ETSI TS 132 541 V14.0.0 (2017-04)



Digital cellular telecommunications system (Phase 2+) (GSM); Universal Mobile Telecommunications System (UMTS); LTE; Telecommunication management; Self-Organizing Networks (SON); Self-healing concepts and requirements (3GPP TS 32.541 version 14.0.0 Release 14)



Reference RTS/TSGS-0532541ve00

> Keywords GSM,LTE,UMTS

ETSI

650 Route des Lucioles F-06921 Sophia Antipolis Cedex - FRANCE

Tel.: +33 4 92 94 42 00 Fax: +33 4 93 65 47 16

Siret N° 348 623 562 00017 - NAF 742 C Association à but non lucratif enregistrée à la Sous-Préfecture de Grasse (06) N° 7803/88

Important notice

The present document can be downloaded from: <u>http://www.etsi.org/standards-search</u>

The present document may be made available in electronic versions and/or in print. The content of any electronic and/or print versions of the present document shall not be modified without the prior written authorization of ETSI. In case of any existing or perceived difference in contents between such versions and/or in print, the only prevailing document is the print of the Portable Document Format (PDF) version kept on a specific network drive within ETSI Secretariat.

Users of the present document should be aware that the document may be subject to revision or change of status. Information on the current status of this and other ETSI documents is available at <u>https://portal.etsi.org/TB/ETSIDeliverableStatus.aspx</u>

If you find errors in the present document, please send your comment to one of the following services: <u>https://portal.etsi.org/People/CommiteeSupportStaff.aspx</u>

Copyright Notification

No part may be reproduced or utilized in any form or by any means, electronic or mechanical, including photocopying and microfilm except as authorized by written permission of ETSI. The content of the PDF version shall not be modified without the written authorization of ETSI.

The copyright and the foregoing restriction extend to reproduction in all media.

© European Telecommunications Standards Institute 2017. All rights reserved.

DECT[™], PLUGTESTS[™], UMTS[™] and the ETSI logo are Trade Marks of ETSI registered for the benefit of its Members. 3GPP[™] and LTE[™] are Trade Marks of ETSI registered for the benefit of its Members and of the 3GPP Organizational Partners.

oneM2M logo is protected for the benefit of its Members

GSM® and the GSM logo are Trade Marks registered and owned by the GSM Association.

Intellectual Property Rights

IPRs essential or potentially essential to the present document may have been declared to ETSI. The information pertaining to these essential IPRs, if any, is publicly available for **ETSI members and non-members**, and can be found in ETSI SR 000 314: "Intellectual Property Rights (IPRs); Essential, or potentially Essential, IPRs notified to ETSI in respect of ETSI standards", which is available from the ETSI Secretariat. Latest updates are available on the ETSI Web server (https://ipr.etsi.org/).

Pursuant to the ETSI IPR Policy, no investigation, including IPR searches, has been carried out by ETSI. No guarantee can be given as to the existence of other IPRs not referenced in ETSI SR 000 314 (or the updates on the ETSI Web server) which are, or may be, or may become, essential to the present document.

Foreword

This Technical Specification (TS) has been produced by ETSI 3rd Generation Partnership Project (3GPP).

The present document may refer to technical specifications or reports using their 3GPP identities, UMTS identities or GSM identities. These should be interpreted as being references to the corresponding ETSI deliverables.

The cross reference between GSM, UMTS, 3GPP and ETSI identities can be found under <u>http://webapp.etsi.org/key/queryform.asp</u>.

Modal verbs terminology

In the present document "shall", "shall not", "should", "should not", "may", "need not", "will", "will not", "can" and "cannot" are to be interpreted as described in clause 3.2 of the ETSI Drafting Rules (Verbal forms for the expression of provisions).

"must" and "must not" are NOT allowed in ETSI deliverables except when used in direct citation.

