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Core Network and Interoperability Testing (INT); Assessment of end-to-end Quality for VoLTE and RCS Reference RTS/INT-00101

Keywords

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### ETSI

#### 650 Route des Lucioles F-06921 Sophia Antipolis Cedex - FRANCE

Tel.: +33 4 92 94 42 00 Fax: +33 4 93 65 47 16

Siret N° 348 623 562 00017 - NAF 742 C Association à but non lucratif enregistrée à la Sous-Préfecture de Grasse (06) N° 7803/88

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# Foreword

This Technical Specification (TS) has been produced by ETSI Technical Committee Core Network and Interoperability Testing (INT).

The present document contains a new annex C with conclusions from the validation carried out 18-20 November 2013 at ETSI premises.

# Introduction

VoLTE and RCS Interop Events are initiatives of the industry, brought into operation by ETSI TC INT and other partner organizations. The consideration of end-to-end quality of service (as perceived by the user) will play a key role in the successful deployment of VoLTE and RCS. Therefore, ETSI TC INT has decided to enrich the world of LTE testing by the inclusion of speech and video quality components. The present document constitutes a starting point on this new way forward and other services and aspects are to be considered based on feedback from real testing.

With the present document ETSI TC INT establishes a connection between the world of formal testing and the end-to-end quality aspects as perceived by the user - thus providing valuable feedback to network operators and service providers on network performance aspects.

# 1 Scope

The present document specifies a set of end-to-end speech and video quality test extensions to TS 186 011-1 [4], TS 102 901 [2] and TS 103 029 [3]. In particular, it describes end-to-end tests based on instrumental assessment of speech samples, end-to-end tests based on instrumental assessment of video samples, other end-to-end tests in the voice channel, end-to-end tests based on functional parameters and tests monitoring network performance parameters.

In addition to that, a future extension of the tests is described in the present document. To some extent the end-to-end speech and video quality tests are self-contained and are therefore provided as a self-standing document.

- NOTE 1: It is worth noting that 80 % of the test cases described in the present document have been validated during a dedicated validation event carried out 18-20 November 2013 at ETSI premises (see annex C for more details).
- NOTE 2: The tests specified in the present document may be found useful for end-to-end speech and video quality testing outside the context of VoLTE and RCS.

# 2 References

References are either specific (identified by date of publication and/or edition number or version number) or non-specific. For specific references, only the cited version applies. For non-specific references, the latest version of the referenced document (including any amendments) applies.

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# 2.1 Normative references

The following referenced documents are necessary for the application of the present document.

- [1] ETSI ES 201 168: "Speech Processing, Transmission and Quality Aspects (STQ); Transmission characteristics of digital Private Branch eXchanges (PBXs) for interconnection to private networks, to the public switched network or to IP gateways".
- [2] ETSI TS 102 901 (V.5.1.1): "Core Network and Interoperability Testing (INT); IMS NNI Interoperability Test Specifications; IMS NNI interoperability test descriptions for RCS (3GPP Release 10)".
- [3] ETSI TS 103 029: "IMS Network Testing (INT); IMS & EPC Interoperability test descriptions (3GPP Release 10)".
- [4] ETSI TS 186 011-1 (V5.1.1): "Core Network and Interoperability Testing (INT); IMS NNI Interoperability Test Specifications (3GPP Release 10); Part 1: Test purposes for IMS NNI Interoperability".
- [5] ETSI TS 186 011-2 (V5.1.1): "Core Network and Interoperability Testing (INT); IMS NNI Interoperability Test Specifications (3GPP Release 10); Part 2: Test descriptions for IMS NNI Interoperability".
- [6] ISO 3 (1973): "Preferred numbers -- Series of preferred numbers".
- [7] Recommendation ITU-T J.247: "Objective perceptual multimedia video quality measurement in the presence of a full reference".
- [8] Recommendation ITU-T P.50: "Artificial voices".
- [9] Recommendation ITU-T P.57: "Artificial ears".

- [10] Recommendation ITU-T P.58: "Head and torso simulator for telephonometry".
- [11] Recommendation ITU-T P.64: "Determination of sensitivity/frequency characteristics of local telephone systems".
- [12] Recommendation ITU-T P.79: "Calculation of loudness ratings for telephone sets".
- [13] Recommendation ITU-T P.340: "Transmission characteristics and speech quality parameters of hands-free terminals".
- [14] Recommendation ITU-T P.380: "Electro-acoustic measurements on headsets".
- [15] Recommendation ITU-T P.501: "Test signals for use in telephonometry".
- [16] Recommendation ITU-T P.505: "One-view visualization of speech quality measurement results".
- [17] Recommendation ITU-T P.502: "Objective test methods for speech communication systems using complex test signals".
- [18] Recommendation ITU-T P.581: "Use of head and torso simulator (HATS) for hands-free terminal testing".
- [19] Recommendation ITU-T P.800.1: "Mean Opinion Score (MOS) terminology".
- [20] Recommendation ITU-T P.863: "Perceptual objective listening quality assessment".
- [21] Moorthy, A.K.; Lark Kwon Choi; Bovik, A.C.; de Veciana, G.: "Video Quality Assessment on Mobile Devices: Subjective, Behavioural and Objective Studies", In IEEE Journal of Selected Topics in Signal Processing, vol. 6, No. 6, October 2012, pp. 652-671, ISSN 1932-4553.
- [22] Seshadrinathan, K.; Soundararajan, R.; Bovik, A.C.; Cormack, L.K.: "Study of Subjective and Objective Quality Assessment of Video, In IEEE Transactions on Image Processing", vol. 19, No. 6, June 2010, pp. 1427-1440, ISSN 1057-7149.
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- [24] Hekstra, A.P.; Beerends, J.G.; Ledermann, D.; de Caluwe, F.E.; Kohler, S.; Koenen, R.H.; Rihs, S.; Ehrsam, M.; Schlauss, D.: "PVQM-A perceptual video quality measure, In Signal Processing: Image Communication", vol. 17, No.10, pp. 781-798, Nov. 2002, ISSN 0923-5965.
- [25] Final report from the video quality experts group on the validation of objective models of multimedia quality assessment, Phase 1, Video Quality Experts Group (VQEG), 2008.
- [26] Recommendation ITU-T Y.1541 (12-2011): "Network performance objectives for IP-based services".
- [27] IETF RFC 3357 (2002): " One-way Loss Pattern Sample Metrics".
- [28] ETSI TS 103 106: "Speech and multimedia Transmission Quality (STQ);Speech quality performance in the presence of background noise: Background noise transmission for mobile terminals-objective test methods".
- [29] Recommendation ITU-T P.1110: "Wideband hands-free communication in motor vehicles".
- [30] Recommendation ITU-T P.56: "Objective measurement of active speech level".
- [31] Recommendation ITU-T P.863.1: "Application guide for Recommendation ITU-T P.863".

# 2.2 Informative references

The following referenced documents are not necessary for the application of the present document but they assist the user with regard to a particular subject area.

[i.1]	ETSI EG 201 377-1: "Speech and multimedia Transmission Quality (STQ); Specification and measurement of speech transmission quality; Part 1: Introduction to objective comparison measurement methods for one-way speech quality across networks".
[i.2]	ETSI EG 202 425: "Speech Processing, Transmission and Quality Aspects (STQ); Definition and implementation of VoIP reference point".
[i.3]	ETSI TR 103 122: "Speech and multimedia Transmission Quality (STQ);QoS of connections from current technologies to LTE for delay sensitive applications".
[i.4]	ETSI TS 103 189 (V1.1.2): "IMS Network Testing (INT); Specification of end-to-end QoS assessment for VoLTE and RCS Interop Events or Plugtests".
[i.5]	Scalable, Perceptual based Echo Assessment Method for Aurally Adequate Evaluation of Residual Single Talk Echoes, M. Lepage, F. Kettler, J. Reimes, IWAENC 2012.
[i.6]	ETSI EG 202 396-1: "Speech and multimedia Transmission Quality (STQ); Speech quality performance in the presence of background noise; Part 1: Background noise simulation technique and background noise database".
[i.7]	ETSI EG 202 396-3: "Speech and multimedia Transmission Quality (STQ); Speech Quality performance in the presence of background noise Part 3: Background noise transmission - Objective test methods".

# 3 Abbreviations

For the purposes of the present document, the following abbreviations apply:

3GPP	3rd Generation Partnership Project
AGC	Automatic Gain Control
AMR-WB	Adaptive Multi-Rate Wideband
ASL	Active Speech Level
CIF	Common Intermediate Format
CS	Composite Source
CSS	Composite Source Signal
CTI	(ETSI) Centre for Testing and Interoperability
DMOS	Difference Mean Opinion Score
DRP	ear Drum Reference Point
e2e	end-to-end
EPC	Evolved Packet Core
FFT	Fast Fourier Transform
HATS	Head And Torso Simulator
HFP	Hands-Free Profile
HW	Hardware
IMS	IP Multimedia Subsystem
INT	Core Network and Interoperability Testing
IP	Internet Protocol
IPDV	IP Delay Variation
IPLR	IP Loss Ratio
IPTD	IP Transfer Delay
IPTV	IP Television
ITU-T	International Telecommunication Union, Telecommunication Standardization Sector
JLR	Junction Loudness Rating
LTE	Long-Term Evolution
MOS	Mean Opinion Score
MOS-LQO	MOS Listening Quality Objective

MRP	Mouth Reference Point
NNI	Network-Network-Interface
OLR	Overall Loudness Rating
PDD	Post Dialling Delay
PEVQ	Perceptual Evaluation of Video Quality
PLC	Packet Loss Concealment
POI	Point of Interconnection
POLQA®	Perceptual Objective Listening Quality Analysis
PSTN	Public Switched Telephone Network
PVQM	Perceptual Video Quality Measure
QCIF	Quarter Common Intermediate Format
QoS	Quality of Service
RCS	Rich Communication Services
RLR	Receive Loudness Rating
ROI	Region Of Interest
RTP	Real-time Transport Protocol
SLR	Sending Loudness Rating
STP	standard test positions
SW	Software
SYN	(TCP) SYN(chronize)
TC	Technical Committee
ТСР	Transmission Control Protocol
TELR	Talker Echo Loudness Rating
UE	User Equipment
UNI	User-Network-Interface
VAD	Voice Activity Detection
VGA	Video Graphics Array
VoIP	Voice over IP
VQEG	Video Quality Experts Group
WAP	Wireless Access Protocol
WSP	Web Service Provider

# 4 The general structure of assessment of end-to-end Quality for VoLTE and RCS

The following assumptions are considered in the present document. Quality tests described below are to be integrated into functional tests. It is worth noting that a plugtest environment is typically noisy. During a plugtest event a functional test is carried out only once for each configuration. The quality tests should be done a couple of times for each configuration in order to get statistically reliable results (to capture possible variations). Media related quality tests can be carried out only after an IMS session has been established (LTE UE to LTE UE). Because of the noisy environment acoustical quiet rooms are used for voice quality testing at the acoustical interface. Electrical interfaces (headsets, etc.) are not recommended to be used in the plugtest, because of the speech processing functions deployed in smart phones. Instead a transparent Bluetooth connection using the hands-free profile (HFP 1.6) to a reference UE can be used as electrical interface at the far end side. However, degradations shall be taken into account due to tandem coding (AMR-WB and mSBC codecs). An electrical LTE reference point similar to the VoIP reference point as defined in EG 202 425 [i.2] can be used.

Functional quality parameters which are defined on a per call basis and which are true end-to-end functional parameters (e.g. call set-up time) are included in a group of tests recommended for the plugtest. On the other hand, functional quality parameters which are defined on a statistical basis are excluded (e.g. call completion ratio). For video streaming quality testing the insertion and retrieval of test video sequences is assumed to be possible.

The following observations apply to the tests described in the present document. The LTE UEs are a part of the end-to-end quality test architecture. In fact, a UE is considered as a part of the transmission chain and for that reason it is also an integral part of the service. In principle only the media channel under test is active while testing, background traffic in this context is outside the scope of the plugtest. Quality results acquired during the plugtests may be better than those perceived by users in a real LTE environment. Analyzing or tracking down root causes of bad quality results is outside the scope of the plugtest.

While the main purpose of interoperability test events is the focus on end-to-end functional testing allowing identifying interoperability issues in protocols, base standards and implementations, it is necessary to retrieve at this early stage information about the end-to-end media quality. Of course, this is limited to such test cases where the establishment of an end-to-end call/session is part of the test.

Figures 1 and 2 depict the e2e quality test scenarios that can be distinguished.

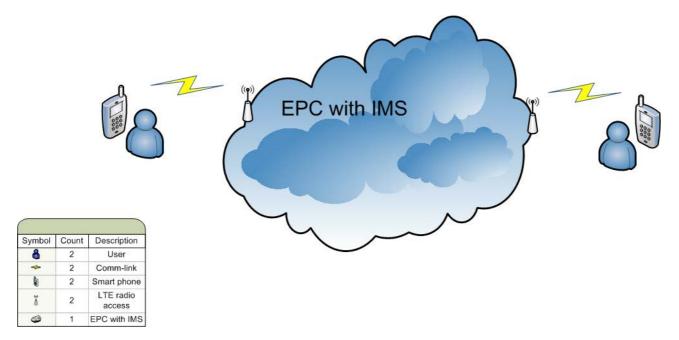


Figure 1: e2e quality scenario #1

As depicted in figure 1, the LTE terminal is connected to another LTE terminal. In such cases the IMS based QoS control will cover the entire end-to-end connection.

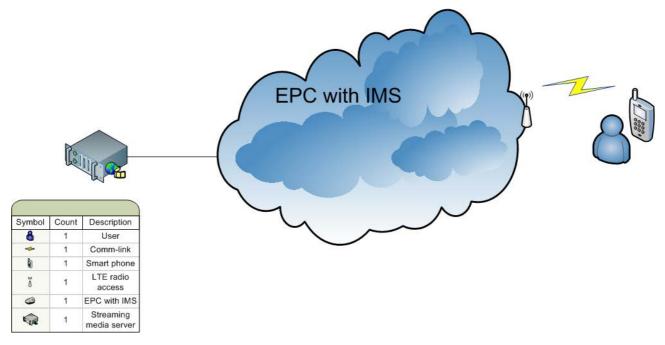


Figure 2: e2e quality scenario #2

In figure 2, the video-capable LTE terminal is connected to a streaming media server via an EPC with IMS network. In this case the IMS based QoS control will cover the entire end-to-end connection.

# 4.1 Tests cases described in TS 186 011-2

# 4.1.1 User-initiated VoIP call setup and release (TS 186 011-2, clause 4.4.2)

After step 33 of the functional test UC\_02\_I (A calls B) and after step 48 of the functional test UC\_02\_R (A call B, B is roaming) the following speech quality tests are carried out:

# Table 1: Summary of speech quality tests realized within the functional test UC\_02\_I and UC\_02\_R

QoS_Voice_ac_01
QoS_Voice_ac_02
QoS_Voice_ac_03
QoS_Voice_ac_04
QoS_Voice_ac_05
QoS_Voice_ac_07
QoS_Voice_ac_08
QoS_Voice_ac_09
QoS_Voice_ac_10
QoS_Voice_ac_11
QoS_Voice_ac_12
QoS_Voice_ac_el_01
QoS_Voice_ac_el_02
QoS_Voice_ac_el_03
QoS Voice ac el 04
QoS_Voice_ac_el_05
QoS_Voice_ac_el_06
QoS_Voice_ac_el_07
QoS_Voice_ac_el_07
QoS_Voice_ac_el_10
QoS_Voice_ac_el_11
QoS_Voice_ac_el_12
QoS_Voice_ac_el_13
QoS_Voice_el_ac_01
QoS_Voice_el_ac_02
QoS_Voice_el_ac_03
QoS_Voice_el_ac_04
QoS_Voice_el_ac_05
QoS_Voice_el_ac_06
QoS_Voice_el_ac_07
QoS_Voice_el_ac_08
QoS_Voice_el_ac_09
QoS Voice el ac 10
QoS_Voice_el_ac_11
QoS_Voice_el_ac_12
QoS_Voice_el_ac_13
QoS_Voice_el_qualification
QoS_Voice_el_01
QoS_Voice_el_02
QoS_Voice_el_03
QoS_Voice_el_04
QoS_Voice_func_01
QoS_Voice_np_01
· · ·

After the speech quality tests are completed the functional test continues with step 34A or 34B (UC\_02\_I) and 49A or 49B (UC\_02\_R) respectively.

# 4.1.2 Addition of media stream (TS 186 011-2, clause 4.4.11)

After steps 63A and 63B of the functional test UC\_13 the quality tests defined in clause 4.1.1 (voice media stream) or clause 4.1.4 (video media stream) are carried out.

After the quality tests are completed the functional test continues with step 64.

# 4.1.3 Ad-hoc Conferencing service (TS 186 011-2, clause 4.4.13)

After step 59 of the functional test UC\_16 the following speech quality tests are carried out:

Table 2: Summary of speech quality tests realized within the functional test UC_16

13

QoS_Voice_ac_01
QoS_Voice_ac_02
QoS_Voice_ac_03
QoS_Voice_ac_04
QoS_Voice_ac_05
QoS_Voice_ac_06
QoS_Voice_ac_07
QoS_Voice_ac_08
QoS_Voice_ac_09
QoS_Voice_ac_10
QoS Voice ac 11
QoS_Voice_ac_12
QoS_Voice_ac_el_01
QoS_Voice_ac_el_02
QoS_Voice_ac_el_02
QoS_Voice_ac_el_03
QoS_Voice_ac_el_06
QoS_Voice_ac_el_07
QoS_Voice_ac_el_08
QoS_Voice_ac_el_09
QoS_Voice_ac_el_10
QoS_Voice_ac_el_11
QoS_Voice_ac_el_12
QoS_Voice_ac_el_13
QoS_Voice_el_ac_01
QoS_Voice_el_ac_02
QoS_Voice_el_ac_03
QoS_Voice_el_ac_04
QoS_Voice_el_ac_05
QoS_Voice_el_ac_06
QoS_Voice_el_ac_07
QoS_Voice_el_ac_08
QoS_Voice_el_ac_09
QoS_Voice_el_ac_10
QoS_Voice_el_ac_11
QoS Voice el ac 12
QoS_Voice_el_ac_13
QoS_Voice_el_qualification
QoS_Voice_el_01
QoS_Voice_el_01
QoS_Voice_el_02
QoS_Voice_el_03
Ope Maion fund 01
QoS_Voice_func_01
QoS_Voice_np_01

After the speech quality tests are completed the functional test continues with step 60.

# 4.1.4 IPTV service (TS 186 011-2, clause 4.4.14)

After step 7 of the functional test UC\_19 the following video quality tests are carried out:

# Table 3: Summary of video quality tests realized within the functional test UC\_19

QoS_Video_filebased_01	
QoS_Video_func_01	
QoS_Video_np_01	

After the video quality tests are completed the functional test continues with step 9.

# 4.1.5 IMS-to-PSTN call (TS 186 011-2, clause 4.4.16.1)

After step 27 of the functional test UC\_23 the following speech quality tests are carried out:

## Table 4: Summary of speech quality tests realized within the functional test UC\_23

QoS_Voice_ac_01
QoS_Voice_ac_02
QoS_Voice_ac_03
QoS_Voice_ac_04
QoS_Voice_ac_05
QoS_Voice_ac_06
QoS_Voice_ac_07
QoS_Voice_ac_08
QoS_Voice_ac_09
QoS_Voice_ac_10
QoS_Voice_ac_11
QoS_Voice_ac_12
QoS_Voice_ac_el_01
QoS_Voice_ac_el_02
QoS_Voice_ac_el_03
QoS_Voice_ac_el_04
QoS_Voice_ac_el_05
QoS_Voice_ac_el_06
QoS_Voice_ac_el_07
QoS_Voice_ac_el_08
QoS_Voice_ac_el_09
QoS_Voice_ac_el_10
QoS Voice ac el 11
QoS_Voice_ac_el_12
QoS Voice ac el 13
QoS_Voice_el_ac_01
QoS Voice el ac 02
QoS_Voice_el_ac_03
QoS_Voice_el_ac_04
QoS Voice el ac 05
QoS_Voice_el_ac_06
QoS Voice el ac 07
QoS_Voice_el_ac_08
QoS_Voice_el_ac_09
QoS_Voice_el_ac_10
QoS_Voice_el_ac_11
QoS_Voice_el_ac_12
QoS_Voice_el_ac_12
QoS_Voice_el_qualification
QoS_Voice_el_01
QoS_Voice_el_02
QoS_Voice_el_03
QoS_Voice_el_04
QoS_Voice_func_01
QoS_Voice_np_01

After the speech quality tests are completed the functional test continues with step 28A or 28B.

