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Electronic Signatures and Infrastructures (ESI); Registered Electronic Mail (REM) Services; Part 3: Formats Reference

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# Foreword

This draft European Standard (EN) has been produced by ETSI Technical Committee Electronic Signatures and Infrastructures (ESI), and is now submitted for the combined Public Enquiry and Vote phase of the ETSI standards EN Approval Procedure.

The present document is part 3 of a multi-part deliverable. Full details of the entire series can be found in part 1 [10].

Proposed national transposition dates									
Date of latest announcement of this EN (doa):	3 months after ETSI publication								
Date of latest publication of new National Standard or endorsement of this EN (dop/e):	6 months after doa								
Date of withdrawal of any conflicting National Standard (dow):	6 months after doa								

# Modal verbs terminology

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# Introduction

Registered Electronic Mail (REM) is a particular instance of An "Electronic Registered Delivery Service" (ERDS). Standard email, used as backbone, makes interoperability smooth and increases usability. At the same time, the application of additional security mechanisms ensures integrity, confidentiality and non-repudiation (of submission, consignment, handover, etc.), and protects against risk of loss, theft, damage and any illegitimate modification.

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The present document aims to cover the common and worldwide-recognized requirements to address electronic registered delivery in a secure and reliable way. Particular attention is paid to the Regulation (EU) No 910/2014 [i.5]. However, the legal effects are outside the scope of the present document.

# 1 Scope

The present document specifies the formats for messages that are produced and handled by a Registered Electronic Mail (REM) service according to the concepts and semantic defined in ETSI EN 319 522 parts 1 [7] and 2 [8] and ETSI EN 319 532 parts 1 [10] and 2 [11]. More specifically:

- a) Specifies how the general ERDS concepts like user content and metadata are identified and mapped in the standard email structure.
- b) Specifies how the aforementioned concepts are mapped in the REM service messaging structures.
- c) Specifies how the ERDS evidence set is plugged inside the REM service messaging structures.
- d) Specifies additional mechanisms like digital signature and other security controls.

# 2 References

### 2.1 Normative references

References are either specific (identified by date of publication and/or edition number or version number) or non-specific. For specific references, only the cited version applies. For non-specific references, the latest version of the referenced document (including any amendments) applies.

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The following referenced documents are necessary for the application of the present document.

- [1] IETF RFC 8118: "The application/pdf Media Type".
- [2] IETF RFC 2183: "Communicating Presentation Information in Internet Messages: The Content-Disposition Header Field".
- [3] IETF RFC 5751: "Secure/Multipurpose Internet Mail Extensions (S/MIME) Version 3.2 Message Specification".
- [4] IETF RFC 5322: "Internet Message Format".
- [5] IETF RFC 2854: "The 'text/html' Media Type".
- [6] IETF RFC 7303: "XML Media Types".
- [7] ETSI EN 319 522-1: "Electronic Signatures and Infrastructures (ESI); Electronic Registered Delivery Services; Part 1: Framework and Architecture".
- [8] ETSI EN 319 522-2: "Electronic Signatures and Infrastructures (ESI); Electronic Registered Delivery Services; Part 2: Semantic Contents".
- [9] ETSI EN 319 522-3: "Electronic Signatures and Infrastructures (ESI); Electronic Registered Delivery Services; Part 3: Formats".
- [10] ETSI EN 319 532-1: "Electronic Signatures and Infrastructures (ESI); Registered Electronic Mail (REM) Services; Part 1: Framework and Architecture".
- [11] ETSI EN 319 532-2: "Electronic Signatures and Infrastructures (ESI); Registered Electronic Mail (REM) Services; Part 2: Semantic contents".
- [12] IETF RFC 2045: "Multipurpose Internet Mail Extensions (MIME) Part One: Format of Internet Message Bodies".

[13] IETF RFC 2046: "Multipurpose Internet Mail Extensions (MIME) Part Two: Media Types".

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- [14] IETF RFC 5321: "Simple Mail Transfer Protocol".
- [15] ETSI TS 119 612: "Electronic Signatures and Infrastructures (ESI); Trusted Lists".

### 2.2 Informative references

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The following referenced documents are not necessary for the application of the present document but they assist the user with regard to a particular subject area.

[i.1]	ETSI EN 319 532-4: "Electronic Signatures and Infrastructures (ESI); Registered Electronic Mail (REM) Services; Part 4: Interoperability profiles".
[i.2]	ETSI TS 119 312: "Electronic Signatures and Infrastructures (ESI); Cryptographic Suites".
[i.3]	IETF RFC 6648: "Deprecating the "X-" Prefix and Similar Constructs in Application Protocols".
[i.4]	ETSI EN 319 521: "Electronic Signatures and Infrastructures (ESI); Policy and security requirements for Electronic Registered Delivery Service Providers".
[i.5]	Regulation (EU) No 910/2014 of the European Parliament and of the Council of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC.
[i.6]	ETSI EN 319 122-1: "Electronic Signatures and Infrastructures (ESI); CAdES digital signatures; Part 1: Building blocks and CAdES baseline signatures".
[i.7]	ETSI EN 319 142-1: "Electronic Signatures and Infrastructures (ESI); PAdES digital signatures; Part 1: Building blocks and PAdES baseline signatures".
[i.8]	ETSI EN 319 522-4-3: "Electronic Signatures and Infrastructures (ESI); Electronic Registered Delivery Services; Part 4: Bindings; Sub-part 3: Capability/requirements bindings".

[i.9] IETF RFC 6931: "Additional XML Security Uniform Resource Identifiers (URIs)".

# 3 Definitions, abbreviations and terminology

# 3.1 Definitions

For the purposes of the present document, the terms and definitions given in ETSI EN 319 532-1 [10] apply.

# 3.2 Abbreviations

For the purposes of the present document, the abbreviations given in ETSI EN 319 532-1 [10] apply.

### 3.3 Terminology

Since Registered Electronic Mail Services are specific types of Electronic Registered Delivery Services, the present document uses the terms and definitions from ETSI EN 319 521 [i.4] and ETSI EN 319 522 [7], [8] and [9].

ETSI EN 319 532-2 [11], clause 4.1 specifies the usage of prefixes ERD versus REM or ERDS versus REMS for naming concepts and/or structures.

The naming convention used in the present document is that constructs whose content is completely generated by the REMS are prefixed with "ERDS" or "REMS", while constructs whose content includes user generated data is prefixed with "ERD" or "REM".

# 4 Message formats

### 4.1 Introduction

The present clause defines and explains how metadata and contents are formatted in REM messages. Schemas and format definitions of ETSI EN 319 522-3 [9] are reviewed in the REM perspective. Further implicit references are to ETSI EN 319 532-2 [11], clause 4 describing the contents.

To define the formats involved in communication exchanges in the REM (and so email) scope, it is necessary to individuate and distinguish fundamental parts like user content and metadata components.

As outlined in ETSI EN 319 522-2 [8], clause 4, the user content is the content generated or provided by the sender, that is intended to be delivered to a recipient. Metadata related to the user content, e.g. in the case of submission, relay or handover events, are provided for purposes of handling and processing a message, e.g. message identification, identification of sender/recipient(s), or also for service capabilities discovery.

The next clauses describe how these meaningful concepts have been mapped first in email and later in REMSs provision context starting with a description example for a graphical individuation of the components, and following with the format specifications.

# 4.2 Internet Message Format in the REM services

In the context of email and REM services provision the concepts like user content and metadata have a correspondence with the elements of Mail Object as defined in IETF RFC 5321 [14], clause 2.3.1 and with the definitions contained in ETSI EN 319 522-1 [7], clause 3.1, ETSI EN 319 522-2 [8], clause 4, and ETSI EN 319 532-2 [11], clause 4.

Table 1 illustrates the root of terms (if any), used in the next clauses, and the intended meaning in the REM context.

Root definition (from ETSI EN 319 522-2 [8])	REM equivalent definition	Detailed definition
user content	user content	This is the body of the Mail Object as defined in IETF RFC 5321 [14], clause 2.3.1 (note 1). It is generated by the sender under the sender's technical/legal responsibility. See also ETSI EN 319 532-2 [11], clause 4.
submission metadata	submission metadata	This is the header section of the Mail Object as defined in IETF RFC 5321 [14], clause 2.3.1. See Figure 1, Figure 4 and also definitions in ETSI EN 319 532-2 [11], clause 4.
	original message	This is composed of header + body as defined in IETF RFC 5321 [14], clause 2.3.1. It is generated by the sender's ERD user agent or under the sender's technical/legal responsibility (and outside the responsibility of the service), which may be eventually digitally signed by the sender (note 1). See Figure 1, Figure 4 and also definitions in ETSI EN 319 532-2 [11], clause 4.

