "type": "boolean"
        },
        "receiveVideo": {
          "type": "boolean"
        },
        "moderator": {
          "type": "boolean"
        }
      },
      "required": ["user", "audio", "video", "receiveAudio", "receiveVideo", "moderator"]
    },
    "userId": {
      "type": "object",
      "properties": {
        "name": {
          "type": "string"
        },
        "role": {
          "type": "string"
        },
        "uniqueId": {
          "type": "string"
        }
      }
    }
  }
}

```

```

    },
    "required": ["name", "role", "uniqueId"]
  },
  },
  "required": ["type", "users", "timestamp"]
}

```

## A.5 RTC\_SESSION\_NEGOTIATION schema

This schema specifies the RTC\_SESSION\_NEGOTIATION message.

```

{
  "$schema": "http://json-schema.org/draft-07/schema",
  "type": "object",
  "title": "Audio_Video message Schema",
  "properties": {
    "type": {
      "const": "RTC_SESSION_NEGOTIATION"
    },
    "user": {
      "$ref": "#/definitions/userId"
    },
    "configuration": {
      "$ref": "#/definitions/rtcConfiguration"
    },
    "timestamp": {
      "type": "number"
    }
  },
  "definitions": {
    "userId": {
      "type": "object",
      "properties": {
        "name": {
          "type": "string"
        },
        "role": {
          "type": "string"
        },
        "uniqueId": {
          "type": "string"
        }
      },
      "required": ["name", "role", "uniqueId"]
    },
    "rtcConfiguration": {
      "type": "object",
      "properties": {
        "iceServers": {
          "type": "array",
          "items": {
            "$ref": "#/definitions/rtcIceServer"
          }
        },
        "iceTransportPolicy": {
          "type": "string",
          "enum": ["all", "relay"]
        }
      },
      "required": ["iceServers", "iceTransportPolicy"]
    },
    "rtcIceServer": {
      "type": "object",
      "properties": {
        "url": {
          "type": "array",
          "items": {
            "type": "string",
            "format": "uri"
          }
        },
        "username": {
          "type": "string"
        },
        "credential": {

```

```

        "type": "string"
      }
    },
    "required": ["url"]
  }
},
"required": ["type", "user", "configuration", "timestamp"]
}

```

## A.6 RTC\_SESSION\_DESCRIPTION from participants schema

This schema defines the RTC\_SESSION\_DESCRIPTION messages sent by participants to the Audio\_Video signalling room.

```

{
  "$schema": "http://json-schema.org/draft-07/schema",
  "type": "object",
  "title": "Audio_Video RTC_SESSION_DESCRIPTION message Schema for participant",
  "properties": {
    "type": {
      "const": "RTC_SESSION_DESCRIPTION"
    },
    "description": {
      "$ref": "#/definitions/rtcSessionDescription"
    },
    "user": {
      "$ref": "#/definitions/userId"
    },
    "timestamp": {
      "type": "number"
    }
  },
  "definitions": {
    "rtcSessionDescription": {
      "type": "object",
      "properties": {
        "sdp": {
          "type": "string"
        },
        "type": {
          "const": "offer"
        }
      },
      "required": ["sdp", "type"]
    },
    "userId": {
      "type": "object",
      "properties": {
        "name": {
          "type": "string"
        },
        "role": {
          "type": "string"
        },
        "uniqueId": {
          "type": "string"
        }
      },
      "required": ["name", "role", "uniqueId"]
    }
  },
  "required": ["type", "description", "user"]
}

```

## A.7 RTC\_SESSION\_DESCRIPTION from Audio\_Video signalling room schema

This schema defines the RTC\_SESSION\_DESCRIPTION messages sent by the Audio\_Video signalling room to participants.