Contents

Intelle	ntellectual Property Rights			
Forew	vord	2		
Moda	l verbs terminology	2		
Forew	vord	5		
Introd	luction	5		
1	Scope	6		
2	References	6		
3	Definitions and abbreviations			
3.1	Definitions			
3.2	Abbreviations			
4	Concepts and background	7		
4.1	Overview			
4.1.1	General description			
4.1.2	Recovery actions			
4.1.3	General Self-healing procedure			
4.2	Self-healing Concept			
4.2.1	Logical Function Blocks			
4.2.1.1				
4.2.1.2				
4.2.1.3				
4.2.1.4		11 11		
4.1.2.5				
	8			
4.2.1.6				
4.2.1.7	~			
4.2.1.7	b b b $(= =)$			
4.2.1.7	b b b $(= =)$			
4.2.1.8	b b $(==)$			
4.2.1.9	9 Self Recovery of NE software Function (SR_NSW_F)	11		
4.2.1.1	10 Self-healing of Board Fault Function (SH_BF_F)	11		
5	Business level requirements	12		
5.1	Requirements			
	1			
5.2	Actor roles			
5.3	Telecommunications Resources			
5.4	High-Level use case			
5.4.1	Alarm Triggered Self-healing			
5.4.2	Cell outage scenarios	13		
6	Specification level requirements	14		
6.1	Requirements			
6.1.1	1			
	Monitoring and Management part			
6.1.2	Self-healing of Cell Outage Function			
6.2	Actor roles			
6.3	Telecommunications Resources			
6.4	Use case			
6.4.1	Self Recovery of NE Software			
6.4.2	Self-healing of board faults			
6.4.3	Self Healing of Cell Outage	17		
6.4.3.1	Use case Cell Outage Detection	17		
6.4.3.2	2 Use case Cell Outage Recovery	17		
6.4.3.3				
6.4.3.4				
_				
7	Functions and Architecture	19		