#### Table 1: ERD to REM terms mapping

Root definition (from	REM equivalent	Detailed definition				
ETSI EN 319 522-2 [8])	definition					
ERDS relay metadata	REMS relay metadata	This is the header section (as defined in IETF RFC 5321 [14]) of the				
		REM message. Also the REMS introduction is considered part of the				
		REMS relay metadata. See from Figure 1 to Figure 4 and also				
		definitions in ETSI EN 319 532-2 [11], clause 4.				
ERDS handover	REMS handover	The same of mapping of REMS relay metadata with the semantic				
metadata	metadata	defined in ETSI EN 319 532-2 [11], clause 4.				
ERDS evidence	ERDS evidence	One of the methods usable to transport the ERDS evidence in REM is				
		an attachment body part (as defined in IETF RFC 2045 [12]) of the				
		REM message. See from Figure 1 to Figure 3 and also definitions in				
		ETSI EN 319 532-2 [11], clause 4.				
ERDS serviceInfo	<b>REMS</b> notification	See Figure 3 for the structure of this object and definitions in ETSI				
		EN 319 532-1 [10], clause 3.1. The difference from ERDS serviceInfo				
		is that a REMS notification always contains a reference to the user				
500		content. Furthermore, it may optionally carry the relevant evidence.				
ERD message	REM message	See from Figure 1 to Figure 4 for all the possible structures in parts (as				
	DEMmandarad	defined in IETF RFC 2045 [12]).				
ERD payload	REM payload	See Figure 4 for the structure of this object and also definition in ETSI				
ERD dispatch	REM dispatch	EN 319 521 [i.4], clause 3 and ETSI EN 319 522-1 [7], clause 3.				
ERD dispatch	REM dispatch	See Figure 1 for the structure of this object and also definition in ETSI EN 319 521 [i.4], clause 3 and ETSI EN 319 522-1 [7], clause 3 and				
		further details in ETSI EN 319 532-2 [11], clause 3 and ETSI EN 319 522-1 [7], clause 3 and ETSI EN 319 532-2 [11], clause 4. It is a new object				
		(according to the REM message structure) generated under the				
		responsibility of the REM Service, used to envelop the original				
		message, plus the original message itself. So, the REM dispatch, as a				
		whole, is not totally generated under the responsibility of REM Service.				
	transport metadata	When the original message is submitted over SMTP, this is the				
		transport information and the closure information conveyed in a typical				
		SMTP session (see Figure A.1). It wraps the original message inside				
		the SMTP transaction and it contains commands and answer				
		information flowing during the client/server communication, as defined				
		in IETF RFC 5321 [14] (note 2).				
		sent document, indicates also a "possibly structured" body part				
		ording to MIME standard specification, as provided in IETF				
RFC 2045 [12],						
		c protocol elements like transport and closure are out of scope for the				
present document and are managed in ETSI EN 319 532-4 [i.1], clause 5.3.5 - CSI.						

In the email ambit, (that is the basis of REM), the aforementioned concepts apply to the messaging stream..

Figure A.1 shows an example of where the constructs shown in Table 1 are located along the protocol stream.

An important feature specific for REM is that exactly the standard wrapping mechanism shown in Figure A.1 is also used to incorporate a digital signature into a REM message structure for getting a signed REM message (see Figure A.2). For example, in case of the REM dispatch, it is used to transport the original message together with the other REM message components as attachments and digital signatures, giving the possibility to make available the entire content in a comprehensible and usable way to all interested parties from the sender's REMS up to the recipient (see Figure A.1).

See Figure A.2 as an example representing this further step, by showing the encapsulation of the original message in a REM dispatch and, similarly the previous example of Figure A.1, where it is located inside the protocol stream.

The same wrapping mechanism shall be used for enveloping the remaining objects relevant to the REM messages.

As the REM message contents are separated from the transport information/closure information parts in the communication stream, the entire set of REM messages as specified in the present document may also be properly transported by other underlying transport protocols.

NOTE 1: This separation ensures that REM messages are completely unrelated to the underlying protocol stream.

In fact, the underlying protocol only deals with the transport information and closure information of the stream and the REM message remains unchanged. All the REM logic is defined inside the REM message. This makes REM independent from the particular underlying transport protocol. In addition, as REM messages use this universal and standard enveloping, any standard email client of the initiator and/or the final users can process them.

The transmission of information between the sender's REMS and recipient's REMS typically happens according to the "attached" or "detached" forms. In the first case the original message is conveyed inside a REM dispatch. In the latter, it is transmitted using other means (e.g. by a REM payload). The ERDS evidence related to events occurred during the transfer of this original message is sent separately to the recipient, e.g. by a subsequent REM receipt.

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The REM Service could add/modify some header fields to the submission metadata during the enveloping process. Anyway, these changes should be limited to what is proven as essential for the good working of the process and should be fully defined in the specific REM implementation.

NOTE 2: Update of the Message-ID header field can be one of these changes (if it is not present or it needs to be normalized to a universal recognized identifier format, inside the context of the provided service). In such cases, the original identifier, if specified, is assigned to some new custom header field of the submission metadata and to the REM-UAMessageIdentifier: header field of the REM message. A new regularized and universal unique Message-ID is assigned to the submission metadata.

Furthermore, any of the aforementioned changes (additions/modifications of header fields) shall be clearly indicated to the sender and recipient of the REM dispatch or the REM payload as outlined in clause 6.2.3.4.

NOTE 3: The "REMS introduction MIME section" descriptive text - see point 1) in Annex A and clause 6.2.3.4) - is one of the places where to put such an indication. Alternatively, the contract with the users represents another place where to indicate this systematic practice.

# 4.3 REM message - Structure Definition

This clause specifies the structure of a REM message based on the MIME format (see IETF RFC 2045 [12]). A REM message does not exist as a self-standing object, since it always appears in the context of either a REM dispatch, a REMS receipt, a REMS notification or a REM payload.

A REM message may flow between different REMSs, and from a REMS to ERD user agents, as defined in ETSI EN 319 532-1 [10]. It is out of scope of the present document to define how the generic REM message is tailored to the specific mode of operation and interface it flows through.

See the description preceding Figure A.3 for examples of REM message components.

A REM message shall be structured as a message header section containing the header fields followed by a message body composed of several body parts as defined in MIME (IETF RFC 2045 [12]). The message body shall take the form of multipart signed/mixed/alternative MIME sections, in which every MIME-body-part is structured as defined in Figure A.3. This multipart/mixed MIME message shall constitute the signed MIME-body-part of a multipart/signed S/MIME message. The S/MIME signature contained in the last MIME part of the REM message shall therefore be the digital signature of the REMS over the rest of the MIME parts that appear in the REM message.

See Figure A.3 as an example representing this generic structure with all its elements. The different types of REM messages are built as indicated in Table 1 of ETSI EN 319 532-2 [11] clause 4.1, which in turn is derived from Table 1 of ETSI EN 319 522-2 [8], clause 4.

The REM dispatch shall be structured as in Figure 1.

The REMS receipt shall be structured as in Figure 2.

The REMS notification shall be structured as in Figure 3 and shall be generated by REMS according to the flow requirements of ETSI EN 319 532-1 [10], clause 4.

The REM payload shall be structured as in Figure 4.

They are built starting from the ERD message structure, defined in Table 1 of ETSI EN 319 522-2 [8], clause 4, with the emphasis of REM specific aspects and peculiarities.

The cardinality numbers present in the boxes shall indicate the number of occurrences of any MIME part:

- **0..1** indicates an optional part;
- **0..**N indicates an optional part that may occur any number of times;
- Parts not otherwise indicated by cardinality numbers or remarked for clarity with 1 shall occur exactly once.

	Header							<b>signed</b> MIME message (see clause 6.2.1) MS handover metadata 01]		
			Header	MIME par [ <b>REMS re</b>				iled for a <b>multipart/mixed</b> message (see clause 6.2.2)		
				data]	Header		MIME part header fields profiled for a <b>multipart/alternative</b> MIME content (see clause 6.2.3)			
				REMS introduction MIME section [REMS relay metadata] 1		Plain text introduction	Header	MIME part header fields profiled for <b>text/plain</b> (see clause 6.2.3.2)		
				REMS introduction ction [REMS relay 1 1	y		Body	A message created by the REMS, to be displayed automatically upon display of the REM message. Text may contain information for the user (see clause 6.2.3.4)		
				REMS section [	Body	duction	Header	MIME part header fields profiled for <b>text/html</b> (see clause 6.2.3.3)		
cture		(signed data MIME section)	Body	MIME :		HTML introduction	Body	A message created by the REMS, to be displayed automatically upon display of the REM message. HTML may contain URIs and other information for the user (see clause 6.2.3.4)		
REM dispatch structure	ly			ERDS evidenceREMS Extensionsoriginal messageMIME sectionMIME section1N0N	Header	MIME part header fields (profiled for an enveloped <b>message/rfc822</b> message) of a self-contained IETF RFC 5322 [4] message as submitted by the sender: the <b>submission metadata</b> that becomes part of the <b>REMS relay metadata</b> (see clause 6.2.4.2)				
REM d	Body				Body		Body of a self-contained IETF RFC 5322 [4] message as submitted by the sender: the <b>user content</b> (see clause 6.2.4.3)			
					Header	MIME part header fields profiled for extensions, e.g. <b>application/xml</b> (see clause 6.2.5)				
					Body	Attachment to be used by possible extensions				
					Header	MIME part header fields profiled for an <b>application/xml</b> or <b>application/pdf</b> (see clause 6.2.6)				
					Body	ERDS	S evid	ence as required by the specific content-type		
		REMS signature	Header					iled to S/MIME <b>application/pkcs7-signature</b> signature on clause 6.2.7)		
		RI sign	Body	S/MIME o	ligital s	ital signature generated by the REMS covering the whole structure				

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Figure 1: REM dispatch structure