```
{
  "$schema": "http://json-schema.org/draft-07/schema",
  "type": "object",
  "title": "Audio_Video RTC_SESSION_DESCRIPTION message Schema for Audio_Video-server",
  "properties": {
    "type": {
      "type": {
        "const": "RTC_SESSION_DESCRIPTION"
      },
      "description": {
        "$ref": "#/definitions/rtcSessionDescription"
      },
      "user": {
        "$ref": "#/definitions/userId"
      },
      "timestamp": {
        "type": "number"
      }
    },
    "definitions": {
      "rtcSessionDescription": {
        "type": "object",
        "properties": {
          "sdp": {
            "type": "string"
          },
          "type": {
            "type": {
              "const": "answer"
            }
          }
        },
        "required": ["sdp", "type"]
      },
      "userId": {
        "type": "object",
        "properties": {
          "name": {
            "type": "string"
          },
          "role": {
            "type": "string"
          },
          "uniqueId": {
            "type": "string"
          }
        },
        "required": ["name", "role", "uniqueId"]
      }
    },
    "required": ["type", "description", "user", "timestamp"]
  }
}
```

## A.8 RTC\_ICE\_CANDIDATE from participants schema

This schema defines the RTC\_ICE\_CANDIDATE messages sent by participants to the Audio\_Video signalling room.

```
{
  "$schema": "http://json-schema.org/draft-07/schema",
  "type": "object",
  "title": "Audio_Video RTC_ICE_CANDIDATE message Schema for participant",
  "properties": {
    "type": {
      "type": {
        "const": "RTC_ICE_CANDIDATE"
      },
      "candidate": {
        "$ref": "#/definitions/rtcIceCandidate"
      },
      "user": {

```

```

    "$ref": "#/definitions/userId"
  },
  "timestamp": {
    "type": "number"
  }
},
"definitions": {
  "rtcIceCandidate": {
    "type": "object",
    "properties": {
      "candidate": {
        "type": "string"
      },
      "sdpMLineIndex": {
        "type": "number"
      },
      "sdpMid": {
        "type": "string"
      },
      "usernameFragment": {
        "type": "string"
      }
    },
    "required": ["candidate", "sdpMLineIndex"]
  },
  "userId": {
    "type": "object",
    "properties": {
      "name": {
        "type": "string"
      },
      "role": {
        "type": "string"
      },
      "uniqueId": {
        "type": "string"
      }
    },
    "required": ["name", "role", "uniqueId"]
  }
},
"required": ["type", "rtcIceCandidate", "user"]
}

```

---

## A.9 RTC\_ICE\_CANDIDATE from Audio\_Video signalling room schema

This schema defines the RTC\_ICE\_CANDIDATE messages sent by the Audio\_Video signalling room to participants.

```

{
  "$schema": "http://json-schema.org/draft-07/schema",
  "type": "object",
  "title": "Audio_Video RTC_ICE_CANDIDATE message Schema for Audio_Video-server",
  "properties": {
    "type": {
      "type": {
        "const": "RTC_ICE_CANDIDATE"
      }
    },
    "candidate": {
      "$ref": "#/definitions/rtcIceCandidate"
    },
    "user": {
      "$ref": "#/definitions/userId"
    },
    "timestamp": {
      "type": "number"
    }
  },
  "definitions": {
    "rtcIceCandidate": {
      "type": "object",
      "properties": {
        "candidate": {
          "type": "string"
        }
      }
    },

```



```

        "sdpMLIndex": {
          "type": "number"
        },
        "sdpMid": {
          "type": "string"
        },
        "usernameFragment": {
          "type": "string"
        }
      },
      "required": ["candidate", "sdpMLIndex"]
    },
    "userId": {
      "type": "object",
      "properties": {
        "name": {
          "type": "string"
        },
        "role": {
          "type": "string"
        },
        "uniqueId": {
          "type": "string"
        }
      },
      "required": ["name", "role", "uniqueId"]
    }
  },
  "required": ["type", "rtcIceCandidate", "user", "timestamp"]
}

```

---

## A.10 USER\_MEDIA from participants schema

This schema defines the USER\_MEDIA messages sent by participants to the Audio\_Video signalling room.