7.1	Self-healing Logical A	rchitecture	
7.2	Self-healing Reference	e Model	
	U		
Annex A	(informative):	Change history	
	```````````````````````````````````````		
History			

# Foreword

This Technical Specification has been produced by the 3rd Generation Partnership Project (3GPP).

The contents of the present document are subject to continuing work within the TSG and may change following formal TSG approval. Should the TSG modify the contents of the present document, it will be re-released by the TSG with an identifying change of release date and an increase in version number as follows:

Version x.y.z

where:

- x the first digit:
  - 1 presented to TSG for information;
  - 2 presented to TSG for approval;
  - 3 or greater indicates TSG approved document under change control.
- y the second digit is incremented for all changes of substance, i.e. technical enhancements, corrections, updates, etc.
- z the third digit is incremented when editorial only changes have been incorporated in the document.

# Introduction

The present document is part of a TS-family covering the 3rd Generation Partnership Project Technical Specification Group Services and System Aspects, Telecommunication management; as identified below:

#### 32.541: "Self-Organizing Networks (SON); Self-Healing Concepts and Requirements"

Stage 2 for Self-Healing is not in a TS of its own. Stage 2 for selected Self-Healing functions is or will be part of 32.522 [6] and 32.762 [7].

# 1 Scope

The present document describes concept and requirements of OAM for Self-Healing of Self-Organizing Networks (SON).

# 2 References

The following documents contain provisions which, through reference in this text, constitute provisions of the present document.

- References are either specific (identified by date of publication, edition number, version number, etc.) or non-specific.
- For a specific reference, subsequent revisions do not apply.
- For a non-specific reference, the latest version applies. In the case of a reference to a 3GPP document (including a GSM document), a non-specific reference implicitly refers to the latest version of that document *in the same Release as the present document*.
- [1]. 3GPP TS 32.101: "Telecommunication management; Principles and high level requirements".
- [2] 3GPP TS 32.102: "Telecommunication management; Architecture".
- [3] 3GPP TS 32.111-1: "Telecommunication management; Fault Management; Part 1: 3G fault management requirements".
- [4] 3GPP TS 32.301: "Telecommunication management; Configuration Management (CM); Notification Integration Reference Point (IRP): Requirements".
- [5] 3GPP TR 21.905: "Vocabulary for 3GPP Specifications".
- [6] 3GPP TS 32.522: "Telecommunication management; Self-Organizing Networks (SON) Policy Network Resource Model (NRM) Integration Reference Point (IRP); Information Service (IS)"
- [7] 3GPP TS 32.762: "Telecommunication management; Evolved Universal Terrestrial Radio Access Network (E-UTRAN) Network Resource Model (NRM) Integration Reference Point (IRP); Information Service (IS)"

# 3 Definitions and abbreviations

# 3.1 Definitions

For the purposes of the present document, the terms and definitions given in TR 21.905 [5] and the following apply. A term defined in the present document takes precedence over the definition of the same term, if any, in TR 21.905 [5].

alarm: See 3GPP TS 32.111-1 [3].

Cell Outage: Cell outage is the total loss of radio services in the coverage area of a cell.

fault: See 3GPP TS 32.111-1 [3].

**Stop condition:** The Self-healing procedure may include one or more iterations until the related fault is resolved or the thresholds of some parameters (e.g. iteration counter or iteration duration time, etc.) are reached. These thresholds may be used to determine whether to stop the procedure if the related fault is still not resolved after several iterations or a long time. We call these thresholds as well as fault resolution the stop conditions.

**Self-healing Process:** When a TCoSH is reached, particular action(s) will be triggered to solve or mitigate the particular fault.

**Self-healing Function:** a Self-healing Function is to monitor a particular TCoSH and then, if necessary, to trigger a Self-healing Process to solve or mitigate the particular fault.

**Trigger Condition of Self-Healing (TCoSH):** it is the condition which is used to judge whether a Self-healing Process needs to be started. This condition could be an alarm or the detection of a fault.

### 3.2 Abbreviations

For the purposes of the present document, the abbreviations given in TR 21.905 [5] and the following apply. An abbreviation defined in the present document takes precedence over the definition of the same abbreviation, if any, in TR 21.905 [5].