	Header							<b>signed</b> MIME message (see clause 6.2.1) MS handover metadata 01]				
		(signed data MIME section)	Header		MIME part header fields profiled for a <b>multipart/mixed</b> message (see clause 6.2.2) [ <i>REMS relay metadata</i> ]							
				ıta]	Header			header fields profiled for a <b>multipart/alternative</b> MIME e clause 6.2.3)				
				tion lay metada		text iction	Header	MIME part header fields profiled for <b>text/plain</b> (see clause 6.2.3.2)				
			Body	REMS introduction MIME section [REMS relay metadata] 1	Body	Plain text introduction	Body	A message created by the REMS, to be displayed automatically upon display of the REM message. Text may contain information for the user (see clause 6.2.3.4)				
REMS receipt structure					Bo	HTML introduction	Header	MIME part header fields profiled for <b>text/html</b> (see clause 6.2.3.3)				
	Body						Body	A message created by the REMS, to be displayed automatically upon display of the REM message. HTML may contain URIs and other information for the user (see clause 6.2.3.4)				
REMS	B			ERDS evidenceREMS ExtensionsMIME sectionMIME section1N0N	Header		MIME part header fields profiled for extensions, e.g. <b>application/xml</b> (see clause 6.2.5)					
					Body	Attacl	Attachment to be used by possible extensions					
					Header		MIME part header fields profiled for an <b>application/xml</b> or <b>application/pdf</b> (see clause 6.2.6)					
					Body	ERDS	ERDS evidence as required by the specific content-type					
		REMS signature	Header					iled to S/MIME <b>application/pkcs7-signature</b> signature on clause 6.2.7)				
		RF sign	Body	S/MIME o	ligital s	ignatu	gnature generated by the REMS covering the whole structure					

#### Figure 2: REMS receipt structure

	Header					a <b>multipart/signed</b> MIME message (see clause 6.2.1) <i>ptionally REMS handover metadata</i> 01]				
			Header	MIME part header fields profiled for a <b>multipart/mixed</b> message (see clause 6.2.2) [ <i>REMS relay metadata</i> ]						
				a]	Header	MIME part header fields profiled for a <b>multipart/alternative</b> MIME content (see clause 6.2.3)				
				ion ay metadat		MIME part header fields profiled for <b>text/plain</b> (see clause 6.2.3.2)				
	Body	(signed data MIME section)	Body	REMS Extensions     REMS introduction       MIME section     MIME section [REMS relay metadata]       0N     1	Body	NoticeNoticeImage: NoticeMIME part header fields profiled for text/plain (see clause 6.2.3.2)Image: NoticeA message created by the REMS, to be displayed automatically upon display of the REM message. Text may contain URIs (pointer to a repository from where the original message may be retrieved) and other information for the user (see clause 6.2.3.4)Image: Note:				
structure						MIME part header fields profiled for <b>text/html</b> (see clause 6.2.3.3)				
<b>REMS</b> notification structure						A message created by the REMS, to be displayed automatically upon display of the REM message. HTML may contain URIs and other information for the user (see clause 6.2.3.4)				
REMS	B				Header	MIME part header fields profiled for extensions, e.g. <b>application/xml</b> (see clause 6.2.5)				
					Body	Attachment to be used by possible extensions				
				ERDS evidence MIME section 0N	Header	MIME part header fields profiled for an <b>application/xml</b> or <b>application/pdf</b> (see clause 6.2.6)				
					Body	ERDS evidence as required by the specific content-type				
		REMS signature	Header			ler fields profiled to S/MIME <b>application/pkcs7-signature</b> signature on message (see clause 6.2.7)				
		REMS s	Body	S/MIME o	ligital s	signature generated by the REMS covering the whole structure				

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### Figure 3: REMS notification structure

	Header							/signed MIME message (see clause 6.2.1) MS handover metadata 01]				
			Header	MIME par [ <i>REMS re</i>				filed for a <b>multipart/mixed</b> message (see clause 6.2.2)				
				ata]	Header		MIME part header fields profiled for a <b>multipart/alternative</b> MIME content (see clause 6.2.3)					
				tion lay metad		Plain text introduction	Header	MIME part header fields profiled for <b>text/plain</b> (see clause 6.2.3.2)				
		(signed data MIME section)	Body	REMS introduction MIME section [REMS relay metadata] 1	1	Plain introd	Body	A message created by the REMS, to be displayed automatically upon display of the REM message. Text may contain information for the user (see clause 6.2.3.4)				
e	Body				Body	roduction	Header	MIME part header fields profiled for <b>text/html</b> (see clause 6.2.3.3)				
REM payload structure						HTML introduction	Body	A message created by the REMS, to be displayed automatically upon display of the REM message. HTML may contain URIs and other information for the user (see clause 6.2.3.4)				
REM paylo				REMS Extensions MIME original message section 0N 1	Header	messa by the	MIME part header fields (profiled for an enveloped <b>message/rfc822</b> message) of a self-contained IETF RFC 5322 [4] message as submitted by the sender: the <b>submission metadata</b> that becomes part of the <b>REMS relay metadata</b> (see clause 6.2.4.2)					
					Body		Body of a self-contained IETF RFC 5322 [4] message as submitte the sender: the <b>user content</b> (see clause 6.2.4.3)					
					Header		MIME part header fields profiled for extensions, e.g. <b>application/xml</b> (see clause 6.2.5)					
					Body	Attachment to be used by possible extensions						
		gnature	Header					filed to S/MIME <b>application/pkcs7-signature</b> signature on clause 6.2.7)				
		REMS signature	Body	S/MIME o	ligital s	ignatuı	ignature generated by the REMS covering the whole structure					

# Figure 4: REM payload structure

The following clauses aim at further profiling/constraining each header field of this generic message structure. The present document does not impose any constraint on those header fields not listed in the tables in clause 6.

# 5 REMS - identification formats

For REMS identification formats, ETSI EN 319 522-2 [8], clause 5, the identity components defined in Table 6 of ETSI EN 319 522-2 [8], clause 8.1 and the formats defined in ETSI EN 319 522-3 [9], clause 5 shall apply.

The REMS shall assign each user a unique identifier, as defined in ETSI EN 319 522-2 [8], clause 5.2 in the format of an email address, defined as "addr-spec" in section 3.4.1 of IETF RFC 5322 [4].

Table 2 of clause 6.1 of the present document defines how the identity components shall be mapped in REM.

# 6 REMS - relay metadata formats

# 6.1 General requirements

The present clause defines the REMS relay metadata formats. For this purpose ETSI EN 319 522-2 [8], clauses 6.1, 6.2 shall apply.

The composition of the REM message header fields shall be compliant to the structures defined from Figure 1 to Figure 3.

Table 2 contains a mapping between the general semantic content of ERDS and the same concepts applied to REM header fields. The presence requirements are defined in Table 5 and Table 13 of ETSI EN 319 522-2 [8]. Header fields not listed in Table 2 may be absent in REM.

Next clauses 6.2 shall define where the header fields of Table 2 shall apply and other header fields specific for REM.

Semantic content (Table 5,	Mapping to IETF RFC 5322 [4] header fields
Table 6 of ETSI EN 319 522-2 [8])	
Metadata version	REM-MetadataVersion: header field. This value shall be formatted as defined in
	ETSI EN 319 522-2 [8], clause 6.2.1 - MD01 and in ETSI EN 319 522-3 [9],
	clause 4.3.2.5.
Relay date and time	REM-RelayDate: header field. The format of this value shall be as defined in ETSI
	EN 319 522-2 [8], clause 6.2.2 - MD02 and ETSI EN 319 522-3 [9], clause 4.3.7, and
	mapped according to clause 3.3 of IETF RFC 5322 [4].
Expiry date and time	REM-ExpirationDate: header field. The format of this value shall be as defined in
	ETSI EN 319 522-2 [8], clause 6.2.3 - MD03 and ETSI EN 319 522-3 [9],
Paginiant required accurance level	clause 4.3.8. mapped according to clause 3.3 of IETF RFC 5322 [4]. REM-RecipientAssuranceLevel: header field. This value shall be formatted as
Recipient required assurance level	defined in ETSI EN 319 522-2 [8], clause 6.2.4 - MD04 and ETSI EN 319 522-3 [9],
	clause 4.3.14, and mapped in REM according to extension mechanisms defined in
	clause 6.2.1 or clause 6.2.5 for structured information.
Applicable policy	REM-ApplicablePolicy: header field. This value shall be formatted as defined in ETSI
	EN 319 522-2 [8], clause 6.2.5 - MD05 and ETSI EN 319 522-3 [9], clause 4.3.15,
	and mapped in REM according to extension mechanisms defined in clause 6.2.1 or
	clause 6.2.5 for structured information.
Mode of consignment	REM-ModeOfConsignment: header field. This value shall be as defined in ETSI
	EN 319 522-2 [8], clause 6.2.6 - MD06. It shall contain the URI defined in ETSI
	EN 319 522-3 [9], clause 4.3.16.
Scheduled delivery	REM-ScheduledDelivery: header field. The format of this value shall be as defined in
	ETSI EN 319 522-2 [8], clause 6.2.7 - MD07 and ETSI EN 319 522-3 [9],
	clause 4.3.9, and mapped according to clause 3.3 of IETF RFC 5322 [4].
Sender's identifier	This value shall be formatted as defined in ETSI EN 319 522-2 [8], clause 6.2.8 -
	MD08 and ETSI EN 319 522-3 [9], clause 4.3.10, and mapped in REM according to
	extension mechanisms defined in clause 6.2.1 or clause 6.2.5 for structured
	information.
Sender's reply to address	Reply-To: header field. This value shall be as defined in ETSI EN 319 522-2 [8],
	clause 6.2.9 - MD09 and ETSI EN 319 522-3 [9], clause 4.3.11.
	In REM it shall be mapped as in Table 3 of clause 6.2.1.