```

{
  "$schema": "http://json-schema.org/draft-07/schema",
  "type": "object",
  "title": "Audio_Video USER_MEDIA message Schema for participant",
  "properties": {
    "type": {
      "const": "USER_MEDIA"
    },
    "audio": {
      "type": "boolean"
    },
    "video": {
      "type": "boolean"
    },
    "receiveAudio": {
      "type": "boolean"
    },
    "receiveVideo": {
      "type": "boolean"
    },
    "timestamp": {
      "type": "number"
    }
  },
  "required": ["type"]
}

```

## A.11 USER\_MEDIA from Audio\_Video signalling room schema

This schema defines the RTC\_ICE\_CANDIDATE messages sent by the Audio\_Video signalling room to participants.

```
{
  "$schema": "http://json-schema.org/draft-07/schema",
  "type": "object",
  "title": "Audio_Video USER_MEDIA message Schema for Audio_Video-server",
  "properties": {
    "type": {
      "type": {
        "const": "USER_MEDIA"
      },
    },
    "audio": {
      "type": "boolean"
    },
    "video": {
      "type": "boolean"
    },
    "receiveAudio": {
      "type": "boolean"
    },
    "receiveVideo": {
      "type": "boolean"
    },
    "user": {
      "$ref": "#/definitions/userId"
    },
    "timestamp": {
      "type": "number"
    }
  },
  "definitions": {
    "userId": {
      "type": "object",
      "properties": {
        "name": {
          "type": "string"
        },
        "role": {
          "type": "string"
        },
        "uniqueId": {
          "type": "string"
        }
      },
      "required": ["name", "role", "uniqueId"]
    }
  },
  "required": ["type", "audio", "video", "receiveAudio", "receiveVideo", "user", "timestamp"]
}
```

## A.12 MEDIA\_CONTROL from participants schema

This schema defines the MEDIA\_CONTROL messages sent by participants to the Audio\_Video signalling room.

```
{
  "$schema": "http://json-schema.org/draft-07/schema",
  "type": "object",
  "title": "Audio_Video MEDIA_CONTROL message Schema for participant",
  "properties": {
    "type": {
      "type": {
        "const": "MEDIA_CONTROL"
      },
    },
    "media": {
      "enum": ["AUDIO", "VIDEO", "ALL"]
    },
    "action": {
      "enum": ["MUTE", "UNMUTE", "HOLD", "UNHOLD"]
    },
    "target": {
      "$ref": "#/definitions/userId"
    }
  }
}
```

```

    },
    "participants": {
      "type": "array",
      "items": {
        "$ref": "#/definitions/userId"
      }
    },
    "timestamp": {
      "type": "number"
    }
  },
  "definitions": {
    "userId": {
      "type": "object",
      "properties": {
        "name": {
          "type": "string"
        },
        "role": {
          "type": "string"
        },
        "uniqueId": {
          "type": "string"
        }
      },
      "required": ["name", "role", "uniqueId"]
    }
  },
  "required": ["type", "media", "action", "target"]
}

```

---

## A.13 MEDIA\_CONTROL from Audio\_Video signalling room schema

This schema defines the MEDIA\_CONTROL messages sent by the Audio\_Video signalling room to participants.

```

{
  "$schema": "http://json-schema.org/draft-07/schema",
  "type": "object",
  "title": "Audio_Video MEDIA_CONTROL message Schema for Audio_Video-server",
  "properties": {
    "type": {
      "const": "MEDIA_CONTROL"
    },
    "media": {
      "enum": ["AUDIO", "VIDEO", "ALL"]
    },
    "action": {
      "enum": ["MUTE", "UNMUTE", "HOLD", "UNHOLD"]
    },
    "target": {
      "$ref": "#/definitions/userId"
    },
    "participants": {
      "type": "array",
      "items": {
        "$ref": "#/definitions/userId"
      }
    },
    "user": {
      "$ref": "#/definitions/userId"
    },
    "timestamp": {
      "type": "number"
    }
  },
  "definitions": {
    "userId": {
      "type": "object",
      "properties": {
        "name": {
          "type": "string"
        },
        "role": {

```

```

        "type": "string"
      },
      "uniqueId": {
        "type": "string"
      }
    },
    "required": ["name", "role", "uniqueId"]
  },
  "required": ["type", "media", "action", "target", "user", "timestamp"]
}

```

---

## A.14 CHANGE\_PERMISSIONS from participants schema

This schema defines the CHANGE\_PERMISSIONS messages sent by participants to the Audio\_Video signalling room.