After step 28 of the functional test UC\_24 the following speech quality tests are carried out:

## Table 5: Summary of speech quality tests realized within the functional test UC\_24

15

QoS_Voice_ac_01
QoS_Voice_ac_02
QoS_Voice_ac_03
QoS_Voice_ac_04
QoS_Voice_ac_05
QoS_Voice_ac_06
QoS_Voice_ac_07
QoS_Voice_ac_08
QoS Voice ac 09
QoS_Voice_ac_10
QoS_Voice_ac_11
QoS_Voice_ac_12
QoS_Voice_ac_el_01
QoS_Voice_ac_el_02
QoS_Voice_ac_el_03
QoS_Voice_ac_el_04
QoS_Voice_ac_el_05
QoS_Voice_ac_el_06
QoS_Voice_ac_el_07
QoS_Voice_ac_el_08
QoS_Voice_ac_el_09
QoS_Voice_ac_el_10
QoS_Voice_ac_el_11
QoS_Voice_ac_el_12
QoS_Voice_ac_el_13
QoS_Voice_el_ac_01
QoS_Voice_el_ac_02
QoS_Voice_el_ac_03
QoS_Voice_el_ac_04
QoS Voice el ac 05
QoS Voice el ac 06
QoS_Voice_el_ac_07
QoS_Voice_el_ac_08
QoS_Voice_el_ac_09
QoS_Voice_el_ac_10
QoS_Voice_el_ac_11
QoS_Voice_el_ac_12
QoS_Voice_el_ac_12
QoS_Voice_el_qualification
QoS_Voice_el_qualification QoS_Voice_el_01
QoS_Voice_el_02
QoS_Voice_el_03
QoS_Voice_el_04
QoS_Voice_func_01
QoS_Voice_np_01

After the speech quality tests are completed the functional test continues with step 29A or 29B.

# 4.2 Tests cases described in TS 102 901

# 4.2.1 TD\_IMS\_SHARE\_0001 (TS 102 901, clause 4.5.4.1.1)

After step 30 of the functional test TD\_IMS\_SHARE\_0001 the following video quality tests are carried out:

## Table 6: Summary of video quality tests realized within the functional test TD\_IMS\_SHARE\_0001

QoS_Video_filebased_01
QoS_Video_func_01
QoS_Video_np_01

After the video quality tests are completed the functional test continues with step 32A or 32B.

# 4.2.2 TD\_IMS\_SHARE\_0002 (TS 102 901, clause 4.5.4.1.2)

After step 45 of the functional test TD\_IMS\_SHARE\_0002 the following video quality tests are carried out:

Table 7: Summary of video quality tests within the functional test TD\_IMS\_SHARE\_0002

QoS_Video_filebased_01
QoS_Video_func_01
QoS_Video_np_01

After the video quality tests are completed the functional test continues with step 47A or 47B.

# 4.3 Tests and test sessions

The assessment of end-to-end quality shall be an integral part of the interoperability tests. In order to allow an adaptation to the practical arrangements of a test event, the selection of quality parameters from the present document is up to the test house and shall be documented together with the results.

Due to the global approach of interoperability test events and the resulting fact that equipment under test is distributed at various locations around the globe, it will be necessary to re-route both ends of the media stream to one central location, tag them with an unambiguous identifier and submit them to a post-processing database.

In the context of the present document, media refers to voice and video.

Electrical measurements (e.g. via the headset interface) are not feasible in a modern mobile UE, since various speech processing algorithms inside the mobile UE would try to adapt to the device connected to this interface and interfere seriously with the measurements.

As an alternative electrical interface to the UE under test (near end side) a wideband Bluetooth connection can be used as described in the Hands-Free Profile (HFP) specification 1.6. However, it needs to be ensured that the signal processing of the phone is disabled and the transmission is transparent (e.g. by running the Bluetooth verification tests described in Recommendation ITU-T P.1110 [29]). Furthermore it should be noted that in this scenario a transcoding to/from the codec used for the Bluetooth link (mSBC) is inevitable. The impact on speech quality should however be negligible.

At the far end side a VoIP reference point should be used as electrical interface.

Recognizing that with a regular mobile UE electrical measurements might not in all cases be feasible, it is mandatory to provide separate rooms at both send and receive end of the connection, which are sufficiently quiet. The environmental conditions during tests should be reported.

Therefore, interfaces and procedures have to be agreed upon between the test house and manufacturers, how voice and video sequences can "electrically" be injected on the sending side and how the received samples can be retrieved "electrically" at the receive side.

NOTE: For some parameters send and receive side may be inside the same terminal.

# 4.4 Test Reports

Test reports should contain as many details of the equipment under test, such as SW and HW versions, settings, type of codec and other signal enhancement procedures activated during the test.

The media sequences injected and those retrieved shall be stored in a database.

# 5 Test overview

This clause provides an overview of end-to-end quality test suite realized as a part of VoLTE and RCS Interop Events. It starts with a general test description and carries on with basic descriptions of all tests associated with the end-to-end quality test suite.

# 5.1 General Test Description

The tests are based on the ETSI TC INT specifications as described in the latest versions of TS 186 011-1 (Test purposes for IMS NNI Interoperability) [4], TS 186 011-2 (Test descriptions for IMS NNI Interoperability) [5], TS 102 901 (IMS NNI interoperability test descriptions for RCS) [2], TS 103 029 (IMS & EPC Interoperability) [3].

The test plan is subdivided into two different parts. The first part focuses on the instrumental assessment of speech and video quality by using real speech and video samples. In the second part, functional parameters of voice and video over LTE connections and other parameters in the end-to-end voice channel are measured. In addition a selection of network performance parameters are listed which can be monitored for comparison purposes.

For the purpose of validating the tests described in TS 103 189 V1.1.2 [i.4], ETSI CTI has conducted a validation test event, 18-20 November 2013 at ETSI premises, to update; the conclusions and modifications of this activity have been taken into account in the present document.

Therefore, the present document provides tests for the following scenarios:

- Electrical Electrical Connection
- Acoustical Electrical Connection
- Electrical Acoustical Connection
- Acoustical Acoustical Connection
- Network Performance UNI UNI

Quality measurements are conducted using different kinds of input signals (e.g. from the ITU-T):

- Real voice signals being available as a part of the POLQA<sup>®</sup> licence package or files, which have passed a transparency check of the model defined in Recommendation ITU-T P.863 [20]
- Composite source signals coming from Recommendation ITU-T P.501 [15]
- Real video samples (different content)

The description of the signals is included in clauses 6.1.1.1.3, 6.1.1.2.3, 6.1.1.3.3, 6.1.1.4.3 and 6.2.1.2.3.

Speech quality measures according to Recommendation ITU-T P.863 [20] are performed for all voice scenarios.

Video quality assessment is done according to Recommendation ITU-T J.247 [7], namely PEVQ<sup>®</sup> model.

Assessment methods are described in clauses 6.1.1.1.4, 6.1.1.2.4, 6.1.1.3.4, 6.1.1.4.4 and 6.2.1.2.4.

An involved test lab or test labs provide/s the test systems and the licensed implementations of the objective assessment algorithms. As already outlined above, acoustical and electrical end-to-end measurements are performed within this test. This may require different types of test equipment.

In case of "unsymmetrical" connections, i.e. UE manufacturer X vs. UE manufacturer Y, tests in both directions are needed. This may lead to very different results as shown during the test event. For symmetrical connections (UE manufacturer x vs. UE manufacturer x) one way analyses are typically sufficient.

# 5.2 End-to-end Tests based on Instrumental Assessment of Speech Samples

Speech samples that are acquired during the tests are evaluated using an instrumental speech quality measurement called POLQA<sup>®</sup>. This analysis method leads to a one dimensional test result with a high correlation to auditory perceived speech quality for one-way transmissions (e.g. MOS-LQO values according to Recommendation ITU-T P.800.1 [19]). This model has been validated for VoIP and wireless transmission scenarios [20], and is applicable for the scenarios using electrical or acoustical interfaces.

The result is a one-dimensional score (MOS-LQO according to Recommendation ITU-T P.800.1 [19]). It is influenced by parameters like:

- the type of speech coder;
- the type of AGC, VAD and silence suppression at the sending side;
- comfort noise generation at the receiving side;
- the system reaction on packet loss and jitter in the network (e.g. the quality of PLC packet loss concealment and jitter buffer design).

Further information about the speech quality assessment can be found in EG 201 377-1 [i.1].

Recommendation ITU-T P.863 [20] - Tests will give the following sub-parameters:

- MOS-LQO
- Delay variation over time
- MOS stability

# 5.3 End-to-end Tests based on Instrumental Assessment of Video Samples

Video samples that are acquired during the tests are evaluated using an instrumental video quality measurement called PEVQ<sup>®</sup> [7] (defined in annex B of Recommendation ITU-T J.247 [7]). This analysis method leads to a one dimensional test result with a high correlation to video quality perceived by a human subject. PEVQ<sup>®</sup> is very robust model which is designed to predict the effects of transmission impairments on the video quality as perceived by a human subject. Its main targets are mobile and multimedia applications. This method has been validated for IP-based wireless transmission scenarios [7] and is therefore applicable for this test.

The result is a one-dimensional score. It is influenced by parameters like:

- the type of video coder;
- display size;
- the system reaction on packet loss and jitter in the network (e.g. the quality of PLC packet loss concealment and jitter buffer design).

Further information about the video quality assessment can be found in [21], [22] and [23].

 $\operatorname{PEVQ}^{\textcircled{R}}$  model will give the following sub-parameters:

- DMOS
- Delay variation over time
- Quality variation over time
- Jerkiness
- Blockiness
- Blur
- Chrominance
- Luminance
- Temporal Distortion
- Frozen Frames
- Skipped Frames

# 5.4 Other end-to-end tests in the voice channel

The following parameters shall be tested in the end-to-end voice channel:

• End-to-end frequency response:

Non-linearities in the overall end-to-end frequency response will be perceived as quality degradation. Although the main influence on this parameter comes from the terminals, there might be undesired influences caused by network elements, e.g. in case of transcoding gateways.

• Overall loudness rating:

The optimum overall loudness rating is 10 dB, deviations will be perceived as quality degradation. Although the main influence on this parameter comes from the terminals, there might be undesired influences caused by network elements, e.g. in case of transcoding gateways.

• End-to-end delay:

Delay is the most critical impairment, since additional delay increments are incurred by each element in the end-to-end connection chain and once incurred it cannot be compensated for. The perception of delay as an impairment depends on many factors, such as the context and the purpose of a conversation.

• Quality of echo cancellation:

Echo cancellers are not just on or off and there are configurations where more echo cancellers are active in a connection than there should be. This can lead to echoes being cancelled only part time or even worse situations. Low quality echo cancellation can be perceived as very annoying degradation.

• Double talk performance:

This parameter looks into the situation when the talk spurts of both partners of a conversation overlap for a period of time. Degradations due to bad double talk performance can be perceived as very annoying because it has a potential to frequently interrupt the flow of the conversation.

• Idle Channel Noise:

The idle noise level should be measured in order to verify the occurrence of any disturbing noise for one or both subscribers. This test is carried out under silent conditions (without background playback in any of the test rooms and without feeding any background noise signal). It represents the noise level in speech pauses, when there is no speech activity on both ends.

• Delay versus Time:

Besides the end-to-end delay parameter representing an average or short time delay value (single value expressed in ms) the delay versus time analysis provides very important information about the time variant delay behaviour of the connection. End-to-end delay changes, e.g. caused by network jitter, may lead to jitter buffer size adaption in terminals, increasing and decreasing the end-to-end delay.

• Background Noise Test:

As mobile communication typically happens in noisy environment, corresponding test cases should be considered. Two aspects can be regarded as most relevant, i.e.

- the modulation of transmitted background noise in sending direction coincident to the application of a far end signal (this may lead to modulation in the microphone path caused by echo suppression); and
- the influence of background noise on transmission quality in sending direction (speech quality, quality of transmitted background noise, overall impression) is mainly influenced by implemented noise reduction algorithm in terminals.

# 5.5 End-to-end Tests based on functional parameters

# 5.5.1 Voice Service

# 5.5.1.1 Telephony Call Setup Time

### Abstract Definition:

The telephony setup time describes the time period between sending the complete address information and receiving the call set-up notification.

#### Abstract Equation:

$$Telephony Setup Time[s] = (t_{connect established} - t_{user presses send button on UE})[s]$$

where  $t_{connectestablished}$  is a time when a corresponding connection is established and  $t_{userpresssendbuttonon UE}$  is a time when user sends out a complete number of the called party (complete address information) and a call proceeding begins.

NOTE: This parameter is not calculated unless the telephony call setup attempt is successful. It is assumed that early traffic channel assignment is used.

# 5.5.2 Video Streaming Service

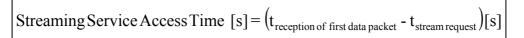
# 5.5.2.1 Streaming Service Access Time

#### Abstract Definition:

The parameter Streaming Service Access Time describes the duration of a service access from requesting the stream at the portal until the reception of the first stream data packet at the UE.

The first data packet refers to the RTP protocol.

#### Abstract Equation:



where  $t_{\text{stream request}}$  is the time when a stream is requested and  $t_{\text{reception of first data packet}}$  is the time when a first data packet is received.

# 5.6 Network Performance Parameters

It is advised that it is beneficial to monitor the following parameters between UNI and UNI in both directions of transmission during the period when the end-to-end quality parameters are being tested:

- UNI-to-UNI one way packet delay over time.
- UNI-to-UNI one way packet delay variation over time.
- UNI-to-UNI one way packet loss over time, and additionally the following performance metrics:
  - Loss noticeable rate;
  - Loss period lengths;
  - Inter loss period lengths.

In case these parameters are measured in separately set-up connections, it is not possible to relate their values to the end-to-end quality results.

The exact procedure of these monitoring tests shall be specified by the test house and it shall be documented together with the test results.

# 5.7 Future extension of the tests

In the part of testing the video quality it is foreseen that more detailed testing methods can be described in the future; this is captured in the structure of clause 6 by the notations "for further study".

Speech quality measurements in the presence of background noise are generally recommended for mobile terminals like smart phones. In order to cover this important aspect during an event, corresponding tests according to TS 103 106 [28] are recommended. However, it needs to be considered that this test requires a background noise playback system installed in a test room where the UE is used. In principal these tests can be conducted during a Plugtest if an appropriate background noise simulation system as described in EG 202 396-1 [i.6] is installed. For mobile terminals like smart phones a subset of background noises from the ETSI database (EG 202 396-3 [i.7]) can be used. Good experience was made in the past during tests of mobile phones when a non-stationary cafeteria noise (Mensa noise), a stationary car noise, a background noise simulation of a train station environment and an outdoor road noise conditions are used for testing.

Perceptual Assessment of Echo Performance: The echo performance should be evaluated using the objective method described in [i.5].

# 6 Detailed Test Description

This clause deals with a detailed test description of end-to-end quality assessment of voice and video service, respectively.

Table 8 provides a link between the test names used in clause 4 and the clauses where the test is actually specified.

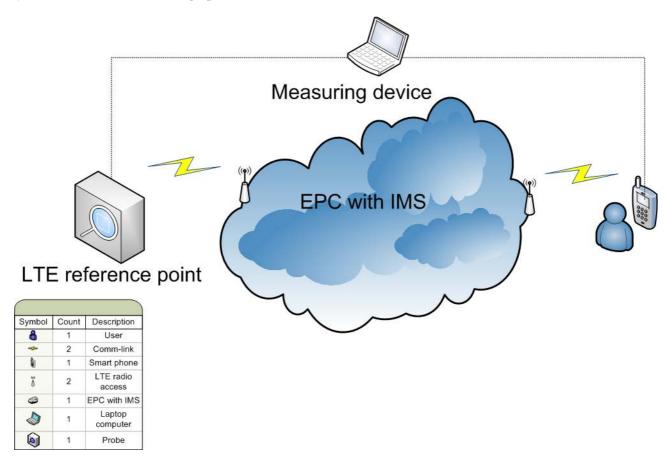
## Table 8: Link between test names and relevant clauses

Test Name	Clause
QoS_Voice_ac_01	6.1.1.1
QoS_Voice_ac_02	6.1.2.1.2.1
QoS_Voice_ac_03	6.1.2.1.2.2
QoS_Voice_ac_04	6.1.2.1.2.3
QoS_Voice_ac_05	6.1.2.1.2.4.1
QoS_Voice_ac_06	6.1.2.1.2.4.2
QoS_Voice_ac_07	6.1.2.1.2.4.3
QoS_Voice_ac_08	6.1.2.1.2.5.1
QoS_Voice_ac_09	6.1.2.1.2.5.2
QoS_Voice_ac_10	6.1.2.1.2.5.3
QoS_Voice_ac_11	6.1.2.1.2.6
QoS Voice ac 12	6.1.2.1.2.7
	0.1.2.1.2.7
QoS_Voice_ac_el_01	6.1.1.2
QoS_Voice_ac_el_02	6.1.2.2.2.1
QoS_Voice_ac_el_03	6.1.2.2.2.2
QoS_Voice_ac_el_04	6.1.2.2.2.3
QoS_Voice_ac_el_05	6.1.2.2.2.4.1
QoS Voice ac el 06	6.1.2.2.2.4.2
QoS Voice ac el 07	6.1.2.2.2.4.3
QoS_Voice_ac_el_08	6.1.2.2.2.5.1
QoS_Voice_ac_el_09	6.1.2.2.2.5.2
QoS_Voice_ac_el_10	6.1.2.2.2.5.3
QoS_Voice_ac_el_11	6.1.2.2.2.6
QoS_Voice_ac_el_12	6.1.2.2.2.7
QoS_Voice_ac_el_13	6.1.2.2.2.8
	0.1.2.2.2.0
QoS_Voice_el_ac_01	6.1.1.3
QoS_Voice_el_ac_02	6.1.2.3.2.1
QoS_Voice_el_ac_03	6.1.2.3.2.2
QoS_Voice_el_ac_04	6.1.2.3.2.3
QoS_Voice_el_ac_05	6.1.2.3.2.4.1
QoS_Voice_el_ac_06	6.1.2.3.2.4.2
QoS_Voice_el_ac_07	6.1.2.3.2.4.3
QoS_Voice_el_ac_08	6.1.2.3.2.5.1
QoS_Voice_el_ac_09	6.1.2.3.2.5.2
QoS_Voice_el_ac_10	6.1.2.3.2.5.3
QoS_Voice_el_ac_11	6.1.2.3.2.6
QoS_Voice_el_ac_12	6.1.2.3.2.7
QoS_Voice_el_ac_13	6.1.2.3.2.8
QoS_Voice_el_qualification	6.1
QoS_Voice_el_01	6.1.1.4
QoS_Voice_el_02	6.1.2.4.2.1
QoS_Voice_el_03	6.1.2.4.2.2
QoS_Voice_el_04	6.1.2.4.2.3
QoS_Voice_func_01	6.1.3
QoS_Voice_np_01	6.1.4
QoS_Video_filebased_01	6.2.1.2
QoS_Video_func_01	6.2.3
QoS_Video_np_01	6.2.4

# 6.1 [QoS\_Voice\_el\_qualification]: End-to-end Quality assessment of voice service

The following clauses focus on all aspects of end-to-end quality assessment of voice service, namely on end-to-end speech quality assessment, other end-to-end tests in the voice channel, functional quality parameters of the voice channel and network performance parameters in the voice channel.