#### Table 2: ERD to REM semantic content mapping

Semantic content (Table 5,	Mapping to IETF RFC 5322 [4] header fields
Table 6 of ETSI EN 319 522-2 [8])	
Recipient's identifier	This value shall be formatted as defined in ETSI EN 319 522-2 [8], clause 6.2.10 -
	MD10 and ETSI EN 319 522-3 [9], clause 4.3.12, and mapped in REM according to
	extension mechanisms defined in clause 6.2.1 or clause 6.2.5 for structured information.
EDD Massage identifier	
ERD Message identifier	Message-ID: header field. This value shall be as defined in ETSI EN 319 522-2 [8],
	clause 6.2.11 - MD011 and ETSI EN 319 522-3 [9], clause 4.3.4.
In reply to	In REM it shall be mapped as in Table 3 of clause 6.2.1. In-Reply-To: header field. This value shall be as defined in ETSI EN 319 522-2 [8],
п теріу ю	
	clause 6.2.12 - MD12 and ETSI EN 319 522-3 [9], clause 4.3.6. In REM it shall be mapped as in clause 3.6.4 of IETF RFC 5322 [4].
User content information: Content	Content-Type: header field . This value shall be as defined in ETSI EN 319 522-2 [8],
	clause 6.2.14 - MD14 and ETSI EN 319 522-3 [9], clause 4.3.13.
type	In REM it shall be mapped as in Table 3 of clause 6.2.1.
User content information: Subject	Subject: header field This value shall be as defined in ETSI EN 319 522-2 [8],
Oser content information. Subject	clause 6.2.14 - MD14 and ETSI EN 319 522-3 [9], clause 4.3.4.
	In REM it shall be mapped as in Table 3 of clause 6.2.1.
ERD Message type	REM-MessageType: header field. This value shall be as defined in ETSI
LIVD Message type	EN 319 522-2 [8], clause 6.2.13 - MD13. It shall contain the URI defined in ETSI
	EN 319 522-3 [9], clause 4.3.5.
	In case of REMS notification, the value shall be:
	http://uri.etsi.org/19522/v1#/ERDMessageType/notification
User content information: Digest	REM-DigestAlgorithm: header field. This value shall be as defined in ETSI
algorithm	EN 319 522-2 [8], clause 6.2.14 – MD14 and ETSI EN 319 522-3 [9], clause 4.3.13.
a.go	In REM it should be mapped as a URI compliant with section 2.1 of IETF
	RFC 6931 [i.9]:
User content information: Message	REM-DigestValue: header field. This value shall be as defined in ETSI
digest	EN 319 522-2 [8], clause 6.2.14 - MD14 and ETSI EN 319 522-3 [9], clause 4.3.13.
Ŭ	In REM it should contain the base64 encoded digest value of original message as
	computed using the digest algorithm indicated in the aforementioned header field.
User content information: Message	REM-UAMessageIdentifier: header field. This value shall be as defined in ETSI
original identifier	EN 319 522-2 [8], clause 6.2.11 – MD11 and ETSI EN 319 522-3 [9], clause 4.3.4.
	In REM it should contain the Message-ID value of the original message submitted by
	the ERD-UA.
User content information:	This value shall be formatted as defined in ETSI EN 319 522-2 [8], clause 6.2.14.
AttachmentInformation	In REM it is related to attachment information natively contained in the MIME header
	fields (see note 1 in Table 1). This may be further explicitly mapped in REM
	according to extension mechanisms defined in clause 6.2.1 or clause 6.2.5 for
	structured information.
Signature	See header fields in clause 6.2.7.
Event identifier	REM-EventIdentifier: header field. This value shall be as defined in ETSI
	EN 319 522-2 [8], clause 8.2.3 - G03.
	It shall contain a URI defined in Table 3 of ETSI EN 319 522-3 [9], clause 5.2.2.5.
Extensions	Other metadata may be specified with the extension mechanism defined in
	clause 6.2.1 or clause 6.2.5 for structured information. This value shall be formatted
	as defined in ETSI EN 319 522-2 [8], clause 6.2.15 - MD015 and ETSI
	EN 319 522-3 [9], clause 4.3.17.

# 6.2 REM message structure

# 6.2.1 REMS relay metadata MIME Header Fields

The header fields defined in the Table 3 and their respective values shall conform to the references in column 4.

Header field name	Header field body	Presence	Reference
Content-Type:	The value for this header field shall be "multipart/signed".	Mandatory	Section 5 of IETF RFC 2045 [12] and section 3.4.3.2 of IETF
	<ul> <li>'protocol' parameter value shall be "application/pkcs7-signature".</li> </ul>		RFC 5751 [3]
	<ul> <li>'micalg' parameter value should be conformant to ETSI TS 119 312 [i.2].</li> </ul>		
	<ul> <li>'boundary' parameter value should be</li> </ul>		
	conformant to IETF RFC 2046 [13], section 5.1.1.		
MIME-Version:	The value for this header field shall be "1.0".	Mandatory	Section 4 of IETF RFC 2045 [12]
Message-ID:	The value for this header field should be an UID as defined in IETF RFC 5322 [4].	Mandatory	Section 3.6.4 of IETF RFC 5322 [4]
Date:	The value for this header field shall be compliant with clause 3.3 of IETF RFC 5322 [4].	Mandatory	Section 3.3 of IETF RFC 5322 [4]
From:	The value for this header field should be either a REMSP service address	Mandatory	Section 3.6.2 of IETF RFC 5322 [4]
	(e.g. " <service_rem_md_x@rem_md_x.com>" or a transformation of the original From field to show the role of the REMSP (e.g. "on behalf of</service_rem_md_x@rem_md_x.com>		
	user@rem_md_x.com <service_rem_md_x@rem_md_x.com>").</service_rem_md_x@rem_md_x.com>		
То:	In case of a REM dispatch the value for this	Mandatory	Section 3.6.3 of IETF
	header field shall match the value of the 'To' header field in the original message. In case of a		RFC 5322 [4]
	REM message carrying evidence for the sender,		
	the value for this header field may match the		
	value of the 'From' header field in the original message.		
Cc:	REMS should assign a value to this header field	Optional	Section 3.6.3 of IETF
	only for REM dispatch. In such case, the value shall match the value of the 'Cc' header field in		RFC 5322 [4]
Subject:	the original message. The value for this header field should be	Mandatory	Section 3.6.5 of IETF
	transformed as follows starting from the Subject header field contained in the original sender's	Mandatory	RFC 5322 [4] ETSI EN 319 522-3 [9] column 2
	message, in order to indicate the role that the		of Table 3 for the full list of the
	REM message has within the flow: REM <event identifier="">: <original subject=""></original></event>		ERDS event identifiers.
	(E.g.: "REM ContentConsignment: subject_of_original_message").		
Reply-To:	In the case of a REM dispatch the value for this	Mandatory	Section 3.6.2 of IETF
	header field shall match the value of the 'From'	5	RFC 5322 [4]
	header field in the original message. In the case of a REM message carrying evidence for the		
	sender, this header field should not appear, and		
	if it appears, its value should be the REM service address.		
Return-Path:	REMS may assign a value to this header field	Optional	Section 3.6.7 of IETF
	only for REM dispatch. In such case, the value		RFC 5322 [4]
	shall match the value of the 'Return-Path' header field in the original message.		
Received:	REMS may assign a value to this header field	Optional	Section 3.6.7 of IETF
	only for REM dispatch. In such case, the value shall match the value of the 'Received' header		RFC 5322 [4]
	field in the original message.		
In-Reply-To:	REMS may assign a value to this header field. The value should match the value of the 'In-	Optional	Section 3.6.4 of IETF RFC 5322 [4]
	Reply-To' header field in the original message.		[.]

Table 3: Basic header fields bodies in REM message
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The present header section of a REM message shall contain the following header fields according to the requirements of presence and format defined in Table 2:

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- REM-MetadataVersion:
- REM-RelayDate:
- REM-ExpirationDate:
- REM-RecipientAssuranceLevel:
- REM-ApplicablePolicy:
- REM-ModeOfConsignment:
- REM-ScheduledDelivery:
- REM-MessageType:
- REM-DigestAlgorithm:
- REM-DigestValue:
- REM-UAMessageIdentifier:
- REM-EventIdentifier:

Furthermore, the header section of each REM message may contain other basic extension header fields. The purpose of these header fields is to give immediate access to important identification information instead of forcing the REMS to process the ERDS evidence.

NOTE 1: As evident in the list above, the REM implementation-specific extensions header fields follow the best current practice on naming convention recommended in IETF RFC 6648 [i.3], clause 3, without prefix X-. These headers are clearly visible and identifiable by the prefix "REM-".

The syntax of these basic extension header fields shall be as follows:

```
REM-<component>: <value>
```

where:

- <component> is a label (possibly equal to the identification code of a ERDS relay metadata or evidence component/subcomponent).
- NOTE 2: See Table 5 in ETSI EN 319 522-2 [8], clause 6.1 for a full list of identification codes of ERDS relay metadata components e.g. MD01, MD02, etc.

- See Table 6 in ETSI EN 319 522-2 [8], clause 8.1 for a full list of identification codes of ERDS evidence components - e.g. G01, R01, I01, etc.

• <value> is a correspondent value for the component.

The same naming mechanism should be used also for other implementation-specific or custom header fields.

The following example shows the usage of the aforementioned mechanism to add two header fields:

EXAMPLE:

- REM-G02: <Evidence version value>
- REM-R01: <Evidence issuer policy identifier>

In case the character set of the <value> to assign to any aforementioned header fields is not compliant with the supported email standards, a base64 encoding should be used for a consistent representation in a unique header field body.

In case of structured information, not easily convertible to a simple header body, the REMS structured extension defined in clause 6.2.5 may be used to host the full structure in a specific file as attachment.

In REMS operating in Store & Notify style of operation, the present header section of the REMS notification shall contain also the following header field, according to the requirements defined in ETSI EN 319 532-2 [11], clause 6.2.1:

• REM-AcceptanceRejectionInterfaceLocation: <URI>

### 6.2.2 signed data MIME Header Fields

The header fields defined in the Table 4 and their respective values shall conform to the references in column 4.