ADAC	Automatically Detected and Automatically Cleared
ADMC	Automatically Detected and Manually Cleared
EM	Element Manager
EPC	Evolved Packet Core
E-UTRAN	Evolved Universal Terrestrial Radio Access Network
NE	Network Element
NM	Network Manager
OAM	Operation Administration Maintenance
SON	Self Organizing Networks
TCoSH	Trigger Condition of Self-Healing
UE	User Equipment

# 4 Concepts and background

### 4.1 Overview

### 4.1.1 General description

Self-healing is a functionality of SON. The purpose of Self-healing is to solve or mitigate the faults which could be solved automatically by triggering appropriate recovery actions.

From the point of view of fault management, for each detected fault, appropriate alarms shall be generated by the faulty network entity, regardless of whether it is an ADAC or an ADMC fault.

The trigger of Self-healing can be an alarm. In this case, the Self-healing functionality monitors the alarms, and when it finds alarm/s which could be solved automatically, it gathers more necessary information (e.g. measurements, testing result, etc) and does deep analysis, and then according to the analysis result, if necessary, it triggers appropriate recovery actions to solve the fault automatically.

For some Self-healing functions which are located in NEs and require more rapid response, the trigger of Self-healing can be the detection of a fault. Hence, when a fault is detected, an appropriate Self-healing Process will be triggered to try to heal the fault automatically.

The Self-healing functionality also monitors the execution of the recovery action/s and decides the next step accordingly. After a Self-healing procedure ended, the Self-healing functionality shall generate and forward appropriate notifications to inform the IRPManager about the Self-healing result and all the information of the performed recovery actions may be logged.

### 4.1.2 Recovery actions

In the case of software faults, the recovery actions may be:

- a) system initializations (at different levels),
- b) reload of a backup of software,
- c) activation of a fallback software load,
- d) download of a software unit,
- e) reconfiguration, etc.

In the case of hardware faults, the recovery actions depend on the existence and type of redundant (i.e. back-up) resources.

If the faulty resource has no redundancy, the recovery actions may be:

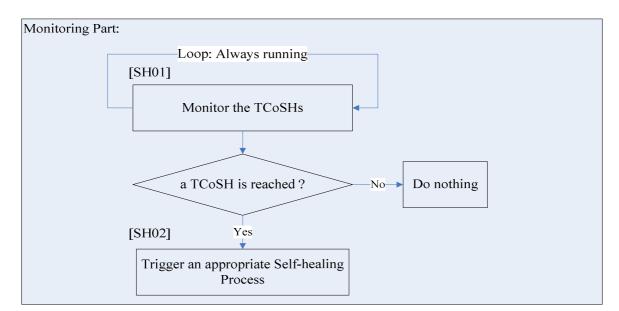
- a) Isolate and remove the faulty resource from service so that it does not disturb other working resources;
- b) Remove the physical and functional resources (if any) from the service, which are dependent on the faulty one. This prevents the propagation of the fault effects to other fault-free resources;
- c) State management related activities for the faulty resource and other affected/dependent resources;
- d) Reset the faulty resource;
- e) Other reconfiguration actions, etc.

If the faulty resource has redundancy, the recovery action shall be changeover, which includes the action a), c) and d) above and a specific recovery sequence. The detail of the specific recovery sequence is out of the scope of the present document.

In the case of other kinds of faults, the recovery actions are FFS.

### 4.1.3 General Self-healing procedure

The Self-healing Function has two parts: the monitoring part and the healing process part. The logic view of the general Self-healing procedure is shown in figure 4.1.3-1:



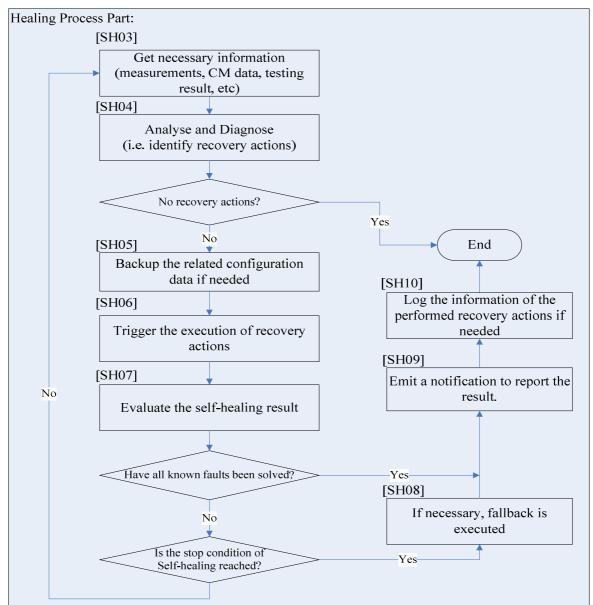


Figure 4.1.3-1: logic view of the general Self-healing procedure

The general Self-healing procedure includes following steps:

[Monitoring part:]

[SH01]The Self-healing Function monitors the TCoSHs continuously. [SH02]When a TCoSH is reached, then an appropriate Self-healing Process shall be triggered.

[Healing process part:]

[SH03]The Self-healing Function gathers more necessary information (e.g. measurements, CM data, testing result, etc).

[SH04]Based on the TCoSH and gathered information, the Self-healing Function does deep analysis and diagnosis, and gives the result. If the result includes recovery action/s, then go to next step, if not, go to End.

[SH05] The configuration data prior to the executing of the recovery action/s is backed up if needed.

[SH06]If necessary, the Self-healing Function triggers the executing of the recovery action/s.

[SH07] The Self-healing Function evaluates the result of the self-healing recovery action/s:

If the fault hasn't been solved and the stop condition/s is not reached, then the self-healing runs again, i.e. go to SH03.

If the fault has been solved, then go to [SH09].

If the stop condition/s is reached, then:

[SH08] If necessary, fallback is executed. Go to [SH09].