For any test between electrical interfaces of mobile terminals it is mandatory to confirm the qualification of the interfaces (e.g. headset interface, special test interface) by executing the following procedure. A telephony connection is established between the mobile terminal (with the electrical interface under consideration) and a VoIP Reference Point according to EG 202 425 [i.2]. The test interfaces shall be compliant with the requirements for an MD or M4 interface as specified in ES 201 168 [1]. The Junction Loudness Rating (JLR) in both directions of transmission shall be 0 dB  $\pm$  3 dB. The MOS-LQO value according to Recommendation ITU-T P.863 [20] is measured according to the procedure described in clause 6.1.1.2.2 of the present document, but with the additional requirement that the measurement is executed simultaneously in both directions of transmission. All 16 results shall be MOS-LQO (Recommendation ITU-T P.863 [20]) > 4,0.



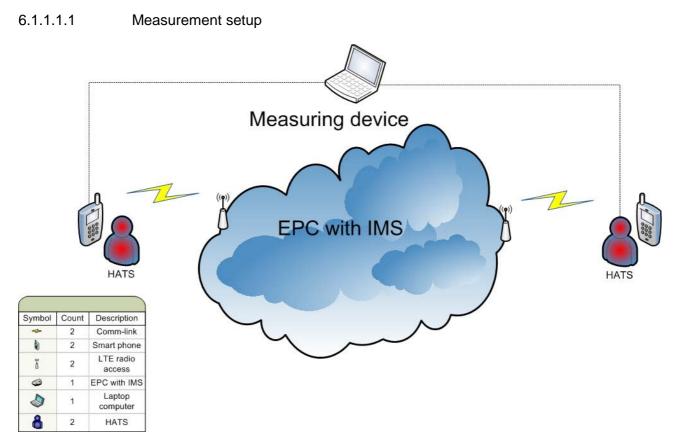
## Figure 3: Measurement setup: LTE to LTE scenario including LTE reference point

# 6.1.1 End-to-end Speech Quality assessment

In principle, the speech quality assessment can be done using two completely different ways, namely testing at acoustical interfaces and testing at electrical interfaces. Both methods are described below in more details.

## 6.1.1.1 [QoS\_Voice\_ac\_01]: Testing at Acoustical Interfaces

In the following clauses, the testing at acoustical interfaces is described from different perspectives, namely measurement setup, measurement methodology, test signals and instrumental assessment of listening quality.



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Figure 4: Measurement setup: Acoustical to Acoustical

A measurement setup is depicted in figure 4. It should be noted here that one of the smart phones displayed in figure 4 can also be replaced by other types of terminals in order to also investigate an impact of other technologies interconnected with LTE on a quality perceived by the end user, see examples of such scenarios involving other transmission technologies in TR 103 122 [i.3]. The input signals described in clause 6.1.1.1.3 are transmitted and recorded simultaneously, that means that the record process starts at the same time as the transmission process begins. Therefore exact delay assessment is possible. The measurement will be done at the acoustical interface.

The acoustical access to terminals is the most realistic simulation of the "average" subscriber. This can be made by using HATS (Head And Torso Simulator) with appropriate ear simulation and appropriate means to fix handset and headset terminals in a realistic and reproducible way to the HATS. HATS is described in Recommendation ITU-T P.58 [10], appropriate ears are described in Recommendation ITU-T P.57 [9] (type 3.3 and type 3.4 ear), a proper positioning of handsets under realistic conditions is to be found in Recommendation ITU-T P.64 [11].

When using a handset telephone the handset is placed in the HATS position as described in Recommendation ITU-T P.64 [11]. The artificial mouth shall be conforming to Recommendation ITU-T P.58 [10]. The artificial ear shall be conform with Recommendation ITU-T P.57 [9], type 3.3 or type 3.4 ears shall be used and positioned on HATS according to Recommendation ITU-T P.58 [10]. Recommendations for positioning headsets are given in Recommendation ITU-T P.380 [14]. If not stated otherwise headsets shall be placed in their recommended wearing position. It shall be also indicated what type of ear was used. The horizontal positioning of the HATS reference plane shall be guaranteed within  $\pm 2^{\circ}$ . The exact calibration and equalization of HATS can be found in Recommendation ITU-T P.581 [18]. If not stated otherwise, the HATS shall be diffuse-field equalized. The inverse nominal diffuse field curve as found in table 3 of Recommendation ITU-T P.588 [10] shall be used. Further information about setup and the use of HATS can be found in Recommendation ITU-T P.380 [14].

Unless stated otherwise if a volume control is provided the setting is chosen such that the nominal OLR of 10 dB is met as close as possible.

Unless stated otherwise, the application force of 8 N is used for handset testing.

The inverse average diffuse field response characteristics of HATS as found in Recommendation ITU-T P.58 [10] is used and not the specific one corresponding to the HATS used. Instead of using the individual diffuse field correction, the average correction function is used because, for handset and headset measurements, mostly the artificial ear, ear canal and ear impedance simulations are effective. The individual diffuse-field correction function of HATS includes all diffraction and reflection effects of the complete individual HATS which are not effective in the measurement and potentially would lead to bigger measurement uncertainties than using the average correction.

In general different acoustical environments have to be taken into account: Either room noise and background noise are an inherent part of the test environment or room noise and background noise shall be eliminated to such an extent that their influence on the test results can be neglected.

Unless stated otherwise, measurements shall be conducted under quiet conditions.

Depending on the distance of the transducers from mouth to ear a quiet office room may be sufficient e.g. for handsets where artificial mouth and artificial ear are located close to the acoustical transducers.

As delay is introduced by the connection under test, care shall be taken for all measurements where exact position of the analysis window is required. It shall be checked that the test is performed on the test signal and not any other signal.

### 6.1.1.1.2 Measurement methodology

In order to get statistically reliable results (to capture possible variations), a measurement should be done two times per test signal (4 different speech samples involved in the measurement) and transmission direction (uplink, downlink transmission). This approach provides eight quality values (MOS-LQO values) for each transmission direction, which will be averaged in post-processing and will form a single quality score characterizing the quality of the corresponding transmission direction, i.e. uplink quality score, downlink quality score. Finally, eight MOS-LQO values obtained for both directions will be averaged to form a global quality score describing an end-to-end media quality as perceived by the end user provided by a technology offered by particular vendor(s) in the investigated scenario.

In addition to the MOS-LQO values, the following parameters will be captured by the quality prediction model (described in more detail in clause 6.1.1.1.4) in parallel with the corresponding MOS-LQO value for each measurement:

- Delay variation over time
- MOS stability

## 6.1.1.1.3 Test signals

The voice signals available as a part of the POLQA® licence package or files, which have passed a transparency check of the model defined in Recommendation ITU-T P.863 [20], are the basis for the instrumental evaluation of one-way speech transmission quality using the model defined in Recommendation ITU-T P.863 [20]. The transparency check is described in Recommendation ITU-T P.863.1 [31]. It is recommended to use 8 languages preferably those involved in the POLQA® licence package or a subset of them if a global performance data is not of interest. If the global performance data is of interest, it is advised to provide results averaged over all languages and also results for all individual languages used in the test.

Four speech files (8 s each) are generated and transmitted. Each of these files contains two different sentence pairs uttered by different male and female speakers. Each of these sentence pairs fulfils the requirements of Recommendation ITU-T P.800.1 [19] and shows a speech activity factor of about 50 %.

For testing the wideband telephony service provided by a terminal the test signal used shall be band limited between 100 Hz and 8 kHz with a bandpass filter providing a minimum of 24 dB/Oct. filter roll off, when feeding into the receive direction.

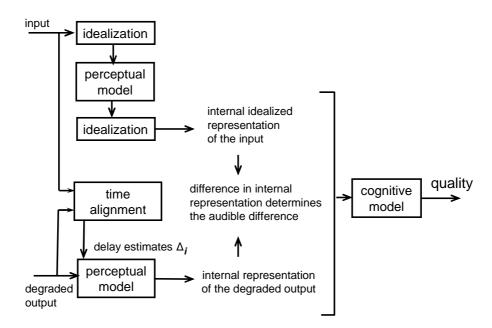
The test signal levels are referred to the average level of the (band limited in receive direction) test signal, averaged over the complete test sequence unless specified otherwise.

Unless specified otherwise, the test signal level shall be -4,7 dBPa at the MRP.

## 6.1.1.1.4 Instrumental assessment of listening quality

The latest psychoacoustic instrumental model according to Recommendation ITU-T P.863 [20] leads to a one dimensional "MOS-like" test result with a high correlation to quality scores gained by auditory listening only tests.

The basic structure of the POLQA<sup>®</sup> model is depicted in figure 5. In principle, the model is based on comparisons of the distorted signal with the undistorted reference input signal of the system. In addition, POLQA<sup>®</sup> uses psychoacoustic models of the human speech perception. Procedures for instrumental speech quality estimation usually work in several steps. The first step eliminates signal differences that are irrelevant in the modelled auditory test (e.g. total delay and level differences). The next stage transforms both signals to an "internal representation" using psycho-acoustic models for the human sound perception. The spread (including multidimensional aspects) between both pre-processed signals is computed and will be used for estimating a quality value.

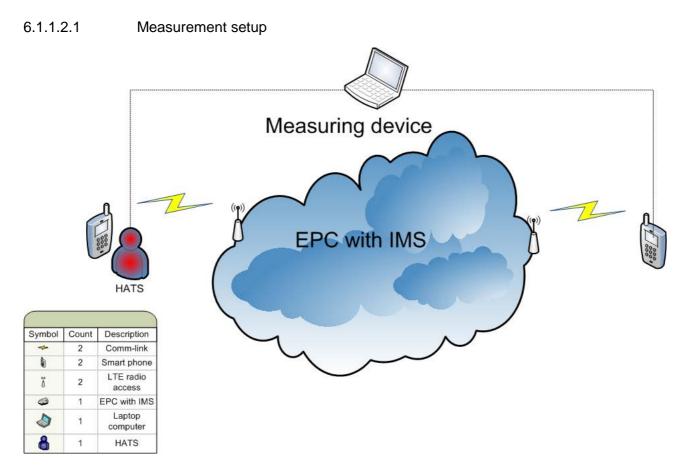


## Figure 5: General structure of instrumental speech quality estimation approaches

The POLQA<sup>®</sup> model was validated for VoIP and wireless transmission scenarios and is therefore applicable for the scenarios to be tested during the event.

## 6.1.1.2 [QoS\_Voice\_ac\_el\_01]: Testing from an Acoustical to an Electrical Interface

In the following clauses, the testing from an acoustical to an electrical interface (sending direction) is described from different perspectives, namely measurement setup, measurement methodology, test signals and instrumental assessment of listening quality.



#### Figure 6: Measurement setup: Acoustical to Electrical

A measurement setup is depicted in figure 6. It should be noted here that one of the smart phones displayed in figure 6 can also be replaced by other types of terminals in order to also investigate an impact of other technologies interconnected with LTE on a quality perceived by the end user, see examples of such scenarios involving other transmission technologies in TR 103 122 [i.3]. The input signals described in clause 6.1.1.2.3 are transmitted and recorded simultaneously, that means that the record process starts at the same time as the transmission process begins. Therefore exact delay assessment is possible. The measurement will be done at the acoustical interface at a sending side and at the electrical interface at a receiving side.

The acoustical access to terminals is the most realistic simulation of the "average" subscriber. This can be made by using HATS (Head And Torso Simulator) with appropriate ear simulation and appropriate means to fix handset and headset terminals in a realistic and reproducible way to the HATS. HATS is described in Recommendation ITU-T P.58 [10], appropriate ears are described in Recommendation ITU-T P.57 [9] (type 3.3 and type 3.4 ear), a proper positioning of handsets under realistic conditions is to be found in Recommendation ITU-T P.64 [11].

When using a handset telephone the handset is placed in the HATS position as described in Recommendation ITU-T P.64 [11]. The artificial mouth shall be conforming to Recommendation ITU-T P.58 [10]. The artificial ear shall be conform with Recommendation ITU-T P.57 [9], type 3.3 or type 3.4 ears shall be used and positioned on HATS according to Recommendation ITU-T P.58 [10]. Recommendations for positioning headsets are given in Recommendation ITU-T P.380 [14]. If not stated otherwise headsets shall be placed in their recommended wearing position. It shall be also indicated what type of ear was used at what application force. The horizontal positioning of the HATS reference plane shall be guaranteed within  $\pm 2^{\circ}$ . The exact calibration and equalization of HATS can be found in Recommendation ITU-T P.581 [18]. If not stated otherwise, the HATS shall be diffuse-field equalized. The inverse nominal diffuse field curve as found in table 3 of Recommendation ITU-T P.58 [10] shall be used. Further information about setup and the use of HATS can be found in Recommendation ITU-T P.380 [14].

Unless stated otherwise, the application force of 8 N is used for handset testing.

The inverse average diffuse field response characteristics of HATS as found in Recommendation ITU-T P.58 [10] is used and not the specific one corresponding to the HATS used. Instead of using the individual diffuse field correction, the average correction function is used because, for handset and headset measurements, mostly the artificial ear, ear canal and ear impedance simulations are effective. The individual diffuse-field correction function of HATS includes all diffraction and reflection effects of the complete individual HATS which are not effective in the measurement and potentially would lead to bigger measurement uncertainties than using the average correction.

In general different acoustical environments have to be taken into account: Either room noise and background noise are an inherent part of the test environment or room noise and background noise shall be eliminated to such an extent that their influence on the test results can be neglected.

Unless stated otherwise, measurements shall be conducted under quiet conditions.

As delay is introduced by the connection under test, care shall be taken for all measurements where exact position of the analysis window is required. It shall be checked that the test is performed on the test signal and not any other signal.

Regarding the electrical interface at a receiving side, it is assumed that a 4-wire interface (or equivalent) is provided by the terminal. This may either be a specially provided test interface or a regular headset interface. In either case care should be taken, that input and output levels are in a nominal range and that additional speech processing functions (which have the potential to corrupt the test results) are disabled (if possible).

## 6.1.1.2.2 Measurement methodology

In order to get statistically reliable results (to capture possible variations), a measurement should be done two times per test signal (4 different speech samples involved in the measurement). This approach provides eight quality values (MOS-LQO values), which will be averaged in post-processing and will form a single quality score characterizing the quality of the corresponding transmission direction, i.e. uplink quality score, downlink quality score. Finally, eight MOS-LQO values obtained will be averaged to form a global quality score describing an end-to-end media quality as perceived by the end user provided by a technology offered by particular vendor(s) in the investigated scenario.

In addition to the MOS-LQO values, the following parameters will be captured by the quality prediction model (described in more detail in clause 6.1.1.2.4) in parallel with the corresponding MOS-LQO value for each measurement:

- Delay variation over time
- MOS stability

## 6.1.1.2.3 Test signals

The voice signals available as a part of the POLQA® licence package or files, which have passed a transparency check of the model defined in Recommendation ITU-T P.863 [20], are the basis for the instrumental evaluation of one-way speech transmission quality using the model defined in Recommendation ITU-T P.863 [20]. The transparency check is described in Recommendation ITU-T P.863.1 [31]. It is recommended to use 8 languages preferably those involved in the POLQA® licence package or a subset of them if a global performance data is not of interest. If the global performance data is of interest, it is advised to provide results averaged over all languages and also results for all individual languages used in the test.

Four speech files (8 s each) are generated and transmitted. Each of these files contains two different sentence pairs uttered by different male and female speakers. Each of these sentence pairs fulfils the requirements of Recommendation ITU-T P.800.1 [19] and shows a speech activity factor of about 50 %.

For testing the wideband telephony service provided by a terminal the test signal used shall be band limited between 100 Hz and 8 kHz with a bandpass filter providing a minimum of 24 dB/Oct. filter roll off, when feeding into the receive direction.

The test signal levels are referred to the average level of the (band limited in receive direction) test signal, averaged over the complete test sequence unless specified otherwise.

Unless specified otherwise, the test signal level shall be -4,7 dBPa at the MRP.

## 6.1.1.2.4 Instrumental assessment of listening quality

The latest psychoacoustic instrumental model according to Recommendation ITU-T P.863 [20] leads to a one dimensional "MOS-like" test result with a high correlation to quality scores gained by auditory listening only tests.

The basic structure of the POLQA<sup>®</sup> model is depicted in figure 7. In principle, the model is based on comparisons of the distorted signal with the undistorted reference input signal of the system. In addition, POLQA<sup>®</sup> uses psychoacoustic models of the human speech perception. Procedures for instrumental speech quality estimation usually work in several steps. The first step eliminates signal differences that are irrelevant in the modelled auditory test (e.g. total delay and level differences). The next stage transforms both signals to an "internal representation" using psycho-acoustic models for the human sound perception. The spread (including multidimensional aspects) between both pre-processed signals is computed and will be used for estimating a quality value.

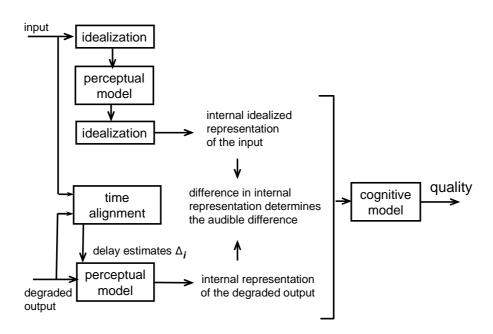


Figure 7: General structure of instrumental speech quality estimation approaches

The POLQA<sup>®</sup> model was validated for VoIP and wireless transmission scenarios and is therefore applicable for the scenarios to be tested during the event.

## 6.1.1.3 [QoS\_Voice\_el\_ac\_01]: Testing from an Electrical to an Acoustical Interface

In the following clauses, the testing from an electrical to an acoustical interface is described from different perspectives, namely measurement setup, measurement methodology, test signals and instrumental assessment of listening quality.

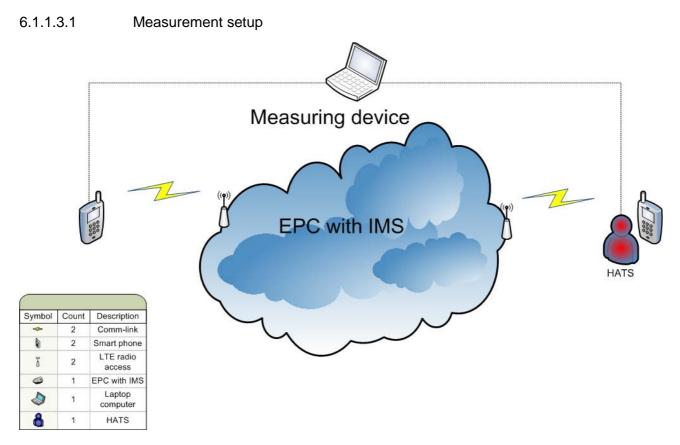


Figure 8: Measurement setup: Electrical to Acoustical

A measurement setup is depicted in figure 8. It should be noted here that one of the smart phones displayed in figure 8 can also be replaced by other types of terminals in order to also investigate an impact of other technologies interconnected with LTE on a quality perceived by the end user, see examples of such scenarios involving other transmission technologies in TR 103 122 [i.3]. The input signals described in clause 6.1.1.3.3 are transmitted and recorded simultaneously, that means that the record process starts at the same time as the transmission process begins. Therefore exact delay assessment is possible. The measurement will be done at the electrical interface at a sending side and at the acoustical interface at a receiving side.

Regarding the electrical interface at a sending side, it is assumed that a 4-wire interface (or equivalent) is provided by the terminal. This may either be a specially provided test interface or a regular headset interface. In either case care should be taken, that input and output levels are in a nominal range and that additional speech processing functions (which have the potential to corrupt the test results) are disabled (if possible).

The acoustical access to terminals is the most realistic simulation of the "average" subscriber. This can be made by using HATS (Head And Torso Simulator) with appropriate ear simulation and appropriate means to fix handset and headset terminals in a realistic and reproducible way to the HATS. HATS is described in Recommendation ITU-T P.58 [10], appropriate ears are described in Recommendation ITU-T P.57 [9] (type 3.3 and type 3.4 ear), a proper positioning of handsets under realistic conditions is to be found in Recommendation ITU-T P.64 [11].