#### Table 4: Signed data header field boundary in REM message

Header field name	Header field body	Presence	Reference
Content-Type:	The value for this header field shall be: "multipart/mixed" • 'boundary' parameter value should be conformant to IETF RFC 2046 [13], section 5.1.1	Mandatory	Section 5 of IETF RFC 2045 [12]; Sections 5, 5.1 and 5.1.3 of IETF RFC 2046 [13]

### 6.2.3 REMS introduction MIME Header Fields-Body

#### 6.2.3.1 General requirements

The header fields defined in Table 5, Table 6, Table 7 and their respective values shall conform to the references in column 4.

Header field name	Header field body	Presence	Reference
REM-Section-Type:	The value of this field should be	Optional	N/A
	"rem_message/introduction"		
Content-Type:	The value for this field shall be: "multipart/alternative"	Mandatory	Section 5 of IETF RFC 2045 [12];
	<ul> <li>'boundary' parameter value should be conformant to IETF RFC 2046 [13] section 5.1.1</li> </ul>		Sections 5, 5.1 and 5.1.4 of IETF RFC 2046 [13]

NOTE: The order chosen for the following two parts (mutually interchangeable bodies of the "multipart/alternative" header field defined in Table 5) ends with the choice that the email clients usually interpret as preferred, as indicated in IETF RFC 2046 [13] (the best choice is the LAST part of a type supported by the recipient system's local environment).

#### 6.2.3.2 multipart/alternative: free text subsection Header Fields

#### Table 6: Introduction header fields bodies - free text case

Header field name	Header field body	Presence	Reference
Content-Type:	The value for this field shall be: "text/plain". • 'charset' parameter value should be "UTF-8".	Mandatory	Section 5 of IETF RFC 2045 [12]; Sections 5, 5.1 and 5.1.4 of IETF RFC 2046 [13]
Content-Disposition:	The value of this header field shall be "inline" in order to display the present body part automatically, upon display of the message in mail client.	Optional	Section 2.1 of IETF RFC 2183 [2]
Content-Transfer-Encoding:	The value for this field should be: 7bit, 8bit or quoted-printable.	Mandatory	Section 6 of IETF RFC 2045 [12]

#### 6.2.3.3 multipart/alternative: HTML subsection Header Fields

Header field name	Header field body	Presence	Reference
Content-Type:	The value for this field shall be: "text/html;". • 'charset' parameter value should be "UTF-8".	Mandatory	Section 5 of IETF RFC 2045 [12] and IETF RFC 2854 [5]
Content-Transfer-Encoding:	The value for this field should be: 7bit, 8bit or quoted-printable.	Mandatory	Section 6 of IETF RFC 2045 [12]

#### Table 7: Introduction header fields bodies - HTML case

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#### 6.2.3.4 Introduction body formats

The introduction text for the REM message is positioned in two different places represented by the body parts of the clauses 6.2.3.2 for plain-text and 6.2.3.3 for HTML. If both sections are present their contents shall be an alternative and equivalent version of the same information in both plain text and HTML formats. The body of HTML text shall not contain active code.

If it contains some URL, the printed part (that is the Hypertext visible to the user) shall be the same as the hidden part (that is the real location where the web browser is redirected clicking on it).

NOTE: As indicated in the note 3 in clause 4.2, the introduction text represents one of the places where to indicate to the users of the REM service any rectification applied to some header field of submission metadata by the REMS.

### 6.2.4 original message MIME Header Fields

#### 6.2.4.1 original message general requirements

Clauses 6.2.4.2 and 6.2.4.3 specify requirements for the MIME header fields and body (whole MIME) corresponding to the original message section (see Figure 1 and Figure 4 for its placement inside a REM message). These requirements apply only when the message is conveyed to the recipient by value (Store & Forward style of operation).

#### 6.2.4.2 original message - MIME section Header Fields

The header fields defined in Table 8 and their respective values shall conform to the references in column 4.

Header field name	Header field body	Presence	Reference
Content-Type:	The value for this field shall be: "message/rfc822". <ul> <li>'name' parameter value shall be</li> <li>"AttachedMimeMessage".</li> </ul>	Mandatory	Section 5 of IETF RFC 2045 [12]; section 5.2 of IETF RFC 2046 [13]
Content-Transfer-Encoding:	The value of this header field shall be "binary".	Mandatory	Section 6 of IETF RFC 2045 [12] and section 5.2.1 of IETF RFC 2046 [13]
Content-Disposition:	The value for this field shall be: "attachment". <ul> <li>'filename' parameter value shall match the value of the 'name' parameter of the Content-Type: header field.</li> </ul>	Mandatory	Sections 2.2 and 2.3 of IETF RFC 2183 [2]
Content-Description:	The value for this header field may be a brief text describing the type of extension.	Optional	Section 8 of IETF RFC 2045 [12]
REM-Section-Type:	The value of this field should be "rem_message/original".	Optional	N/A
NOTE: These header field	s are parts of the submission metadata that converge	inside the REI	MS relay metadata.

#### Table 8: Original message header fields bodies

#### 6.2.4.3 original message - MIME section Body formats

It contains the user content as the sender submits it.

NOTE: From the formal viewpoint, the user content is part of the original message but is not part of the REMS relay metadata (object of clause 6). Anyway, it is introduced here to define the place where it appears inside the entire morphology and to maintain the coherence with the MIME structure description.

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The REMS may modify some header fields of the original message, only if the change is limited to what is strictly necessary for the good working of the REM exchange of information.

EXAMPLE: The MessageID can be changed, see notes 2 and 3 in clause 4.2.

Furthermore, any necessary change shall be clearly indicated to the sender (e.g. in the evidence) and to the recipient (e.g. in the evidence and/or in the introduction message defined in clause 6.2.3.4).

### 6.2.5 REMS extensions MIME Header Fields

This MIME part shall be used to contain structured extensions.

The header fields defined in Table 9 and their respective values shall conform to the references in column 4.

Header field name	Header field body	Presence	Reference
Content-Type:	The value for this header field should be either "application/xml" or application/octet-stream. • 'name' parameter value should be " <rem_extension_name>". • 'charset' parameter value should be "UTF-8" in case of xml attachments.</rem_extension_name>		Section 5 of IETF RFC 2045 [12]; Section 4.5 of IETF RFC 2046 [13] and IETF RFC 7303 [6]
Content-Transfer-Encoding:	The value of this header field shall be either "quoted-printable", "base64" or "binary".	Mandatory	Section 6 of IETF RFC 2045 [12]
Content-Disposition:	<ul> <li>The value of this header field shall be "attachment".</li> <li>'filename' parameter value shall match the value of the 'name' parameter of the Content-Type header field.</li> </ul>	Mandatory	Sections 2.2 and 2.3 of IETF RFC 2183 [2]
Content-Description:	The value for this header field should be a brief text describing the type of extension.	Optional	Section 8 of IETF RFC 2045 [12]
REM-Section-Type:	The value of this field should be "rem_message/extension".	Optional	N/A
REM-Extension-Code:	The value of this field should be, in accordance with the type of the attachment, a unique code identifying the type of extension in order to allow automatic processing.	Optional	See below in the present clause.
REM-Extension-Namespace-URI:	The value of this field should contain the namespace URI relevant to the extension.	Optional	See below in the present clause.

#### Table 9: Extensions header fields bodies

The structures and/or the names or type-extensions of these optional attachments are not defined here, since they are left for any possible extensions to be agreed on a peer-to-peer basis (e.g. automatic processing of download URI in S&N style of operation, insertion of Electronic PostMark, etc.) or to cover particular requirements coming in the future.

In particular, one of these extensions may be used to associate an electronic time stamp (see note) to the REM message certifying the date and time of sending, receiving and/or any change/transformation of the message transmitted from the sender to the recipient.

In case one extension is used to transport information relevant to the time to which the event (message or evidence) is referring, all the time references present in REM message (e.g. G05 - Event Time defined in table 6 of ETSI EN 319 522-2 [8], clauses 8.1) shall report a unique and aligned time value to that provided by the electronic time stamp. This unique value shall be the official certified time reference related to the event (e.g. the precise date/time of taking in charge/transferring the responsibility about a digital communication).

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NOTE: Time-stamp can also be incorporated in the signature as indicated in clause 8.3. Other extensions with other purposes may be contemporarily present.

As defined in Table 2 and clause 6.2.1, extensions may also contain structured metadata or evidence components. In these cases:

- REM-Extension-Code: value shall contain the component code identifying the related metadata or evidence component in Table 5 or Table 6 of ETSI EN 319 522-2 [8] (e.g. I06...).
- The "name" component of the Content-Type: header field: <REM\_EXTENSION\_NAME> shall be based on the component name identifying the related metadata or evidence component in Table 5 or Table 6 of ETSI EN 319 522-2 [8] (e.g. name="Recipient's delegate identifier.xml").
- REM-Extension-Namespace-URI: should contain the target name space URI for the structured component.

### 6.2.6 ERDS evidence MIME Header Fields

#### 6.2.6.1 General requirements

The present clause defines the specific header fields provided for the ERDS evidence contained inside a REM message (see clause 7 for the whole evidence set and from Figure 1 to Figure 3 for the incorporation of ERDS evidence within a REM message).

The ERDS evidence should be in XML format. It may be in PDF format.

The XML format is further specified in clause 7.4. The PDF format is out of scope.

The tag < REM\_EVIDENCE\_NAME> present in Table 10 and Table 11 should be replaced with the event identifier G03 to which it relates plus the ".xml" extension (e.g. SubmissionAcceptance.xml, SubmissionRejection.xml, etc.).

NOTE: See Table 3 column 2 of ETSI EN 319 522-3 [9] clause 5.2.2.5 and Table 1 column 2 of ETSI EN 319 522-1 [7] for a complete list of event identifiers.