[SH09] The Self-healing Function emits a notification to report the result of the Self-healing Process. [SH10] If necessary, the Self-healing Function logs the information of the performed recovery actions and the occurrence of important events during the self-healing process.

Remark: The detailed healing process part of the individual self-healing use cases may differ from this general description, for example:

- 1) The order of the bullet points in the list does not imply any statement on the order of execution.
- 2) In [SH05], whether the backup of the configuration data is needed and which configuration data should be backed up shall be decided on a use case by use case basis.
- 3) In [SH08], whether a fallback is needed shall be decided on a use case by use case basis.
- 4) In [SH10], whether log is needed and the detail of the logged information shall be decided on a use case by use case basis.

# 4.2 Self-healing Concept

### 4.2.1 Logical Function Blocks

### 4.2.1.1 Self-healing Input Monitoring Function (SH_MON_F)

This functional block supports the following steps: [SH01], [SH02] (See clause 4.1.3).

### 4.2.1.2 Self-healing Diagnosis Function (SH_DG_F)

This functional block supports the following step: [SH04] (See clause 4.1.3).

### 4.2.1.3 Triggering Recovery Action/s Function (SH_TG_F)

This functional block supports the following step: [SH06] (See clause 4.1.3).

### 4.2.1.4 Self-healing Evaluating Function (SH_EV_F)

This functional block supports the following step: [SH07] (See clause 4.1.3).

### 4.1.2.5 Self-healing Fallback Function (SH_FB_F)

This functional block supports the following step: [SH08] (See clause 4.1.3).

### 4.2.1.6 NRM IRP Update Function (NRM_UF)

This function updates the E-UTRAN and EPC NRM IRP with the self-healing modification, if needed.

### 4.2.1.7 Self-healing Monitoring and Management Function (SH_MMF)

Editor's note: This functional block supports the following functions: FFS.

This function monitors the self-healing process and provides the operator with the necessary information of the self-healing process. This function shall be able to get information about all other functional blocks. In addition to this, it allows the operator to control the execution of the self-healing process.

#### 4.2.1.7.1 Self-healing Monitoring and Management Function (SH_MMF_NM)

SH_MMF_NM (IRP Manager): representing the NM portion of SH_MMF (necessary monitoring and limited interaction capabilities to support a self-healing process), as well as related IRPManager functionality.

#### 4.2.1.7.2 Self-healing Monitoring and Management Function (SH_MMF_EM)

SH_MMF_EM (IRP Agent): representing the portion of SH_MMF operating below Itf-N, as well as related IRPAgent functionality.

### 4.2.1.8 Self-healing of Cell Outage Function (SH_CO_F)

This function handles the self-healing function for cell outage.

### 4.2.1.9 Self Recovery of NE software Function (SR_NSW_F)

This function handles the self-healing function of recovery of NE software.

### 4.2.1.10 Self-healing of Board Fault Function (SH_BF_F)

This function handles the self-healing function for board fault.

# 5 Business level requirements

### 5.1 Requirements

**REQ_SH_CON_001** It should be possible for the self-healing actions to be confirmed by the IRPManager before they are executed.

REQ_SH_CON_002 The Self-healing functionality shall be performed with minimal human intervention.

**REQ-SH- CON-003** The IRPAgent shall support a capability allowing the IRPManager to know the success or failure result of Self-healing.

**REQ-SH-CON-004** The IRPAgent should support a capability allowing the IRPManager to monitor the self-healing actions.

REQ-SH-CON-005 The self-healing complex corrective actions shall be executed in a consistent and coordinated way.

**REQ-SH-CON-006** The IRPAgent or eNB should perform the necessary reconfigurations during a cell outage. If that is not or only partly possible or not supported, then the IRPAgent should indicate the need for assistance to the IRPManager.

**REQ_SH_CON_007** The IRPAgent shall support a capability allowing the IRPManager to know which alarms are associated with a self-healing operation, which is in progress.

5.2 Actor roles

### 5.3 Telecommunications Resources

# 5.4 High-Level use case

# 5.4.1 Alarm Triggered Self-healing

Use Case Stage	Evolution / Specification	< <uses>&gt; Related use</uses>
Goal (*)	In the OAM system, the alarms are monitored in real-time. When an alarm which can be self-healed is raised, it is treated as the trigger of the Self-healing and the gathering of correlated information. By gathering the correlated information and further analysis, the self-healing actions of the fault shall be triggered.	
Actors and Roles (*)	Self-healing function, IRPManager	