When using a handset telephone the handset is placed in the HATS position as described in Recommendation ITU-T P.64 [11]. The artificial mouth shall be conforming to Recommendation ITU-T P.58 [10]. The artificial ear shall be conform with Recommendation ITU-T P.57 [9], type 3.3 or type 3.4 ears shall be used and positioned on HATS according to Recommendation ITU-T P.58 [10]. Recommendations for positioning headsets are given in Recommendation ITU-T P.380 [14]. If not stated otherwise headsets shall be placed in their recommended wearing position. It shall be also indicated what type of ear was used at what application force. The horizontal positioning of the HATS reference plane shall be guaranteed within  $\pm 2^{\circ}$ . The exact calibration and equalization of HATS can be found in Recommendation ITU-T P.581 [18]. If not stated otherwise, the HATS shall be diffuse-field equalized. The inverse nominal diffuse field curve as found in table 3 of Recommendation ITU-T P.58 [10] shall be used. Further information about setup and the use of HATS can be found in Recommendation ITU-T P.380 [14].

Unless stated otherwise if a volume control is provided the setting is chosen such that the nominal RLR is met as close as possible.

Unless stated otherwise, the application force of 8 N is used for handset testing.

The inverse average diffuse field response characteristics of HATS as found in Recommendation ITU-T P.58 [10] is used and not the specific one corresponding to the HATS used. Instead of using the individual diffuse field correction, the average correction function is used because, for handset and headset measurements, mostly the artificial ear, ear canal and ear impedance simulations are effective. The individual diffuse-field correction function of HATS includes all diffraction and reflection effects of the complete individual HATS which are not effective in the measurement and potentially would lead to bigger measurement uncertainties than using the average correction.

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In general different acoustical environments have to be taken into account: Either room noise and background noise are an inherent part of the test environment or room noise and background noise shall be eliminated to such an extent that their influence on the test results can be neglected.

Unless stated otherwise, measurements shall be conducted under quiet conditions.

Depending on the distance of the transducers from mouth to ear a quiet office room may be sufficient e.g. for handsets where artificial mouth and artificial ear are located close to the acoustical transducers.

As delay is introduced by the connection under test, care shall be taken for all measurements where exact position of the analysis window is required. It shall be checked that the test is performed on the test signal and not any other signal.

### 6.1.1.3.2 Measurement methodology

In order to get statistically reliable results (to capture possible variations), a measurement should be done two times per test signal (4 different speech samples involved in the measurement). This approach provides eight quality values (MOS-LQO values), which will be averaged in post-processing and will form a single quality score characterizing the quality. Finally, eight MOS-LQO values will be averaged to form a global quality score describing an end-to-end media quality as perceived by the end user provided by a technology offered by particular vendor(s) in the investigated scenario.

In addition to the MOS-LQO values, the following parameters will be captured by the quality prediction model (described in more detail in clause 6.1.1.3.4) in parallel with the corresponding MOS-LQO value for each measurement:

- Delay variation over time
- MOS stability

#### 6.1.1.3.3 Test signals

The voice signals available as a part of the POLQA® licence package or files, which have passed a transparency check of the model defined in Recommendation ITU-T P.863 [20], are the basis for the instrumental evaluation of one-way speech transmission quality using the model defined in Recommendation ITU-T P.863 [20]. The transparency check is described in Recommendation ITU-T P.863.1 [31]. It is recommended to use 8 languages preferably those involved in the POLQA® licence package or a subset of them if a global performance data is not of interest. If the global performance data is of interest, it is advised to provide results averaged over all languages and also results for all individual languages used in the test.

Four speech files (8 s each) are generated and transmitted. Each of these files contains two different sentence pairs uttered by different male and female speakers. Each of these sentence pairs fulfils the requirements of Recommendation ITU-T P.800.1 [19] and shows a speech activity factor of about 50 %.

For testing the wideband telephony service provided by a terminal the test signal used shall be band limited between 100 Hz and 8 kHz with a bandpass filter providing a minimum of 24 dB/Oct. filter roll off, when feeding into the receive direction.

The test signal levels are referred to the average level of the (band limited in receive direction) test signal, averaged over the complete test sequence unless specified otherwise.

## 6.1.1.3.4 Instrumental assessment of listening quality

The latest psychoacoustic instrumental model according to Recommendation ITU-T P.863 [20] leads to a one dimensional "MOS-like" test result with a high correlation to quality scores gained by auditory listening only tests.

The basic structure of the POLQA<sup>®</sup> model is depicted in figure 9. In principle, the model is based on comparisons of the distorted signal with the undistorted reference input signal of the system. In addition, POLQA<sup>®</sup> uses psychoacoustic models of the human speech perception. Procedures for instrumental speech quality estimation usually work in several steps. The first step eliminates signal differences that are irrelevant in the modelled auditory test (e.g. total delay and level differences). The next stage transforms both signals to an "internal representation" using psycho-acoustic models for the human sound perception. The spread (including multidimensional aspects) between both pre-processed signals is computed and will be used for estimating a quality value.

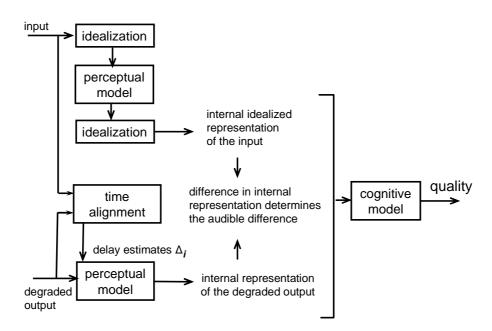
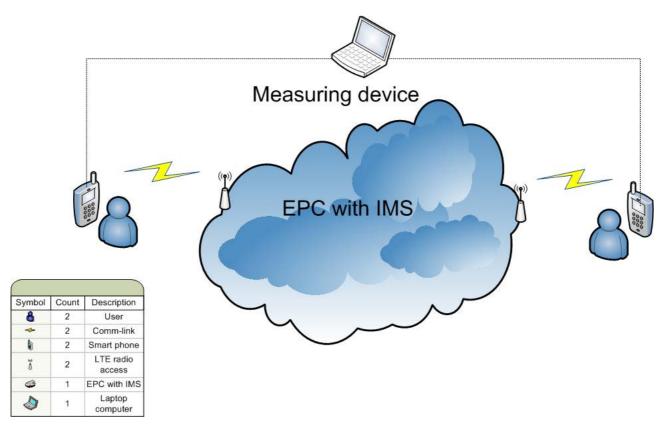


Figure 9: General structure of instrumental speech quality estimation approaches

The POLQA<sup>®</sup> model was validated for VoIP and wireless transmission scenarios and is therefore applicable for the scenarios to be tested during the event.

# 6.1.1.4 [QoS\_Voice\_el\_01]: Testing at Electrical Interfaces



## 6.1.1.4.1 Measurement setup

Figure 10: Measurement setup: Electrical to Electrical

A measurement setup is depicted in figure 10. It should be noted here that one of the smart phones displayed in figure 10 can be also replaced by other types of terminals in order to also investigate an impact of other technologies interconnected with LTE on a quality perceived by the end user, see examples of such scenarios involving other transmission technologies in TR 103 122 [i.3]. The input signals described in clause 6.1.1.4.3 are transmitted and recorded simultaneously, that means that the record process starts at the same time as the transmission process begins. Therefore exact delay assessment is possible. In comparison to the test setup presented in clauses 6.1.1.1-6.1.1.3, a measurement is fully performed at the electrical interface.

The tests described hereafter assume that a 4-wire interface (or equivalent) is provided by the terminal. This may either be a specially provided test interface or a regular headset interface. In either case care should be taken, that input and output levels are in a nominal range and that additional speech processing functions (which have the potential to corrupt the test results) are disabled (if possible).

## 6.1.1.4.2 Measurement methodology

In order to get statistically reliable results (to capture possible variations), a measurement should be done two times per test signal (four different speech samples involved in the measurement) and transmission direction (uplink, downlink transmission). This approach provides eight quality values (MOS-LQO values) for each transmission direction, which will be averaged in post-processing and will form a single quality score characterizing a quality of corresponding transmission direction, i.e. uplink quality score, downlink quality score. Finally, eight MOS-LQO values obtained for both directions will be averaged to form a global quality score describing an end-to-end media quality as perceived by the end user provided by a technology offered by particular vendor(s) in the investigated scenario.

In addition to the MOS-LQO values, the following parameters will be also captured by the quality prediction model (described in more detail in clause 6.1.1.4.4) in parallel with the corresponding MOS-LQO value for each measurement:

- Delay variation over time
- MOS stability

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### 6.1.1.4.3 Test signals

The voice signals available as a part of the POLQA® licence package or files, which have passed a transparency check of the model defined in Recommendation ITU-T P.863 [20], are the basis for the instrumental evaluation of one-way speech transmission quality using the model defined in Recommendation ITU-T P.863 [20]. The transparency check is described in Recommendation ITU-T P.863.1 [31]. It is recommended to use 8 languages preferably those involved in the POLQA® licence package or a subset of them if a global performance data is not of interest. If the global performance data is of interest, it is advised to provide results averaged over all languages and also results for all individual languages used in the test.

Four speech files (8 s each) are generated and transmitted. Each of these files contains two different sentence pairs uttered by different male and female speakers. Each of these sentence pairs fulfils the requirements of Recommendation ITU-T P.800.1 [19] and shows a speech activity factor of about 50 %.

For testing the wideband telephony service provided by a terminal the test signal used shall be band limited between 100 Hz and 8 kHz with a bandpass filter providing a minimum of 24 dB/Oct. filter roll off, when feeding into the receive direction.

The test signal levels are referred to the average level of the (band limited in receive direction) test signal, averaged over the complete test sequence unless specified otherwise.

#### 6.1.1.4.4 Instrumental assessment of listening quality

The latest psychoacoustic instrumental model according to Recommendation ITU-T P.863 [20] leads to a one dimensional "MOS-like" test result with a high correlation to quality scores gained by auditory listening only tests.

The basic structure of the POLQA<sup>®</sup> model is depicted in figure 11. In principle, the model is based on comparisons of the distorted signal with the undistorted reference input signal of the system. In addition, POLQA<sup>®</sup> uses psycho-acoustic models of the human speech perception. Procedures for instrumental speech quality estimation usually work in several steps. The first step eliminates signal differences that are irrelevant in the modelled auditory test (e.g. total delay and level differences). The next stage transforms both signals to an "internal representation" using psycho-acoustic models for the human sound perception. The spread (including multidimensional aspects) between both pre-processed signals is computed and will be used for estimating a quality value.

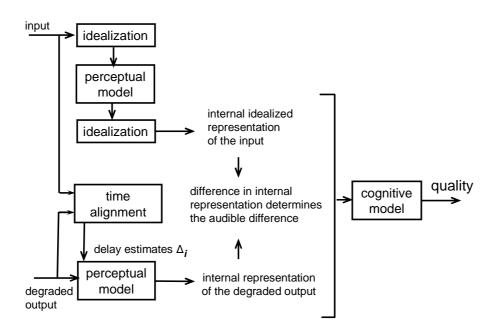


Figure 11: General structure of instrumental speech quality estimation approaches

The POLQA<sup>®</sup> model was validated for VoIP and wireless transmission scenarios and therefore is applicable for the scenarios to be tested during the event.

# 6.1.2 Other end-to-end tests in the voice channel

Like the speech quality assessment, the end-to-end tests in the voice channel described in this clause can be done using two completely different ways, namely testing at acoustical interfaces and testing at electrical interfaces. All tests in the voice channel presented in this clause are described below for acoustical and electrical interfaces separately.

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# 6.1.2.1 Testing at Acoustical Interfaces

In the following clauses, the testing at acoustical interfaces is described from different perspectives, namely measurement setup, measurement methodology and test signals.

## 6.1.2.1.1 Measurement setup

The measurement setup depicted in figure 4 (clause 6.1.1.1.1) also applies to all tests in the voice channel described in this clause.

The acoustical access to terminals is the most realistic simulation of the "average" subscriber. This can be made by using HATS (Head And Torso Simulator) with appropriate ear simulation and appropriate means to fix handset and headset terminals in a realistic and reproducible way to the HATS. HATS is described in Recommendation ITU-T P.58 [10], appropriate ears are described in Recommendation ITU-T P.57 [9] (type 3.3 and type 3.4 ear), a proper positioning of handsets under realistic conditions is to be found in Recommendation ITU-T P.64 [11].

When using a handset telephone the handset is placed in the HATS position as described in Recommendation ITU-T P.64 [11]. The artificial mouth shall be conforming to Recommendation ITU-T P.58 [10]. The artificial ear shall be conform with Recommendation ITU-T P.57 [9], type 3.3 or type 3.4 ears shall be used and positioned on HATS according to Recommendation ITU-T P.58 [10]. Recommendations for positioning headsets are given in Recommendation ITU-T P.380 [14]. If not stated otherwise headsets shall be placed in their recommended wearing position. It shall be also indicated what type of ear was used at what application force. The horizontal positioning of the HATS reference plane shall be guaranteed within  $\pm 2^{\circ}$ . The exact calibration and equalization of HATS can be found in Recommendation ITU-T P.581 [18]. If not stated otherwise, the HATS shall be diffuse-field equalized. The inverse nominal diffuse field curve as found in table 3 of Recommendation ITU-T P.58 [10] shall be used. Further information about setup and the use of HATS can be found in Recommendation ITU-T P.380 [14].

Unless stated otherwise if a volume control is provided the setting is chosen such that the nominal OLR of 10 dB is met as close as possible.

Unless stated otherwise, the application force of 8 N is used for handset testing.

The inverse average diffuse field response characteristics of HATS as found in Recommendation ITU-T P.58 [10] is used and not the specific one corresponding to the HATS used. Instead of using the individual diffuse field correction, the average correction function is used because, for handset and headset measurements, mostly the artificial ear, ear canal and ear impedance simulations are effective. The individual diffuse-field correction function of HATS includes all diffraction and reflection effects of the complete individual HATS which are not effective in the measurement and potentially would lead to bigger measurement uncertainties than using the average correction.

In general different acoustical environments have to be taken into account: either room noise and background noise are an inherent part of the test environment or room noise and background noise shall be eliminated to such an extent that their influence on the test results can be neglected.

Unless stated otherwise, measurements shall be conducted under quiet conditions.

Depending on the distance of the transducers from mouth to ear a quiet office room may be sufficient e.g. for handsets where artificial mouth and artificial ear are located close to the acoustical transducers.

As delay is introduced by the connection under test, care shall be taken for all measurements where exact position of the analysis window is required. It shall be checked that the test is performed on the test signal and not any other signal.

## 6.1.2.1.2 Measurement methodology

#### 6.1.2.1.2.1 [QoS\_Voice\_ac\_02]: End-to-end frequency response

The test signal to be used for the measurements shall be the speech sequences from Recommendation ITU-T P.501 [15] or the speech sequences available as a part POLQA® licence package. The spectrum of acoustic signal produced by the artificial mouth is calibrated under free field conditions at the MRP. The test signal level shall be -4,7 dBPa, measured at the MRP. The test signal level is averaged over the complete test signal sequence.

The handsets are mounted at the HATS position (see Recommendation ITU-T P.64 [11]). The application force used to apply the handset against the artificial ear shall be within the range specified in Recommendation ITU-T P.64 [11].

Measurements shall be made at one twelfth-octave intervals as given by the R.40 series of preferred numbers in ISO 3 [6] for frequencies from 100 Hz to 8 kHz inclusive. For the calculation the averaged measured level at each frequency band (Recommendation ITU-T P.79 [12], table 3, bands 1 to 20) is referred to the averaged test signal level measured in each frequency band.

### 6.1.2.1.2.2 [QoS\_Voice\_ac\_03]: Overall loudness rating (OLR)

The test signal to be used for the measurements shall be the speech sequences from Recommendation ITU-T P.501 [15] or the speech sequences available as a part POLQA® licence package. The spectrum of acoustic signal produced by the artificial mouth is calibrated under free field conditions at the MRP. The test signal level shall be -4,7 dBPa, measured at the MRP. The test signal level is averaged over the complete test signal sequence.

The handsets are mounted at the HATS position (see Recommendation ITU-T P.64 [11]). The application force used to apply the handset against the artificial ear shall be within the range specified in Recommendation ITU-T P.64 [11].

Measurements shall be made at one third-octave intervals as given by the R.40 series of preferred numbers in ISO 3 [6] for frequencies from 100 Hz to 8 kHz inclusive. For the calculation the averaged measured level at each frequency band (Recommendation ITU-T P.79 [12], table 3, bands 1 to 20) is referred to the averaged test signal level measured in each frequency band.

The overall sensitivity shall be calculated from each band of the 20 frequencies given in table 1 of Recommendation ITU-T P.79 [12], bands 1 to 20. For the calculation the averaged measured level at the receive side for each frequency band is referred to the averaged test signal level measured in each frequency band at the send side.

The OLR shall be calculated according to Recommendation ITU-T P.79 [12], formula (A - 23b), over bands 1 to 20, using m = 0,175 and the weighting factors from Recommendation ITU-T P.79 [12], annex A, table A.2.

#### 6.1.2.1.2.3 [QoS\_Voice\_ac\_04]: End-to-end delay

The end-to-end delay is measured from the MRP to the Drum Reference Point (DRP).

 For the measurements a Composite Source Signal (CSS) according to Recommendation ITU-T P.501 [15] is used. The pseudo random noise (pn)-part of the CSS has to be longer than the maximum expected delay. It is recommended to use a pn sequence of 16 k samples (with 48 kHz sampling rate). The test signal level is -4,7 dBPa at the MRP. The reference signal is the original signal (test signal).

In principle, this test can be also done with speech sequences. The speech sequences from Recommendation ITU-T P.501 [15] or the speech sequences available as a part POLQA® licence package are recommended for this measurement.

- 2) The delay is determined by cross-correlation analysis between the measured signal at the DRP and the original signal. The measurement is corrected by delays which are caused by the test equipment.
- 3) The delay is measured in ms and the maximum of the cross-correlation function is used for the determination.

#### 6.1.2.1.2.4 Quality of echo cancellation

#### 6.1.2.1.2.4.1 [QoS\_Voice\_ac\_ 05]: Overall Echo Attenuation

Due to the characteristics (crest factor, frequency content) of different test signals (Composite Source Signals, Compressed Speech, real speech) and different overload points of the Codecs used the maximum measurable echo attenuation is limited and signal dependent.

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In order to reliably consider the perceptual influence of echoes in the whole frequency range (100 Hz to 8 kHz) the overall echo attenuation is determined instead of the TCLw, which covers typically only the frequency range between 300 Hz and 6 700 Hz.

Under ideal conditions (e.g. sufficiently low idle noise or comfort noise level) the echo attenuation of 55 dB should be measurable. If the measured echo loss is limited by idle noise, it shall be ensured that no echo components can be found in the resulting time signal.

The terminal is setup at the HATS using an application force of 8 N between artificial ear and mobile phone. The ambient noise level shall be less than -64 dBPa(A). The attenuation from electrical reference point input to electrical reference point output shall be measured.

The overall echo attenuation shall be measured using the compressed real speech test signal described in clause 7.3.3 of Recommendation ITU-T P.501 Amendment 1 [15]. The test signal level shall be -10 dBm0 active speech level. The test signal level is averaged over the complete test signal sequence. Before the actual test a training sequence with six sentences (17,0 s) is used to allow the convergence of the echo canceller. The training sequence level is the same as the test signal level. The analysis window contains the last six sentences of the test sequence.

The attenuation from the POI input to POI output is measured. The overall echo attenuation is calculated from the averaged measured echo level referred to the averaged test signal level measured in an average frequency representation.

#### 6.1.2.1.2.4.2 [QoS\_Voice\_ac\_06]: Echo Level versus Time

The terminal is setup at the HATS using an application force of 8 N between artificial ear and mobile phone.