According to the structures and the presence requirements defined in Figure 1, Figure 2 and Figure 3 it is allowed to attach more than one ERDS evidence to each REM message, if its type allows to attach ERDS evidence. These additional evidence attachments (eventually different - in terms of semantic/content/name - from all the ERDS evidence set provided with the present document) obey to peer-to-peer and/or interoperability agreements and/or specific profiles. In any case, these additional evidence attachments should be specified, in the MIME header fields structure, according with their type, in a similar way of that defined in clauses 6.2.6.2 (for XML), 6.2.6.3 (for PDF) and 6.2.5 (for other types of attachments).

#### 6.2.6.2 Header Fields for XML ERDS evidence usage

This clause specifies the header fields in case the REM message incorporates ERDS evidence in XML format.

The header fields defined in Table 10 and their respective values shall conform to the references in column 4.

Header field name	Header field body	Presence	Reference
Content-Type:	The value for this header field shall be "application/xml" • 'name' parameter value shall be " <rem_evidence_name>.xml" • 'charset' parameter value shall be "UTF-8"</rem_evidence_name>	Mandatory	Section 5 of IETF RFC 2045 [12]; Section 4.5 of IETF RFC 2046 [13] and IETF RFC 7303 [6], clause 6.2.6.1 for 'name' parameter
Content-Transfer- Encoding:	The value of this header field shall be either "quoted-printable", "base64" or "binary"	Mandatory	Section 6 of IETF RFC 2045 [12]
Content-Disposition:	The value of this header field shall be "attachment" • 'filename' parameter value shall match the value of the 'name' parameter of the Content-Type: header field	Mandatory	Sections 2.2 and 2.3 of IETF RFC 2183 [2]
Content-Description:	The value for this header field may be a brief text describing the type of extension.	Optional	Section 8 of IETF RFC 2045 [12]
REM-Section-Type:	The value of this field should be "rem_message/xml_evidence".	Optional	N/A

Table 10: XML evidence header fields bodies
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#### 6.2.6.3 Header Fields for PDF ERDS evidence usage

This clause specifies the fields for the header in case the REM message incorporates ERDS evidence as PDF documents/

The header fields defined in Table 11 and their respective values shall conform to the references in column 4.

Header field name	Header field body	Presence	Reference
Content-Type:	The value for this header field shall be "application/pdf" • 'name' parameter value shall be " <rem EVIDENCE_NAME&gt;.pdf"</rem 	Mandatory	Section 5 of IETF RFC 2045 [12]; Section 4.5 of IETF RFC 2046 [13] and IETF RFC 8118 [1]; clause 6.2.6.1 for 'name' parameter
Content-Transfer-Encoding:	The value of this header field shall be "base64" or "binary"	Mandatory	Section 6 of IETF RFC 2045 [12] and IETF RFC 8118 [1]
Content-Disposition:	<ul> <li>The value of this header field shall be "attachment"</li> <li>'filename' parameter value shall match the value of the 'name' parameter of the Content-Type: header field</li> </ul>	Mandatory	Sections 2.2 and 2.3 of IETF RFC 2183 [2]
Content-Description:	The value for this header field may be a brief text describing the type of extension.	Optional	Section 8 of IETF RFC 2045 [12]
REM-Section-Type:	The value of this field should be "rem_message/pdf_evidence".	Optional	N/A

#### Table 11: PDF evidence header fields bodies

### 6.2.7 REMS signature MIME Header Fields-Body

The header fields defined in the Table 12 and their respective values shall conform to the references in column 4.

Header field name	Header field body	Presence	Reference
Content-Type:	The value for this header field shall be: "application/pkcs7- signature; name=smime.p7s". • The parameter 'name' should be present, indicating "SignedData", as defined above.	Mandatory	Section 5 of IETF RFC 2045 [12]; Sections 3.2.1 and 3.4.3.3 of IETF RFC 5751 [3]
Content-Transfer- Encoding:	The value for this header field shall be: "base64".	Recommended	Sections 3.1.2 and 3.4.3.3 of IETF RFC 5751 [3]
Content-Disposition:	The value for this header field shall be: "attachment" • 'filename' parameter value should be "smime.p7s".	Mandatory	Sections 3.2.1 and 3.4.3.3 of IETF RFC 5751 [3]
Content-Description:	The value for this header field may be: "S/MIME Cryptographic Signature".	Optional	Section 8 of IETF RFC 2045 [12]

Table 12: Signature header fields bodies in REM message

Even if sender REMSs have to include the Content-Disposition field and fill in the name/filename parameters, recipient REMSPs shall be able to correctly interpret incoming messages without Content-Disposition and/or filename parameters.

# 7 REMS - evidence set formats

The present clause provides requirements for the format of the ERDS evidence set relevant for REM attesting the ERDS events as detailed in ETSI EN 319 532-1 [10], clause 6.

Requirements for XML ERDS evidence defined in ETSI EN 319 522-3 [9], clause 5 shall apply.

NOTE: The XML schema file location for namespace is provided in ETSI EN 319 522-3 [9], Annex A. The URIs corresponding to the namespace and the prefixes associated to them are defined in ETSI EN 319 522-3 [9], clause 4.3.1.

Furthermore, other mappings may be supported as agreements among interested parties.

# 8 REMS - signatures formats

# 8.1 General

The present clause specifies the format of the signatures involved in REM messages. For this purpose ETSI EN 319 522-2 [8], clause 7 shall apply.

The algorithms and key lengths used to generate digital signatures should be as specified in ETSI TS 119 312 [i.2].

Within a REM message the following digital signatures shall apply:

- Signatures generated by a REMS or by the delegated entity on each ERDS evidence individually.
- S/MIME signature protecting all the MIME parts that constitute a REM message. This signature is generated by a REMS.
- NOTE: Senders can additionally sign the original message submitted to the recipient, supporting the signature with their own certificates. These signatures are outside the scope of the present document.

All the above signatures may coexist, each securing one part of the REM message.

The next clauses specify the details relevant to formats of the signatures that apply on the different parts composing a REM message.

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# 8.2 Signatures individually signing ERDS Evidence

Signatures individually signing ERDS evidence shall comply with ETSI EN 319 522-2 [8], clause 7.2 and ETSI EN 319 522-3 [9], clause 5.2.2.28.

In addition, in case PDF evidence format is used, the evidence should be protected by PAdES digital signatures as defined in ETSI EN 319 142-1 [i.7].

### 8.3 Signatures on REM messages

For signatures that sign all the components of REM messages ETSI EN 319 522-2 [8], clause 7.2 shall apply.

In addition:

- 1) The signature shall be applied to the message using S/MIME multipart/signed as defined in IETF RFC 5751 [3]. This signature shall protect all the MIME parts that constitute a REM message.
- 2) The digital signature should be a CAdES signature according to the semantics specified in ETSI EN 319 522-2 [8], clause 8.2.9.
- NOTE: For the purposes to cover advanced digital signature on MIME, CAdES specification provides examples of structured contents, MIME and S/MIME digital signatures in Annex D of ETSI EN 319 122-1 [i.6].
- 3) This digital signature should be a CAdES baseline signature as specified in ETSI EN 319 122-1 [i.6]. This digital signature may include the signed attribute signature-policy-identifier, containing the explicit identifier of the signature policy governing the signing and validating processes. Once the CAdES-B-B baseline signature has been generated, it should be augmented to a CAdES-B-T baseline signature by incorporation into the digital signature of the unsigned attribute signature-time-stamptamp, containing a time-stamp token computed as specified in ETSI EN 319 122-1 [i.6]. The signing certificate of this digital signature shall meet the requirements specified in in ETSI EN 319 522-2 [8], clause 9.3.

# 9 Common Service Interface formats

### 9.1 General requirements

The requirements and explanations given in clause 9 of ETSI EN 319 532-2 [11] shall apply.

See the same clause for an introduction to the common service interface.

# 9.2 Routing information

The REM RI (Relay Interface) should be identified by a transport protocol, a hostname and a port number.

EXAMPLE: When the REMS uses SMTP for relay and uses DNS for routing, then for the target REM RI the protocol is implicitly SMTP, the port is implicitly 25, and the hostname is the one found in the MX record of the DNS when queried for the domain part of the recipient's identifier (which has the format of an email address, see clause 5). The target REMS can provide multiple REM RIs, and so the DNS MX records can contain multiple hostnames.

Other techniques may be used either according to clause 6.1 of ETSI EN 319 522-3 [9], peer-to-peer agreements between REMSPs or based on the best practices recommended in Annex A of ETSI EN 319 532-4 [i.1].

# 9.3 Trust information

The requirements and explanations given in clauses 7.2 and 7.3 of ETSI EN 319 522-4-3 [i.8] should apply to REM, with the following amendments.

If Trusted List (TL) is used to publish trust information about a REMS, then the section describing a REM service **shall** be populated in conformance to ETSI TS 119 612 [15], with the restrictions defined in Table 13.

If Trusted List is used to establish trust with another REMS, then the information in the TL **should** be interpreted as defined in Table 13.

