

# ETSI EN 300 356-15 V4.2.1 (2001-07)

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*European Standard (Telecommunications series)*

**Integrated Services Digital Network (ISDN);  
Signalling System No.7 (SS7);  
ISDN User Part (ISUP) version 4 for the international interface;  
Part 15: Diversion supplementary service**

[ITU-T Recommendation Q.732, clauses 2 to 5 (1999) modified]

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**Reference**

REN/SPAN-01082-15

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**Keywords**

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## Foreword

This European Standard (Telecommunications series) has been produced by ETSI Technical Committee Services and Protocols for Advanced Networks (SPAN).

The present document is part 15 of a multi-part deliverable covering the ISDN User Part (ISUP) version 4 for the international interface, as identified below:

- Part 1: "Basic services [ITU-T Recommendations Q.761 to Q.764 (1999) modified]";
- Part 2: "ISDN supplementary service [ITU-T Recommendation Q.730 (1999) modified]";
- Part 3: "Calling Line Identification Presentation (CLIP) supplementary service [ITU-T Recommendation Q.731, clause 3 (1993) modified]";
- Part 4: "Calling Line Identification Restriction (CLIR) supplementary service [ITU-T Recommendation Q.731, clause 4 (1993) modified]";
- Part 5: "Connected Line Identification Presentation (COLP) supplementary service [ITU-T Recommendation Q.731, clause 5 (1993) modified]";
- Part 6: "Connected Line Identification Restriction (COLR) supplementary service [ITU-T Recommendation Q.731, clause 6 (1993) modified]";
- Part 7: "Terminal Portability (TP) supplementary service [ITU-T Recommendation Q.733, clause 4 (1993) modified]";
- Part 8: "User-to-User Signalling (UUS) supplementary service [ITU-T Recommendation Q.737, clause 1 (1997) modified]";
- Part 9: "Closed User Group (CUG) supplementary service [ITU-T Recommendation Q.735, clause 1 (1993) modified]";
- Part 10: "Subaddressing (SUB) supplementary service [ITU-T Recommendation Q.731, clause 8 (1992) modified]";
- Part 11: "Malicious Call Identification (MCID) supplementary service [ITU-T Recommendation Q.731, clause 7 (1997) modified]";
- Part 12: "Conference Call, add-on (CONF) supplementary service [ITU-T Recommendation Q.734, clause 1 (1993) and implementors guide (1998) modified]";
- Part 14: "Explicit Call Transfer (ECT) supplementary service [ITU-T Recommendation Q.732, clause 7 (1996) and implementors guide (1998) modified]";
- Part 15: "Diversion supplementary service [ITU-T Recommendation Q.732, clauses 2 to 5 (1999) modified]";**
- Part 16: "Call Hold (HOLD) supplementary service [ITU-T Recommendation Q.733, clause 2 (1993) modified]";

- Part 17: "Call Waiting (CW) supplementary service [ITU-T Recommendation Q.733, clause 1 (1992) modified]";
- Part 18: "Completion of Calls to Busy Subscriber (CCBS) supplementary service [ITU-T Recommendation Q.733, clause 3 (1997) modified]";
- Part 19: "Three-Party (3PTY) supplementary service [ITU-T Recommendation Q.734, clause 2 (1996) and implementors guide (1998) modified]";
- Part 20: "Completion of Calls on No Reply (CCNR) supplementary service [ITU-T Recommendation Q.733, clause 5 (1999) modified]";
- Part 21: "Anonymous Call Rejection (ACR) supplementary service [ITU-T Recommendation Q.731, clause 4 (1993)]";
- Part 31: "Protocol Implementation Conformance Statement (PICS) proforma specification for basic services";
- Part 32: "Test Suite Structure and Test Purposes (TSS&TP) specification for basic services";
- Part 33: "Abstract Test Suite (ATS) and partial Protocol Implementation eXtra Information for Testing (PIXIT) proforma specification for basic services";
- Part 34: "Protocol Implementation Conformance Statement (PICS) proforma specification for supplementary services";
- Part 35: "Test Suite Structure and Test Purposes (TSS&TP) specification for supplementary services";
- Part 36: "Abstract Test Suite (ATS) and partial Protocol Implementation eXtra Information for Testing (PIXIT) proforma specification for supplementary services".