The test signal consists of two concatenated real speech sentences:

"The birch canoe slid on the smooth planks." (British English, male 2, Recommendation ITU-T P.501 [15]) "The hogs were fed chopped corn and garbage." (British English, female 1, Recommendation ITU-T P.501 [15])

An average test signal level (active speech level) of  $-10 \text{ dB}_{m0}$  is used.

The echo signal level is analysed over the whole sequence using a time constant of 35 ms.

If the echo level variation of 10 dB is violated, it should be verified and remarked in the test report whether the violation occurs due to residual echo components, a modulated idle noise floor or an inserted comfort noise.

#### 6.1.2.1.2.4.3 [QoS\_Voice\_ac\_07]: Spectral Echo Attenuation

The echo attenuation versus frequency expressed through the difference between the power density spectra of the test signal and the echo signal is measured.

The terminal is setup at the HATS using an application force of 8 N between artificial ear and mobile phone. The ambient noise level shall be less than -64 dBPa(A).

The test signal consists of two concatenated real speech sentences:

"The birch canoe slid on the smooth planks." (British English, male 2, Recommendation ITU-T P.501 [15]) "The hogs were fed chopped corn and garbage." (British English, female 1, Recommendation ITU-T P.501 [15])

An average test signal level (active speech level) of -10  $dB_{m0}$  is used.

The power density spectrum (4096 FFT size, Hanning window, 70 % overlap) of the echo signal is averaged over the whole sentences and referenced to the power density spectrum of the original test signal.

#### 6.1.2.1.2.5 Double talk performance

During double talk the speech is mainly determined by two parameters: Impairment caused by echo during double talk and level variation between single and double talk (attenuation range).

In order to guarantee sufficient quality under double talk conditions the Talker Echo Loudness Rating (TELR) should be high and the attenuation inserted should be as low as possible. Connections which do not allow double talk in any case should provide a good echo attenuation which is realized by a high attenuation range in this case.

The most important parameters determining the speech quality during double talk are (see Recommendations ITU-T P.340 [13] and P.502 [17]):

- Attenuation range in send direction during double talk A<sub>H.S.dt</sub>.
- Attenuation range in receive direction during double talk A<sub>H.R.dt</sub>.
- Echo attenuation during double talk.

The categorization of a connection is based on the three categories defined in the following clauses and this categorization is given by the "lowest" of the three parameters, e.g. if  $A_{H,S,dt}$  provides 2a,  $A_{H,R,dt}$  2b and echo loss 1, the categorization of the terminal is 2b.

#### 6.1.2.1.2.5.1 [QoS\_Voice\_ac\_08]: Attenuation Range in Send Direction during Double Talk

Based on the level variation in the uplink direction during double talk  $A_{H,S,dt}$  the behaviour of the connection can be classified according to table 9.

The category of the connection according to table 9 shall be noted in the test report.

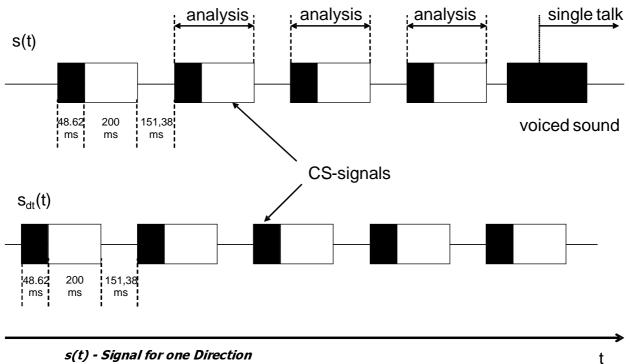
#### Table 9: Categories of the terminal defined in Recommendation ITU-T P.340 [13] for send direction

Category	1	2a	2b	2c	3
	Full Duplex Capability	Partial Duplex Capability		No Duplex Capability	
A <sub>H,S,dt</sub> [**dB]	≤ 3	≤6	≤9	≤ 12	> 12

In general this table provides a quality classification of connections regarding double talk performance. However, this does not mean that a connection which is category 1 based on the double talk performance is of high quality concerning the overall quality as well.

#### Measurement Method

The test signal to determine the attenuation range during double talk is shown in figure 12. A sequence of uncorrelated CS signals is used which is inserted in parallel in send and receive direction.



s(t) - Signal for one Direction

s<sub>dt</sub>(t) - Double Talk Signal

#### Figure 12: Double Talk Test Sequence with overlapping CS signals in send and receive direction

Figure 12 indicates that the sequences overlap partially. The beginning of the CS sequence (voiced sound, black) is overlapped by the end of the pn-sequence (white) of the opposite direction. During the active signal parts of one signal the analysis can be conducted in send and receive direction. The analysis times are shown in figure 12 as well. The test signals are synchronized in time at one acoustical interface. The delay of the test arrangement should be constant during the measurement.

NOTE: The length of voiced sound of the double talk signal is achieved by repeating one period of the voiced sound for double talk according to Recommendation ITU-T P.501 [15] 10 times and cutting off the initial 3,3 ms of the period of the first voiced sound.

The settings for the test signals are as follows:

	Send Direction (sdt(t))	Receive Direction (s(t))
Pause Length between two Signal Bursts	151,38 ms	151,38 ms
Average Signal Level (Assuming an Original Pause length of 101,38 ms)	-4,7 dBPa	-4,7 dBPa
Active Signal Parts	-3 dBPa	-3 dBPa

#### Table 10: CS Signal Parameters in send direction

When determining the attenuation range in the send direction the signal measured at the artificial ear is referred to the test signal inserted.

The level is determined as level vs. time from the time domain. The integration time of the level analysis is 5 ms. The attenuation is determined from the level difference measured at the beginning of the double talk always with the beginning of the CS-signal in send direction until its complete activation (during the pause in the receive channel). The analysis is performed over the complete signal starting with the second CS-signal. The first CS-signal is not used for the analysis.

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#### 6.1.2.1.2.5.2 [QoS\_Voice\_ac\_09]: Attenuation Range in Receive Direction during Double Talk

Based on the level variation in the downlink direction during double talk  $A_{H,R,dt}$  the behaviour of the connection can be classified according to table 11.

The category of the terminal according to table 11 shall be noted in the test report.

# Table 11: Categories of the terminal defined in Recommendation ITU-T P.340 [13] in receive direction

Category	1	2a	2b	2c	3
	Full Duplex Capability	Partial Duplex Capability		No Duplex Capability	
A <sub>H,R,dt</sub> [**dB]	≤3	≤5	≤ 8	≤10	> 10

In general this table provides a quality classification of connections regarding double talk performance. However, this does not mean that a connection which is category 1 based on the double talk performance is of high quality concerning the overall quality as well.

The test signal to determine the attenuation range during double talk is shown in figure 12. A sequence of uncorrelated CS signals is used which is inserted in parallel in send and receive direction. The test signals are synchronized in time at the acoustical interface. The delay of the test arrangement should be constant during the measurement.

The settings for the test signals are as follows:

#### Table 12: CS Signal Parameters in receive direction

	Receive Direction (s(t))	Send Direction (sdt(t))
Pause Length between two Signal Bursts	151,38 ms	151,38 ms
Average Signal Level (Assuming an Original pause Length of 101,38 ms)	-4,7 dBPa	-4,7 dBPa
Active Signal Parts	-3 dBPa	-3 dBPa

When determining the attenuation range in the receive direction the signal measured at the artificial ear is referred to the test signal inserted.

The level is determined as level vs. time from the time domain. The integration time of the level analysis is 5 ms. The attenuation is determined from the level difference measured at the beginning of the double talk always with the beginning of the CS-signal in receive direction until its complete activation (during the pause in the send channel). The analysis is performed over the complete signal starting with the second CS-signal. The first CS-signal is not used for the analysis.

#### 6.1.2.1.2.5.3 [QoS\_Voice\_ac\_10]: Detection of echo components during double Talk

Echo Loss during double talk is the echo suppression provided by the connection during double talk.

The measurement method for echo during double talk between two acoustical interfaces is for further study.

#### 6.1.2.1.2.6 [QoS\_Voice\_ac\_11]: Idle Channel Noise

If the UE on the receiving side provides a volume control, it shall be adjusted so that the OLR is as close as possible to 10 dB.

For the actual measurement no test signal is used. In order to reliably activate the terminal on the sending side an activation signal is introduced before the actual measurement. The activation signal shall be a sequence of 4 composite source signals (CSS) as described in Recommendation ITU-T P.501 [15]. The spectrum of the acoustic signal produced by the artificial mouth is calibrated under free field conditions at the MRP. The activation signal level shall be -4,7 dBPa, measured at the MRP. The activation signal level is averaged over the complete activation signal sequence.

Alternatively other speech like test signals (e.g. artificial voice) with the same signal level can be used for activation.

The handset (UE) at the receiving side is mounted at the HATS position (STP according to Recommendation ITU-T P.64 [11]) or RTP (Manufacturer's recommended test position).

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The A-weighted noise level shall be measured in the frequency range from 100 Hz to 8 kHz at the DRP of the artificial ear with the diffuse field equalization active.

The noise level is measured in  $dB_{Pa}(A)$ .

#### 6.1.2.1.2.7 [QoS\_Voice\_ac\_12]: Delay versus Time (120 s)

The test signal to be used for the measurements shall be based on the composite source signal (CSS) as described in Recommendation ITU-T P.501 [15]. A sequence of CSS bursts is repeated for 120 s. The pause after each fourth burst has duration of 1,2 s in order to provide a sufficient pause length for any jitter buffer adjustment. The test signal level shall be -4,7 dB<sub>Pa</sub> at the MRP on the sending side. The test signal level is averaged over the complete test signal sequence. The signal is recorded at the UE positioned at the artificial ear on the receiving side.

The delay for each composite source burst is calculated using the cross correlation function between the signal measured at the receiving side and the original test signal applied at the sending side.

The delay is represented as delay vs. time analysis over the whole sequence.

#### 6.1.2.1.3 Test signals

A description of the test signals recommended for each of the tests defined in the voice channel are available above, as a part of the measurement methodology. For that reason, this clause only outlines crucial facts related to the test signals which have to be carefully considered when performing the tests described above.

Due to the coding of the speech signals, care should be taken when using single frequency for wireless terminals/networks (e.g. LTE) acoustic tests. Appropriate test signals (general description) are defined in Recommendations ITU-T P.50 [8] and P.501 [15].

For testing the wideband telephony service provided by a terminal the test signal used shall be band limited between 100 Hz and 8 kHz with a bandpass filter providing a minimum of 24 dB/Oct. filter roll off, when feeding into the receive direction.

The test signal levels are referred to the average level of the (band limited in receive direction) test signal, averaged over the complete test sequence unless specified otherwise.

Unless specified otherwise, the test signal level shall be -4,7 dBPa at the MRP.

#### 6.1.2.2 Testing from an Acoustical to an Electrical Interface

In the following clauses, the testing from acoustical to electrical interfaces is described from different perspectives, namely measurement setup, measurement methodology and test signals.

#### 6.1.2.2.1 Measurement setup

The measurement setup depicted in figure 6 (clause 6.1.1.2.1) also applies to all tests in the voice channel described in this clause.

The acoustical access to terminals is the most realistic simulation of the "average" subscriber. This can be made by using HATS (Head And Torso Simulator) with appropriate ear simulation and appropriate means to fix handset and headset terminals in a realistic and reproducible way to the HATS. HATS is described in Recommendation ITU-T P.58 [10], appropriate ears are described in Recommendation ITU-T P.57 [9] (type 3.3 and type 3.4 ear), a proper positioning of handsets under realistic conditions is to be found in Recommendation ITU-T P.64 [11].

When using a handset telephone the handset is placed in the HATS position as described in Recommendation ITU-T P.64 [11]. The artificial mouth shall be conforming to Recommendation ITU-T P.58 [10]. The artificial ear shall be conform with Recommendation ITU-T P.57 [9], type 3.3 or type 3.4 ears shall be used and positioned on HATS according to Recommendation ITU-T P.58 [10]. Recommendations for positioning headsets are given in Recommendation ITU-T P.380 [14]. If not stated otherwise headsets shall be placed in their recommended wearing position. It shall be also indicated what type of ear was used at what application force. The horizontal positioning of the HATS reference plane shall be guaranteed within  $\pm 2^{\circ}$ . The exact calibration and equalization of HATS can be found in Recommendation ITU-T P.581 [18]. If not stated otherwise, the HATS shall be diffuse-field equalized. The inverse nominal diffuse field curve as found in table 3 of Recommendation ITU-T P.58 [10] shall be used. Further information about setup and the use of HATS can be found in Recommendation ITU-T P.380 [14].

Unless stated otherwise if a volume control is provided the setting is chosen such that the nominal RLR is met as close as possible.

Unless stated otherwise, the application force of 8 N is used for handset testing.

The inverse average diffuse field response characteristics of HATS as found in Recommendation ITU-T P.58 [10] is used and not the specific one corresponding to the HATS used. Instead of using the individual diffuse field correction, the average correction function is used because, for handset and headset measurements, mostly the artificial ear, ear canal and ear impedance simulations are effective. The individual diffuse-field correction function of HATS includes all diffraction and reflection effects of the complete individual HATS which are not effective in the measurement and potentially would lead to bigger measurement uncertainties than using the average correction.

In general different acoustical environments have to be taken into account: either room noise and background noise are an inherent part of the test environment or room noise and background noise shall be eliminated to such an extent that their influence on the test results can be neglected.

Unless stated otherwise, measurements shall be conducted under quiet conditions.

Depending on the distance of the transducers from mouth to ear a quiet office room may be sufficient e.g. for handsets where artificial mouth and artificial ear are located close to the acoustical transducers.

As delay is introduced by the connection under test, care shall be taken for all measurements where exact position of the analysis window is required. It shall be checked that the test is performed on the test signal and not any other signal.

#### 6.1.2.2.2 Measurement methodology

#### 6.1.2.2.2.1 [QoS\_Voice\_ac\_el\_02]: End-to-end sends frequency response

The test signal to be used for the measurements shall be the speech sequences from Recommendation ITU-T P.501 [15] or the speech sequences available as a part POLQA® licence package. The spectrum of acoustic signal produced by the artificial mouth is calibrated under free field conditions at the MRP. The test signal level shall be -4,7 dBPa, measured at the MRP. The test signal level is averaged over the complete test signal sequence.

The handset is mounted at the HATS position (see Recommendation ITU-T P.64 [11]). The application force used to apply the handset against the artificial ear shall be within the range specified in Recommendation ITU-T P.64 [11].

Measurements shall be made at one twelfth-octave intervals as given by the R.40 series of preferred numbers in ISO 3 [6] for frequencies from 100 Hz to 8 kHz inclusive. For the calculation the averaged measured level at the electrical reference point for each frequency band is referred to the averaged test signal level measured in each frequency band at the MRP.

The sensitivity is expressed in terms of dBV/Pa.

#### 6.1.2.2.2.2 [QoS\_Voice\_ac\_el\_03]: End-to-end Send loudness rating (e2e SLR)

The test signal to be used for the measurements shall be the speech sequences from Recommendation ITU-T P.501 [15] or the speech sequences available as a part POLQA® licence package. The spectrum of acoustic signal produced by the artificial mouth is calibrated under free field conditions at the MRP. The test signal level shall be -4,7 dBPa, measured at the MRP. The test signal level is averaged over the complete test signal sequence.

The handset is mounted at the HATS position (see Recommendation ITU-T P.64 [11]). The application force used to apply the handset against the artificial ear shall be within the range specified in Recommendation ITU-T P.64 [11].

Measurements shall be made at one third-octave intervals as given by the R.40 series of preferred numbers in ISO 3 [6] for frequencies from 100 Hz to 8 kHz inclusive. For the calculation the averaged measured level at each frequency band (Recommendation ITU-T P.79 [12], table 3, bands 1 to 20) is referred to the averaged test signal level measured in each frequency band.

The sensitivity shall be calculated from each band of the 20 frequencies given in table 1 of Recommendation ITU-T P.79 [12], bands 1 to 20. For the calculation the averaged measured level at the electrical reference point for each frequency band is referred to the averaged test signal level measured in each frequency band at the MRP.

The sensitivity is expressed in terms of dBV/Pa and the e2e SLR shall be calculated according to Recommendation ITU-T P.79 [12], formula (A - 23b), over bands 1 to 20, using m = 0,175 and the send weighting factors from Recommendation ITU-T P.79 [12], annex A, table A.2.

#### 6.1.2.2.2.3 [QoS\_Voice\_ac\_el\_04]: End-to-end delay in sending direction

The end-to-end delay is measured from the MRP to the Electrical Interface.

For the measurements a Composite Source Signal (CSS) according to Recommendation ITU-T P.501 [15] is used. The pseudo random noise (pn)-part of the CSS has to be longer than the maximum expected delay. It is recommended to use a pn sequence of 16 k samples (with 48 kHz sampling rate). The test signal level is -4,7 dBPa at the MRP. The reference signal is the original signal (test signal).

In principle, this test can be also done with speech sequences. The speech sequences from Recommendation ITU-T P.501 [15] or the speech sequences available as a part POLQA® licence package are recommended for this measurement.

The delay is determined by cross-correlation analysis between the measured signal at the Electrical Interface and the original signal. The measurement is corrected by delays which are caused by the test equipment.

The delay is measured in ms and the maximum of the cross-correlation function is used for the determination.

6.1.2.2.2.4 Quality of echo cancellation

6.1.2.2.2.4.1 [QoS\_Voice\_ac\_el\_05]: Overall Echo Attenuation

Due to the characteristics (crest factor, frequency content) of different test signals (Composite Source Signals, Compressed Speech, real speech) and different overload points of the Codecs used the maximum measurable echo attenuation is limited and signal dependent.

In order to reliably consider the perceptual influence of echoes in the whole frequency range (100 Hz to 8 kHz) the overall echo attenuation is determined instead of the TCLw, which covers typically only the frequency range between 300 Hz and 6 700 Hz.

Under ideal conditions (e.g. sufficiently low idle noise or comfort noise level) the echo attenuation of 55 dB should be measurable. If the measured echo loss is limited by idle noise, it shall be ensured that no echo components can be found in the resulting time signal.

The terminal is setup at the HATS using an application force of 8 N between artificial ear and mobile phone. The ambient noise level shall be less than -64 dBPa(A). The attenuation from electrical reference point input to electrical reference point output shall be measured.

The overall echo attenuation shall be measured using the compressed real speech test signal described in clause 7.3.3 of Recommendation ITU-T P.501 Amendment 1 [15]. The test signal level shall be -10 dBm0 active speech level. The test signal level is averaged over the complete test signal sequence. Before the actual test a training sequence with six sentences (17,0 s) is used to allow the convergence of the echo canceller. The training sequence level is the same as the test signal level. The analysis window contains the last six sentences of the test sequence.

The attenuation from the POI input to POI output is measured. The overall echo attenuation is calculated from the averaged measured echo level referred to the averaged test signal level measured in an average frequency representation.

#### 6.1.2.2.2.4.2 [QoS\_Voice\_ac\_el\_06]: Echo Level versus Time

The terminal is setup at the HATS using an application force of 8 N between artificial ear and mobile phone.

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The test signal consists of two concatenated real speech sentences:

"The birch canoe slid on the smooth planks." (British English, male 2, Recommendation ITU-T. P.501 [15]) "The hogs were fed chopped corn and garbage." (British English, female 1, Recommendation ITU-T P.501 [15])

An average test signal level (active speech level) of  $-10 \text{ dB}_{m0}$  is used.

The echo signal level is analysed over the whole sequence using a time constant of 35 ms.

If the echo level variation of 10 dB is violated, it should be verified and remarked in the test report whether the violation occurs due to residual echo components, a modulated idle noise floor or an inserted comfort noise.

#### 6.1.2.2.2.4.3 [QoS\_Voice\_ac\_el\_07]: Spectral Echo Attenuation

The echo attenuation versus frequency expressed through the difference between the power density spectra of the test signal and the echo signal is measured.