 Table 13: Provision of REMS trust information when using Trusted List

Trusted list field	Optionality	Value (see ETSI TS 119 612 [15])	
Service type identifier (as per clause 5.5.1 of ETSI TS 119 612 [15])	М	<ul> <li>This element shall be one of the following:</li> <li>http://uri.etsi.org/TrstSvc/Svctype/EDS/REM</li> <li>http://uri.etsi.org/TrstSvc/Svctype/EDS/REM/Q</li> </ul>	
Service digital identity (as per clause 5.5.3 of ETSI TS 119 612 [15])	М	<ul> <li>This element shall contain an X.509 certificate, which shall be one of the following: <ul> <li>A single certificate used by the REMS for digital signing of all REM messages and ERDS evidence.</li> <li>A single CA certificate that is used solely for the purpose of issuing certificates to components of the REMS for digital signing of REM messages and/or ERDS evidence.</li> </ul> </li> <li>This element may contain optionally the corresponding X509SKI element.</li> </ul>	
Service supply point (as per clause 5.5.7 of ETSI TS 119 612 [15])	М	This element should provide one or more URIs to access the REM RI (Relay Interface) defined in clause 5 of ETSI EN 319 532-1 [10]. Depending on the implemented transport protocol, this element may provide a pointer e.g. to an SMTP server, to a web service, etc. If the Relay Interface is provided using SMTP then this URI should be an smtp: URI.	
TSP service definition URI (as per clause 5.5.8 of ETSI TS 119 612 [15])	0	If present, this URI may point to published general information relevant to the users like public certificates, addresses, etc.	
Service information extensions (as per clause 5.5.9 of ETSI TS 119 612 [15])	0	If present, extensions shall not be set as critical.	

# 9.4 Capability management

The REMS capability metadata should be in the format specified in clause 6.3.2 of ETSI EN 319 522-3 [9].

If the REMS uses TL to publish trust information about itself, the REMS capability metadata may also be published using the TL, as indicated for ERDS capability metadata in clause 7.2 of ETSI EN 319 522-4-3 [i.8]. In this case the options given in Table 14 may be used.

Table 14: Provision of REM capabilit	y information when usi	ng Trusted List
--------------------------------------	------------------------	-----------------

Trusted list field	Optionality	Value (see ETSI TS 119 612 [15])
TSP service definition URI (as per clause 5.5.8 of ETSI TS 119 612 [15])	0	If present, this element may contain a URI, where the REMS capability metadata is downloadable.
Service information extensions (as per clause 5.5.9 of ETSI TS 119 612 [15])	0	If present, the additionalServiceInformation field, as per clause 5.5.9.4 of ETSI TS 119 612 [15], may contain a URI, where the REMS capability metadata is downloadable, or alternatively, it may embed the REMS capability metadata structure itself (if it is in XML format).

Furthermore, other protocols or adaptations of the aforementioned processes may be supported, according to other documents like agreements among interested parties.

The identification of the recipient is possible also before the relay of the REM message from the sender's REMS to the recipient's REMS by means of the aforementioned discovery techniques or according to peer-to-peer protocols agreed between REMSP.

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# Annex A (informative): REM message examples

This annex provides a set of examples containing notions to assist implementers to the proper interpretation and application of the provisions supplied in the present document.

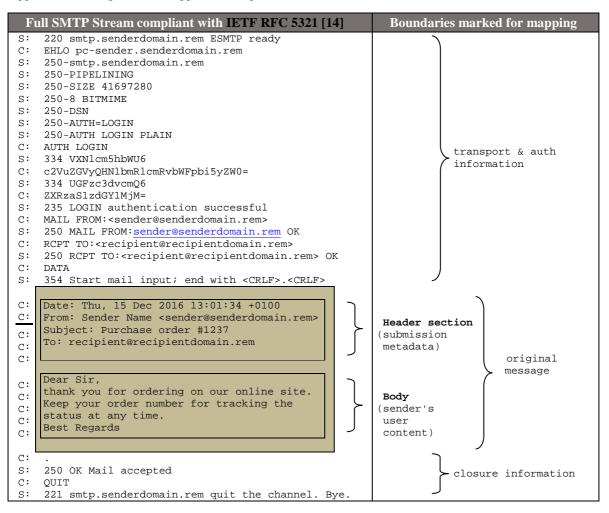


Figure A.1: Boundaries in email stream example

In the example of Figure A.1, fully compliant with IETF RFC 5321 [14], the original message represents the fundamental part examined in the present document.

For comparison with the definitions contained in ETSI EN 319 522, the transport information and closure information sections are separated and represent the "transport metadata".

NOTE: Further considerations regarding specific protocol elements like transport and closure are out of scope of the present document and are, in some measure, managed in ETSI EN 319 532-4 [i.1], clause 5.3.5 - CSI.

By contrast, the Header section contains the submission metadata. Finally, the body section holds the user content.

From some viewpoint, also the subject and perhaps the addresses header fields could be considered part(s) of the user content (as contents that the sender specifies together the body of the message). This theoretical view is masked by applications, which are normally used by the sender like email client and/or webmail. To maintain coherence with widely recognized separation header/body sections, defined also in email international standards, and to simplify the exposition, these header fields are considered outside the user content and inside the header section.

Header section and body, together, form the original message and they represent the real object that is intended to be conveyed to the recipient(s). Therefore, the original message contains some metadata.

Exa	mple of a SMTP Stream produced by a REMS		Boundaries marked for REM
s:			
C:			
s: s:			
s:			
s:			
s:			<pre>transport information</pre>
C:	MAIL FROM:		
s:			
C:			
s:			
C:			
s:	354 Start mail input; end with <crlf>.<crlf></crlf></crlf>	1	
с: с: с:	Date: Tue, 16 Jan 2018 08:30:00 From: REM Service Provider <> Subject: REMS-Message () To:	}	Header
C: C:	descriptive/introduction text about		✓ relay metadata
C: C:	constitution of the <b>REM dispatch</b>	}	Main body (note 1)
c:	Header section of original message		Header section(note(2)
с: с: с:	plus BODY PARTS of <b>original message</b> (this part is optional)	}	original message
C: C:	ERDS evidence attachment	}	ERDS evidence
C: C:	DIGITAL SIGNATURE	}	REMS Digital Signature
C:	•		
s:	250 OK		≻closure information
C:	QUIT		
s:	221		

- NOTE 1: The main body part of the REM message is the place where to put some explanatory/introduction text indicating the composition of the message and / or elements to recognize the nature of the attachments (original message and / or ERDS evidence) and / or the description of eventual changes applied to some header fields of the submission metadata (see also Figure A.3).
- NOTE 2: The header section of the original message (originally called submission metadata) changes its nature after it is picked up by REMS and becomes part of the REMS relay metadata.

#### Figure A.2: Enveloping of REM dispatch in email stream example

The example of Figure A.2 illustrates how the same standard wrapping mechanism like that described in Figure A.1 is used to create the REM message structure. In case of a REM dispatch, this package is used to transport the original message as attachments.

So the original message is wrapped inside a body part of a new digitally signed message used to protect the sender's message up to the recipient. Since the wrapping and the digital signature of the original message are realized by means of standard processes, the recipient is able to access (and verify the REMS digital signature) the sender's message using standard email clients.

The REM message structure contains components for encapsulating ERDS evidence. Moreover, it is designed to contain:

- 1) An introductory message-part displayed by the mail client application. Within this, the REMSP explains the purpose of the current message and gives some details on the other parts attached to. Eventually, also, if some element of the submission metadata has been modified (see note 2 and note 3 in clause 4.2). The actual message is also able to contain references to objects stored in a REMSP Repository.
- 2) A digital signature generated by the REMS. It covers both the original message, when present, and the ERDS evidence.

- 3) REMS Extensions place holder body parts (see note).
- NOTE: A possible use of one extension instance body part is to host an electronic time stamp, certifying the accuracy of the date and time of the event (sending, receipt or eventual changes) related to the current REM message. In such case, the current time stamp value (that is typically inside a structured information, as an example in a XML file), or the current time reference value is aligned with any date/time header field value of REM message and/or the ERDS evidence event time. It is not a good practice to have misaligned current time reference values among the significant time references (in any format, timezone etc. they are) present in each REM message. Another possibility is to host the time stamp in the signature as indicated in clause 8.3.

Figure A.3, without the grey part, presents the full skeleton of a generic REM message. When it includes the grey part (the original message MIME section), it represents the structure of a REM dispatch or a REM payload.

See from Figure 1 to Figure 4 for the concrete instantiation of this template with all types of REM message and the definition of the presence and/or the cardinality of each element.

			header fields profiled for a <b>multipart/signed</b> MIME message (see clause 6.2.1) S relay metadata plus optionally REMS handover metadata]								
REM message structure (in case of a REM message)	REM message body	(signed data MIME section)	Header	MIME part header fields profiled for a <b>multipart/mixed</b> message (see clause 6.2.2) [ <i>REMS relay metadata</i> ]							
			Body	REMS introduction MIME section [REMS relay metadata]	Header	MIME part header fields profiled for a <b>multipart/alternative</b> MIME content (see clause 6.2.3)					
					Body	text iction	Header	MIME part header fields profiled for <b>text/plain</b> (see clause 6.2.3.2)			
						Plain text introduction	Body	A message created by the REMS, to be displayed automatically upon display of the REM message. Text contains URIs and/or other information for the user (see clause 6.2.3.4)			
						roduction	Header	MIME part header fields profiled for <b>text/html</b> (see clause 6.2.3.3)			
						HTML introduction	Body	A message created by the REMS, to be displayed automatically upon display of the REM message. HTML contains URIs and/or other information for the user (see clause 6.2.3.4)			
				REMSoriginal messageExtensionsMIME sectionMIME section	Header	messa by the	MIME part header fields (profiled for an enveloped <b>message/rfc822</b> message) of a self-contained IETF RFC 5322 [4] message as submitted by the sender: the <b>submission metadata</b> that becomes part of the <b>REMS relay metadata</b> (see clause 6.2.4.2)				
					Body		Body of a self-contained IETF RFC 5322 [4] message as submitted by the sender: the <b>user content</b> (see clause 6.2.4.3)				
REM mes					Header	MIME part header fields profiled for extensions, e.g. <b>application/xml</b> (see clause 6.2.5)					
					Body	Optional attachment to be used by possible extensions					
				ERDS evidence MIME section	Header		MIME part header fields profiled for an <b>application/xml</b> or <b>application/pdf</b> (see clause 6.2.6)				
					Body	Optional ERDS evidence as required by the specific content-type					
		REMS signature	Header	MIME part header fields profiled to S/MIME <b>application/pkcs7-signature</b> sig the whole REM message (see clause 6.2.7)							
			Body	S/MIME digital signature generated by the REMS covering the whole structure							