Telecom resources	The E-UTRAN/EPC network including its OSS.	
Assumptions	The network is properly installed and running.	
Pre conditions	Network is in normal operation.	
Begins when	Automatically triggered when an alarm received, the alarm may be emitted by NE or OAM system.	
Step 1 (*) (M)	The Self-healing functionality monitors the alarms, and when it finds alarm/s which can be solved automatically, goes to step 2.	
Step 2 (*) (M)	It gathers more necessary information (e.g. measurements, CM data, testing result, etc).	
Step 3 (*) (M)	Based on the alarm and gathered information, it does deep analysis and diagnosis, and may give the result, i.e. recovery actions.	
Step 4 (*) (M)	If necessary, it triggers appropriate recovery actions to solve the fault automatically.	
Step 5 (*) (M)	It evaluates the result of self-healing: If the fault hasn't been solved and the stop condition/s is not reached, then the self-healing runs again.	
Ends when (*)	Ends when it finds that the fault has been solved or it finds that the recovery is failed or the result of step 3 gives no recovery action or when an exception occurs.	
Exceptions	FFS.	
Post	If the fault has been solved, then the alarm is disappeared. A notification is raised to report the Self-	
Conditions	healing result, and the information of the performed recovery actions is logged.	
Traceability (*)		

### 5.4.2 Cell outage scenarios

#### 1. Loss of total radio services in the coverage area of a cell

In this scenario, when there is a loss of total radio services in the outage cell, all the UEs cannot establish or maintain all the Radio Bearers (RBs) via that particular cell. For example, all the Cell Center Users (CCU) and Cell Edge Users (CEU) cannot establish the RRC connection in the outage Cell A.

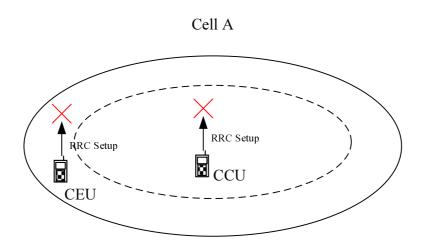


Figure 5.4.2-1: Loss of total radio services in the coverage area of a cell

# 6 Specification level requirements

### 6.1 Requirements

### 6.1.1 Monitoring and Management part

**REQ_SH_FUN_001** The IRPAgent should provide information to the IRPManager about the self-healing actions. The specific activities to be reported to the IRPManager by each Self-Healing function will be determined on a use case by use case basis.

REQ_SH_FUN_002 The IRPAgent shall provide information to the IRPManager about the self-healing results.

**REQ_SH_FUN_003** The IRPAgent shall support a capability allowing the IRPManager to enable and disable the self-healing functionalities on a use case by use case basis.

**REQ-SH-FUN-004** The IRPAgent shall support a capability allowing the IRPManager to get the information (e.g. a list) of the supported Self-healing Functions on a use case by use case basis.

**REQ-SH-FUN-005** The IRPAgent shall support a capability allowing the IRPManager to get the status (enabled or disabled) of the Self-healing Functions on a use case by use case basis.

**REQ-SH-FUN-006** The IRPAgent shall support a capability allowing the IRPManager to be notified (according to TS 32.301 [4]) of the start and end of Self-healing action on a use case by use case basis.

**REQ-SH-FUN-007** The IRP Agent shall provide information to the IRP Manager that allows the IRP Manager to identify which alarms are associated with a self healing operation which is in progress on a use case by use case basis.

### 6.1.2 Self-healing of Cell Outage Function

#### REQ_SHCOC_FUN_1

The IRPAgent shall inform the IRPManager about begin and end of a cell outage compensation.

#### REQ_SHCOC_FUN_2

The IRPAgent should provide the IRPManager the possibility to know the result of a cell outage recovery.

#### REQ_SHCOC_FUN_3

The IRPAgent shall provide the IRPManager the possibility to know the result of a cell outage compensation.

#### REQ_SHCOC_FUN_4

The IRPAgent should provide the IRPManager the possibility to define which cells are allowed or prohibited to be reconfigured for cell outage compensation.

# 6.2 Actor roles

6.3 Telecommunications Resources

# 6.4 Use case

# 6.4.1 Self Recovery of NE Software

Use Case Stage	Evolution / Specification	< <uses>&gt; Related use</uses>
Goal (*)	The NE software is recovered to the initial status or the status of latest backup, to ensure the NE software runs normally.	
Actors and Roles (*)	IRPManager and Self-healing function	
Telecom resources	The E-UTRAN/EPC network including its OSS.	
Assumptions	The network is properly installed and running.	
Pre conditions	The operator has the initial backup or the latest backup of the NE software and configuration data.	
	The NE Software Self Recovery function is started.	
	The monitoring part of the NE Software Self Recovery function monitors the TCoSH	
<b>D</b> · · ·	continuously.	
Begins when	A TCoSH of this function is detected.	