The terminal is setup at the HATS using an application force of 8 N between artificial ear and mobile phone. The ambient noise level shall be less than -64 dBPa(A).

The test signal consists of two concatenated real speech sentences:

"The birch canoe slid on the smooth planks." (British English, male 2, Recommendation ITU-T P.501 [15]) "The hogs were fed chopped corn and garbage." (British English, female 1, Recommendation ITU-T P.501 [15])

An average test signal level (active speech level) of  $-10 \text{ dB}_{m0}$  is used.

The power density spectrum (4096 FFT size, Hanning window, 70 % overlap) of the echo signal is averaged over the whole sentences and referenced to the power density spectrum of the original test signal.

#### 6.1.2.2.2.5 Double talk performance

During double talk the speech is mainly determined by two parameters: Impairment caused by echo during double talk and level variation between single and double talk (attenuation range).

In order to guarantee sufficient quality under double talk conditions the Talker Echo Loudness Rating (TELR) should be high and the attenuation inserted should be as low as possible. Connections which do not allow double talk in any case should provide a good echo attenuation which is realized by a high attenuation range in this case.

The most important parameters determining the speech quality during double talk are (see Recommendations ITU-T P.340 [13] and P.502 [17]):

- Attenuation range in send direction during double talk A<sub>H S dt</sub>.
- Attenuation range in receive direction during double talk A<sub>H.R.dt</sub>.
- Echo attenuation during double talk.

The categorization of a connection is based on the three categories defined in the following clauses and this categorization is given by the "lowest" of the three parameters, e.g. if  $A_{H,S,dt}$  provides 2a,  $A_{H,R,dt}$  2b and echo loss 1, the categorization of the terminal is 2b.

#### 6.1.2.2.2.5.1 [QoS\_Voice\_ac\_el\_08]: Attenuation Range in Send Direction during Double Talk

Based on the level variation in the uplink direction during double talk  $A_{H,S,dt}$  the behaviour of the connection can be classified according to table 13.

The category of the connection according to table 9 shall be noted in the test report.

#### Table 13: Categories of the terminal defined in Recommendation ITU-T P.340 [13] for send direction

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In general this table provides a quality classification of connections regarding double talk performance. However, this does not mean that a connection which is category 1 based on the double talk performance is of high quality concerning the overall quality as well.

#### **Measurement Method**

The test signal to determine the attenuation range during double talk is shown in figure 13. A sequence of uncorrelated CS signals is used which is inserted in parallel in send and receive direction.

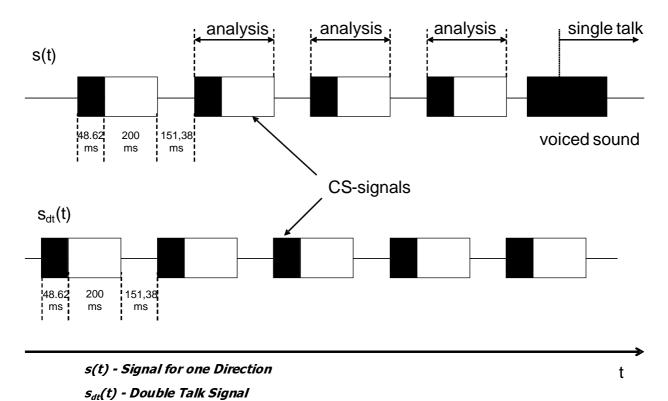


Figure 13: Double Talk Test Sequence with overlapping CS signals in send and receive direction

Figure 13 indicates that the sequences overlap partially. The beginning of the CS sequence (voiced sound, black) is overlapped by the end of the pn-sequence (white) of the opposite direction. During the active signal parts of one signal the analysis can be conducted in send and receive direction. The analysis times are shown in figure 13 as well. The test signals are synchronized in time at the acoustical interface. The delay of the test arrangement should be constant during the measurement.

NOTE: The length of voiced sound of the double talk signal is achieved by repeating one period of the voiced sound for double talk according to Recommendation ITU-T P.501 [15] 10 times and cutting off the initial 3,3 ms of the period of the first voiced sound.

The settings for the test signals are as follows:

	Receive Direction (sdt(t))	Send Direction (s(t))
Pause Length between two Signal Bursts	151,38 ms	151,38 ms
Average Signal Level (Assuming an Original Pause length of 101,38 ms)	-16 dBm0	-4,7 dBPa
Active Signal Parts	-14,7 dBm0	-3 dBPa

Table 14: CS Signal Parameters in send direction

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When determining the attenuation range in the send direction the signal measured at the artificial ear is referred to the test signal inserted.

The level is determined as level vs. time from the time domain. The integration time of the level analysis is 5 ms. The attenuation is determined from the level difference measured at the beginning of the double talk always with the beginning of the CS-signal in send direction until its complete activation (during the pause in the receive channel). The analysis is performed over the complete signal starting with the second CS-signal. The first CS-signal is not used for the analysis.

#### 6.1.2.2.2.5.2 [QoS\_Voice\_ac\_el\_09]: Attenuation Range in Receive Direction during Double Talk

Based on the level variation in the downlink direction during double talk  $A_{H,R,dt}$  the behaviour of the connection can be classified according to table 15.

The category of the terminal according to table 15 shall be noted in the test report.

Category	1	2a	2b	2c	3
	Full Duplex Capability	Partial Duplex Capability		No Duplex Capability	
A <sub>H,R,dt</sub> [**dB]	≤ 3	≤5	≤ 8	≤10	> 10

# Table 15: Categories of the terminal defined in Recommendation ITU-T P.340 [13] in receive direction

In general this table provides a quality classification of connections regarding double talk performance. However, this does not mean that a connection which is category 1 based on the double talk performance is of high quality concerning the overall quality as well.

The test signal to determine the attenuation range during double talk is shown in figure 13. A sequence of uncorrelated CS signals is used which is inserted in parallel in send and receive direction. The test signals are synchronized in time at the acoustical interface. The delay of the test arrangement should be constant during the measurement.

The settings for the test signals are as follows:

Table 16: CS	Signal	Parameters in	n receive	direction
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151,38 ms
-4,7 dBPa
-3 dBPa

When determining the attenuation range in the receive direction the signal measured at the artificial ear is referred to the test signal inserted.

The level is determined as level vs. time from the time domain. The integration time of the level analysis is 5 ms. The attenuation is determined from the level difference measured at the beginning of the double talk always with the beginning of the CS-signal in receive direction until its complete activation (during the pause in the send channel). The analysis is performed over the complete signal starting with the second CS-signal. The first CS-signal is not used for the analysis.

#### 6.1.2.2.2.5.3 [QoS\_Voice\_ac\_el\_10]: Detection of echo components during double Talk

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Echo Loss during double talk is the echo suppression provided by the connection during double talk.

The measurement method for echo during double talk between two acoustical interfaces is for further study.

#### 6.1.2.2.2.6 [QoS\_Voice\_ac\_el\_11]: Idle Channel Noise in sending direction

For the actual measurement no test signal is used. In order to reliably activate the terminal an activation signal is introduced before the actual measurement. The activation signal shall be a sequence of 4 composite source signals (CSS) as described in Recommendation ITU-T P.501 [15]. The spectrum of the acoustic signal produced by the artificial mouth is calibrated under free field conditions at the MRP. The activation signal level shall be -4,7 dBPa, measured at the MRP. The activation signal level is averaged over the complete activation signal sequence. Alternatively other speech like test signals (e.g. artificial voice) with the same signal level can be used for activation.

The handset is mounted at the HATS position (STP acc. to Recommendation ITU-T P.64 [11]) or RTP (Manufacturer's recommended test position).

The send noise is measured at the POI in the frequency range from 100 Hz to 8 kHz. The analysis window is applied directly after stopping the activation signal but taking into account the influence of all acoustical components (e.g. reverberations). The analysis time is 1 s. The test house has to ensure (e.g. by monitoring the time signal) that during the test the terminal remains in activated condition. If the terminal is deactivated during the measurement, the measurement time has to be reduced to the period where the terminal remains in activated condition.

The noise level is measured in  $dB_{m0}(A)$ .

6.1.2.2.2.7 [QoS\_Voice\_ac\_el\_12]: Delay versus Time (120 s) in sending direction

The test signal to be used for the measurements shall be based on the composite source signal (CSS) as described in Recommendation ITU-T P.501 [15]. A sequence of CSS bursts is repeated for 120 s. The pause after each fourth burst has a duration of 1,2 s in order to provide a sufficient pause length for any jitter buffer adjustment. The test signal level shall be -4,7 dB<sub>Pa</sub> at the MRP. The test signal level is averaged over the complete test signal sequence. The signal is recorded at the electrical interface (e.g. VoLTE reference gateway).

The delay for each composite source burst is calculated using the cross correlation function between the signal measured at the electrical interface and the original test signal applied at the MRP.

The delay is represented as delay vs. time analysis over the whole sequence.

#### 6.1.2.2.2.8 [QoS\_Voice\_ac\_el\_13]: Background Noise Test with Far End Speech

The realistic background noise is played back in the test room via a background noise simulation system as specified in EG 202 396-1 [i.6].

After applying the background noise for (at least) 10 s two real speech sentences are applied in receiving direction of the UE under test:

"The birch canoe slid on the smooth planks." (British English, male 2, Recommendation ITU-T P.501 [15])

"The hogs were fed chopped corn and garbage." (British English, female 1, Recommendation ITU-T P.501 [15])

An average test signal level (active speech level) of 21 dBm0 is used. The sentences are band-limited to the wideband transmission range. The band limitation shall be realized by the sending frequency response of a reference phone.

The echo canceller shall be fully adapted prior to the test.

The signal is recorded in sending direction and analysed as level vs. time using a time constant of 35 ms. The analyses starts at least 1 s before the first sentence is applied in receiving direction and lasts at least 2 s longer than the second sentence. For each noise the test consists of three steps:

In the first step the noise is recorded in sending direction without applying the speech signal in receiving direction. The noise level versus time is calculated with a 35 ms time constant.

In the second step the test is repeated but with the speech signal active in receiving direction. Again the level versus time of the recorded sending direction signal is calculated with a 35 ms time constant.

In the last step both level versus time curves are plotted in one chart. Level variation can be detected by comparing the two curves.

A potentially different behaviour in presence of a stationary and a non-stationary noise can be analysed by comparing the charts determined with the two different noises.

Two different background noises (Mensa, Car noise) are used. The tests are carried out by applying a real speech signal in receiving direction at the POI. The level modulation in sending direction before, during and after the application of the speech signal in receiving direction is measured.

#### 6.1.2.2.3 Test signals

A description of the test signals recommended for each of the tests defined in the voice channel are available above, as a part of the measurement methodology. For that reason, this clause only outlines crucial facts related to the test signals which have to be carefully considered when performing the tests described above.

Due to the coding of the speech signals, care should be taken when using single frequency for wireless terminals/networks (e.g. LTE) acoustic tests. Appropriate test signals (general description) are defined in Recommendations ITU-T P.50 [8] and P.501 [15].

For testing the wideband telephony service provided by a terminal the test signal used shall be band limited between 100 Hz and 8 kHz with a bandpass filter providing a minimum of 24 dB/Oct. filter roll off, when feeding into the receive direction.

The test signal levels are referred to the average level of the (band limited in receive direction) test signal, averaged over the complete test sequence unless specified otherwise.

Unless specified otherwise, the test signal level shall be -4,7 dBPa at the MRP.

#### 6.1.2.3 Testing from an Electrical to an Acoustical Interface

In the following clauses, the testing at acoustical interfaces is described from different perspectives, namely measurement setup, measurement methodology and test signals.

#### 6.1.2.3.1 Measurement setup

The measurement setup depicted in figure 8 (clause 6.1.1.3.1) also applies to all tests in the voice channel described in this clause.

The acoustical access to terminals is the most realistic simulation of the "average" subscriber. This can be made by using HATS (Head And Torso Simulator) with appropriate ear simulation and appropriate means to fix handset and headset terminals in a realistic and reproducible way to the HATS. HATS is described in Recommendation ITU-T P.58 [10], appropriate ears are described in Recommendation ITU-T P.57 [9] (type 3.3 and type 3.4 ear), a proper positioning of handsets under realistic conditions is to be found in Recommendation ITU-T P.64 [11].

When using a handset telephone the handset is placed in the HATS position as described in Recommendation ITU-T P.64 [11]. The artificial ear shall be conform with Recommendation ITU-T P.57 [9], type 3.3 or type 3.4 ears shall be used and positioned on HATS according to Recommendation ITU-T P.58 [10]. Recommendations for positioning headsets are given in Recommendation ITU-T P.380 [14]. If not stated otherwise headsets shall be placed in their recommended wearing position. It shall be also indicated what type of ear was used at what application force. The horizontal positioning of the HATS reference plane shall be guaranteed within  $\pm 2^{\circ}$ . The exact calibration and equalization of HATS can be found in Recommendation ITU-T P.581 [18]. If not stated otherwise, the HATS shall be diffuse-field equalized. The inverse nominal diffuse field curve as found in table 3 of Recommendation ITU-T P.58 [10] shall be used. Further information about setup and the use of HATS can be found in Recommendation ITU-T P.380 [14].

Unless stated otherwise if a volume control is provided the setting is chosen such that the nominal RLR is met as close as possible.

Unless stated otherwise, the application force of 8 N is used for handset testing.

The inverse average diffuse field response characteristics of HATS as found in Recommendation ITU-T P.58 [10] is used and not the specific one corresponding to the HATS used. Instead of using the individual diffuse field correction, the average correction function is used because, for handset and headset measurements, mostly the artificial ear, ear canal and ear impedance simulations are effective. The individual diffuse-field correction function of HATS includes all diffraction and reflection effects of the complete individual HATS which are not effective in the measurement and potentially would lead to bigger measurement uncertainties than using the average correction.

In general different acoustical environments have to be taken into account: either room noise and background noise are an inherent part of the test environment or room noise and background noise shall be eliminated to such an extent that their influence on the test results can be neglected.

Unless stated otherwise, measurements shall be conducted under quiet conditions.

As delay is introduced by the connection under test, care shall be taken for all measurements where exact position of the analysis window is required. It shall be checked that the test is performed on the test signal and not any other signal.

#### 6.1.2.3.2 Measurement methodology

6.1.2.3.2.1 [QoS\_Voice\_el\_ac\_02]: End-to-end receive frequency response

The test signal to be used for the measurements shall be the speech sequences from Recommendation ITU-T P.501 [15] or the speech sequences available as a part POLQA® licence package. The test signal level shall be -16 dBm0, measured at the Electrical Interface. The test signal level is averaged over the complete test signal sequence.

The handsets are mounted at the HATS position (see Recommendation ITU-T P.64 [11]). The application force used to apply the handset against the artificial ear shall be within the range specified in Recommendation ITU-T P.64 [11].

Measurements shall be made at one twelfth-octave intervals as given by the R.40 series of preferred numbers in ISO 3 [6] for frequencies from 100 Hz to 8 kHz inclusive. For the calculation the averaged measured level at each frequency band (Recommendation ITU-T P.79 [12], table 3, bands 1 to 20) is referred to the averaged test signal level measured in each frequency band.

#### 6.1.2.3.2.2 [QoS\_Voice\_el\_ac\_03]: End-to-end receive loudness rating (e2e RLR)

The test signal to be used for the measurements shall be the speech sequences from Recommendation ITU-T P.501 [15] or the speech sequences available as a part POLQA® licence package. The test signal level shall be -16 dBm0, measured at the Electrical Interface. The test signal level is averaged over the complete test signal sequence.

The handset is mounted at the HATS position (see Recommendation ITU-T P.64 [11]). The application force used to apply the handset against the artificial ear shall be within the range specified in Recommendation ITU-T P.64 [11].

Measurements shall be made at one third-octave intervals as given by the R.40 series of preferred numbers in ISO 3 [6] for frequencies from 100 Hz to 8 kHz inclusive. For the calculation the averaged measured level at each frequency band (Recommendation ITU-T P.79 [12], table 3, bands 1 to 20) is referred to the averaged test signal level measured in each frequency band.

The overall sensitivity shall be calculated from each band of the 20 frequencies given in table 1 of Recommendation ITU-T P.79 [12], bands 1 to 20. For the calculation the averaged measured level at the receive side for each frequency band is referred to the averaged test signal level measured in each frequency band at the send side.

The e2e RLR shall be calculated according to Recommendation ITU-T P.79 [12], formula (A - 23b), over bands 1 to 20, using m = 0,175 and the weighting factors from Recommendation ITU-T P.79 [12], annex A, table A.2.

#### 6.1.2.3.2.3 [QoS\_Voice\_el\_ac\_04]: End-to-end delay in receiving direction

The end-to-end delay is measured from the Electrical Interface to the Drum Reference Point (DRP).

 For the measurements a Composite Source Signal (CSS) according to Recommendation ITU-T P.501 [15] is used. The pseudo random noise (pn)-part of the CSS has to be longer than the maximum expected delay. It is recommended to use a pn sequence of 16 k samples (with 48 kHz sampling rate). The test signal level is -16 dBm0 at the Electrical Interface. The reference signal is the original signal (test signal). In principle, this test can be also done with speech sequences. The speech sequences from Recommendation ITU-T P.501 [15] or the speech sequences available as a part POLQA<sup>®</sup> licence package are recommended for this measurement.

2) The delay is determined by cross-correlation analysis between the measured signal at the DRP and the original signal. The measurement is corrected by delays which are caused by the test equipment.

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3) The delay is measured in ms and the maximum of the cross-correlation function is used for the determination.

#### 6.1.2.3.2.4 Quality of echo cancellation

#### 6.1.2.3.2.4.1 [QoS\_Voice\_el\_ac\_05]: Overall Echo Attenuation

Due to the characteristics (crest factor, frequency content) of different test signals (Composite Source Signals, Compressed Speech, real speech) and different overload points of the Codecs used the maximum measurable echo attenuation is limited and signal dependent.

In order to reliably consider the perceptual influence of echoes in the whole frequency range (100 Hz to 8 kHz) the overall echo attenuation is determined instead of the TCLw, which covers typically only the frequency range between 300 Hz and 6 700 Hz.

Under ideal conditions (e.g. sufficiently low idle noise or comfort noise level) the echo attenuation of 55 dB should be measurable. If the measured echo loss is limited by idle noise, it shall be ensured that no echo components can be found in the resulting time signal.

The terminal is setup at the HATS using an application force of 8 N between artificial ear and mobile phone. The ambient noise level shall be less than -64 dBPa(A). The attenuation from electrical reference point input to electrical reference point output shall be measured.

The overall echo attenuation shall be measured using the compressed real speech test signal described in clause 7.3.3 of Recommendation ITU-T P.501 Amendment 1 [15]. The test signal level shall be -10 dBm0 active speech level. The test signal level is averaged over the complete test signal sequence. Before the actual test a training sequence with six sentences (17,0 s) is used to allow the convergence of the echo canceller. The training sequence level is the same as the test signal level. The analysis window contains the last six sentences of the test sequence.

The attenuation from the POI input to POI output is measured. The overall echo attenuation is calculated from the averaged measured echo level referred to the averaged test signal level measured in an average frequency representation.

#### 6.1.2.3.2.4.2 [QoS\_Voice\_el\_ac\_06]: Echo Level versus Time

The terminal is setup at the HATS using an application force of 8 N between artificial ear and mobile phone.

The test signal consists of two concatenated real speech sentences:

"The birch canoe slid on the smooth planks." (British English, male 2, Recommendation ITU-T P.501 [15]) "The hogs were fed chopped corn and garbage." (British English, female 1, Recommendation ITU-T P.501 [15])

An average test signal level (active speech level) of  $-10 \text{ dB}_{m0}$  is used.

The echo signal level is analysed over the whole sequence using a time constant of 35 ms.

If the echo level variation of 10 dB is violated, it should be verified and remarked in the test report whether the violation occurs due to residual echo components, a modulated idle noise floor or an inserted comfort noise.

#### 6.1.2.3.2.4.3 [QoS\_Voice\_el\_ac\_07]: Spectral Echo Attenuation

The echo attenuation versus frequency expressed through the difference between the power density spectra of the test signal and the echo signal is measured.