In accordance with ITU-T Recommendation I.130 [1], the following three level structure is used to describe the supplementary telecommunication services as provided by European public telecommunications operators under the pan-European Integrated Services Digital Network (ISDN):

- Stage 1: is an overall service description, from the user's stand-point;
- Stage 2: identifies the functional capabilities and information flows needed to support the service described in stage 1; and
- Stage 3: defines the signalling system protocols and switching functions needed to implement the service described in stage 1.

The present document details the stage three aspects (signalling system protocols and switching functions) needed to support the diversion supplementary services. The stage 1 and stage 2 aspects are detailed in ETS 300 199 [3] to ETS 300 202 [4] and ETS 300 203 [5] to ETS 300 206 [6], respectively.

<b>National transposition dates</b>	
Date of adoption of this EN:	13 July 2001
Date of latest announcement of this EN (doa):	31 October 2001
Date of latest publication of new National Standard or endorsement of this EN (dop/e):	30 April 2002
Date of withdrawal of any conflicting National Standard (dow):	30 April 2002

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## Endorsement notice

The elements of ITU-T Recommendation Q.732, clauses 2 to 5 (1999) apply, with the following modifications.

- NOTE: New or modified text is indicated using sidebars. In addition, underlining and/or strike-out are used to highlight detailed modifications where necessary.

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# Global modifications to ITU-T Recommendation Q.732, clauses 2 to 5

Insert the following two clauses (Scope and References) at the start of clause 2.

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## Scope

The present document specifies the stage three of the diversion supplementary services for the pan-European Integrated Services Digital Network (ISDN) as provided by the European public telecommunications operators by means of the Signalling System No.7 protocol for the ISDN User Part (ISUP). Stage three identifies the protocol procedures and switching functions needed to support a telecommunication service (see ITU-T Recommendation I.130 [1]).

The present document does not specify the additional protocol requirements where the service is provided to the user via a telecommunications network that is not an ISDN.

The present document does not specify the additional protocol requirements for the national signalling interface.

Although the present document applies only to the international interconnection, the specification of functions, formats and codes of messages and signals, and actions performed at originating and destination local exchanges are retained.

Formats, codes and procedures marked for national use are included for informative purposes for the international interface specification. If these items so marked are supported within a national network and operator's network, then it is proposed that they shall be supported in this manner.

NOTE: In the case where a national signalling system behaves differently, the international gateway exchange is to support both the concerned national and international network.

The diversion supplementary services are applicable to all circuit-switched telecommunication services.

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## References

The following documents contain provisions which, through reference in this text, constitute provisions of the present document.

- References are either specific (identified by date of publication and/or edition number or version number) or non-specific.
- For a specific reference, subsequent revisions do not apply.
- For a non-specific reference, the latest version applies.

- [1] ITU-T Recommendation I.130 (1988): "Method for the characterization of telecommunication services supported by an ISDN and network capabilities of an ISDN".
- [2] ETSI ETS 300 121 (1992): "Integrated Services Digital Network (ISDN); Application of the ISDN User Part (ISUP) of CCITT Signalling System No.7 for international ISDN interconnections (ISUP version 1)".
- [3] ETSI ETS 300 199 (1994): "Integrated Services Digital Network (ISDN); Call Forwarding Busy (CFB) supplementary service; Service description".
- [4] ETSI ETS 300 202 (1994): "Integrated Services Digital Network (ISDN); Call Deflection (CD) supplementary service; Service description".
- [5] ETSI ETS 300 203 (1994): "Integrated Services Digital Network (ISDN); Call Forwarding Busy (CFB) supplementary service; Functional capabilities and information flows".
- [6] ETSI ETS 300 206 (1994): "Integrated Services Digital Network (ISDN); Call Deflection (CD) supplementary service; Functional capabilities and information flows".