Step 1 (*) (M)	Self-healing Process of the NE Software Self Recovery is triggered to heal the fault : Verify the version of software, if it is found that the software is destroyed, restore the backup of the destroyed software. Check the configuration data, if it is found that the configuration data is incorrect, reconfigure or restore the configuration data.	
	If necessary, restart the process. If it is still abnormal after the healing procedure, a notification shall be raised to notify the IRPManager.	
Ends when (*)	Ends when all steps identified above are completed or when an exception occurs.	
Exceptions	FFS.	
Post Conditions	The NE software is running normally or the operator processes the problem manually.	
Traceability (*)		

This use case is typically covered by existing functionality in most products. No additional specification requirements are identified.

# 6.4.2 Self-healing of board faults

Use Case Stage	Evolution / Specification	< <uses>&gt; Related use</uses>					
Goal (*)	System detects board faults and mitigates or solves them automatically to avoid user impact (E.g. system switch to standby board automatically when active board malfunctions).						
Actors and Roles (*)	IRPManager and Self-healing Function						
Telecom resources	The E-UTRAN/EPC network including its OSS.						
Assumptions	The network is properly installed and running.						
Pre conditions	Network is in normal operation. The board faults Self-healing function is started.						
	The monitoring part of the board faults Self-healing function monitors the TCoSH continuously.						
Begins when	A TCoSH of this function is detected.						
Step 2 (*) (M)	Self-healing Process of this function is triggered to heal the fault : A) The Self-healing functionality collects the redundant information of the faulty board, and processes accordingly:						
	<ul> <li>If there is a stand-by board and the stand-by board is in operational state, then the failed board will be blocked and a changeover will be started automatically. Reset the blocked board, if it turns to normal, then it treated as the redundant board.</li> <li>If there is not a redundant board or the redundant board is in abnormal state, then the failed board will be blocked.</li> </ul>						
	B) A notification shall be raised to notify the IRPManager about the healing result.						
Ends when (*)	Ends when all steps identified above are completed or when an exception occurs.						
Exceptions	FFS.						
Post	The device is running normally or the operator processes the problem manually.						
Conditions							
Traceability (*)							

This use case is typically covered by existing functionality in most products. No additional specification requirements are identified.

# 6.4.3 Self Healing of Cell Outage

# 6.4.3.1 Use case Cell Outage Detection

Use Case Stage	Evolution / Specification	< <uses>&gt; Related use</uses>
Goal (*)	System detects a cell outage (e.g. sleeping, out-of-service, etc.) automatically.	
Actors and Roles (*)	IRPManager as user	
Telecom resources	The E-UTRAN/EPC network including its OSS.	
Assumptions	N/A	
Pre conditions	The network is properly installed and running.	
Begins when	N/A	
Step 1 (*) (M)	The input parameters (KPIs, alarms, etc.) are monitored continuously by cell outage detection function.	
Step 2 (*) (M)	When the monitored parameters meet the cell outage detection condition, e.g.when there is a cell outage related alarm or the value of one KPI crossed the threshold, the cell outage is detected.	
Step 3 (*) (O)	IRPManager got information about the cell outage.	
Ends when (*)	Ends when all steps identified above are completed or when an exception occurs.	
Exceptions	One of the steps identified above fails and retry is unsuccessful.	
Post Conditions	In case of success of step 1 and step 2: Cell outage is detected. In case of exception in step 1 or step 2: Cell outage is not detected.	
Traceability (*)	FFS	

# 6.4.3.2 Use case Cell Outage Recovery

Use Case Stage				
Goal	System recovers a cell outage (e.g. sleeping, out-of-service, etc.) automatically			
Actors and Roles	Cell outage recovery function, IRPManager			
Telecom resources	The E-UTRAN/EPC network including its Management Systems.			
Assumptions	The network is properly installed and running.			
Pre conditions	A cell-outage was detected.			
Begins when	Information about cell-outage is available to Cell Outage recovery function.			
Step 1 (M)	Try recovery action/s (examples: switch to redundant hardware if the fault is caused by malfunction of redundant entity, re-establish or re-configure the cell, software restart etc.)			
Step 2 (O)	Reporting of the Cell Outage Recovery results to the IRP Manager			
Ends when	Ends when all steps identified above are completed or when an exception occurs.			