The terminal is setup at the HATS using an application force of 8 N between artificial ear and mobile phone. The ambient noise level shall be less than -64 dBPa(A).

The test signal consists of two concatenated real speech sentences:

"The birch canoe slid on the smooth planks." (British English, male 2, Recommendation ITU-T P.501 [15]) "The hogs were fed chopped corn and garbage." (British English, female 1, Recommendation ITU-T P.501 [15])

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An average test signal level (active speech level) of  $-10 \text{ dB}_{m0}$  is used.

The power density spectrum (4096 FFT size, Hanning window, 70 % overlap) of the echo signal is averaged over the whole sentences and referenced to the power density spectrum of the original test signal.

#### 6.1.2.3.2.5 Double talk performance

During double talk the speech is mainly determined by two parameters: Impairment caused by echo during double talk and level variation between single and double talk (attenuation range).

In order to guarantee sufficient quality under double talk conditions the Talker Echo Loudness Rating (TELR) should be high and the attenuation inserted should be as low as possible. Connections which do not allow double talk in any case should provide a good echo attenuation which is realized by a high attenuation range in this case.

The most important parameters determining the speech quality during double talk are (see Recommendations ITU-T P.340 [13] and P.502 [17]):

- Attenuation range in send direction during double talk A<sub>H.S.dt</sub>.
- Attenuation range in receive direction during double talk A<sub>H.R.dt</sub>.
- Echo attenuation during double talk.

The categorization of a connection is based on the three categories defined in the following clauses and this categorization is given by the "lowest" of the three parameters, e.g. if  $A_{H,S,dt}$  provides 2a,  $A_{H,R,dt}$  2b and echo loss 1, the categorization of the terminal is 2b.

#### 6.1.2.3.2.5.1 [QoS\_Voice\_el\_ac\_08]: Attenuation Range in Send Direction during Double Talk

Based on the level variation in the uplink direction during double talk  $A_{H,S,dt}$  the behaviour of the connection can be classified according to table 17.

The category of the connection according to table 9 shall be noted in the test report.

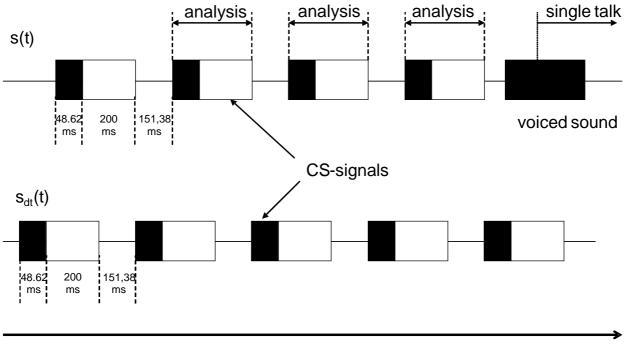
Category	1	2a	2b	2c	3
	Full Duplex Capability	Partial Duplex Capability		No Duplex Capability	
A <sub>H,S,dt</sub> [**dB]	≤ 3	≤6	≤9	≤ 12	> 12

In general this table provides a quality classification of connections regarding double talk performance. However, this does not mean that a connection which is category 1 based on the double talk performance is of high quality concerning the overall quality as well.

#### **Measurement Method**

The test signal to determine the attenuation range during double talk is shown in figure 14. A sequence of uncorrelated CS signals is used which is inserted in parallel in send and receive direction.

t



s(t) - Signal for one Direction

s<sub>dt</sub>(t) - Double Talk Signal

#### Figure 14: Double Talk Test Sequence with overlapping CS signals in send and receive direction

Figure 14 indicates that the sequences overlap partially. The beginning of the CS sequence (voiced sound, black) is overlapped by the end of the pn-sequence (white) of the opposite direction. During the active signal parts of one signal the analysis can be conducted in send and receive direction. The analysis times are shown in figure 14 as well. The test signals are synchronized in time at one acoustical interface. The delay of the test arrangement should be constant during the measurement.

NOTE: The length of voiced sound of the double talk signal is achieved by repeating one period of the voiced sound for double talk according to Recommendation ITU-T P.501 [15] 10 times and cutting off the initial 3,3 ms of the period of the first voiced sound.

The settings for the test signals are as follows:

Table 18: CS Signal	Parameters	in send	direction
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	Receive Direction (sdt(t))	Send Direction (s(t))
Pause Length between two Signal Bursts	151,38 ms	151,38 ms
Average Signal Level (Assuming an Original Pause length of 101,38 ms)	-16 dBm0	-4,7 dBPa
Active Signal Parts	-14,7 dBm0	-3 dBPa

When determining the attenuation range in the send direction the signal measured at the artificial ear is referred to the test signal inserted.

The level is determined as level vs. time from the time domain. The integration time of the level analysis is 5 ms. The attenuation is determined from the level difference measured at the beginning of the double talk always with the beginning of the CS-signal in send direction until its complete activation (during the pause in the receive channel). The analysis is performed over the complete signal starting with the second CS-signal. The first CS-signal is not used for the analysis.

#### 6.1.2.3.2.5.2 [QoS\_Voice\_el\_ac\_09]: Attenuation Range in Receive Direction during Double Talk

Based on the level variation in the downlink direction during double talk  $A_{H,R,dt}$  the behaviour of the connection can be classified according to table 19.

The category of the terminal according to table 19 shall be noted in the test report.

# Table 19: Categories of the terminal defined in Recommendation ITU-T P.340 [13] in receive direction

Category	1	2a	2b	2c	3
	Full Duplex Capability	Partia	Partial Duplex Capability		No Duplex Capability
A <sub>H,R,dt</sub> [**dB]	≤ 3	≤5	≤ 8	≤10	> 10

In general this table provides a quality classification of connections regarding double talk performance. However, this does not mean that a connection which is category 1 based on the double talk performance is of high quality concerning the overall quality as well.

The test signal to determine the attenuation range during double talk is shown in figure 14. A sequence of uncorrelated CS signals is used which is inserted in parallel in send and receive direction. The test signals are synchronized in time at the acoustical interface. The delay of the test arrangement should be constant during the measurement.

The settings for the test signals are as follows:

#### Table 20: CS Signal Parameters in receive direction

	Receive Direction (sdt(t))	Send Direction (s(t))
Pause Length between two Signal Bursts	151,38 ms	151,38 ms
Average Signal Level (Assuming an Original Pause length of 101,38 ms)	-16 dBm0	-4,7 dBPa
Active Signal Parts	-14,7 dBm0	-3 dBPa

When determining the attenuation range in the receive direction the signal measured at the artificial ear is referred to the test signal inserted.

The level is determined as level vs. time from the time domain. The integration time of the level analysis is 5 ms. The attenuation is determined from the level difference measured at the beginning of the double talk always with the beginning of the CS-signal in receive direction until its complete activation (during the pause in the send channel). The analysis is performed over the complete signal starting with the second CS-signal. The first CS-signal is not used for the analysis.

#### 6.1.2.3.2.5.3 [QoS\_Voice\_el\_ac\_10]: Detection of echo components during double Talk

Echo Loss during double talk is the echo suppression provided by the connection during double talk.

The measurement method for echo during double talk between two acoustical interfaces is for further study.

#### 6.1.2.3.2.6 [QoS\_Voice\_el\_ac\_11]: Idle Channel Noise in receiving direction

If the mobile phone under test provides a volume control, it shall be adjusted so that the RLR is as close as possible to the nominal RLR.

The A-weighted noise level shall be measured at DRP of the artificial ear with the diffuse field equalization active.

An artificial voice according to Recommendation ITU-T P.50 [8] or a speech like test signal as described in Recommendation ITU-T P.501 [15] can be used for activation. The activation signal level shall be -16 dB<sub>m0</sub>. The noise level is measured until 10 kHz.

Care should be taken that only the noise is analysed. Reverberant components or any room noise shall not be taken into account.

#### 6.1.2.3.2.7 [QoS\_Voice\_el\_ac\_12]: Delay versus Time (120 s) in receiving direction

The test signal to be used for the measurements shall be based on the composite source signal (CSS) as described in Recommendation ITU-T P.501 [15]. A sequence of CSS bursts is repeated for 120 s. The pause after each fourth burst has a duration of 1,2 s in order to provide a sufficient pause length for any jitter buffer adjustment. The test signal level shall be -16 dB<sub>m0</sub> at the electrical interface (e.g. VoLTE reference gateway). The test signal level is averaged over the complete test signal sequence. The signal is recorded at the UE positioned at the artificial ear on the receiving side.

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The delay for each composite source burst is calculated using the cross correlation function between the signal measured at the artificial ear on the receiving side and the original test signal applied at the sending side.

The delay is represented as delay vs. time analysis over the whole sequence.

#### 6.1.2.3.2.8 [QoS\_Voice\_el\_ac\_13]: Background Noise Test

The realistic background noise is played back in the test room via a background noise simulation system as specified in EG 202 396-1 [i.6].

After applying the background noise for (at least) 10 s two real speech sentences are applied in receiving direction of the UE under test:

"The birch canoe slid on the smooth planks." (British English, male 2, Recommendation ITU-T P.501 [15])

"The hogs were fed chopped corn and garbage." (British English, female 1, Recommendation ITU-T P.501 [15])

An average test signal level (active speech level) of 21 dBm0 is used. The sentences are band-limited to the wideband transmission range. The band limitation shall be realized by the sending frequency response of a reference phone.

The echo canceller shall be fully adapted prior to the test.

The signal is recorded in sending direction and analysed as level vs. time using a time constant of 35 ms. The analyses starts at least 1 s before the first sentence is applied in receiving direction and lasts at least 2 s longer than the second sentence. For each noise the test consists of three steps:

In the first step the noise is recorded in sending direction without applying the speech signal in receiving direction. The noise level versus time is calculated with a 250 ms time constant.

In the second step the test is repeated but with the speech signal active in receiving direction. Again the level versus time of the recorded sending direction signal is calculated with a 35 ms time constant.

In the last step both level versus time curves are plotted in one chart. Level variation can be detected by comparing the two curves.

A potentially different behaviour in presence of a stationary and a non-stationary noise can be analysed by comparing the charts determined with the two different noises.

Two different background noises (Mensa, Car noise) are used. The tests are carried out by applying a real speech signal in receiving direction at the POI. The level modulation in sending direction before, during and after the application of the speech signal in receiving direction is measured.

#### 6.1.2.3.3 Test signals

A description of the test signals recommended for each of the tests defined in the voice channel are available above, as a part of the measurement methodology. For that reason, this clause only outlines crucial facts related to the test signals which have to be carefully considered when performing the tests described above.

Due to the coding of the speech signals, care should be taken when using single frequency for wireless terminals/networks (e.g. LTE) acoustic tests. Appropriate test signals (general description) are defined in Recommendations ITU-T P.50 [8] and P.501 [15].

For testing the wideband telephony service provided by a terminal the test signal used shall be band limited between 100 Hz and 8 kHz with a bandpass filter providing a minimum of 24 dB/Oct. filter roll off, when feeding into the receive direction.

The test signal levels are referred to the average level of the (band limited in receive direction) test signal, averaged over the complete test sequence unless specified otherwise.

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Unless specified otherwise, the test signal level shall be -4,7 dBPa at the MRP.

#### 6.1.2.4 Testing at Electrical Interfaces

In the following clauses, the testing at electrical interfaces is described from different perspectives, namely measurement setup, measurement methodology and test signals.

#### 6.1.2.4.1 Measurement setup

The measurement setup depicted in figure 10 (clause 6.1.1.4.1) also applies to all tests in the voice channel described in this clause.

The tests described hereafter assume that a 4-wire interface (or equivalent) is provided by the terminal. This may either be a specially provided test interface or a regular headset interface. In either case care should be taken, that input and output levels are in a nominal range and that additional speech processing functions (which have the potential to corrupt the test results) are disabled (if possible).

As delay is introduced by the connection under test, care shall be taken for all measurements where an exact position of the analysis window is required. It shall be checked that the test is performed on the test signal and not on any other signal.

#### 6.1.2.4.2 Measurement methodology

#### 6.1.2.4.2.1 [QoS\_Voice\_el\_02]: End-to-end frequency response

The test signal to be used for the measurements shall be the speech sequences from Recommendation ITU-T P.501 [15] or the speech sequences available as a part POLQA<sup>®</sup> licence package. The test signal level is averaged over the complete test signal sequence.

Measurements shall be made at one twelfth-octave intervals as given by the R.40 series of preferred numbers in ISO 3 [6] for frequencies from 100 Hz to 8 kHz inclusive. For the calculation the averaged measured level at each frequency band (Recommendation ITU-T P.79 [12], table 3, bands 1 to 20) is referred to the averaged test signal level measured in each frequency band.

#### 6.1.2.4.2.2 [QoS\_Voice\_el\_03]: Junction loudness rating (JLR)

The test signal to be used for the measurements shall be the speech sequences from Recommendation ITU-T P.501 [15] or the speech sequences available as a part POLQA<sup>®</sup> licence package. The test signal level is averaged over the complete test signal sequence.

Measurements shall be made at one third-octave intervals as given by the R.40 series of preferred numbers in ISO 3 [6] for frequencies from 100 Hz to 8 kHz inclusive. For the calculation the averaged measured level at each frequency band (Recommendation ITU-T P.79 [12], table 3, bands 1 to 20) is referred to the averaged test signal level measured in each frequency band.

The sensitivity shall be calculated from each band of the 20 frequencies given in table 1 of Recommendation ITU-T P.79 [12], bands 1 to 20. For the calculation the averaged measured level at the receive side for each frequency band is referred to the averaged test signal level measured in each frequency band at the send side.

The JLR shall be calculated according to Recommendation ITU-T P.79 [12], formula (A - 23b), over bands 1 to 20, using m = 0,175 and the weighting factors from Recommendation ITU-T P.79 [12], annex A, table A.2.

#### 6.1.2.4.2.3 [QoS\_Voice\_el\_04]: End-to-end delay

The end-to-end delay is measured from the ingress of the UE at the send side to the egress of the UE at the receive side.

For the measurements a Composite Source Signal (CSS) according to Recommendation ITU-T P.501 [15] is used. The pseudo random noise (pn)-part of the CSS has to be longer than the maximum expected delay. It is recommended to use a pn sequence of 16 k samples (with 48 kHz sampling rate). The reference signal is the original signal (test signal).

In principle, this test can be also done with speech sequences. The speech sequences from Recommendation ITU-T P.501 [15] or the speech sequences available as a part POLQA® licence package are recommended for this measurement.

The delay is determined by cross-correlation analysis between the measured signal at the receive side and the original signal. The measurement is corrected by delays which are caused by the test equipment.

The delay is measured in ms and the maximum of the cross-correlation function is used for the determination.

#### 6.1.2.4.3 Test signals

A description of the test signals recommended for each of the tests defined in the voice channel are available above, as a part of the measurement methodology. For that reason, this clause only outlines crucial facts related to the test signals which have to be carefully considered when performing the tests described above.

Due to the coding of the speech signals, care should be taken when using single frequency for wireless terminals/networks (e.g. LTE) acoustic tests. Appropriate test signals (general description) are defined in Recommendations ITU-T P.50 [8] and P.501 [15].

For testing the wideband telephony service provided by a terminal the test signal used shall be band limited between 100 Hz and 8 kHz with a bandpass filter providing a minimum of 24 dB/Oct. filter roll off, when feeding into the receive direction.

The test signal levels are referred to the average level of the (band limited in receive direction) test signal, averaged over the complete test sequence unless specified otherwise.

Unless specified otherwise, the test signal level shall be -16 dBm0 at the sending side.

# 6.1.3 [QoS\_Voice\_func\_01]: Functional Quality parameters of the voice channel

As can be seen in clause 5.5.1, only one functional quality parameter of the voice channel has been recommended in this case, namely telephony call setup time. Its definition and abstract equation are available in clause 5.5.1.

The exact derivation of the trigger points from the signalling protocol under test in the plugtest has to be determined by the test house and shall be stated in the test report.

# 6.1.4 [QoS\_Voice\_np\_01]: Network performance parameters in the voice channel

It is advised that it is beneficial to monitor the following parameters between UNI and UNI in both directions of transmission during the period when the end-to-end quality parameters are being tested:

- UNI-to-UNI one way packet delay over time.
- UNI-to-UNI one way packet delay variation over time.
- UNI-to-UNI one way packet loss over time, and additionally the following performance metrics:
- Loss noticeable rate a loss of packet is considered "noticeable" if the distance between the lost packet and the previously lost packet is no greater than delta, a positive integer, where delta is the "loss constraint". More information about this metric is available in RFC 3357 [27].

NOTE 1: As "noticeable", we understand here noticeable at a network layer and not an application layer. If an impact of loss on the user perception is of interest, a measurement should be done at an application layer.

- Loss period lengths represents the number of packets lost in each loss period, it is an indicator of burstiness of each loss period. More information about this metric is available in RFC 3357 [27].
- Inter loss period lengths measures a distance between two loss periods. More information about this metric is available in RFC 3357 [27].

NOTE 2: All above mentioned parameters are measured at a network layer (UNI-UNI) and should not be confused with those measured at an application layer including also impact of corresponding application (e.g. impact of codec, jitter buffer, etc.).

In case these parameters are measured in separately set-up connections, it is not possible to relate their values to the end-to-end quality results.

As outlined in the general notes to table 1 of Recommendation ITU-T Y.1541 [26], an evaluation interval of 1 minute is suggested for IPTD, IPDV, and IPLR and, in all cases, the interval shall be recorded with the observed value.

### 6.2 End-to-end Quality assessment of video service

The following clauses focus on all aspects of end-to-end quality assessment of video service, namely on end-to-end video quality assessment, other end-to-end tests in the video channel, functional quality parameters of the video channel and network performance parameters in the video channel.

#### 6.2.1 End-to-end Video Quality assessment

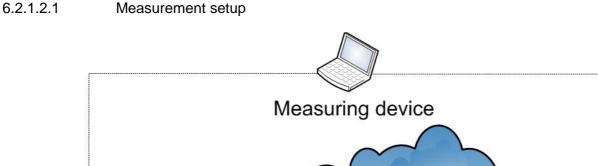
In principle, the video quality assessment can be done using two completely different ways, namely testing on optical interface or testing with inserted and retrieved video files. As the first one is currently under development, it is left for further study. A detailed description of the well-established method (testing with inserted and retrieved video files) is given below.

#### 6.2.1.1 Testing at Optical Interfaces

This is for further study.

#### 6.2.1.2 [QoS\_Video\_filebased\_01]: Testing with inserted and retrieved video files

In the following clauses, the testing with inserted and retrieved video files is described from different perspectives, namely measurement setup, measurement methodology, test signals and instrumental assessment of video quality.



**EPC** with IMS



#### Figure 15: Measurement setup

A measurement setup is depicted in figure 15. The input signals described in clause 6.2.1.2.3 are transmitted and recorded simultaneously, that means that the retrieval process starts at the same time as the transmission process begins. Therefore exact delay assessment is possible.

#### 6.2.1.2.2 Measurement methodology

In order to get statistically reliable results (to capture possible variations), a measurement should be done two times per each test signal (at least three different video sequences from a content perspective involved in the measurement). This approach provides at least six quality values characterized by DMOS scores (depends on a number of content types involved in the test) for each test condition (transmission from A to B involving a technology provided by corresponding vendor(s)), which will be averaged in post-processing and will form a global quality score describing an end-to-end media quality as perceived by the end user provided by a technology offered by particular vendor.

In addition to the DMOS values, the following parameters will be also captured by the quality prediction model (described in more detail in clause 6.2.1.2.4) in parallel with the corresponding DMOS value for each measurement:

**ETSI** 

- Delay variation over time
- Quality variation over time
- Jerkiness
- Blockiness
- Blur
- Chrominance
- Luminance

- Temporal Distortion
- Frozen Frames
- Skipped Frames

#### 6.2.1.2.3 Test signals

Video test sequences with a length of at least ten seconds are recommended for this test. The selected video sequences should cover different types of content. In particular, it is proposed to use at least three different types of content ranging from mostly stable scenes to fast moving scenes. Naturally, a type of the content chosen for a test should be carefully described in a test report.