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Figure A.3: REM message generic template

```
From sender@s-rems.rem Tue Jan 16 08:30:13 2018
Return-Path: <sender@s-rems.rem>
Received: from rempot.s-rems.rem (10.87.5.22) by (172.16.241.100) remdp.s-rems.rem
Received: by remwp.s-rems.rem (172.16.241.100) id C497D04258C3F264 for sender@s-rems.rem
Received: from PC-STN (172.16.241.10) by smtpap.s-rems.rem (172.16.241.10) (authenticated as
sender@s-rems.rem)
Reply-To: "Sender name" <sender@s-rems.rem>
From: "On behalf of: sender@s-rems.rem" <rem-service@s-rems.rem>
To: <recipient@r-rems.rem>
Subject: REM ContentConsignment: Purchase order #1237
Date: Tue, 16 Jan 2018 08:30:00 +0100 (CET)
Message-ID: <76A0CF65.00566CE0.025BE6B4.85251369.rem-service@s-rems.rem>
In-Reply-To: <44B2DA88.03101965.CE6B605.16011966.sender@senderdomain.rem>
REM-MetadataVersion: EN319522.0.0.4.b
REM-RelayDate: 20180116073000Z
REM-ExpirationDate: 20180215073000Z
REM-RecipientAssuranceLevel: 3
REM-ApplicablePolicy: 1
REM-ModeOfConsignment: http://uri.etsi.org/19522/vl#/consignment/basic
REM-ScheduledDelivery: 20180116073010Z
REM-MessageType: http://uri.etsi.org/19522/v1#/ERDMessageType/dispatch
REM-DigestAlgorithm: http://www.w3.org/2001/04/xmldsig-more#sha384
REM-DigestValue: Ob+Ngy07MH2OQEr6fCeLuxhyDGHntEiGTm0gKnUeHYRqNZ052zU2yN9646ogYNWL
REM-UAMessageIdentifier: <00be01d30072$fde7b950$f9b72bf0$@de>
REM-EventIdentifier: http://www.etsi.org/19522/Event/SubmissionAcceptance
REM-Evidence-ID: <76A0CF65.00566CE0.025BE6B4.03B4A2C1.rem-service@s-rems.rem>
REM-ReasonIdentifier: http://uri.etsi.org/19522/EventReason/MessageAccepted
REM-ReasonIdentifier: http://uri.etsi.org/19522/EventReason/S_ERDS_MessageSuccessfullyRelayed
REM-ReasonIdentifier: http://uri.etsi.org/19522/EventReason/MessageConsignedToRecipient
REM-ReasonIdentifier: http://uri.etsi.org/19522/EventReason/MessageHandedOver
REM-G02: EN319522.0.0.4.b
MIME-Version: 1.0
Content-Type: multipart/signed;
        protocol="application/pkcs7-signature";
        micalg=sha-512;
        boundary="---=_Part_26335066_750970089.1481841690001"
This is a multi-part message in MIME format.
 ----=_Part_26335066_750970089.1481841690001
Content-Type: multipart/mixed;
        boundary="---=_Part_26335064_533604049.1481841694172"
     -=_Part_26335064_533604049.1481841694172
REM-Section-Type: rem_message/introduction
Content-Type: multipart/alternative;
        boundary="-
                    --=_Part_26335063_498347107.1481841694173"
    --=_Part_26335063_498347107.1481841694173
Content-Type: text/plain;charset="UTF-8"
Content-Transfer-Encoding: quoted-printable
   *** REM DISPATCH ***
  This is a REM dispatch
   Subject: Purchase order #1237
  The original message is attached.
   ... continue with the introduction TEXT message here ...
 ----=_Part_26335063_498347107.1481841694173
Content-Type: text/html; charset=UTF-8;
Content-Transfer-Encoding: quoted-printable
<HTML><HEAD><TITLE>REM DISPATCH</TITLE></HEAD>
<BODY>
<H1>
   <font style="font-family: Arial;
                   font-size: 05px;
                   font-weight: 100;
                   line-height:10px;
                   text-align: left;">
           <b>This is a REM dispatch</b><BR>
      </font>
   </H1>
```

Subject: Purchase order #1237<BR> The original message is attached.<BR> ... continue with the introduction HTML message here ... < BR> </BODY> </HTML> -----=\_Part\_26335063\_498347107.1481841694173------=\_Part\_26335064\_533604049.1481841694172 Content-Type: message/rfc822; name=AttachedMimeMessage Content-Transfer-Encoding: binary Content-Disposition: attachment; filename=AttachedMimeMessage REM-Section-Type: rem\_message/original From: "Sender" <sender@s-rems.rem> To: <recipient@r-rems.rem> Subject: Purchase order #1237 Date: Tue, 16 Jan 2018 08:30:00 +0100 (CET) Message-ID: <00be01d30072\$fde7b950\$f9b72bf0\$@de> Bye -----=\_Part\_26335064\_533604049.1481841694172 Content-Type: application/xml; name=submissionAcceptanceRejection.xml Content-Transfer-Encoding: quoted-printable Content-Disposition: attachment; filename=submissionAcceptanceRejection.xml REM-Section-Type: rem\_message/evidence <?xml version=3D"1.0" encoding=3D"UTF-8"?> <tns:Evidence xmlns:tns=3D"http://uri.etsi.org/19522/v1#" xmlns:xsi=3D"http://www.w3.org/2001/XMLSchema-instance" xsi:schemaLocation=3D"http://www.etsi.org/evidence evidence.xsd "> tns:Evidence </tns:Evidence> -=\_Part\_26335064\_533604049.1481841694172 Content-Type: application/octet-stream; name="extension.dat" Content-Transfer-Encoding: quoted-printable Content-Disposition: attachment; filename="extension.dat" REM-Section-Type: rem\_message/extension 0000000 54 68 69 73 20 69 73 20 61 20 73 69 6d 70 6c 65=0A= 0000010 20 65 78 74 65 6e 73 69 6f 6e 20 66 69 6c 65 20=0A= 0000020 66 6f 72 20 52 45 4d 0a =0A= 0000028=0A= -= Part 26335064 533604049.1481841694172-------=\_Part\_26335066\_750970089.1481841690001 Content-Type: application/pkcs7-signature; name=smime.p7s; smime-type=signed-data Content-Transfer-Encoding: base64 Content-Disposition: attachment; filename="smime.p7s" Content-Description: S/MIME Cryptographic Signature VGhpcyBpcyBub3QgYSB2YWxpZCBTL01JTUUgc21nbmF0dXJ1IGJ1dCBvbmx5IGEg dmVyeSBzaW1wbGUgZW5jb2R1ZCB0ZXh0LCB1c2VkIGFzIGFuIGV4YW1wbGUsIHdp aGluIHRoZSBSRU0gZGlzcGFjaCBtZXNzYWdlLgpBbnl3YXksIHRoZSByZWFkZXIg c2hvdWxkIGltbWFnaW5lIGhlcmUgYSB2YWxpZCBTL01JTUUgc2lnbmF0dXJ1LCBt YWR1IHRocm91Z2ggYSB2YWxpZCBkaWdpdGFsIGNlcnRpZmljYXR1LCBhY2NvcmRp bmcgdG8gdGhlIHRlY2huaWNhbCBhbmQgbm9ybWF0aXZlIGNvbXBsaWFuY2UgcmVxdWlyZWllbnRzLCBhc3NvY2lhdGVkIHRvIHRoZSAic2VydmljZSIgZWlhaWwgYWRk cmVzczogInJlbS1zZXJ2aWNlQHMtcmVtcy5yZW0iLgoKVGhlIHB1cnBvc2Ugb2Yg dGhlIHByZXNlbnQqdGV4dCBpcyB0byBoYXZlIGEqdmVyeSBzbWFsbCBlbmNvZGVk IHR1eHQqKGxpa2UqYSAiUy9NSU1FIHNpZ25hdHVyZSIpLCBhcyBhIHBsYWN1IGhv bGRlciB3aXRoaW4gdGhlIFJFTSBkaXNwYWN0aCBleGFtcGxlLCB0byB1c2UgaW4g UkVNIEVOIDUzMi0zIGRvY3VtZW50LgpBIHJ1YWwgUy9NSU1FIHNpZ25hdHVyZSB3 YXMgbm90IG9wcG9ydHVuZSBpbiB0aGUgYWZvcmVtZW50aW9uZWQgZXhhbXBsZSBm b3IgdHdvIHJlYXNvbnM6CjEuIEl0IHdvdWxkIGJlIGEgdmVyeSBsb25nIChhcHBh cmVudGx5IGluc2lnbmlmaWNhbnQpIGFtb3VudCBvZiBieXRlcywgbm90IG5pY2Ug dG8gc2VlIGluIG9uZSBleGFtcGxlLCB3aXRoIHRoZSByaXNrIHRvIG92ZXJzaGFk b3csIGZvciB0aGlzLCBvdGhlciBpbXBvcnRhbnQgZmVhdHVyZXMgb2YgdGhlIGV4 YW1wbGUuCjIuIEl0IGlzIG5vdCBwb3NzaWJsZSB0byBoYXZlIGEgdmFsaWQgUy9N

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#### Figure A.4: Detailed REM dispatch example

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# History

		Document history		
V1.0.0	May 2018	EN Approval Procedure	AP 20180823:	2018-05-25 to 2018-08-23

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