- [7] ETSI EN 300 356-1: "Integrated Services Digital Network (ISDN); Signalling System No.7 (SS7); ISDN User Part (ISUP) version 4 for the international interface; Part 1: Basic services [ITU-T Recommendations Q.761 to Q.764 (1999) modified]".
- [8] ETSI EN 300 356-2: "Integrated Services Digital Network (ISDN); Signalling System No.7 (SS7); ISDN User Part (ISUP) version 4 for the international interface; Part 2: ISDN supplementary service [ITU-T Recommendation Q.730 (1999) modified]".
- [9] ETSI EN 300 356-3: "Integrated Services Digital Network (ISDN); Signalling System No.7 (SS7); ISDN User Part (ISUP) version 4 for the international interface; Part 3: Calling Line Identification Presentation (CLIP) supplementary service [ITU-T Recommendation Q.731, clause 3 (1993) modified]".
- [10] ETSI EN 300 356-4: "Integrated Services Digital Network (ISDN); Signalling System No.7 (SS7); ISDN User Part (ISUP) version 4 for the international interface; Part 4: Calling Line Identification Restriction (CLIR) supplementary service [ITU-T Recommendation Q.731, clause 4 (1993) modified]".
- [11] ETSI EN 300 356-18: "Integrated Services Digital Network (ISDN); Signalling System No.7 (SS7); ISDN User Part (ISUP) version 4 for the international interface; Part 18: Completion of Calls to Busy Subscriber (CCBS) supplementary service [ITU-T Recommendation Q.733, clause 3 (1997) modified]".
- [12] ETSI EN 300 403-1 (V1.3.2): "Integrated Services Digital Network (ISDN); Digital Subscriber Signalling System No. one (DSS1) protocol; Signalling network layer for circuit-mode basic call control; Part 1: Protocol specification [ITU-T Recommendation Q.931 (1993), modified]".

Throughout the text of ITU-T Recommendation Q.732, clauses 2 to 5

Replace references as shown in table 1.

**Table 1**

Reference in ITU-T Recommendation Q.732, clauses 2 to 5	Modified reference
ITU-T Recommendation Q.730	ITU-T Recommendation Q.730 as modified by EN 300 356-2 [8]
ITU-T Recommendation Q.761	ITU-T Recommendation Q.761 as modified by EN 300 356-1 [7]
ITU-T Recommendation Q.762	ITU-T Recommendation Q.762 as modified by EN 300 356-1 [7]
ITU-T Recommendation Q.763	ITU-T Recommendation Q.763 as modified by EN 300 356-1 [7]
ITU-T Recommendation Q.764	ITU-T Recommendation Q.764 as modified by EN 300 356-1 [7]
ITU-T Recommendation Q.767	ETS 300 121 [2]
ITU-T Recommendation Q.931	ITU-T Recommendation Q.931 as modified by EN 300 403-1 [12]

#### Subclause 2.5.2.1.1, last sentence

Modify the last sentence as follows:

In these cases the ACM will contain an optional backward call indicator set to "call diversion may occur" which indicates that the call is not yet in a stable state.

#### Subclause 2.5.2.3.1

Replace the complete text by:

An outgoing international gateway exchange checks the following number parameters received in the IAM:

- original called number;
- redirecting number.

The procedure for the Original called number and the Redirecting number are the same as for the Calling party number as specified in the CLIP/CLIR supplementary service (see EN 300 356-3 [9] and EN 300 356-4 [10]).

### Subclause 2.5.2.4.1

Replace the complete text by:

An incoming international gateway exchange checks the following number parameter received in the IAM:

- original called number;
- redirecting number.

The procedure for the Original called number and the Redirecting number are the same as for the Calling party number as specified in the CLIP supplementary service (see EN 300 356-3 [9]).

The passing of the Redirection number is subject to bilateral agreement.

If a Redirection number restriction parameter is received and a Redirection number has been discarded, then the Redirection number restriction parameter is also discarded.

If a network supports the CPG as the first backward message, then the incoming international gateway exchange has to map the CPG into an ACM and the following ACM into CPG.

If the national network supports CPG with event information indicating CFB, CFNR or CFU (see note in subclause 2.4.2), then when the incoming international gateway exchange receives such a CPG without either the generic notification indicator or the call diversion information, it will generate the missing parameters using the event information. If the received CPG is then mapped into a CPG on the international side, then the event information will be set to indicate progress unless bilateral agreements exist permitting the call forwarding codes in event information to be passed (see note in subclause 2.4.2).

### Subclause 2.5.2.5.1.2, table 2-4/Q.732

Modify the "NOTE" as follows:

NOTE: The echo control information parameter is handled according to the echo control ~~not transferred into the CPG message. These procedures in subclause 2.7 of Q.764; in this case a diverting exchange is considered to be an intermediate exchange. are according to 2.7.2.2.1 of the basic call.~~

### Subclause 2.5.2.5.1.2, item e), sub-item v), first paragraph

Delete "automatic congestion level".