Exceptions	Recovery action/s is/are not successful.			
Post Conditions	In case of success: Cell outage ended. In case of exception: Cell outage persists			
Traceability				

Use Case Stage	Evolution / Specification	< <uses>&gt; Related use</uses>
Goal	System compensates a cell outage (e.g. sleeping, out-of-service, etc.) automatically to maintain as much as possible normal services to the network users	
Actors and Roles	IRPManager	
Telecom resources	The E-UTRAN/EPC network including its Management Systems.	
Assumptions	The network is properly installed and running. Optional assumption: IRPManager is continuously aware about configuration information and other relevant data in order to support an efficient and effective re-configuration when a compensated cell outage ends.	
Pre conditions	A cell-outage was detected and is still ongoing. Cell-outage recovery – if attempted – was not yet successful.	
Begins when	Cell outage compensation function (COCF) is informed about a detected cell-outage.	
Step 1 (CO)	Current configuration information and other relevant data are gathered in order to support an efficient and effective re-configuration when a compensated cell outage ends. Remark: Depending on the type of outage some configuration information may not be available. Condition: Continuous awareness of configuration information (see optional assumption above) is not there.	
Step 2 (M)	Reconfiguration of related neighbouring eNBs to compensate the cell outage.	
Step 3 (O)	Make changed configuration which was done for the Cell Outage Compensation (see step 2) available to the IRP Manager	
Ends when	Ends when all steps identified above are completed or when an exception occurs.	
Exceptions	One of the steps identified above fails and retry is unsuccessful.	
Post Conditions	Impact of cell outage on end user experience is minimized.	
Traceability		

# 6.4.3.3 Use case Cell Outage Compensation

# 6.4.3.4 Use case Return from Cell Outage Compensation

Use Case Stage	Evolution / Specification	< <uses>&gt; Related use</uses>
Goal	System returns to normal operation after a cell outage compensation	
Actors and Roles	IRPManager	
Telecom resources	The E-UTRAN/EPC network including its Management Systems.	
Assumptions	The network is properly installed and running. Optional assumption: IRPManager is continuously aware of configuration information and other relevant data in order to support an efficient and effective re-configuration when a compensated cell outage ends	
Pre conditions	Cell outage compensation is applied.	
Begins when	End of cell-outage is announced to the COCF.	
Step 1 (M)	System checks if a cell outage compensation was done for the ended cell outage.	
Step 2 (CO)	Current configuration information and other relevant data are gathered in order to support an efficient and effective re-configuration. Condition: Continuous awareness of configuration information (see optional assumption above) is not there.	
Step 3 (M)	Reconfiguration of related neighbouring eNBs and formerly failed cell to remove compensation of the cell outage. This should lead to the same configuration as before the cell outage in case the configuration itself was not the reason for the cell outage and in case the cell neighbourhood, topology did not change since the beginning of the cell outage.	
Step 4 (O)	Make changed configuration after the Cell Outage available to the IRP Manager	
Exceptions	One of the steps identified above fails and retry is unsuccessful.	
Post Conditions	The involved cells are re-configured.	
Traceability		

# 7 Functions and Architecture

# 7.1 Self-healing Logical Architecture

The lines between the functional blocks do not indicate specific 3GPP interfaces.

For the abbreviations used, please see the headlines of clause 4.

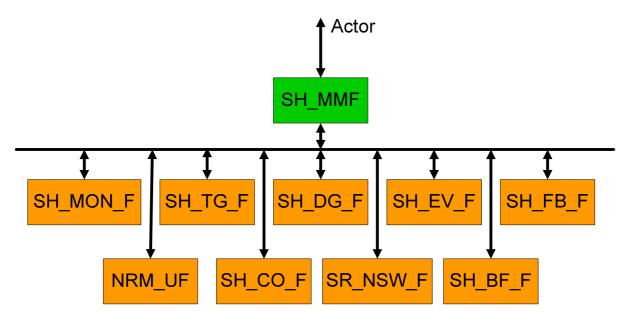


Figure 7.1-1: Self-healing Logical Architecture

# 7.2 Self-healing Reference Model

The SH_MMF has a part located in the EM and a part located at the NM.

For the abbreviations used, please refer to clause 4.

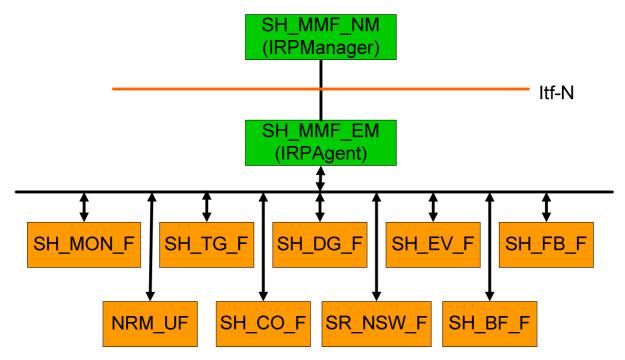


Figure 7.2-1: Self-healing Reference Model

# Annex A (informative): Change history

	Change history						
Date	TSG #	TSG Doc.	CR	Rev	Subject/Comment	Old	New
Sep 2009	SP-45	SP-090551	-	-	Presentation to SA for information		1.0.0
Mar 2011	SP-51	SP-110120			Presentation to SA for Approval	1.0.0	2.0.0
Mar 2011					Publication	2.0.0	10.0.0
2012-09	-	-	-	-	Update to Rel-11 version (MCC)	10.0.0	11.0.0
2014-10	-	-	-	-	Update to Rel-12 version (MCC)	11.0.0	12.0.0
2016-01	-	-	-	-	Update to Rel-13 version (MCC)	12.0.0	13.0.0
2017-04	SA#75	-	-	-	Promotion to Release 14 without technical change	13.0.0	14.0.0

# History

Document history					
V14.0.0 April 2017 Publication					