#### 6.2.1.2.4 Instrumental assessment of video quality

A proprietary metric called Perceptual Evaluation of Video Quality (PEVQ) based on the PVQM model [24] is the most accurate full-reference video quality prediction model currently available.

The quality evaluation consists of five main stages. In the first stage, both the original and the distorted video signals are pre-processed by extracting the region of interest (ROI). The ROI is derived by cropping the actual frame, with a cropping size defined by the video format. These ROI-derived frames are used in subsequent stages. In stage No.2, the pre-processed video signals are spatially and temporally aligned. In stages No.3 and No.4, four spatial distortion measures, namely (edginess in luminance, edginess in chrominance, and two temporal variability indicators), as well as a temporal distortion measure are computed. In particular, a gradient filter is applied on both the luminance and chrominance part of the video signals to obtain the edge information. From the edge information for each frame, the normalized change in edginess for the distorted video signal with respect to the original video signal is computed and averaged over all frames to obtain the edginess in luminance and chrominance. The temporal variability of a frame is defined as the difference of:

- the absolute difference between the current and the previous frame of the original signal;
- the absolute difference between the current and the previous frame of the distorted signal.

The negative part of the temporal variability measures the new spatial information introduced in the signal, and the positive part of the temporal variability measures the effect of spatial information lost in the signal. The temporal distortion is computed from the amount of frame freezing as well as frame delay or loss information. A sigmoid approach to map the distortions to the DMOS video quality measure, with the mappings defined based on the input video format (QCIF, CIF, or VGA) is used in stage No.5. PEVQ was one of the two best performing methods in the VQEG Multimedia Quality Assessment, Phase I [25], and included as normative model in Recommendation ITU-T J.247 [7]. It should be noted here that PEVQ was validated for IP-based wireless transmission scenarios [7] and is therefore applicable for this test.

### 6.2.2 Other end-to-end tests in the video channel

This is for further study.

# 6.2.3 [QoS\_Video\_func\_01]: Functional Quality parameters of the video channel

As can be seen in clause 5.5.2, only one functional quality parameter of the video channel has been recommended in this case, namely streaming service access time. Its definition and abstract equation are available in clause 5.5.2. Table 21 shows trigger points, technical description and protocol parts for this parameter.

Event from abstract equation	Trigger point from user's point of view	Technical description/protocol part
t <sub>stream request</sub> : Time when stream is requested	Start: Stream request.	<ul> <li>Start:</li> <li>WAP 1.x, WAP 2.x: WSP Disconnect;</li> <li>WAP 2.x: TCP SYN towards streaming platform.</li> </ul>
t <sub>reception of first data packet</sub> : Time when first data packet is received	Start: "Buffering" message.	Stop: Reception of first data packet.

#### Table 21: Trigger Points for streaming service access time

The exact derivation of the trigger points from the signalling protocol under test in the plugtest has to be determined by the test house and shall be stated in the test report.

# 6.2.4 [QoS\_Video\_np\_01]: Network performance parameters in the video channel

It is advised that it is beneficial to monitor the following parameters between UNI and UNI in both directions of transmission during the period when the end-to-end quality parameters are being tested:

- UNI-to-UNI one way packet delay over time.
- UNI-to-UNI one way packet delay variation over time.
- UNI-to-UNI one way packet loss over time, and additionally the following performance metrics:
  - Loss noticeable rate a loss of packet is considered "noticeable" if the distance between the lost packet and the previously lost packet is no greater than delta, a positive integer, where delta is the "loss constraint". More information about this metric is available in RFC 3357 [27].
- NOTE 1: As "noticeable", we understand here noticeable at a network layer and not an application layer. If an impact of loss on the user perception is of interest, a measurement should be done at an application layer.
  - Loss period lengths represents the number of packets lost in each loss period, it is an indicator of burstiness of each loss period. More information about this metric is available in RFC 3357 [27].
  - Inter loss period lengths measures a distance between two loss periods. More information about this metric is available in RFC 3357 [27].
- NOTE 2: All above mentioned parameters are measured at a network layer (UNI-UNI) and should not be confused with those measured at an application layer including also impact of corresponding application (e.g. impact of codec, jitter buffer, etc.).

In case these parameters are measured in separately set-up connections, it is not possible to relate their values to the end-to-end quality results.

As outlined in the general notes to table 1 of Recommendation ITU-T Y.1541 [26], an evaluation interval of one minute is suggested for IPTD, IPDV, and IPLR and, in all cases, the interval shall be recorded with the observed value.

## 7 Documentation and Interpretation of Test Results

The presentation of the end-to-end quality results shall be done in a way which is also appropriate for non-experts, such as technical management staff.

Detailed interpretation of test results should be unambiguous and follow state-of-the-art statistical analysis and techniques. All necessary details shall either be contained in the final report or in related data bases.

Results should be presented in an anonymous report reproducing all obtained results during the measurement campaign or during the Plugtests.

### 7.1 Measurement configuration description

In the report, it is necessary to describe the analysis chain including network architecture and speech quality analyser implemented to carry out the measurements.

All information concerning the measurement chain (type of equipment, manufacturer and model of these equipments, firmware version and configuration) should be present in these reports. In the same manner, information concerning device tested (model and firmware ID, configuration during analysis) will be presented.

To respect the anonymity of manufacturers, all the results of the analysis, the information identifying the tested devices will be removed.

It is also necessary to introduce the methodology: Evaluated indicators, what they represent and the method to determine them. The means implemented to realize analyses (analysers) as well as the measurement methods should be described.

### 7.1.1 Mandatory documentation of test results

In order to provide an easy means of comparison of tests carried out by different test houses, it is mandatory to provide all results in the format of the template given in annex A of the present document.

### 7.2 One-view visualization of performances

In order to give a quick overview of all quality parameters, a specific representation (overview visualization defined in Recommendation ITU-T P.505 [16]) of the metric value will be used. This representation reveals at one glance the strengths and weaknesses of devices under test with respect to target values.

This specific presentation (Pie Diagram) provides an "aggregate" results view. This presentation is particularly adapted to show all results (all tested equipment performances), allowing an easy performance comparison of the tested equipment. The Pie Diagram makes also easier the comparison of the results when several configurations of the device under test are analysed.

### 7.2.1 Creation of Quality Pies according to Recommendation ITU-T P.505

For each test case a Quality Pie according to Recommendation ITU-T P.505 [16] shall be created.

The numerous complex parameters that determine the quality of telecommunication equipment as well as end-to-end quality can be interpreted by technical experts only.

The tool specified in Recommendation ITU-T P.505 [16] provides a novel quality representation methodology which is easy to use and also easy to understand for non-experts and which can serve as a basis for commercial decisions on a management or marketing level with:

- Quick and easy recognition of expected speech quality problems for selected parameters (limit value violation).
- Assessment of strengths and weaknesses of signal processing implemented in a terminal or other telecommunication equipment, including end-to-end considerations (quality statement).
- Easy comparison of different equipment or connections based on the corresponding representations.
- Easy extension of the representation by new parameters relevant to quality in the future.

The one-view visualization methodology is based on the allocation of individual circle segments to the selected parameters - the so-called "quality pie"; a maximum number of 16 different segments is considered here for practical reasons.

The total number of parameters represented determines the size of the individual segments in the quality pie. The axes are shown with a common origin. The individual circle segments have the same size (spanned angle 360° divided by number of selected quality parameters).

The representation of individual segment sizes is not interdependent, thus guaranteeing the independence of the different quality parameters from each other, which leads to the following advantages:

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- Independent representation of individual quality parameters.
- Segment sizes are determined by the number of selected parameters and are identical.
- Segment size (radius) is a measure for the quality regarding this parameter.
- A concentric circle around the origin is defined  $(1/\sqrt{2})$  which represents a minimum quality measure; falling below this segment size (radius) indicates a non-compliance with this limit value.
- By means of a suitable colour selection results lying within the tolerance or transgressing the limit values can be easily visualized.

This online application of Recommendation ITU-T P.505 [16] available at ITU-T website (<u>http://www.itu.int/net/itu-t/qualitypie/workplace/index.php</u>) can help to produce high quality graphs for individual sets of parameters. It is intended to support the use of this methodology in the field, e.g. for recurring reporting tasks, but also for benchmarking or for test events.

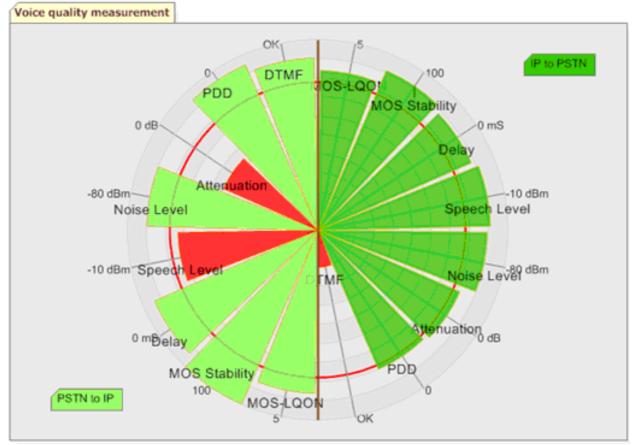


Figure 16: Example of results presented with the Pie Diagram presentation

In figure 16, results are presented for the two transmission paths (IP to PSTN and PSTN to IP) and for every indicator the measured value is compared to an acceptance threshold.

### 7.3 Visualization of performance variations

It is also important to present the variation of indicators. For the speech quality, other parameters captured in parallel with the corresponding MOS value for each measurement, like delay, etc. and network performance parameters, the indicators show the time variation within the same communication. In addition, average values of the monitored parameters obtained for each individual measurement should be also displayed in one graph in order to show the differences between successive analyses/measurements. The presentation of these indicator variations can be shown through graphs as those below.

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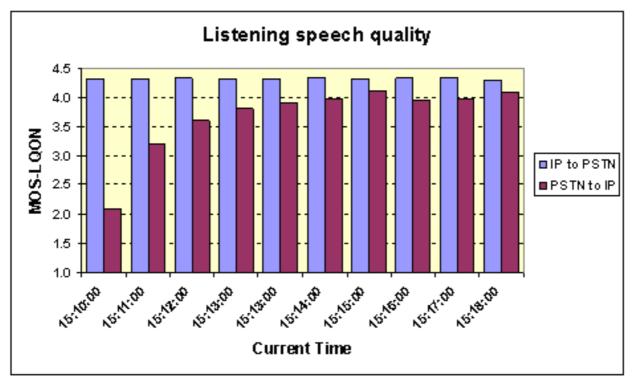
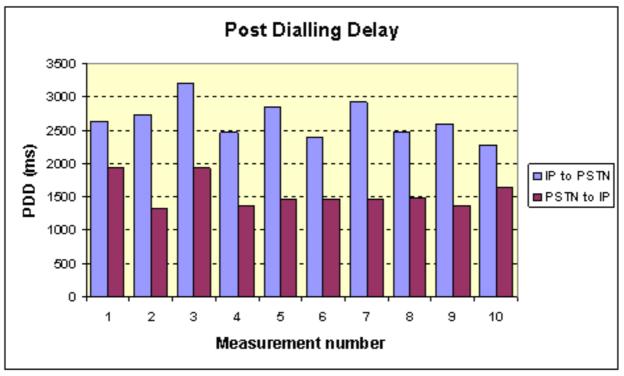


Figure 17: Example of graph for speech quality indicator

In figure 17, MOS scores (determined successively in the same call) are presented for the two transmission paths (IP to PSTN and PSTN to IP). For speech quality, the graphic presentation of MOS score values versus time completes the information given by the **speech quality stability indicator**.



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Figure 18: Example of graph for PDD

In figure 18, indicator values (determined by successive call attempts) are presented for the two call paths (IP to PSTN and PSTN to IP).

### 7.4 Result interpretations

An interpretation of the results would be presented in the report of the analysis. For each metric, it is necessary to explain the results obtained during the tests. The analysis of the results has to show the comparison of the performance levels (maximum, medium and minimum) of the tested devices.

# Annex A (normative): Mandatory template for result reporting

This annex has an electronic attachment mandatory-result-template.xls contained in archive ts\_103189v010201p0.zip which accompanies the present document.

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## Annex B (informative): Level Adjustment for Headset Interfaces

When using the headset interface for testing it needs to be considered that these interfaces may be differently configured in each user equipment (UE). The headset interface cable replaces headset microphone and headset loudspeaker. However, the headset interface on each user equipment may still provide different characteristics like equalizers or different sensitivities in sending and receiving direction in order to optimize the performance for specific headsets delivered as bundle together with the user equipment.

In order to adapt the sensitivities and adjust the appropriate test signal levels during tests using a wired connection to the headset interface the following procedure is suggested and was successively verified during the test event.

- In an acoustic to acoustic setup using two mobile phones (user equipment) on the sending side (UE A) and receiving side (UE B) the Overall Loudness Rating (OLR) is determined as described in test [QoS\_Voice\_ac\_03] in the Test Specification. The volume setting at the receiving side (UE B) is set so that an OLR closest to 10 dB is achieved. The Active Speech Level (ASL) is determined for this volume setting.
- The headset interface cable is then connected to the UE A on the sending side. The loudness rating test is repeated and the ASL of transmitted speech at the artificial ear on the receiving side (UE B) is again calculated. If both calculated ASL values are identical the sending sensitivity of the headset cable connected to UE A meets the sensitivity of the UE A when operated in handset mode. In case the ASL differs from the test result in acoustic to acoustic setup, the test signal level at the sending side is adjusted (amplified or attenuated) in order to meet this target level measured at the artificial ear on the receiving side.
- The default level used for the sending direction as input level of the headset interface is -60  $dB_V$ . The necessary signal level adjustment as described above should be documented. It represents a value to characterize the headset interface sensitivity of UE A.
- It should be noted that this adaptation was done using the comparison of ASL according to Recommendation ITU-T P.56 [30] but can in principle also be made on basis of loudness ratings. The results may slightly differ but lead to similar results for the necessary gain adjustment at the headset interface cable.
- In a next step the headset interface cable can be connected to the UE B on the receiving side. Again the loudness rating measurement (JLR instead of RLR) is now carried out. A JLR of 0 dB corresponds to a RLR + SLR = OLR in the acoustic setup.
- The necessary adjustment in order to meet a JLR of 0 dB can be made via the playback volume on user interface B for the receiving direction.

## Annex C (informative): Conclusions from Validation of the present document

The test cases described in the present document have been validated during a dedicated validation event at ETSI premises (18-20 November 2013). Table C.1 summarizes the conclusions.

Test case #	Clause	Parameter	Status, see note
QoS_Voice_ac_01	6.1.1.1	POLQA®	1
QoS_Voice_ac_02	6.1.2.1.2.1	e2e frequency response	1
QoS_Voice_ac_03	6.1.2.1.2.2	Overall loudness rating	1
QoS_Voice_ac_04	6.1.2.1.2.3	End-to-end delay	1
QoS_Voice_ac_05	6.1.2.1.2.4.1	Overall Echo Attenuation	2
QoS_Voice_ac_06	6.1.2.1.2.4.2	Echo Level versus Time	2
QoS_Voice_ac_07	6.1.2.1.2.4.3	Spectral Echo Attenuation	2
QoS_Voice_ac_08	6.1.2.1.2.5.1	Attenuation Range in Send Direction	2
		during Double Talk	_
QoS_Voice_ac_09	6.1.2.1.2.5.2	Attenuation Range in Receive Direction	2
		during Double Talk	
QoS_Voice_ac_10	6.1.2.1.2.5.3	Detection of echo components during	2
		double Talk	
QoS_Voice_ac_11	6.1.2.1.2.6	Idle channel noise	1
QoS_Voice_ac_12	6.1.2.1.2.7	Delay versus time	1
QoS_Voice_ac_el_01	6.1.1.2	POLQA®	1
QoS_Voice_ac_el_02	6.1.2.2.2.1	e2e send frequency response	1
QoS_Voice_ac_el_03	6.1.2.2.2.2	e2e send loudness rating	1
QoS_Voice_ac_el_04	6.1.2.2.2.3	End-to-end delay	1
QoS_Voice_ac_el_05	6.1.2.2.2.4.1	Overall Echo Attenuation	1
QoS_Voice_ac_el_06	6.1.2.2.2.4.2	Echo Level versus Time	1
QoS_Voice_ac_el_07	6.1.2.2.2.4.3	Spectral Echo Attenuation	1
QoS_Voice_ac_el_08	6.1.2.2.2.5.1	Attenuation Range in Send Direction	1
	0.1.2.2.2.0.1	during Double Talk	·
QoS_Voice_ac_el_09	6.1.2.2.2.5.2	Attenuation Range in Receive Direction	1
	0.1.12.12.12.10.12	during Double Talk	·
QoS_Voice_ac_el_10	6.1.2.2.2.5.3	Detection of echo components during	1
		double Talk	-
QoS_Voice_ac_el_11	6.1.2.2.2.6	Idle channel noise	1
QoS_Voice_ac_el_12	6.1.2.2.2.7	Delay versus time	1
QoS_Voice_ac_el_13	6.1.2.2.2.8	Background Noise Test	1
			-
QoS_Voice_el_ac_01	6.1.1.3	POLQA®	1
QoS_Voice_el_ac_02	6.1.2.3.2.1	e2e receive frequency response	1
QoS_Voice_el_ac_03	6.1.2.3.2.2	e2e receive loudness rating	1
QoS_Voice_el_ac_04	6.1.2.3.2.3	End-to-end delay	1
QoS_Voice_el_ac_05	6.1.2.3.2.4.1	Overall Echo Attenuation 1	
QoS_Voice_el_ac_06	6.1.2.3.2.4.2	Echo Level versus Time 1	
QoS_Voice_el_ac_07	6.1.2.3.2.4.3	Spectral Echo Attenuation 1	
QoS_Voice_el_ac_08	6.1.2.3.2.5.1	Attenuation Range in Send Direction	1
		during Double Talk	-
QoS Voice el ac 09	6.1.2.3.2.5.2	Attenuation Range in Receive Direction	1
	0	during Double Talk	-
QoS_Voice_el_ac_10	6.1.2.3.2.5.3	Detection of echo components during	1
	0.1.1.0.12.10.10	double Talk	-
QoS_Voice_el_ac_11	6.1.2.3.2.6	Idle channel noise	1
QoS_Voice_el_ac_12	6.1.2.3.2.7	Delay versus time	1
QoS_Voice_el_ac_13	6.1.2.3.2.8	Background Noise Test	1
	0		
QoS_Voice_el_qualification	6.1	Qualification of electrical interfaces	1
QoS_Voice_el_01	6.1.1.4	POLQA®	1
QoS_Voice_el_01	6.1.2.4.2.1	Frequency response	1
Q00_V0100_01_02	0.1.2.7.2.1		· · · · · · · · · · · · · · · · · · ·

#### Table C.1: Conclusions from validation event

Test case #	Clause	Parameter	Status, see note
QoS_Voice_el_03	6.1.2.4.2.2	Junction loudness rating	1
QoS_Voice_el_04	6.1.2.4.2.3	End-to-end delay	1
QoS_Voice_func_01	6.1.3	Functional QoS parameters of the voice channel	4
QoS_Voice_np_01	6.1.4	Network performance parameters in the voice channel	1
QoS_Video_filebased_01	6.2.1.2	PEVQ	4
QoS_Video_func_01	6.2.3	Functional QoS parameters of the video channel	4
QoS_Video_np_01	6.2.4	Network performance parameters in the video channel	4
NOTE 2: Test cases have no NOTE 3: Test cases have no	ot been tested due to been tested due	an be applied during VoLTE and RCS Test Ev to non-availability of test equipment. missing functionality in the network/access.	vents.
		to non-availability of test house. nd cannot be applied during VoLTE and RCS <sup>-</sup>	Test Events

# History

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V1.1.2	October 2013	Publication	
V1.2.1	April 2014	Publication	

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