```

{
  "$schema": "http://json-schema.org/draft-07/schema",
  "type": "object",
  "title": "Audio_Video CHANGE_PERMISSIONS message Schema for participant",
  "properties": {
    "type": {
      "const": "CHANGE_PERMISSIONS"
    },
    "target": {
      "$ref": "#/definitions/userId"
    },
    "moderator": {
      "type": "boolean"
    },
    "timestamp": {
      "type": "number"
    }
  },
  "definitions": {
    "userId": {
      "type": "object",
      "properties": {
        "name": {
          "type": "string"
        },
        "role": {
          "type": "string"
        },
        "uniqueId": {
          "type": "string"
        }
      },
      "required": ["name", "role", "uniqueId"]
    }
  },
  "required": ["type", "target", "moderator"]
}

```

---

## A.15 CHANGE\_PERMISSIONS from Audio\_Video signalling room schema

This schema defines the CHANGE\_PERMISSIONS messages sent by the Audio\_Video signalling room to participants.

```

{
  "$schema": "http://json-schema.org/draft-07/schema",
  "type": "object",
  "title": "Audio_Video CHANGE_PERMISSIONS message Schema for Audio_Video-server",
  "properties": {
    "type": {
      "const": "CHANGE_PERMISSIONS"
    },
    "target": {
      "$ref": "#/definitions/userId"
    },
    "moderator": {

```

```

        "type": "boolean"
      },
      "user": {
        "$ref": "#/definitions/userId"
      },
      "timestamp": {
        "type": "number"
      }
    },
    "definitions": {
      "userId": {
        "type": "object",
        "properties": {
          "name": {
            "type": "string"
          },
          "role": {
            "type": "string"
          },
          "uniqueId": {
            "type": "string"
          }
        },
        "required": ["type", "target", "moderator", "name", "role", "uniqueId"]
      }
    },
    "required": ["type", "user", "timestamp"]
  }
}

```

---

## A.16 ERROR schema

This schema specifies the ERROR message.

```

{
  "$schema": "http://json-schema.org/draft-07/schema",
  "type": "object",
  "title": "Audio Video ERROR message Schema",
  "properties": {
    "type": {
      "const": "ERROR"
    },
    "reason": {
      "type": "string"
    },
    "reasonCode": {
      "type": "string"
    },
    "timestamp": {
      "type": "number"
    }
  },
  "required": ["type", "reason", "reasonCode", "timestamp"]
}

```

## Annex B (informative): Recommended TLS cipher suites

This annex provides a recommended set of cipher suites for use with this protocol.

**Table B.1: Recommended TLS 1.3 cipher suites**

Cipher	TLS version	Encryption	MAC
TLS_AES_128_GCM_SHA256	1.3	AESGCM(128)	AEAD
TLS_AES_256_GCM_SHA384	1.3	AESGCM(256)	AEAD
TLS_CHACHA20_POLY1305_SHA256	1.3	CHACHA20/POLY1305(256)	AEAD

**Table B.2: Acceptable TLS 1.2 cipher suites**

Cipher	TLS version	Encryption	MAC
ECDHE-ECDSA-AES128-GCM-SHA256	1.2	AESGCM(128)	AEAD
ECDHE-RSA-AES128-GCM-SHA256	1.2	AESGCM(128)	AEAD
ECDHE-ECDSA-AES256-GCM-SHA384	1.2	AESGCM(256)	AEAD
ECDHE-RSA-AES256-GCM-SHA384	1.2	AESGCM(256)	AEAD
ECDHE-ECDSA-CHACHA20-POLY1305	1.2	CHACHA20/POLY1305(256)	AEAD
ECDHE-RSA-CHACHA20-POLY1305	1.2	CHACHA20/POLY1305(256)	AEAD
DHE-RSA-AES128-GCM-SHA256	1.2	AESGCM(128)	AEAD
DHE-RSA-AES256-GCM-SHA384	1.2	AESGCM(256)	AEAD

---

## History

<b>Document history</b>		
V1.1.1	November 2023	Publication