### Subclause 2.5.2.5.1.2 item e), sub-item v)

Add the following sentence at the end of the first paragraph:

"The global call reference parameter can either be transferred as received on the incoming leg or newly generated for the diverted (new) call on the outgoing leg".

### Subclause 2.5.2.5.1.2, table 2-5/Q.732.2

Add the following new rows:

Parameter	Handling in a diverting exchange on receipt
- Sub-parameter or indicator	
(...)	(...)
Global call reference	Generated or passed on unchanged: see 2.5.2.5.1.2 e)
<b>Cause indicators</b>	Generated: see 2.6.19 and EN 300 356-18 [11]
- CCBS indicator in diagnostic field	

### Subclause 2.5.2.5.2.2

Delete "*In Option B*: If it did, the call is cleared".

Add the following note:

NOTE: Option A and option B described in this subclause are completely independent from options A and B in subclause 2.5.2.5.1.2.

### Subclause 2.6.2

Replace the complete text by:

No impact on ISUP.

### Subclause 2.6.3, last sentence

Delete the last sentence "The setting (...)".

Add the following note:

NOTE: The diverting exchange shall divert the Connected number and the Generic number (additional connected number, if present) parameters.

### Subclause 2.6.4, last sentence

Delete the last sentence "The setting (...)".

### Subclause 2.6.19

Replace the complete text by:

If a cause indicator containing value #17 or #34 is included in then REL message received at a diverting exchange, the received CCBS indicator in the diagnostic field is not transferred transparently. A new CCBS indicator is included in the diagnostic field of the cause indicator parameter of the sent REL message (see EN 300 356-18 [11]).



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## Annex ZA (informative): Coding of the compatibility information

It is recommended that the parameter compatibility information for the call diversion information parameter should be coded as follows:

- a) N<sup>th</sup> upgraded parameter:
  - 0011 0110 call diversion information parameter.
- b) Instruction indicators:
  - bit A: Transit at intermediate exchange indicator;
    - 0 transit interpretation;
  - bit B: Release call indicator;
    - 0 do not release call;
  - bit C: Send notification indicator;
    - 0 do not send notification;
  - bit D: Discard message indicator;
    - 0 do not discard message (pass on);
  - bit E: Discard parameter indicator;
    - 0 do not discard parameter (pass on);
  - bits GF: Pass on not possible indicator;
    - 10 discard parameter;
  - bits JI: Broadband/narrowband interworking indicator;
    - 00 pass on.

It is recommended that the parameter compatibility information for the generic notification parameter should be coded as follows:

- a) N<sup>th</sup> upgraded parameter:
  - 0010 1100 generic notification parameter.
- b) Instruction indicators:
  - bit A: Transit at intermediate exchange indicator;
    - 0 transit interpretation;
  - bit B: Release call indicator;
    - 0 do not release call;
  - bit C: Send notification indicator;
    - 0 do not send notification;
  - bit D: Discard message indicator;
    - 0 do not discard message (pass on);

- bit E: Discard parameter indicator;
  - 0 do not discard parameter (pass on);
- bits GF: Pass on not possible indicator;
  - 10 discard parameter;
- bits JI: Broadband/narrowband interworking indicator;
  - 00 pass on.

It is recommended that the parameter compatibility information for the redirection number restriction parameter should be coded as follows:

a) N<sup>th</sup> upgraded parameter:

0100 0000 redirection number restriction parameter.

b) Instruction indicators:

- bit A: Transit at intermediate exchange indicator;
  - 0 transit interpretation;
- bit B: Release call indicator;
  - 0 do not release call;
- bit C: Send notification indicator;
  - 0 do not send notification;
- bit D: Discard message indicator;
  - 0 do not discard message (pass on);
- bit E: Discard parameter indicator;
  - 0 do not discard parameter (pass on);
- bits GF: Pass on not possible indicator;
  - 10 discard parameter;
- bits JI: Broadband/narrowband interworking indicator;
  - 00 pass on.

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## History

<b>Document history</b>		
Edition 1	February 1995	Publication as ETS 300 356-15
V3.2.2	August 1998	Publication
V4.1.1	September 2000	Public Enquiry PE 20010126: 2000-09-27 to 2001-01-26
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